

**TRANSIT SERVICES COMMISSION
WESTERN NEVADA COUNTY
AGENDA
WEDNESDAY, July 22, 2020 9:30 A.M.
VIRTUAL MEETING**

Pursuant to Governor Gavin Newsom’s Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada hereby provides notice that it will hold its regularly scheduled meeting of the Transit Services Commission virtually via Zoom.

Place: Scheduled Zoom Virtual meeting.

Topic: Transit Services Commission Meeting
Time: Jul 22, 2020 09:30 AM Pacific Time (US and Canada)

Join Zoom Meeting
<https://zoom.us/j/92337702841?pwd=ZFUxTXhOOGtnL1M0NEwrV1lWTW42dz09>

Meeting ID: 923 3770 2841
Password: 789067
One tap mobile
+16699006833,,92337702841#,,,0#,,789067# US (San Jose)
+13462487799,,92337702841#,,,0#,,789067# US (Houston)

Meeting ID: 923 3770 2841
Password: 789067

Public Comment: Members of the Public will not be able to comment during the meeting. Comments on items that are of interest to the public and are within the subject matter jurisdiction of the Commission, or on a particular agenda item, can be submitted using the following link <https://tinyurl.com/nctsc052020>, comments must be submitted prior to the meeting July 22, 2020, 9:30 A.M. PST. Additionally, the Public can comment by calling (530) 477-0103 x 1003 and leaving a message or emailing goldcountrystage@co.nevada.ca.us. *Comments submitted by phone or email must be received no later than July 20, 2020 at 5:00 P.M. PST*

- Terri Andersen, Member-at-Large, Chair
- Ann Guerra, Member-at-Large, Vice-Chair
- Joe Heckel, Member-at-Large
- Jan Arbuckle, Councilmember, Grass Valley City Council
- Ed Scofield, Supervisor, District 2, County of Nevada
- Duane Strawser, Councilmember, City of Nevada City
- Sue Hoek, Supervisor, District 4, County of Nevada

REGULAR MEETING: 9:30 a.m.
STANDING ORDERS: Call the Meeting to Order.
PLEDGE OF ALLEGIANCE

1. Call to Order

2. Roll Call

3. PUBLIC COMMENT: ****Please see above for special COVID-19 Public Comment procedures.****

CONSENT ITEMS: These items listed are considered routine and non-controversial, and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

4. Approve Minutes of the May 20, 2020 Commission Meeting (Pages 1 - 4)
Recommendation: Approve Meeting Minutes

ACTION ITEMS:

****Special Presentation of the Proposed Rebranding Concepts for the Nevada County Transit Services by the Consultant 3Fold Communications**

5. Approval of Proposed Nevada County Transit Rebranding Naming and Color Scheme
Recommendation: Approve the proposed naming and color scheme (Pages 5 - 7)

INFORMATIONAL ITEMS:

6. Manager's Report
Recommendation: Accept the report (Pages 8 - 9)

7. Gold Country Stage Operations Report
Recommendation: Accept the report (Pages 10 - 21)

8. Gold Country Lift Operations Report
Recommendation: Accept the report (Pages 22 - 27)

9. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

The next scheduled Transportation Services Commission meeting is on Wednesday September 16, 2020 at 9:30 AM at the Eric Rood Administrative Center.

10. ADJOURNMENT

This agenda was posted 72 hours in advance of the meeting at the Eric Rood Administrative Center, the Town of Truckee Administrative Center, the City Hall of Grass Valley and the www.goldcountrystage.com website.

<p>COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)</p>
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ADA	Americans with Disabilities Act
ADT	Average Daily Trip
APTA	American Public Transportation Association
ARRA	American Recovery and Reinvestment Act
ARB	Air Resources Board (same agency as CARB)
ATCI-MAPCO	Accessible Transportation Coalition Initiatives/Mobility Action Plan Coalition
BOS	Board of Supervisors
CAL-ACT	California Association for Coordinated Transportation
CAL-TIP	California Transit Indemnity Pool
CALTRANS	California Department of Transportation
CARB	California Air Resources Board
CCAA	California Clean Air Act
CDBG	Community Development Block Grant
CEQA	California Environmental Quality Act
CIP	Capital Improvement Program
CMAQ	Congestion Mitigation and Air Quality
CNG	Compressed Natural Gas
GCL	Gold County Lift
GCS	Gold County Stage
CSAC	California State Association of Counties
CT	Caltrans
CTA	California Transit Association
CTAA	Community Transportation Association of America
CTC	California Transportation Commission
CTP	California Transportation Plan
CTS	Community Transit Service
CTSA	Consolidated Transportation Service Agency
CTSGP-CTAP	California Transit Security Grant Program-California Transit Assistance Fund
DBE	Disadvantaged Business Enterprise
DPW	Department of Public Works (formerly DOTS)
EIR	Environmental Impact Report
EPA	Environmental Protection Agency
ERC	Economic Resource Council
FFY	Federal Fiscal Year
FTA	Federal Transit Administration
FY	Fiscal Year
GCS	Gold Country Stage
GV	Grass Valley
ITS	Intelligent Transportation Systems
JARC	Job Access & Reverse Commute
JPA	Joint Powers Agreement
LAFCO	Local Agency Formation Commission
LCTOP	Low Carbon Transit Operations Program
LOP	Lake of the Pines
LOS	Level of Service
LTF	Local Transportation Fund
LWW	Lake Wildwood
MAP	Mobility Action Partners
MAP 21	Moving Ahead for Progress in the 21 st Century Act (Federal)
MM	Mobility Management
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MTC	Metropolitan Transportation Commission

<p>COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)</p>
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MUB	Multi-use building
NC	Nevada City
NCCA	Nevada County Contractors' Association
NCTC	Nevada County Transportation Commission
NEPA	National Environmental Policy Act
NSAQMD	Northern Sierra Air Quality Management District
NSJ	North San Juan
OWP	Overall Work Program
PAC	Project Advisory Committee
PCT	Placer County Transit
PCTPA	Placer County Transportation Planning Agency
PV	Penn Valley
PTMISEA	Public Transportation Modernization Improvement & Service Enhancement Act.
PUC	Public Utilities Commission
R/W	Right-of-Way
RAB	Roundabout
RCTF	Rural Counties Task Force
RDA	Redevelopment Agency
RFP	Request for Proposal
RIP	Regional Improvement Program
RPA	Rural Planning Assistance
RR	Rough & Ready
RT	Route
RTP	Regional Transportation Plan
RTPA	Regional Transportation Planning Agency
SACOG	Sacramento Area Counsel of Governments
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
SDA	Special Development Areas
SEDD	Sierra Economic Development District
SOV	Single Occupant Vehicle
SBD	Supervising Bus Driver
SSTAC	Social Services Technical Advisory Council
STA	State Transit Assistance
STIP	State Transportation Improvement Program
TAC	Transit Citizen's Advisory Committee
TART	Tahoe Area Regional Transit
TDA	Transportation Development Act
TDP	Transit Development Plan
TE	Transportation Enhancement
TNT/TMA	Truckee-North Tahoe Transportation Management Association
TPA	Triennial Performance Audit
TRPA	Tahoe Regional Planning Agency
TSC	Transit Services Commission
TSD	Transit Services Division
TSM	Transit Services Manager
TTC	Tinloy Street Transit Center
VMT	Vehicle Miles of Travel
VSH	Vehicle Service Hour
VSM	Vehicle Service Miles

Updated 5-1-17

**TRANSIT SERVICES COMMISSION (TSC)
WESTERN NEVADA COUNTY**

2020 MEETING SCHEDULE

THIRD WEDNESDAY OF EVERY OTHER MONTH

All meetings begin at 8:30 a.m. unless noted otherwise

JANUARY 29, 2020	<u>Grass Valley City Hall-Council Chambers</u>
MARCH 18, 2020	<u>Nevada County</u>
MAY 20, 2020	<u>Nevada County</u>
JULY 22, 2020*(4th Weds)	<u>Nevada County</u>
SEPTEMBER 16, 2020	<u>Nevada County</u>
NOVEMBER 18, 2020	<u>Nevada County</u>

TSC meetings are held at the following locations:

Nevada County Eric Rood Center
Board of Supervisors Chambers
950 Maidu Avenue - 1st Floor,
Nevada City, CA 95959

SPECIAL MEETINGS:

As needed, for items of business as directed by the Transit Services Commission.

TRANSIT SERVICES COMMISSION

Minutes of Meeting

Wednesday, May 20, 2020

The scheduled meeting of the Transit Services Commission, Western Nevada County, pursuant to Governor Gavin Newsom's Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada held its regularly scheduled meeting of the Transit Services Commission virtually via Zoom. The May 20, 2020 meeting of the Transit Services Commission (TSC) was opened by Vice Chair Ann Guerra

Call to Order: Vice Chair Ann Guerra called the meeting to order at 10:44 AM.

2. Roll Call:

Commissioners Present:

Ann Guerra, Vice Chair / Member-at-Large

Joe Heckel, Member-at-Large

Jan Arbuckle, Council Member, City of Grass Valley

Ed Scofield, County Representative, District 2, Nevada County Board of Supervisors

Duane Strawser, Council Member, City of Nevada City

Sue Hoek, County Representative, District 4, Nevada County Board of Supervisors

Commissioners Absent:

Terri Andersen, Chair / Member-at-Large was absent

Staff Present:

Robin Van Valkenburgh, Transit Services Manager

Elizabeth Nielsen, Accounting Technician

Vice Chair Ann Guerra suggested that due to time constraints with other meetings this morning that the Action Items be discussed first, there was unanimous acceptance of the suggestion by the entire commission. Consequently, the agenda items were reviewed out of order. Agenda item numbers have been kept the same, but are recorded in the order they were presented during the meeting.

1. Pledge of Allegiance

The Pledge of Allegiance was led by Vice Chair Ann Guerra.

