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Housekeeping Items

- There Will Be In Person, Hands-On Training
- Necessary Paperwork
- Watch All Videos In The Series
- Watch Videos More Than Once if Needed
- Ask Questions!

The image shows two metal wire carts filled with white equipment. Each cart has a yellow label on top. The left cart is labeled "VC 6 Higgins Lane Community Center" and the right cart is labeled "VC 3 Gold Mine". The equipment includes several white boxes and a large white bag with a red stripe. The carts are on wheels and are positioned in a room with a plain wall and floor.

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Game Plan for This Section

- Overview of Nevada County's Election System
- Serving the Nevada County Electorate
- Serving in a High-Profile Election

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Overview of Nevada County's Election System

Voter's Choice Act of 2016

- Makes voting more convenient
- Everyone gets a mailed ballot
- 4 day in person voting period
- Nevada was one of five pilot counties to implement in 2018
- 15 counties participating in 2020



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Overview of Nevada County's Election System

What's a Vote Center?

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Overview of Nevada County's Election System

- Vote in-person
- Drop off a ballot
- Get a replacement ballot
- Accessible voting machines
- Get help and voting material in multiple languages
- Register to vote or update voter registration
- 8 locations on Election Day

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Overview of Nevada County's Election System

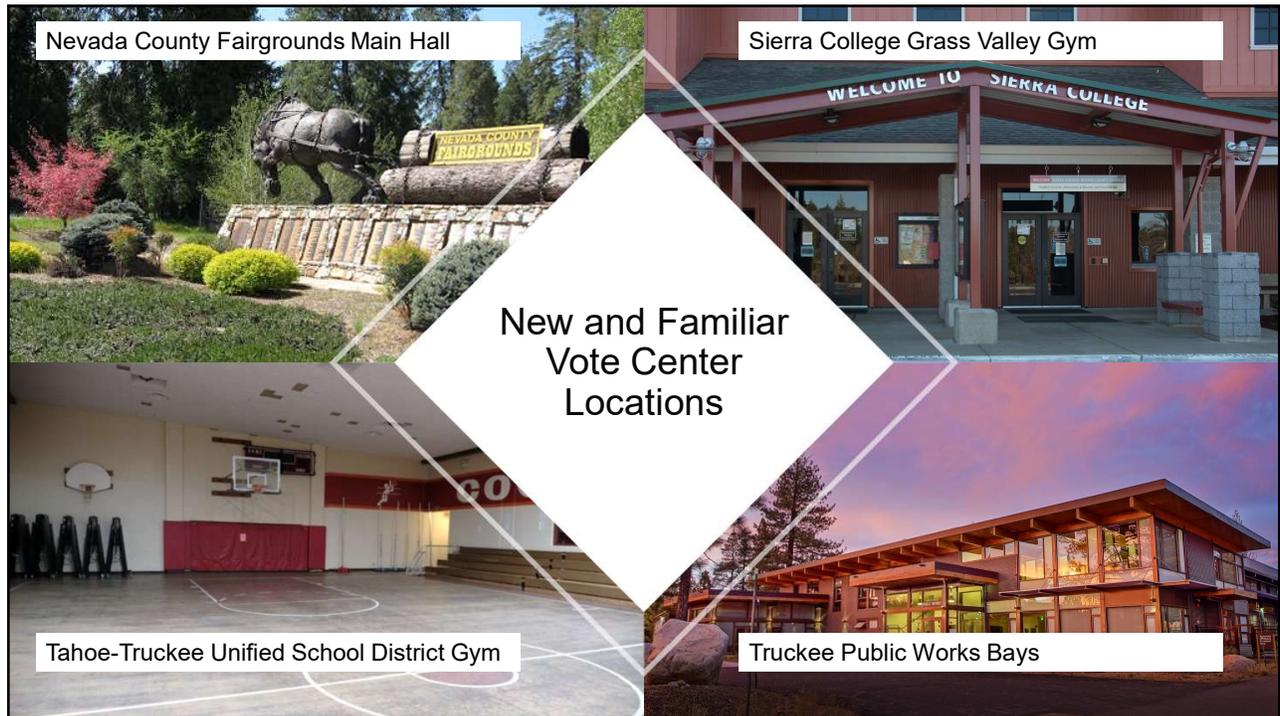
Polling Places

- Assigned to the voter
- Roster of ~1,000 voters
- High # provisional ballots
- Open 1 day
- Geographically restricted
- Low poll worker knowledge

