

**TRANSIT SERVICES COMMISSION
WESTERN NEVADA COUNTY
AGENDA
Wednesday January 26, 8:30 A.M.
VIRTUAL MEETING**

Pursuant to Governor Gavin Newsom’s Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada hereby provides notice that it will hold its regularly scheduled meeting of the Transit Services Commission virtually via Zoom.

Public Comment: Members of the Public will not be able to comment during the meeting. Comments on items that are of interest to the public and are within the subject matter jurisdiction of the Commission, or on a particular agenda item, can be submitted via email to goldcountrystage@co.nevada.ca.us , comments must be submitted prior to the meeting January 26, 2022, 8:30 A.M. PST. Additionally, the Public can comment by calling (530) 470-2833 and leaving a message. *Comments submitted by phone or email must be received no later than January 25, 2022 at 5:00 P.M. PST*

Topic: Transit Services Commission
Time: Jan 26, 2022 08:30 AM Pacific Time (US and Canada)

Join Zoom Meeting
<https://us06web.zoom.us/j/86405641518?pwd=ek42a1RZdWZOZ051ZmduNW50U09FZz09>

Meeting ID: 864 0564 1518
Passcode: 050793

- Joe Heckel, Member-at-Large, Chair -*Resigned*
- Duane Strawser, Councilmember, City of Nevada City, Vice-Chair
- Jan Arbuckle, Councilmember, Grass Valley City Council
- Ed Scofield, Supervisor, District 2, County of Nevada
- Sue Hoek, Supervisor, District 4, County of Nevada

REGULAR MEETING: 8:30 a.m.

STANDING ORDERS: Call the Meeting to Order.

PLEDGE OF ALLEGIANCE



- 1. Call to Order**
- 2. Roll Call**
- 3. PUBLIC COMMENT:** ****Please see above for special COVID-19 Public Comment procedures.****

CONSENT ITEMS: These items listed are considered routine and non-controversial, and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

4. Approve Minutes of the November 17, 2021 Commission Meeting (Pages 1 - 3)
Recommendation: Approve Meeting Minutes

5. Approve A Resolution Authorizing the Ongoing Use of Virtual Meeting Platforms per AB361
Recommendation: Approve the Resolution (Pages 4 - 6)

ACTION ITEMS:

6. Elect 2022 TSC Chair and Vice-Chair
Recommendation: Approve the 2022 TSC Chair and Vice-Chair (Page 7)

7. Appoint FY2022-23 TSC Budget Sub-Committee
Recommendation: Approve the Budget Sub-Committee members (Page 8)

INFORMATIONAL ITEMS:

8. Manager's Report: (Pages 9 - 12)
Recommendation: None

9. Nevada County Connects Operations Report
Recommendation: Accept the report (Pages 13 - 24)

10. Nevada County Now Operations Report
Recommendation: Accept the report (Pages 25 - 28)

10. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

The next scheduled Transportation Services Commission meeting is on Wednesday March 16, 2022 at 8:30 AM via Zoom unless otherwise noticed.

11. ADJOURNMENT

This agenda was posted 72 hours in advance of the meeting at the Eric Rood Administrative Center, the Town of Truckee Administrative Center, the City Hall of Grass Valley and the www.goldcountrystage.com website.

**TRANSIT SERVICES COMMISSION (TSC)
WESTERN NEVADA COUNTY**

2022 MEETING SCHEDULE

THIRD WEDNESDAY OF EVERY OTHER MONTH

All meetings begin at 8:30 a.m. unless noted otherwise

JANUARY 26, 2022	<u>Virtual or Nevada County</u>
MARCH 16, 2022	<u>Virtual or Nevada County</u>
MAY 18, 2022	<u>Virtual or Nevada County</u>
JULY 20, 2022	<u>Virtual or Nevada County</u>
SEPTEMBER 21, 2022	<u>Virtual or Nevada County</u>
NOVEMBER 16, 2022	<u>Virtual or Nevada County</u>

TSC meetings are held at the following locations:

Nevada County Eric Rood Center
Board of Supervisors Chambers
950 Maidu Avenue - 1st Floor
Nevada City, CA 95959

SPECIAL MEETINGS:

As needed, for items of business as directed by the Transit Services Commission.

COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)

ADA	Americans with Disabilities Act
ADT	Average Daily Trip
APTA	American Public Transportation Association
ARRA	American Recovery and Reinvestment Act
ARB	Air Resources Board (same agency as CARB)
ATCI-MAPCO	Accessible Transportation Coalition Initiatives/Mobility Action Plan Coalition
BOS	Board of Supervisors
CAL-ACT	California Association for Coordinated Transportation
CAL-TIP	California Transit Indemnity Pool
CALTRANS	California Department of Transportation
CARB	California Air Resources Board
CCAA	California Clean Air Act
CDBG	Community Development Block Grant
CEQA	California Environmental Quality Act
CIP	Capital Improvement Program
CMAQ	Congestion Mitigation and Air Quality
CNG	Compressed Natural Gas
GCL	Gold County Lift
GCS	Gold County Stage
CSAC	California State Association of Counties
CT	Caltrans
CTA	California Transit Association
CTAA	Community Transportation Association of America
CTC	California Transportation Commission
CTP	California Transportation Plan
CTS	Community Transit Service
CTSA	Consolidated Transportation Service Agency
CTSGP-CTAP	California Transit Security Grant Program-California Transit Assistance Fund
DBE	Disadvantaged Business Enterprise
DPW	Department of Public Works (formerly DOTS)
EIR	Environmental Impact Report
EPA	Environmental Protection Agency
ERC	Economic Resource Council
FFY	Federal Fiscal Year
FTA	Federal Transit Administration
FY	Fiscal Year
GCS	Gold Country Stage
GV	Grass Valley
ITS	Intelligent Transportation Systems
JARC	Job Access & Reverse Commute
JPA	Joint Powers Agreement
LAFCO	Local Agency Formation Commission
LCTOP	Low Carbon Transit Operations Program
LOP	Lake of the Pines
LOS	Level of Service
LTF	Local Transportation Fund
LWW	Lake Wildwood
MAP	Mobility Action Partners
MAP 21	Moving Ahead for Progress in the 21 st Century Act (Federal)
MM	Mobility Management
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MTC	Metropolitan Transportation Commission

COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)

MUB	Multi-use building
NC	Nevada City
NCCA	Nevada County Contractors' Association
NCTC	Nevada County Transportation Commission
NEPA	National Environmental Policy Act
NSAQMD	Northern Sierra Air Quality Management District
NSJ	North San Juan
OWP	Overall Work Program
PAC	Project Advisory Committee
PCT	Placer County Transit
PCTPA	Placer County Transportation Planning Agency
PV	Penn Valley
PTMISEA	Public Transportation Modernization Improvement & Service Enhancement Act.
PUC	Public Utilities Commission
R/W	Right-of-Way
RAB	Roundabout
RCTF	Rural Counties Task Force
RDA	Redevelopment Agency
RFP	Request for Proposal
RIP	Regional Improvement Program
RPA	Rural Planning Assistance
RR	Rough & Ready
RT	Route
RTP	Regional Transportation Plan
RTPA	Regional Transportation Planning Agency
SACOG	Sacramento Area Counsel of Governments
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
SDA	Special Development Areas
SEDD	Sierra Economic Development District
SOV	Single Occupant Vehicle
SBD	Supervising Bus Driver
SSTAC	Social Services Technical Advisory Council
STA	State Transit Assistance
STIP	State Transportation Improvement Program
TAC	Transit Citizen's Advisory Committee
TART	Tahoe Area Regional Transit
TDA	Transportation Development Act
TDP	Transit Development Plan
TE	Transportation Enhancement
TNT/TMA	Truckee-North Tahoe Transportation Management Association
TPA	Triennial Performance Audit
TRPA	Tahoe Regional Planning Agency
TSC	Transit Services Commission
TSD	Transit Services Division
TSM	Transit Services Manager
TTC	Tinloy Street Transit Center
VMT	Vehicle Miles of Travel
VSH	Vehicle Service Hour
VSM	Vehicle Service Miles

Updated 5-1-17

TRANSIT SERVICES COMMISSION

Minutes of Meeting

Wednesday, November 17, 2021

The scheduled meeting of the Transit Services Commission, Western Nevada County, pursuant to Governor Gavin Newsom's Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada held the scheduled meeting of the Transit Services Commission virtually via Zoom. The November 17, 2021 meeting of the Transit Services Commission (TSC) was opened by Commissioner Joe Heckel.

1. Call to Order: Commissioner Joe Heckel called the meeting to order at 8:33 AM. Commissioner Joe Heckel asked Transit Manager, Robin VanValkenburgh to lead the Pledge of Allegiance.