ACTION ITEMS:

5. Election of Transit Services Commission Chair and Vice-Chair (Page 3)

Vice Chair Ann Guerra called for nominations to elect a new Chair and Vice-Chair. Vice Chair Ann Guerra was nominated for Chair by Commissioner Joe Heckel and the motion was seconded by Jan Arbuckle. On a roll call vote, the motion was passed unanimously. Commissioner Joe Heckel was nominated for Vice Chair by Commissioner Ed Schofield and the motion was seconded by Commissioner Jan Arbuckle. **On a roll call vote, the motion was passed unanimously.**

6. Implementation of Senior 65+ Dial-A-Ride Service Within the ADA Paratransit Zone and Set a Fare of \$4.00 per One-Way Trip (Pages 4—6)

Chair Ann Guerra called for a motion to accept the implementation of the Senior 65+ Dial-A-Ride Service within the ADA Paratransit Zone with a \$4.00 one way trip. Commissioner Jan Arbuckle motioned to accept and the motion was seconded by Commissioner Sue Hoek. **On a roll call vote, the motion was passed unanimously.**

7. Approve Draft FY2020-21 Annual Transit Services Budget or Refer to Sub-Committee for Review (Pages 7 - 17)

Chair Ann Guerra called for a motion to accept the draft FY 2020-21 annual Transit Services Budget. Commissioner Sue Hoek motioned to accept the draft FY 2020-21 annual Transit Services Budget, the motion was seconded by Vice Chair Joe Heckel. **On a roll call vote, the motion was passed unanimously.**

8. Approve Submission of an EPA 2019 Target Airshed Grant Application for the Purchase of Four 35 foot Low-Floor Battery Electric Zero Emission Transit Buses Including All Necessary Infrastructure Charging Equipment (overnight and on-route) in the Amount of \$5,367,555 Recommendation (Pages 18 - 47)

Chair Ann Guerra called for a motion to approve the submission of an EPA 2019 Target Airshed Grant application. Commissioner Duane Strawser motioned to approve the submission of an EPA 2019 Target Airshed Grant application, the motion was seconded by Commissioner Jan Arbuckle. **On a roll call vote, the motion was passed unanimously.**

9. Approve Submission of a FY2019-20 Low Carbon Transit Operations Program (LCTOP) Grant Application for Nevada County Transit Fare Free Operations in the Amount of \$80,000 (Pages 48 - 62)

Chair Ann Guerra called for a motion to approve the submission of a FY201-20 Low Carbon Transit Operations Program (LCTOP) Grant application. Commissioner Ed Scofield motioned to approve the submission of a FY201-20 Low Carbon Transit Operations Program (LCTOP) Grant application, the motion was seconded by Vice Chair Joe Heckel. **On a roll call vote, the motion was passed unanimously.**

CONSENT ITEMS:

4. Approve Minutes of the January 29, 2020 Commission Meeting (Pages 1—2):

Vice Chair Ann Guerra called for a motion to approve the minutes of January 29, 2020 Commission meeting. A motion was made by Commissioner Jan Arbuckle to approve the minutes and the motion was seconded by Commissioner Sue Hoek. **On a roll call vote, the motion was passed with one abstention.**

3. PUBLIC COMMENT:

There were no public comments received by email or telephone voice mail as was publicized.

INFORMATIONAL ITEMS:

5. Manager’s Report (Pages 63—67)

The Manager’s Report was **unanimously accepted.**

6. Gold Country Stage Operations Report (Pages 68—83)

The Gold Country Stage Operations Report was **unanimously accepted.**

7. Gold Country Lift Operations Report (Pages 84—88):

The Gold Country Lift Operations Report was **unanimously accepted.**

8. Commissioner Comments and Announcements

It was announced that Commissioner Terri Anderson will no longer be able to serve with the Transit Services Commission and a new At-Large Commissioner nomination will be discussed at the next regular Commission meeting. The next regular Commission meeting will be held on July 22, 2020 in the Board of Supervisor Chambers at the Eric Rood Government Center, 950 Maidu Ave., Nevada City unless otherwise announced. **There were no further comments or announcements.**

9. Adjournment

There were no further comments or questions, Chair Ann Guerra called for a motion to adjourn the meeting. Commissioner Sue Hoek motioned to adjourn the meeting and Commissioner Duane Strawser seconded the motion. **On a roll call vote the motion passed unanimously, the meeting adjourned at 11:31 AM.**

Respectfully submitted by: Elizabeth Nielsen, Accounting Technician, Nevada County Public Works Department.



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Sean Powers,
 Community Development Agency Director

Trish Tillotson, Director of Public Works
 Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Action Item

MEETING DATE: July 22, 2020

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Approval of the Proposed Rebranding Naming and Color Scheme for Nevada County Transit Services (Gold Country Stage and Lift)**

RECOMMENDATION: Approve the proposed rebranded naming and color scheme.

BACKGROUND: In an effort to keep with current times and to update and modernize the image of Gold Country Stage and Gold Country LIFT, staff has undertaken a rebranding project. The current branding can be traced back to the start of the local transit system in 1975. This project was proposed and unanimously approved for initiation by the Transit Services Commission at its September 19, 2018 regularly scheduled meeting.

Rebranding is an excellent way to update the image of a transit system, bringing it forward into the community consciousness and energizing locals to take notice of the services. Part of the rebranding process is community engagement, encouraging local residents to provide feedback on how Transit is perceived and what may help to generate community pride and ownership in the final product. This interaction also provides a springboard for the community to better understand and identify with transit services; where they go, who they serve and why they benefit the community.

Transit Services Division enlisted the assistance of the Purchasing Division to develop a Request for Proposal for these services. One thousand five hundred thirty three potential bidders were notified of the solicitation, ninety two firms accessed the documents, and formal responses were received from five firms.

An evaluation panel consisting of County Staff and the Nevada County Transportation Commission evaluated the proposals based on the criteria published in the RFP and 3Fold Communications was determined to be the highest ranking firm.

Staff held the project kickoff meeting on September 26, 2019 with the consultant, 3fold Communications, and the project management team consisting of Dan Landon (NCTC Executive Director), Taylor Wolfe (Public Information Officer Nevada County), Heather Heckler (Marketing & Communications Manager Connecting Point/211) and Eliza Tudor (Executive Director Nevada County Arts Council).

The stated goal of the project management team is to revise the branding of Nevada County Transit Services so that the name, logo and color scheme are modern, attractive, simple and convey a clear message about who is providing the transit services and their purpose within the community.

The secondary goal of the rebranding project is to incorporate the artistic talent of the community in a manner that engages the eye and provides a visual representation of the lifestyle encapsulated within Nevada County; adventure, independence, arts, culture and the natural beauty of the area. This incorporation of art will come in the form of bus wraps designed by local artists, which will be installed on the entire Transit fixed route bus fleet for 12-18 months (pending specific negotiations and product durability).

Staff is working with the consultant and County Purchasing staff to develop a Request for Qualifications/Proposals (RFQ/P) to obtain bus wrap designs from qualified artists. Upon successful completion of the RFQ/P process, the project management team and 3fold staff will complete an initial evaluation of submissions to create a portfolio of designs to be presented to the public for evaluation and pick by popular vote. How designs will be presented to the public is yet to be determined, but will be consistent with public health guidance while also allowing for the greatest degree of public viewing.

To achieve these goals, 3fold has incorporated stakeholder outreach via interviews of the project management team, local business owners, Gold Country Stage passengers and transit staff. 3fold has also spent time riding the local fixed route buses to identify areas served, frequent stops and activity centers.

Based on these efforts the consulting team developed a portfolio of draft naming and color schemes which were then presented to the project management team for evaluation and discussion. The draft concepts were also shared with Transit staff for comment. Following discussions, the two preferred concepts, with three variations of each, were presented to the project management team on May 5, 2020 for evaluation.

The naming and color scheme presented here today is the unanimous choice of the project management team.

At this time staff recommends the TSC approves of the proposed rebranded naming, logo and color scheme for Nevada County Transit Services. Should the Commission approve of the proposed rebranding, staff will then present the item to the Board of Supervisors at the earliest possible meeting, either August 11th or 25th for final approval and implementation.

Please contact me if you have any questions prior to the July 22, 2020 TSC Meeting.
TT:RVV

Brand Scorecard

Sometimes gut feel is a great judge of the way to go. But often, one person's gut feel can be another's gut wrench. Finding the way forward can often be tricky. We will use this scorecard to evaluate each of the logos we reviewed today.

Score from a 1-5 for each based on the criteria listed below.

1= No, this logo does not answer this question

5= Yes, this logo definitely answers this question

Brand Scorecard	Nevada County Connects	Nevada County Now
Does it support the brand idea of connecting contemporary Nevada County and providing an essential community service?		
Is it distinctive and memorable?		
Is it different from the competition? <i>Examples: El Dorado Transit, Sac RT, Placer County/Roseville</i>		
Will it work across different media? <i>For example: on a lapel, on a hat, on a truck side, on a website</i>		
Will it stand the test of time?		

TOTAL



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Community Development Agency Director

Trish Tillotson, Director of Public Works
Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION
Information Item**

MEETING DATE: July 22, 2020

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Manager's Report**

RECOMMENDATION: Accept the report.

Transit Services Division COVID-19 Response and Activities

Gold Country Stage and Gold Country Lift have continued operations throughout the COVID-19 pandemic, with both services modifying duties and structure to best serve the community.

In terms of safety the following actions have been taken by both divisions.

- Daily sanitizing of all vehicles
- PPE provided for all operators
- In-vehicle disinfectants provided in the form of hand sanitizer and spray disinfectant
- Passenger conduct notifications consistent with County COVID-19 safety precautions

Gold Country Stage has reduced service hours to insure safety and to meet a reduction in demand. The result has been that Temp staff has been reallocated to various assignments throughout the County, assisting with food deliveries, acting as Disaster Service Workers and as customer service support within the Rood Center.

Gold Country Lift has reduced service hours as well and have subsequently retooled their service model to implement senior Dial-a-Ride service.

While the COVID-19 pandemic has severely impacted both services, staff is proud of the commitment to the community shown by both divisions and will continue to implement the safest best practices possible to ensure the safety of our community.

Environmental Protection Agency (EPA) Targeted Airshed Grant

On April 10, 2020 staff submitted an Environmental Protection Agency (EPA) Targeted Airshed grant in conjunction with the California Air Resources Board (CARB) and the Northern Sierra Air Quality Management District (NSAQMD) for the purchase of four 35 ft Battery Electric Zero Emission Low Floor Transit Buses and all associated charging equipment in the amount of \$5,367,555.

On June 25, 2020 staff was notified of a successful partial grant pre-award for the purchase of two 35 ft Battery Electric Zero Emission Low Floor Transit Buses and all associated charging equipment in the amount of \$2,460,653. Final award is anticipated in August 2020.

Federal Transit Administration (FTA) CARES Act 5311 Grant Award

The recently-enacted “Coronavirus Aid, Relief, and Economic Security Act”, or CARES Act, was passed by Congress with overwhelming, bipartisan support and signed into law on March 27th, 2020. The CARES Act includes provisions for new transit funding to assist providers during the COVID-19 pandemic. California’s allocation of these funds under the Federal Transit Administration (FTA) Section 5311 Formula Grants for Rural Areas Program is \$94,976,667. These funds will be distributed to eligible agencies by Caltrans’ Division of Rail and Mass Transportation (DRMT).