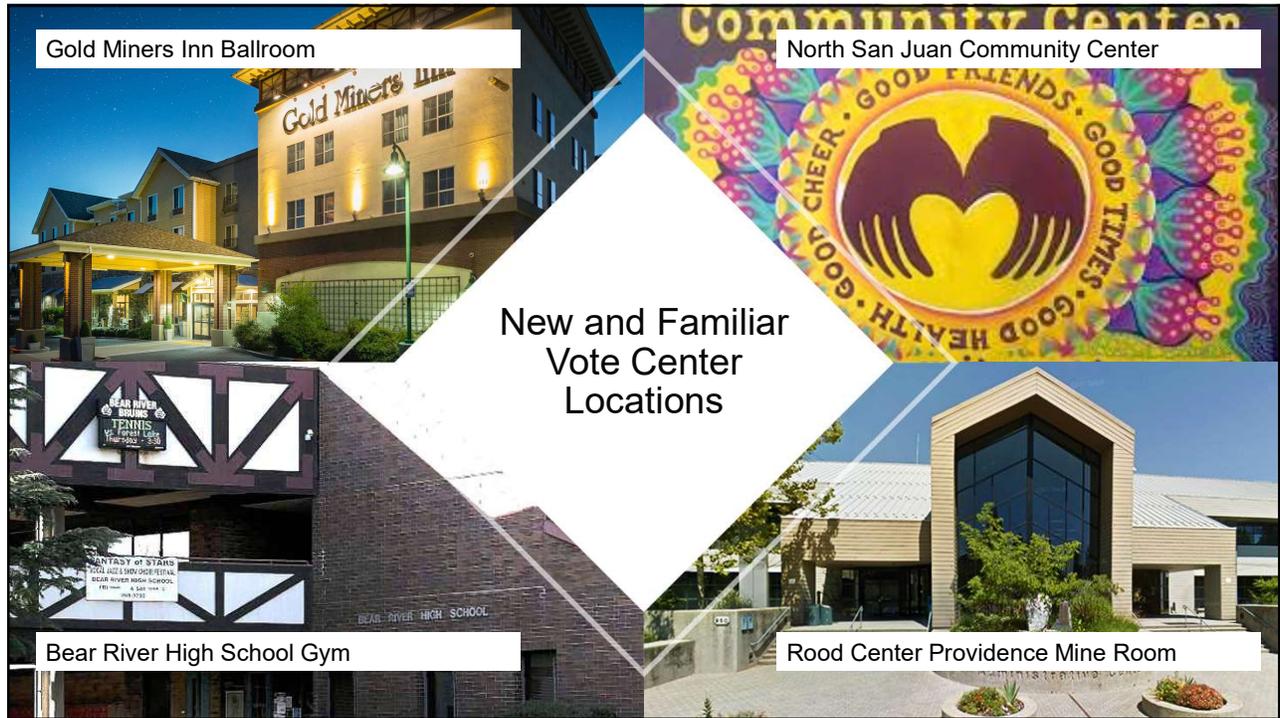
Vote Centers

- Not geographically assigned
- Roster of ~71,000 voters
- Low # provisional ballots
- Open multiple days
- Convenient locations
- High vote center knowledge

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Overview of Nevada County's Election System

Updated Drop Box Locations

- BriarPatch Co-op
- Chicago Park Store
- Grocery Outlet Grass Valley
- Gold Miners Inn Lobby
- Hills Flat Lumber
- SPD Grass Valley
- Save Mart Grass Valley
- Rood Center Parking Lot
- Holiday Market Penn Valley
- Holiday Market Auburn
- Sweetland Garden Mercantile
- Grocery Outlet Truckee
- Truckee Town Hall
- Save Mart Truckee

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Overview of Nevada County's Election System

Vote Center Mission

- Do what is lawful
- Protect voter rights
- Serve voters with respect
- Offer assistance
- Stay healthy



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Serving the Nevada County Electorate

Pop Quiz!

California has a Voter Bill of Rights

- True
- False



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Serving the Nevada County Electorate

TRUE!

You have the
right to...

- ...vote if you are a registered voter
- ... vote if you are a registered voter even if your name is not on the list
- ... vote if you are still in line when the polls close
- ... cast a secret ballot
- ... get a new ballot if you have made a mistake
- ... get help casting your ballot
- ... drop off your completed vote-by-mail ballot at any polling place
- ... get election materials in a language other than English
- ... ask questions to elections officials about election procedures
- ... report any illegal or fraudulent election activity

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Serving the Nevada County Electorate

- You are the public face of the Nevada County Elections Office. Your conduct reflects the professionalism of our office.
- Take care of yourself whenever possible—take breaks, eat meals, and stretch your legs. Nevada County elections are conducted over several days.
- If you are no longer able to work, contact the Elections Office immediately. A “no-show” leaves the Vote Center understaffed, overworked, and unable to process voters quickly and efficiently.

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Serving the Nevada County Electorate

- You are required to wear a cloth mask, face shield, and gloves. Proper use of a face mask is required. These items are provided to every vote center.
- Professional dress includes your mask. Refrain from wearing masks with distasteful and possibly offensive language.
- You are required to complete a Daily Questionnaire every time you work. If you have a high temperature or have been exposed to someone with COVID-19, you will be sent home.
- Taking basic precautions helps keep you, your family, and your community safe.

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Serving the Nevada County Electorate



DO

Have empathy. Always treat people with the respect that you would want if you were in that voter's shoes.