On June 30, 2020 Nevada County received an award of \$525, 997 in a first round of FTA 5311 CARES Act funding disbursement via Caltrans standard agreement. These funds are eligible for use for all operations expenditures with zero local match required. The CARES Act funding will help to mitigate operating expenses associated with service modifications due to COVID-19, including fare loss.

Western Nevada County Transportation Development Plan and Nevada County Coordinated Public Transit-Human Services Transportation Plan Updates

As part of the regional transportation planning process, NCTC, as the Regional Transportation Planning Agency, has initiated an update of the Western Nevada County Transportation Development Plan and the Nevada County Coordinated Public Transit-Human Services Transportation Plan. The plan updates will be completed by the consulting firm of WSP and will form the basis of transportation (transit) planning and community coordination for the next five years. The culmination of these planning updates will provide an analysis of, and recommendations for, operational and capital projects for the next five years as well as recommendations for potential institutional, financial and management improvements.

Project kickoff was March 17, 2020. To date the consultant has completed significant historical data review and analysis, transit system efficiency and effectiveness analysis and the administration of a public survey (online and on-board). On Monday July 20, 2020 the WSP team will participate in the ATCI (Accessible Transportation Coalitions Initiative) - MAPCO (Mobility Action Partners Coalition) and the SSTAC (Social Services Transportation Advisory Committee) meeting as part of the public outreach and needs assessment process.

Please contact me if you have any questions prior to the July 22, 2020 TSC Meeting.
TT:RVV



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TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: July 22, 2020

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Gold Country Stage Operations Report for May - June 2020**

RECOMMENDATION: Accept the report.

BACKGROUND: Gold Country Stage (GCS) operates fixed route bus service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood, Alta Sierra and Lake of the Pines. GCS also provides regional bus service to Auburn Monday through Friday, providing connections to Placer County Transit, Auburn Transit and Amtrak. The following performance metrics are captured and reported on a monthly basis.

System Performance Snapshot

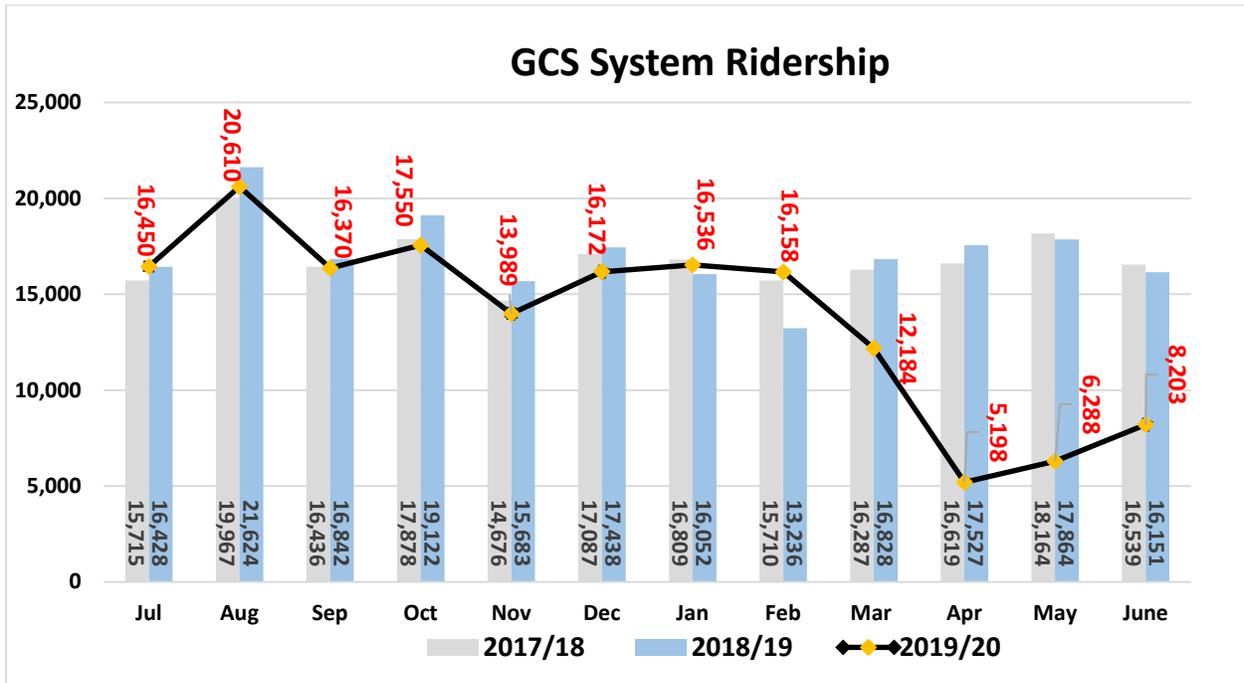
May: Ridership 6,288 - 64.8%	June: Ridership 8,203 - 49.2%
Farebox 5.4 % - 50%	Farebox 6.1% - 32%
On-time Performance: 84.8 %	On-time Performance: 80.5%

In response to the COVID-19 pandemic, the following actions were taken.

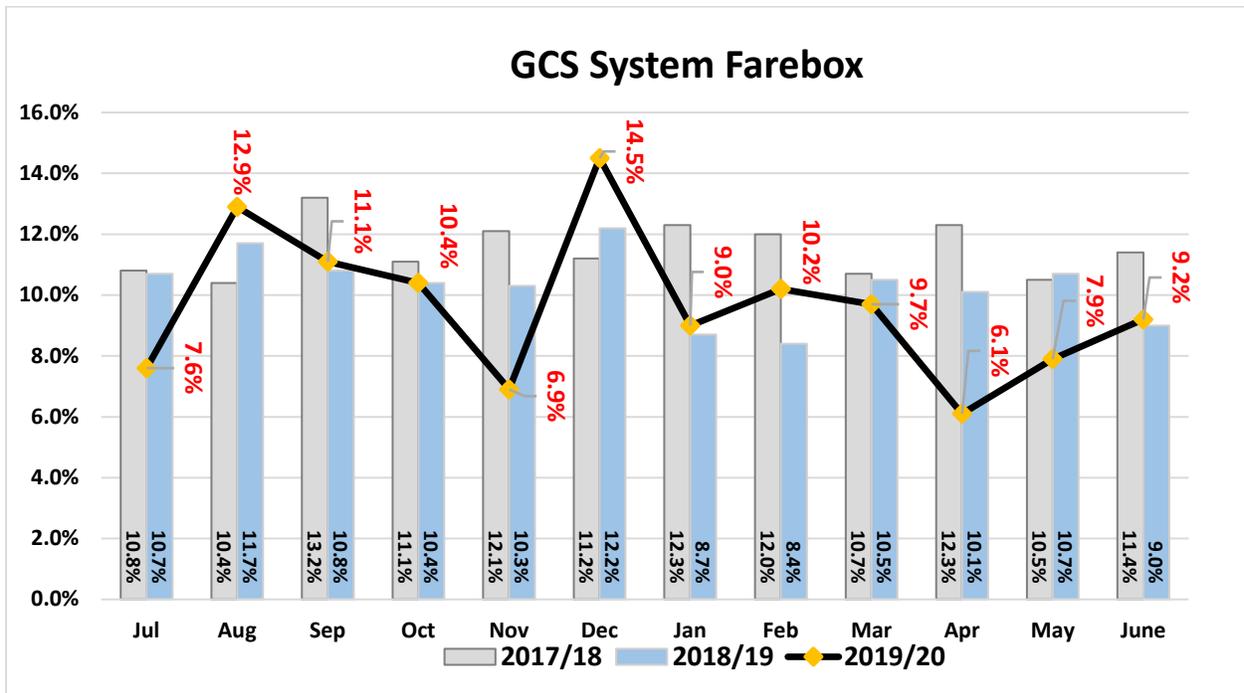
- March 12, 2020: Staff implemented nightly sanitizing of all buses.
- March 18, 2020: Gold Country Stage and Gold Country Lift implement free fares through April 30, 2020. This is made possible through the use of Low Carbon Transit Operations Program (LCTOP) grant funds.
- April 1, 2020: Due to severe reduction in ridership and to accommodate recommended social distancing and shelter-in-place protocols, GCS and GCL implement reduced schedule service based on regular Saturday service schedules.
- April 22, 2020: In an effort to meet potential service demand for seniors sequestered during COVID-19, Gold Country Lift begins offering On-demand Senior (65+) Dial-a-Ride service within the current ADA paratransit service area.
- April 27, 2020: Gold Country Stage and Gold Country Lift extend free fares through May 31, 2020.
- May 26, 2020: Gold Country Stage and Gold Country Lift extend free fares through June 30, 2020.

- June 26, 2020: Gold Country Stage and Gold Country Lift extend free fares through July 31, 2020.

Ridership



Farebox



As noted above in the system performance snapshot and graphics, GCS has experienced severe ridership loss due to the COVID-19 pandemic. With the initiation of phased reopening in June we see the beginning of an increase in ridership and a corresponding increase in farebox recovery rate.

Year-to-Date

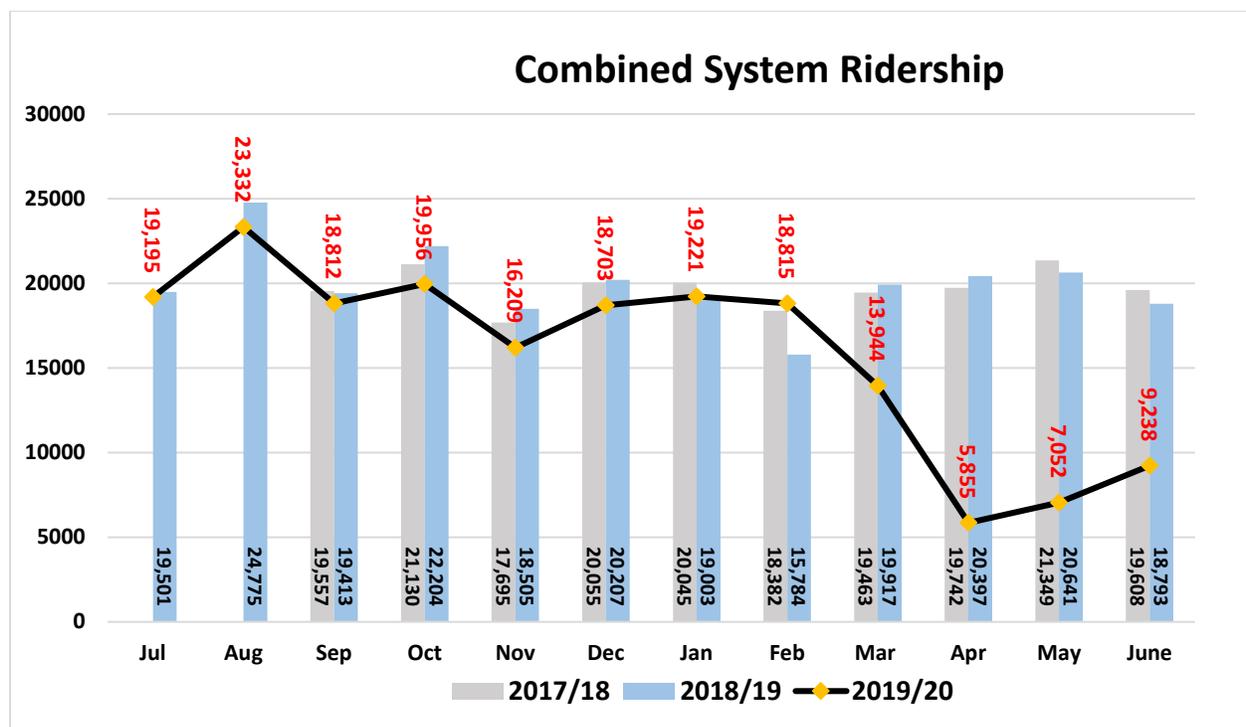
Overall Gold Country Stage ridership shows a decrease of 19 percent (165,708 in FY19/20 v 204,795 in FY18/19) when compared to the same time in prior year.

Overall year-to-date the Farebox Recovery Rate (FRR) is 9.8 percent, which is 13 percent lower than prior year (10.7 percent FY18/19).

Combined Services (GCS and GCL)

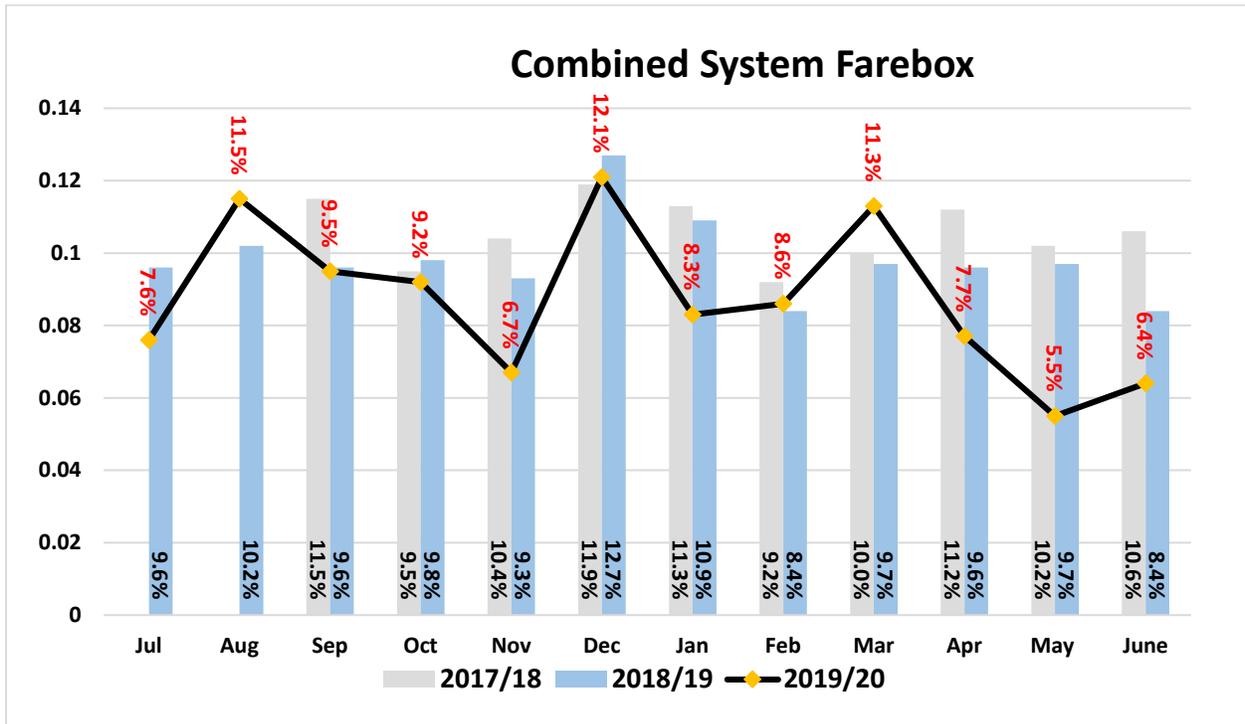
The following graphics provide an overview of the GCS and Gold Country Lift Monthly Operations Reports, combining operational data and fare box from both entities. Overall total system ridership is down 20 percent when compared to prior year (FY19/20 190,332 vs. FY18/19 239,140). This decrease is consistent with the ridership loss seen due to the effects of COVID-19 mitigation efforts.

Ridership



The combined system Farebox Recovery Rate (FRR) is 8.4 percent year-to-date, which is approximately a 19 percent decrease from prior year (FY18/19 10.4 percent).

Farebox



Please contact me if you have any questions prior to the July 22, 2020 TSC Meeting.
TT:RVV

**GOLD COUNTRY STAGE & GOLD COUNTRY LIFT
MONTHLY OPERATIONS REPORT - 2019-20**

May 2020

REDUCED SERVICE - SATURDAY SCHEDULE ONLY

25 Service Days

Full Day

Min Day

0

0

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit	Fair	Total
PASSENGER BOARDINGS								<i>Includes D.A.R.</i>		
Regular Cash	2,154	1,513	1,976	296	349	0	0			6,288
Discount Cash										0
Free (Under 6)										0
Daily Pass										0
Monthly Pass										0
Transfer										0
One Ride Tickets										0
Total Boardings	2,154	1,513	1,976	296	349	0	0	764		7,052
OPERATING DATA										
Vehicle Service Hours (VSH)	268.75	250.00	250.00	130.00	87.50	0.00	0.00	381.50		1,367.8
Vehicle Service Miles (VSM)	3,240.0	3,760.0	3,260.0	3,452.0	2,175.0	0.0	0.0	3,870.0		19,757.0
Operating Cost - VSH	\$20,952	\$19,490	\$19,490	\$10,135	\$6,822	\$0	\$0			\$76,888
Operating Cost - VSM	\$5,540	\$6,430	\$5,575	\$5,903	\$3,719	\$0	\$0			\$27,167
Marginal Operating Cost	\$26,492	\$25,920	\$25,065	\$16,038	\$10,541	\$0	\$0			\$104,055
Total Allocated Operating Cost***	\$32,789	\$31,777	\$30,922	\$19,084	\$12,591	\$0	\$0	\$88,699		\$215,862
Fare Revenue - ACTUALS	\$3,282	\$2,306	\$3,011	\$451	\$532	\$0	\$0	\$2,368		\$11,950
Total Institutional & MUB Pass Sales										\$150
Net Marginal Operating Subsidy	\$23,210	\$23,614	\$22,053	\$15,587	\$10,009	\$0	\$0	\$88,537	\$0	\$183,011
Total Allocated Operating Subsidy	\$29,507	\$29,472	\$27,911	\$18,633	\$12,059	\$0	\$0	\$88,537		\$203,912
PERFORMANCE INDICATORS										
Marginal Operating Cost/VSH	\$98.58	\$103.68	\$100.26	\$123.37	\$120.47	\$0.00	\$0.00	\$0.00		\$76.08
Marginal Operating Cost/VSM	\$8.18	\$6.89	\$7.69	\$4.65	\$4.85	\$0.00	\$0.00	\$0.00		\$5.27
Marginal Subsidy/Passenger	\$10.78	\$15.61	\$11.16	\$52.66	\$28.68	\$0.00	\$0.00	\$115.89		\$25.95
Revenue/Passenger	\$1.52	\$1.52	\$1.52	\$1.52	\$1.52	\$0.00	\$0.00	\$3.10		\$1.69
Passengers/VSH	8.01	6.05	7.90	2.28	3.99	\$0.00	\$0.00	2.00		5.16
Passengers/VSM	0.66	0.40	0.61	0.09	0.16	\$0.00	\$0.00	0.20		0.36
Total Allocated Farebox Ratio	10.0%	7.3%	9.7%	2.4%	4.2%	0.0%	0.0%	2.7%		5.5%