Treat people equitably. The same rights and responsibilities apply to everyone, no matter what the voter's personal background. But some voters have specific needs that you are required by law to address. As Vote Center Workers, you are expected to respect differences so that everyone can exercise their right to vote and have a positive voter experience.

Put the voter first. Voters want to be seen as people. Lead with language that prioritizes the voter's needs.

Assist voters who ask for assistance.

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Serving the Nevada County Electorate



DO
NOT

Mock or degrade anyone. Nevada County Elections has zero tolerance for mocking, name calling, degrading, or otherwise insulting or unbecoming behavior. This includes but is not limited to racial and ethnic slurs, mocking a person's accent, and using insensitive language toward persons with accessibility needs.

Assist someone who does not ask for it.

Improperly touch anyone. This applies to voters and Vote Center Workers.

Offer your political opinions. Even if the voter wants to talk politics with you, avoid all comments and conversations about politics while you serve at the Vote Center.

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Serving the Nevada County Electorate

Tools at your fingertips

- Any voters, including voters with disabilities, can vote privately and independently on the Touch Writers
- Every vote center has Spanish language facsimiles of their ballots for voters who require Spanish language assistance
- Voters who require language assistance will have access to an interpreter through LanguageLine. A short and informative how-to video is available for viewing <https://www.youtube.com/watch?v=VMrWEB9zg30>

NEVADA COUNTY

LanguageLine Solutions

HELPING YOU
VOTE

ONE LANGUAGE AT A TIME



WE CAN HELP YOU VOTE
IN OVER 200 LANGUAGES
AS WELL AS
AMERICAN SIGN LANGUAGE

PODEMOS AYUDARTE A VOTAR
EN MÁS DE 200 IDIOMAS
ASÍ COMO EL LENGUAJE DE
SEÑAS AMERICANO

Interpreter Services Available	
Arabic	Arabic
Burmese	Burmese
Chinese	Chinese
English	English
French	French
German	German
Hindi	Hindi
Japanese	Japanese
Korean	Korean
Portuguese	Portuguese
Russian	Russian
Spanish	Spanish
Tamil	Tamil
Vietnamese	Vietnamese

VIDEO INTERPRETING
SERVICES
AVAILABLE AT THIS
VOTE CENTER.

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Serving in a High-Profile Election

- Vote Center Managers are authorized to answer basic questions about the Vote Center, e.g.,
 - Hours of operation
 - Vote Center and Drop Box locations
- All other questions go to the Elections Office
- The Public Label Roster **must** be updated every hour
- Exit polling is permitted beyond 25 feet of the vote center door
- Electioneering is prohibited within 100 feet of the vote center door



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Serving in a High-Profile Election

A voter comes into your vote center wearing a “Never Socialist” mask. You pay attention to the news, and you know that there are candidates that identify as Socialist and that socialism is part of a political discussion. Some people in the vote center feel offended by the mask.

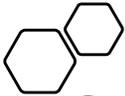
Your fellow vote center worker approaches the voter and says, “Excuse me—electioneering is prohibited within 100 feet of the vote center. You can’t vote.” The voter becomes upset, insisting that she can wear whatever she wants and she’s being denied her right to vote.

Is this voter violating the “no electioneering” rule?



A voter walks into a vote center...

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Serving in a High-Profile Election

Probably No.

“Electioneering” means advocating for or against any candidate or measure on the ballot within 100 feet of a polling place, a vote center, an elections official’s office, or other voting location.

This story was inspired by an incident in Texas, which has a very similar electioneering law. In that case, the voter was improperly turned away. Though the story was about a T-Shirt, there could be voters who come into the vote center with a mask that might violate the rule on no electioneering. Please offer the voter a disposable mask if they violate the law.



Source: TeePublic

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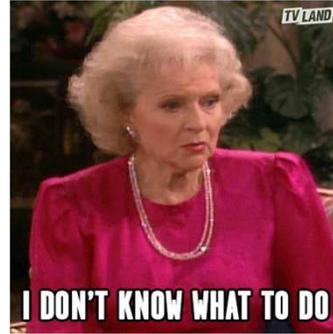


Serving in a High-Profile Election

A voter comes into your vote center without a mask. You politely ask the voter to please put a mask on or to take a disposable mask from the vote center PPE station.

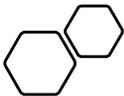
The voter is visibly upset and in a raised voice refuses to wear the mask. The voter tells you that masks don't work the way you think they do and that anyone who wears one, including you, is an idiot.

What should you do?



A voter walks into a vote center...

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Serving in a High-Profile Election

Serve the Voter.

The State of California serves all voters. Unfortunately, masks have become a controversial political topic. Please don't get into a verbal argument with a voter who refuses to wear a mask and do not turn anyone away. Arguing with a voter only raises the chances of spreading illness and further endangers you and others.

Please let the voter know that they will be able to vote. Process them as quickly and efficiently as possible. Most people will be fine and are just there to vote.



Source: Redbubble.com

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Please remember to keep calm and cool, even if the voter is not.
Excellent customer service is our standard!



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