*Route A/S (Alta Sierra) runs only on Saturdays

**Routes 5, 7 & Tripper do not run on Saturdays

***Route 5 allocated costs less revenue from Placer County contract

**GOLD COUNTRY STAGE & GOLD COUNTRY LIFT
MONTHLY OPERATIONS REPORT - 2019-20**

June 2020

REDUCED SERVICE - SATURDAY SCHEDULE ONLY

26 Service Days

Weekdays 22

Saturdays 4

\$5,962.40

Full Day

0

Min Day

0

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler	Paratransit		Total
PASSENGER BOARDINGS								Includes D.A.R.		
Regular Cash	2,750	2,187	2,482	347	437	0	0			8,203
Discount Cash										0
Free (Under 6)										0
Daily Pass										0
Monthly Pass										0
Transfer										0
One Ride Tickets										0
Total Boardings	2,750	2,187	2,482	347	437	0	0	1,035		9,238
OPERATING DATA										
Vehicle Service Hours (VSH)	279.50	260.00	260.00	143.00	91.00	0.00	0.00	485.35		1,518.9
Vehicle Service Miles (VSM)	3,369.6	3,910.4	3,390.4	3,797.2	2,262.0	0.0	0.0	5,156.0		21,885.6
Operating Cost - VSH	\$21,790	\$20,270	\$20,270	\$11,148	\$7,094	\$0	\$0			\$80,572
Operating Cost - VSM	\$5,762	\$6,687	\$5,798	\$6,493	\$3,868	\$0	\$0			\$28,608
Marginal Operating Cost	\$27,552	\$26,956	\$26,067	\$17,641	\$10,962	\$0	\$0			\$109,179
Total Allocated Operating Cost***	\$34,101	\$33,048	\$32,159	\$15,030	\$13,095	\$0	\$0	\$103,033		\$230,465
Fare Revenue - ACTUALS	\$4,173	\$3,318	\$3,766	\$527	\$663	\$0	\$0	\$2,954		\$14,681
Total Institutional & MUB Pass Sales										\$143
Net Marginal Operating Subsidy	\$23,379	\$23,638	\$22,301	\$17,114	\$10,299	\$0	\$0	\$0		\$96,732
Total Allocated Operating Subsidy	\$29,928	\$29,730	\$28,393	\$14,503	\$12,432	\$0	\$0	\$100,079		\$215,784
PERFORMANCE INDICATORS										
Marginal Operating Cost/VSH	\$98.58	\$103.68	\$100.26	\$123.37	\$120.47	\$0.00	\$0.00	\$0.00		\$71.88
Marginal Operating Cost/VSM	\$8.18	\$6.89	\$7.69	\$4.65	\$4.85	\$0.00	\$0.00	\$0.00		\$4.99
Marginal Subsidy/Passenger	\$8.50	\$10.81	\$8.99	\$49.32	\$23.57	\$0.00	\$0.00	\$0.00		\$10.47
Revenue/Passenger	\$1.52	\$1.52	\$1.52	\$1.52	\$1.52	\$0.00	\$0.00	\$2.85		\$1.59
Passengers/VSH	9.84	8.41	9.55	2.43	4.80	\$0.00	\$0.00	2.13		6.08
Passengers/VSM	0.82	0.56	0.73	0.09	0.19	\$0.00	\$0.00	0.20		0.42
Total Allocated Farebox Ratio	12.2%	10.0%	11.7%	3.5%	5.1%	0.0%	0.0%	2.9%		6.4%

*Route A/S (Alta Sierra) runs only on Saturdays

**Routes 5, 7 & Trippler do not run on Saturdays

***Route 5 allocated costs less revenue from Placer County contract

**GOLD COUNTRY STAGE & GOLD COUNTRY LIFT
MONTHLY OPERATIONS REPORT - 2019-20**

Year-to-Date Summary 2019-20

Monday - Saturday

305 Total Service Days

216 normal service days / 89 COVID-19 service days

	Route 1	Route 3/2	Route 4	Route 5	Route 6	Route 7	Tripper	Paratransit	Fair	Pass Sales	Total
PASSENGER BOARDINGS											
Regular Cash	23,794	15,307	20,296	6,455	4,528	1,003	625				72,008
Discount Cash	4,654	2,214	3,282	1,388	1,144	475	4,808				17,965
Free (Under 6)	1,040	3,090	1,094	151	198	111	6				5,690
Daily Pass	4,338	3,050	5,762	418	594	387	61				14,610
Monthly Pass	8,819	11,590	18,418	1,079	952	278	416				41,552
Transfer	1,930	2,511	1,500	1,015	582	53	1				7,592
One Ride Tickets	1,235	448	1,398	241	223	53	2				3,600
Total Boardings	45,810	38,210	51,750	10,747	8,221	2,360	5,919	24,626	2,689		190,332
	24.1%	20.1%	27.2%	5.6%	4.3%	1.2%	3.1%	12.9%	1.4%		100.0%
OPERATING DATA											
Vehicle Service Hours (VSH)	3,987.50	3,900.50	3,853.25	3,062.00	1,681.75	1,203.93	305.00	10,309.23	70.25		28,373.4
Vehicle Service Miles (VSM)	47,683.4	54,150.2	40,369.5	70,749.4	37,094.1	32,130.0	4,098.4	107,264.9	1,045.2		394,585.0
Operating Cost - VSH	\$310,866	\$304,083	\$300,399	\$238,714	\$131,109	\$93,858	\$23,778		\$5,477		\$1,408,283
Operating Cost - VSM	\$81,539	\$92,597	\$79,532	\$132,911	\$70,713	\$54,942	\$7,008		\$1,787		\$521,029
Marginal Operating Cost	\$392,404	\$396,680	\$379,931	\$371,624	\$201,822	\$148,801	\$30,786		\$7,264		\$1,929,312
Total Allocated Operating Cost*	\$485,831	\$488,069	\$470,213	\$389,705	\$241,226	\$177,009	\$37,932	\$1,191,189	\$8,910		\$3,490,083
Fare Revenue	\$64,158	\$45,072	\$62,530	\$20,791	\$15,616	\$4,829	\$8,285	\$69,437	\$4,034		\$294,751
GCS Total Institutional Pass Sales											\$84,713
Net Marginal Operating Subsidy	\$328,246	\$304,355	\$273,047	\$318,132	\$165,898	\$143,972	\$22,501	\$188,847	\$3,230		\$1,748,228
Total Allocated Operating Subsidy	\$421,673	\$431,047	\$395,734	\$368,480	\$221,427	\$172,180	\$29,647	\$1,023,879	\$4,876		\$3,195,332
PERFORMANCE INDICATORS											
Marginal Operating Cost/VSH	\$98.41	\$101.70	\$98.60	\$121.37	\$120.01	\$123.60	\$100.94	\$0.00	\$103.40		\$68.00
Marginal Operating Cost/VSM	\$8.23	\$7.33	\$9.41	\$5.25	\$5.44	\$4.63	\$7.51	\$0.00	\$6.95		\$4.89
Marginal Subsidy/Passenger	\$7.17	\$7.97	\$5.28	\$29.60	\$20.18	\$61.01	\$3.80	\$7.67	\$1.20		\$9.19
Revenue/Passenger	\$1.40	\$1.18	\$1.21	\$1.93	\$1.90	\$2.05	\$1.40	\$2.82	\$1.50		\$1.55
Passengers/VSH	11.49	9.80	13.43	3.51	4.89	1.96	19.41	2.39	38.28		6.71
Passengers/VSM	0.96	0.71	1.28	0.15	0.22	0.07	1.44	0.23	2.57		0.48
Total Allocated Farebox Recovery Ratio	13.2%	9.2%	13.3%	5.3%	6.5%	2.7%	21.8%	5.8%	45.3%		8.4%

Updated: 07/12/19

**Route 5 allocated costs less revenue from Placer County contract

GOLD COUNTRY STAGE

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

May 2020

May 2020 Service Days 25

Monday - Saturday Modified COVID-19 Schedule	MAY 2020	MAY 2019	% CHANGE	YTD FY 2019-20	YTD FY 2018-19	% CHANGE
PASSENGER BOARDINGS	25 service days	26 service days		279 service days	278 service days	
Regular Cash	6,288	5,686	10.59%	66,494	62,327	6.69%
Discount Cash	0	2,471	-100.00%	17,965	23,941	-24.96%
Free (Under 6)	0	732	-100.00%	5,688	7,004	-18.79%
Daily Pass	0	1,911	-100.00%	14,552	15,083	-3.52%
Monthly Pass	0	5,272	-100.00%	41,612	60,866	-31.63%
Transfer	0	1,167	-100.00%	7,592	11,768	-35.49%
One Ride Tickets	0	625	-100.00%	3,602	7,655	-52.95%
Total Boardings	6,288	17,864	-64.80%	157,505	188,644	-16.51%
OPERATING DATA						
Vehicle Service Hours (VSH)	986.30	1,600.00	-38.36%	16,991	16,723	1.60%
Vehicle Service Miles (VSM)	15,887	25,858	-38.56%	287,416	270,418	6.29%
Marginal Operating Cost	\$104,059	\$175,149	-40.59%	\$1,816,077	\$1,830,961	-0.81%
Total Allocated Operating Cost	\$121,205	\$205,239	-40.94%	\$2,148,582	\$2,142,415	0.29%
Fare Revenue	\$9,582	\$22,006	-56.46%	\$212,868	\$230,333	-7.58%
Net Operating Cost*	\$111,623	\$183,233	-39.08%	\$1,935,715	\$1,912,082	1.24%
*(Includes all pass sales in fare revenue)						
PERFORMANCE INDICATORS						
Marginal Cost Factor/VSH	\$105.50	\$109.47	-3.62%	\$106.89	\$109.48	-2.37%
Marginal Cost Factor/VSM	\$6.55	\$6.77	-3.30%	\$6.32	\$6.77	-6.68%
Fixed Cost Factor/VSH	\$23.93	\$25.58	-6.43%	\$25.89	\$25.39	1.94%
Gross Operating Cost/VSH	\$122.89	\$128.27	-4.20%	\$126.46	\$128.11	-1.29%
Gross Operating Cost/VSM	\$7.63	\$7.94	-3.88%	\$7.48	\$7.92	-5.64%
Net Cost/Passenger	\$17.75	\$10.26	73.07%	\$12.29	\$10.14	21.25%
Revenue/Passenger	\$1.52	\$1.23	23.70%	\$1.35	\$1.22	10.69%
Passengers/VSH	6.38	11.17	-42.90%	9.27	11.28	-17.82%
Passengers/VSM	0.40	0.69	-42.71%	0.55	0.70	-21.44%
Farebox Recovery Ratio	7.9%	10.7%	-26.27%	9.9%	10.8%	-7.85%

GOLD COUNTRY STAGE

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

June 2020

June 2020 Service Days 26

FY 2019-20 = 305 total service days

Monday - Saturday

	JUN 2020	JUN 2019	% CHANGE	YTD FY 2019-20	YTD FY 2018-19	% CHANGE
PASSENGER BOARDINGS	26 service days	25 service days		305 service days	304 service days	
Regular Cash	8,203	5,246	56.37%	74,697	67,573	10.54%
Discount Cash	0	1,728	-100.00%	17,965	25,669	-30.01%
Free (Under 6)	0	894	-100.00%	5,688	7,898	-27.98%
Daily Pass	0	1,884	-100.00%	14,552	16,967	-14.23%
Monthly Pass	0	4,964	-100.00%	41,612	65,830	-36.79%
Transfer	0	977	-100.00%	7,592	12,745	-40.43%
One Ride Tickets	0	458	-100.00%	3,602	8,113	-55.60%
Total Boardings	8,203	16,151	-49.21%	165,708	204,795	-19.09%
OPERATING DATA						
Vehicle Service Hours (VSH)	1,033.55	1,463.80	-29.39%	18,024	18,187	-0.90%
Vehicle Service Miles (VSM)	16,730	23,655	-29.28%	304,146	294,073	3.43%
Marginal Operating Cost	\$109,183	\$160,235	-31.86%	\$1,925,260	\$1,991,197	-3.31%
Total Allocated Operating Cost	\$127,437	\$187,289	-31.96%	\$2,276,019	\$2,329,704	-2.30%
Fare Revenue	\$11,727	\$16,853	-30.42%	\$224,595	\$247,186	-9.14%
Net Operating Cost*	\$115,710	\$170,436	-32.11%	\$2,051,424	\$2,082,518	-1.49%
*(Includes all pass sales in fare revenue)						
PERFORMANCE INDICATORS						
Marginal Cost Factor/VSH	\$105.64	\$109.47	-3.50%	\$106.81	\$109.48	-2.44%
Marginal Cost Factor/VSM	\$6.53	\$6.77	-3.65%	\$6.33	\$6.77	-6.51%
Fixed Cost Factor/VSH	\$24.19	\$25.26	-4.23%	\$25.79	\$25.38	1.60%
Gross Operating Cost/VSH	\$123.30	\$127.95	-3.63%	\$126.28	\$128.10	-1.42%
Gross Operating Cost/VSM	\$7.62	\$7.92	-3.79%	\$7.48	\$7.92	-5.54%
Net Cost/Passenger	\$14.11	\$10.55	33.67%	\$12.38	\$10.17	21.74%
Revenue/Passenger	\$1.43	\$1.04	37.00%	\$1.36	\$1.21	12.29%
Passengers/VSH	7.94	11.03	-28.07%	9.19	11.26	-18.35%
Passengers/VSM	0.49	0.68	-28.19%	0.54	0.70	-21.77%
Farebox Recovery Ratio	9.2%	9.0%	2.27%	9.9%	10.6%	-7.00%

**GOLD COUNTRY STAGE
MONTHLY OPERATIONS REPORT - 2019-20**

MAY 2020

Monday - Saturday

25 Service Days

COVID-19 Modified Schedule & Free Fares *

Full Day

0

Min Day

0

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper		Total
PASSENGER BOARDINGS									
Regular Cash--LCTOP Free Fares	2,154	1,513	1,976	296	349	0	0		6,288
Discount Cash									0
Free (Under 6)									0
Daily Pass									0
Monthly Pass									0
Transfer									0
One Ride Tickets									0
Total Boardings	2,154	1,513	1,976	296	349				6,288
	34%	24%	31%	5%	6%	0%	0%		
OPERATING DATA									
Vehicle Service Hours (VSH)	268.75	250.00	250.00	130.00	87.50	0.00	0.00		986.3
Vehicle Service Miles (VSM)	3,240.0	3,760.0	3,260.0	3,452.0	2,175.0	0.0	0.0		15,887.0
Operating Cost - VSH	\$20,952	\$19,490	\$19,490	\$10,135	\$6,822	\$0	\$0		\$76,888
Operating Cost - VSM	\$5,540	\$6,430	\$5,575	\$5,903	\$3,719	\$0	\$0		\$27,167
Marginal Operating Cost	\$26,492	\$25,920	\$25,065	\$16,038	\$10,541	\$0	\$0		\$104,055
Total Allocated Operating Cost***	\$32,789	\$31,777	\$30,922	\$13,121	\$12,591	\$0	\$0		\$121,200
Fare Revenue - ACTUALS	\$3,282	\$2,305.59	\$3,011.14	\$451	\$531.83	\$0	\$0		\$9,582
Net Marginal Operating Subsidy	\$23,210	\$23,614	\$22,053	\$15,587	\$10,009	\$0	\$0		\$94,473
Total Allocated Operating Subsidy	\$29,507	\$29,472	\$27,911	\$12,670	\$12,059	\$0	\$0		\$111,618
Total Institutional Pass Sales								\$150.00	
Total MUB Pass Sales								\$0.00	
Total Pass Sales								\$150.00	
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$98.58	\$103.68	\$100.26	\$123.37	\$120.47	\$0.00	\$0.00		\$105.51
Marginal Operating Cost/VSM	\$8.18	\$6.89	\$7.69	\$4.65	\$4.85	\$0.00	\$0.00		\$6.55
Marginal Subsidy/Passenger	\$10.78	\$15.61	\$11.16	\$52.66	\$28.68	\$0.00	\$0.00		\$15.02
Revenue/Passenger	\$1.52	\$1.52	\$1.52	\$1.52	\$1.52	\$0.00	\$0.00		\$1.52
Passengers/VSH	8.01	6.05	7.90	2.28	3.99	0.00	0.00		6.38
Passengers/VSM	0.66	0.40	0.61	0.09	0.16	0.00	0.00		0.40
Total Allocated Farebox Ratio	10.0%	7.3%	9.7%	3.4%	4.2%	0.0%	0.0%		7.9%

* Rts 1, 3/2 & 3-AS, 4 and 6 ran on Saturday schedule Mon-Sat

* Rt5 ran 3 Xs a day only Mon-Fri

* Rts 5X, 7 and ST 1/6 did not run at all

**GOLD COUNTRY STAGE
MONTHLY OPERATIONS REPORT - 2019-20**

JUNE 2020

Monday - Saturday Mon-Fri 22
 26 Service Days Sat 4 \$5,962.40 Full Day 0 Min Day 0
 COVID-19 Modified Schedule & Free Fares *

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler		Total
PASSENGER BOARDINGS									
Regular Cash	2,750	2,187	2,482	347	437	0	0		8,203
Discount Cash									0
Free (Under 6)									0
Daily Pass									0
Monthly Pass									0
Transfer	0								0
One Ride Tickets									0
Total Boardings	2,750	2,187	2,482	347	437				8,203
	34%	27%	30%	4%	5%	0%	0%		
OPERATING DATA									
Vehicle Service Hours (VSH)	279.50	260.00	260.00	143.00	91.00	0.00	0.00		1,033.5
Vehicle Service Miles (VSM)	3,369.6	3,910.4	3,390.4	3,797.2	2,262.0	0.0	0.0		16,729.6
Operating Cost - VSH	\$21,790	\$20,270	\$20,270	\$11,148	\$7,094	\$0	\$0		\$80,572
Operating Cost - VSM	\$5,762	\$6,687	\$5,798	\$6,493	\$3,868	\$0	\$0		\$28,608
Marginal Operating Cost	\$27,552	\$26,956	\$26,067	\$17,641	\$10,962	\$0	\$0		\$109,179
Total Allocated Operating Cost***	\$34,101	\$33,048	\$32,159	\$15,030	\$13,095	\$0	\$0		\$127,432
Fare Revenue - ACTUALS	\$4,172.77	\$3,318.49	\$3,766.12	\$526.53	\$663.09	\$0	\$0		\$11,727
Net Marginal Operating Subsidy	\$23,379	\$23,638	\$22,301	\$17,115	\$10,299	\$0	\$0		\$96,732
Total Allocated Operating Subsidy	\$29,928	\$29,730	\$28,393	\$14,503	\$12,431	\$0	\$0		\$115,705
Total Institutional Pass Sales									\$143
Total MUB Pass Sales									\$0
Total Pass Sales									\$143
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$98.58	\$103.68	\$100.26	\$123.37	\$120.47	\$0.00	\$0.00		\$105.64
Marginal Operating Cost/VSM	\$8.18	\$6.89	\$7.69	\$4.65	\$4.85	\$0.00	\$0.00		\$6.53
Marginal Subsidy/Passenger	\$8.50	\$10.81	\$8.99	\$49.32	\$23.57	\$0.00	\$0.00		\$11.79
Revenue/Passenger	\$1.52	\$1.52	\$1.52	\$1.52	\$1.52	\$0.00	\$0.00		\$1.43
Passengers/VSH	9.84	8.41	9.55	2.43	4.80	0.00	0.00		7.94
Passengers/VSM	0.82	0.56	0.73	0.09	0.19	0.00	0.00		0.49
Total Allocated Farebox Ratio	12.2%	10.0%	11.7%	3.5%	5.1%	0.0%	0.0%		9.2%

* Rts 1, 3/2 & 3-AS, 4 and 6 ran on Saturday schedule Mon-Sat

** Rt5 ran 3 Xs a day only Mon-Fri

*** Rts 5X, 7 and ST 1/6 did not run at all

**GOLD COUNTRY STAGE
MONTHLY OPERATIONS REPORT - 2019-20**

Year to Date: Jul 2019 -- Jun 2020

COVID-19 Modified Schedule & Free Fares March 18 thru June 30, 2020

COVID-19 Service Days = 89

* Rts 1, 3/2 & 3-AS, 4 and 6 ran on Saturday schedule Mon-Sat

* Rt5 ran 3 Xs a day only Mon-Fri

* Rts 5X, 7 and ST 1/6 did not run at all

	Route 1	Route 3.2	Route 4	Route 5	Route 6	Route 7	'Tripper'	Fair (Aug 2019)	Pass Sales	Total
PASSENGER BOARDINGS										
Regular Cash	23,794	15,307	20,296	6,455	4,528	1,003	625	2,689		74,697
Discount Cash	4,654	2,214	3,282	1,388	1,144	475	4,808			17,965
Free (Under 6/Over 79)	1,040	3,090	1,094	151	198	111	4			5,688
Daily Pass	4,338	3,050	5,762	418	594	387	3			14,552
Monthly Pass	8,819	11,590	18,418	1,079	952	278	476			41,612
Transfer	1,930	2,511	1,500	1,015	582	53	1			7,592
One Ride Tickets	1,235	448	1,400	241	223	53	2			3,602
Total Boardings	45,810	38,210	51,752	10,747	8,221	2,360	5,919	2,689		165,708
	28%	23%	31%	6%	5%	1%	4%	2%		100%
OPERATING DATA										
Vehicle Service Hours (VSH)	3,987.50	3,900.50	3,853.25	3,062.00	1,681.75	1,203.93	307.50	70.25		18,066.7
Vehicle Service Miles (VSM)	47,683.4	54,150.2	46,509.9	77,725.6	41,352.6	32,130.0	4,127.20	1,045.2		304,724.0
Operating Cost - VSH	\$310,866	\$304,083	\$300,399	\$238,714	\$131,109	\$93,858	\$ 23,973	\$5,477		\$1,408,478
Operating Cost - VSM	\$81,539	\$92,597	\$79,532	\$132,911	\$70,713	\$54,942	\$ 7,058	\$1,787		\$521,078
Marginal Operating Cost	\$392,404	\$396,680	\$379,931	\$371,624	\$201,822	\$148,801	\$ 31,030	\$7,264		\$1,929,556
Total Allocated Operating Cost*	\$485,831	\$488,069	\$470,213	\$371,818	\$241,226	\$177,009	\$ 38,235	\$8,910		\$2,281,310
Fare Revenue	\$64,154	\$45,087	\$62,524	\$20,789	\$15,615	\$4,828	\$ 8,284	\$4,034		\$224,594
Net Marginal Operating Subsidy	\$328,250	\$351,593	\$317,407	\$350,836	\$186,207	\$143,973	\$ 22,746	\$3,230		\$1,704,243
Total Allocated Operating Subsidy	\$421,678	\$442,982	\$407,689	\$351,029	\$225,611	\$172,181	\$ 29,951	\$4,876		\$2,056,716
Total Institutional Pass Sales									\$69,651	
Total MUB Pass Sales									\$15,061	
Total Pass Sales									\$84,712	
PERFORMANCE INDICATORS										
Marginal Operating Cost/VSH	\$98.41	\$101.70	\$98.60	\$121.37	\$120.01	\$123.60	\$100.91	\$103.40		\$106.80
Marginal Operating Cost/VSM	\$8.23	\$7.33	\$8.17	\$4.78	\$4.88	\$4.63	\$7.52	\$6.95		\$6.33
Marginal Subsidy/Passenger	\$7.17	\$9.20	\$6.13	\$32.64	\$22.65	\$61.01	\$3.84	\$1.20		\$10.28
Revenue/Passenger	\$1.40	\$1.18	\$1.21	\$1.93	\$1.90	\$2.05	\$1.40	\$1.50		\$1.36
Passengers/VSH	11.49	9.80	13.43	3.51	4.89	1.96	19.25	38.28		9.17
Passengers/VSM	0.96	0.71	1.11	0.14	0.20	0.07	1.43	2.57		0.54
Total Allocated Farebox Recovery Ratio	13.2%	9.2%	13.3%	5.6%	6.5%	2.7%	21.7%	45.3%		9.8%

Normal Schedule: July 1 2019 thru March 17, 2020 (216 service days)

**Routes 5 & 7 do not run on Saturdays

**Route 5 allocated costs less revenue from Placer County contract



**COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION**
950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
(530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>

Sean Powers,
Community Development Agency Director

Trish Tillotson, Director of Public Works
Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION
Information Item**

MEETING DATE: July 22, 2020

TO: Transit Services Commission

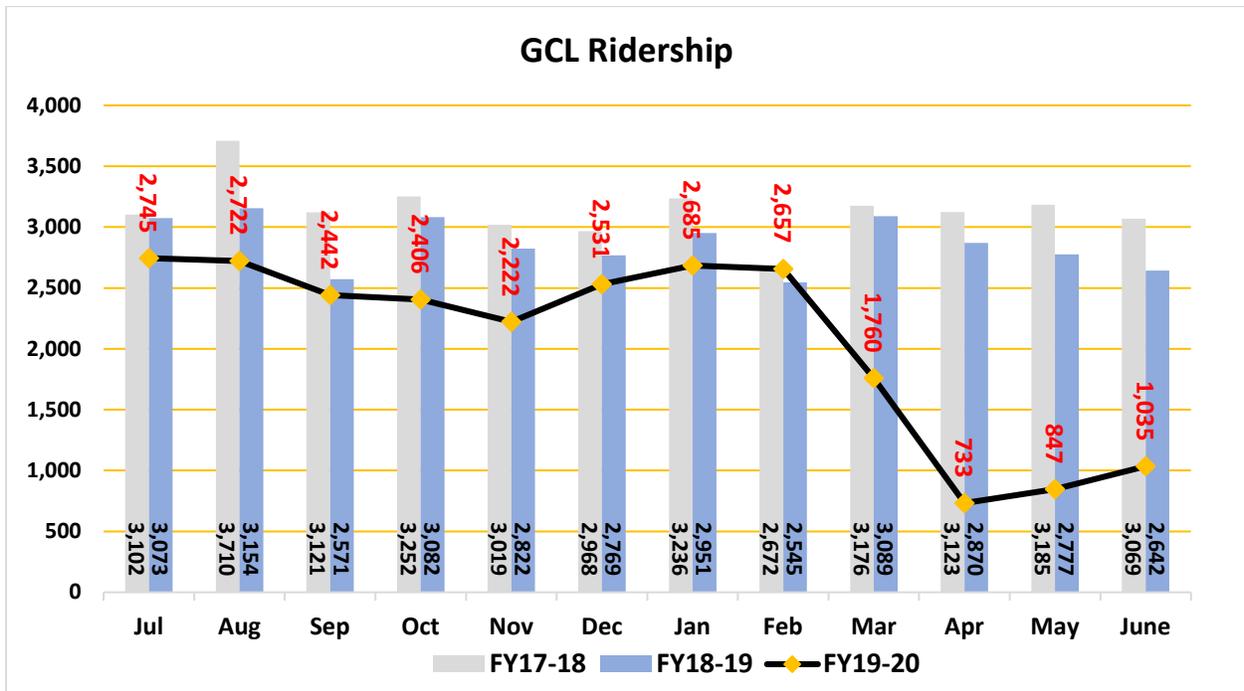
FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: Gold Country Lift Operations Report for May - June 2020

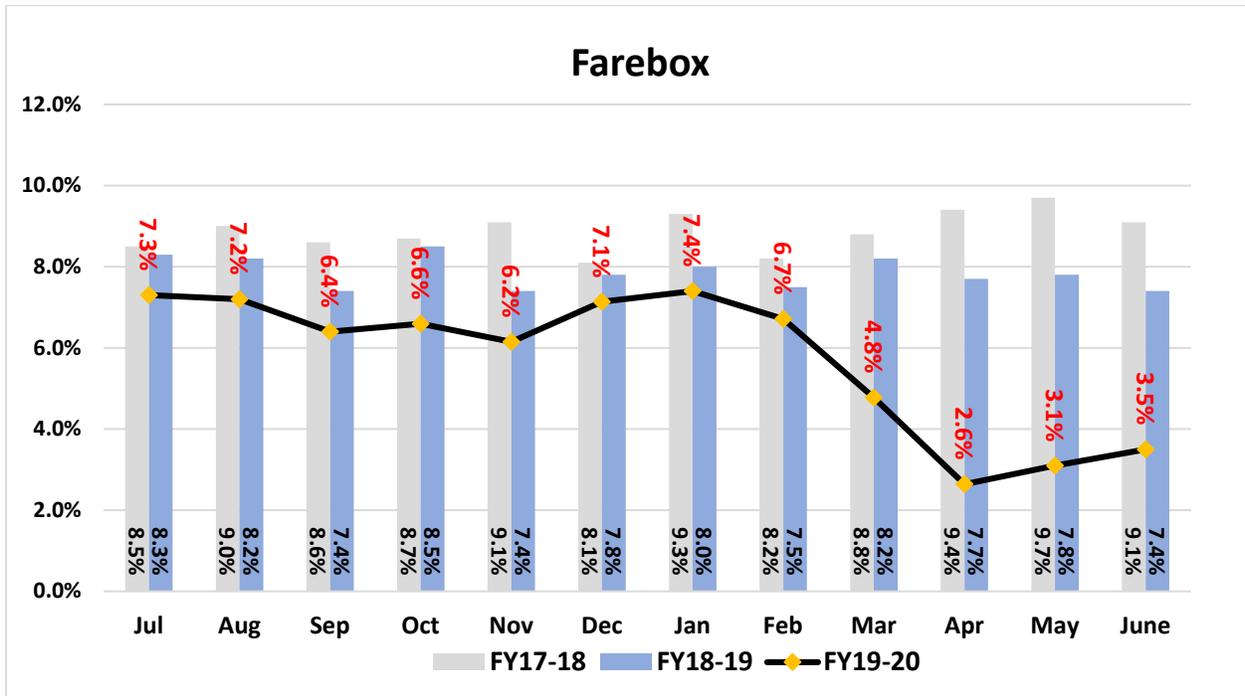
RECOMMENDATION: Accept the report.

BACKGROUND: Gold Country Lift (GCL) operates Americans with Disabilities Act (ADA) paratransit service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood and Alta Sierra. The following performance metrics are captured and reported on a monthly basis.

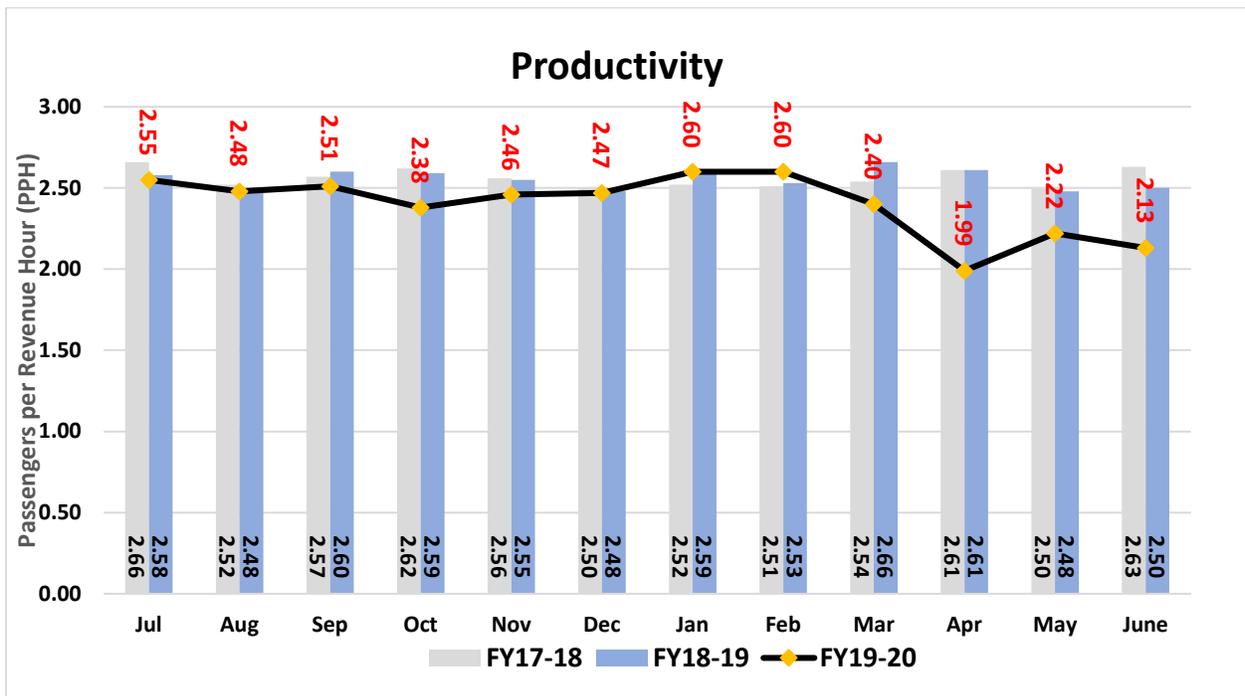
Ridership



Farebox



Passenger per Service Hour-PPH (productivity)



Year-to-Date

Total boardings year-to-date (YTD) have decreased approximately 27.8 percent compared to prior year (FY19-20 24,785 vs. FY18-19 34,345).

The GCL farebox recovery rate (FBR) for FY2019-20 YTD is 6.0 percent, which is 24.2 percent below prior year (FY18-19 7.9 percent). This is due to the increase in contract pricing for Paratransit Services as well as significant ridership loss due to COVID-19.

Productivity for FY2019-20 YTD is at 2.45 PPH which is 4.0 percent lower than prior year for the same period (FY19-20 2.45 vs. FY18-19 2.55)

No-Shows, Late Cancels & Denials

YTD No-Shows have decreased by 44.3 percent compared to prior year (FY19-20 423 vs. FY18-19 760).

YTD Late Cancels have decreased by 45.2 percent compared to prior year (FY19-20 691 vs. FY18-19 1,261).

There were no denials reported for the service year.

Senior Dial-A-Ride

Senior Dial-A-Ride services were implemented in April 2020, providing on-demand service to seniors 65 and over within the regular ADA service. No trips were provided in April. In May a total of 20 trips were provided and in June a total of 28 trips were provided.

Please contact me if you have any questions prior to the July 22, 2020 TSC Meeting.

TT:RVV

PARATRANSIT SERVICES (Gold Country Lift)
MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA

May 2020

Monday - Saturday

	MAY 2020	MAY 2019	% Change	FY 2019-20	FY 2018-19	% Change
PASSENGER BOARDINGS	27 service days	26 service days		278 service days	278 service days	
Demand Response	481	1,282	-62.48%	11,202	15,286	-26.72%
Subscription	346	1,495	-76.86%	12,548	16,417	-23.57%
Total Boardings	847	2,777	-69.50%	23,750	31,703	-25.09%
Denials	0	0	0.00%	0	0	0.00%
Refused	0	0	0.00%	0	5	-100.00%
No Shows	12	48	-75.00%	414	698	-40.69%
Late Cancels	21	110	-80.91%	664	1,185	-43.97%
OPERATING DATA						
Vehicle Service Hours (VSH)	381.2	1,118.2	-65.91%	9,624	12,390	-22.33%
Vehicle Service Miles (VSM)	3,870.0	13,064.0	-70.38%	110,268	148,753	-25.87%
Gross Operating Cost	\$80,170	\$104,929	-23.60%	\$1,081,678	\$1,157,653	-6.56%
Fare Revenue	\$2,450	\$8,183	-70.06%	\$66,565	\$91,534	-27.28%
Net Operating Cost	\$77,720	\$96,746	-19.67%	\$1,015,113	\$1,066,119	-4.78%
PERFORMANCE INDICATORS						
Gross Operating Cost/VSH	\$210.34	\$93.83	124.16%	\$112.40	\$93.43	20.30%
Gross Operating Cost/VSM	\$20.72	\$8.03	157.92%	\$9.81	\$7.78	26.05%
Net Cost/Passenger	\$91.76	\$34.84	163.39%	\$42.74	\$33.63	27.10%
Revenue/Passenger	\$2.89	\$2.95	-1.84%	\$2.80	\$2.89	-2.93%
Passengers/VSH	2.22	2.48	-10.52%	2.47	2.56	-3.55%
Passengers/VSM	0.22	0.21	2.96%	0.22	0.21	1.06%
Farebox Recovery Ratio	3.1%	7.8%	-60.81%	6.2%	7.9%	-22.17%

PARATRANSIT SERVICES (Gold Country Lift)
MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA

June 2020

Monday - Saturday

	JUNE 2020	JUNE 2019	% Change	FY 2019-20	FY 2018-19	% Change
PASSENGER BOARDINGS	25 service days	26 service days		304 service days	304 service days	
Demand Response	358	1,274	-71.90%	11,560	16,560	-30.19%
Subscription	677	1,368	-50.51%	13,225	17,785	-25.64%
Total Boardings	1,035	2,642	-60.83%	24,785	34,345	-27.84%
Denials	0	0	0.00%	0	0	0.00%
Refused	0	0	0.00%	0	5	-100.00%
No Shows	9	62	-85.48%	423	760	-44.34%
Late Cancels	27	76	-64.47%	691	1,261	-45.20%
OPERATING DATA						
Vehicle Service Hours (VSH)	485.4	1,055.2	-54.00%	10,109	13,445	-24.81%
Vehicle Service Miles (VSM)	5,156.0	12,450.0	-58.59%	115,424	161,203	-28.40%
Gross Operating Cost	\$84,075	\$102,496	-17.97%	\$1,165,753	\$1,260,150	-7.49%
Fare Revenue	\$2,947	\$7,536	-60.89%	\$69,512	\$99,070	-29.84%
Net Operating Cost	\$81,128	\$94,960	-14.57%	\$1,096,241	\$1,161,079	-5.58%
PERFORMANCE INDICATORS						
Gross Operating Cost/VSH	\$173.23	\$97.13	78.34%	\$115.32	\$93.72	23.04%
Gross Operating Cost/VSM	\$16.31	\$8.23	98.07%	\$10.10	\$7.82	29.20%
Net Cost/Passenger	\$78.38	\$35.94	118.08%	\$44.23	\$33.81	30.83%
Revenue/Passenger	\$2.85	\$2.85	-0.18%	\$2.80	\$2.88	-2.77%
Passengers/VSH	2.13	2.50	-14.83%	2.45	2.55	-4.02%
Passengers/VSM	0.20	0.21	-5.41%	0.21	0.21	0.79%
Farebox Recovery Ratio	3.5%	7.4%	-52.33%	6.0%	7.9%	-24.15%

Monday-Saturday	July	August	September	October	November	December	January	February	March	April	May	June	Yr to Date
Days of Service	26	27	24	27	23	25	25	24	26	26	26	26	305
Total Mileage:	14,771	14,706	12,949	13,191	11,840	13,837	13,547	13,620	9,584	4,155	4,307	5,877	132,384
Service Miles	12,822	12,767	11,261	11,411	10,315	12,226	11,800	12,029	8,121	3,646	3,870	5,156	115,424
Deadhead Miles	1949	1939	1688	1780	1525	1611	1747	1591	1463	509	437	721	16960
Total Hours:	1,304.43	1,334.44	1,171.98	1,251.61	1,099.77	1,235.58	1,253.24	1,222.52	908.31	430.81	446.59	575.02	12,234.30
Service Hours	1,076.55	1,095.67	972.23	1,011.60	903.48	1,024.65	1,034.28	1,022.57	733.88	367.52	381.15	485.35	10,108.93
Deadhead Hours	227.88	238.7733	199.75	240.0067	196.2833	210.93	218.96	199.95	174.43	63.30	65.44	89.67	2125.37
Boardings/Delivered	2,745	2,722	2,442	2,406	2,222	2,531	2,685	2,657	1,760	733	827	1,007	24,737
Subscriptions	1471	1414	1368	1283	1159	1318	1472	1475	902	340	346	330	12878
Demand Response	1274	1308	1074	1123	1063	1213	1213	1182	858	393	481	677	11859
DAR Delivered	0	0	0	0	0	0	0	0	0	0	20	28	48
Non Boardings	106	140	136	137	135	172	164	150	101	34	33	36	1344
No Shows	40	51	45	39	39	56	50	39	35	8	12	9	423
Late Cancels	44	55	69	76	69	81	85	84	54	26	21	27	691
Group No Shows	16	24	13	13	14	24	17	13	5	0	0	0	
Group Late Cancels	6	10	9	9	13	11	12	14	7	0	0	0	
Refused	0	0	0	0	0	0	0	0	0	0	0	0	0
Denials	0	0	0	0	0	0	0	0	0	0	0	0	0
In Service Veh Failures	3	0	1	1	0	0	2	1	0	0	0	1	9
Accidents	2	2	1	2	0	0	1	1	0	0	1	1	11
Fare Revenue	\$7,848.00	\$7,800.00	\$6,580.00	\$6,869.00	\$6,146.00	\$ 7,510.00	\$ 7,823.00	\$ 7,061.75	\$ 4,426.00	\$ 2,051.00	\$ 2,450.00	\$ 2,947.00	\$69,511.75
Farebox Percentage	7.30%	7.20%	6.39%	6.56%	6.15%	7.14%	7.40%	6.71%	4.78%	2.67%	3.17%	3.60%	5.76%
Passengers Per Hour	2.55	2.48	2.51	2.38	2.46	2.47	2.60	2.60	2.40	1.99	2.17	2.07	2.39
Price/Ride	\$ 2.86	\$ 2.87	\$ 2.69	\$ 2.85	\$ 2.77	\$ 2.97	\$ 2.91	\$ 2.66	\$ 2.51	\$ 2.80	\$ 2.96	\$ 2.93	\$ 2.82
Subscription %	53.59%	51.95%	56.02%	53.33%	52.16%	52.07%	54.82%	55.51%	51.25%	46.38%	41.84%	32.77%	50.14%
No Show %	1.46%	1.87%	1.84%	1.62%	1.76%	2.21%	1.86%	1.47%	1.99%	1.09%	1.45%	0.89%	1.63%
Late Cancel %	1.60%	2.02%	2.83%	3.16%	3.11%	3.20%	3.17%	3.16%	3.07%	3.55%	2.54%	2.68%	2.84%
Group No Shows %	0.58%	0.88%	0.53%	0.54%	0.63%	0.95%	0.63%	0.49%	0.28%	0.00%	0.00%	0.00%	
Group Late Cancels %	0.22%	0.37%	0.37%	0.37%	0.59%	0.43%	0.45%	0.53%	0.40%	0.00%	0.00%	0.00%	
Refused %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Denials %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
ADA Board/Delivered	2630	2613	2363	2320	2160	2480	2624	2592	1710	693	799	970	23954
ADA % of Total	96%	96%	97%	96%	97%	98%	98%	98%	97%	95%	97%	96%	97%
ADA No Shows	39	49	44	37	39	55	49	39	34	7	11	9	412
ADA Subscription	1428	1377	1340	1253	1148	1309	1454	1452	885	314	330	322	12612