2. Roll Call:

Commissioners Present:

Joe Heckel, Member-at-Large, Chair

Duane Strawser, Councilmember, City of Nevada City City Council, Vice-Chair

Jan Arbuckle, Councilmember, City of Grass Valley City Council

Sue Hoek, County Representative, District 4, Nevada County Board of Supervisors

Hardy Bullock, County Representative, District 5, Nevada County Board of Supervisors

Commissioners Absent:

Ed Scofield, County Representative, District 2, Nevada County Board of Supervisors

Staff Present:

Robin Van Valkenburgh, Transit Services Manager

Elizabeth Nielsen, Accounting Technician

3. Public Comment:

No comments were received.

CONSENT ITEMS: These items listed are considered routine and non-controversial and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

4. Approve Minutes of the September 15, 2021 Commission Meeting. (Pages 1 – 3)

Commissioner Joe Heckel called for a motion to approve the minutes of September 15, 2021 meeting. Commissioner Sue Hoek motioned for approval of the September 15, 2021 minutes; Commissioner Duane Strawser seconded the motion. On a roll call vote the motion was unanimously passed.

5. Approve A Resolution Authorizing the Ongoing Use of Virtual Meeting Platforms per AB361.

(Pages 4 - 6)

Commissioner Joe Heckel called for a motion to approve the resolution authorizing the ongoing use of virtual meeting platforms per AB361. Commissioner Duane Strawser called a motion to approve the resolution authorizing the ongoing use of virtual meeting platforms per AB361. Commissioner Sue Hoek seconded the motion. On a roll call vote the motion was unanimously passed.

ACTION ITEMS:

6. Approve Revised TSC Meeting Schedule (Pages 7 - 8)

Commissioner Joe Heckel called for a motion to approve the revised TSC Meeting Schedule. Commissioner Jan Arbuckle called a motion to approve the revised TSC Meeting Schedule Commissioner Duane Strawser seconded the motion. On a roll call vote the motion was unanimously passed.

INFORMATIONAL ITEMS:

7. Manager’s Report: (Pages 9 - 10)

On a roll call vote the report was unanimously accepted.

8. Nevada County Connects Operations Report (Pages 11 – 24)

On a roll call vote the report was unanimously accepted.

9. Nevada County Now Operations Report (Pages 25 - 27)

On a roll call vote the report was unanimously accepted.

10. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

The next scheduled Transportation Services Commission meeting is on Wednesday January 26, 2022 at 8:30 AM via Zoom unless otherwise noticed.

11. ADJOURNMENT

Commissioner Joe Heckle called for a motion to end the meeting, Commissioner Jan Arbuckle made a motion to close the meeting, the motion was seconded by Commissioner Sue Hoek. The Transit Services Commission meeting ended at 9:04AM.

Respectfully submitted by Elizabeth Nielsen, Accounting Technician, Nevada County Public Works Department



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Trisha Tillotson,
 Community Development Agency Director

Panos Kokkas, Director of Public Works
 Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Consent Item

MEETING DATE: January 26, 2022

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Transit Services Commission Resolution Approving Ongoing Use of Virtual Meeting Platforms in Accordance with AB361**

RECOMMENDATION: Approve the attached Resolution.

BACKGROUND: On March 4, 2020 the Governor of the State of California proclaimed a State of Emergency in response to the outbreak of COVID-19.

As part of the response to, and mitigation of COVID-19, the Centers for Disease Control (CDC) and the State of California have recommended social distancing within the workplace, including meetings of legislative bodies such as the Transit Services Commission.

In accordance with CDC Guidance and pursuant to AB361 which the Governor signed into law September 16, 2021, the attached Resolution provides the Transit Services Commission the authorization to continue holding its meetings remotely until such time as the proclaimed state of emergency is lifted.

Please contact me if you have any questions prior to the January 26, 2022 TSC Meeting.

TT:RVV

RESOLUTION OF THE TRANSIT SERVICES COMMISSION

A RESOLUTION AUTHORIZING REMOTE TELECONFERENCE MEETINGS OF THE TRANSIT SERVICES COMMISSION AND ITS LEGISLATIVE BODIES PURSUANT TO THE RALPH M. BROWN ACT

WHEREAS, all meetings of the Transit Services Commission are open and public, as required by the Ralph M. Brown Act (Cal. Gov. Code §§ 54950 – 54963), so that any member of the public may attend, participate, and watch the legislative bodies conduct their business; and

WHEREAS, the Brown Act, Government Code section 54953(e), makes provisions for remote teleconferencing participation in meetings by members of a legislative body, without compliance with the requirements of Government Code section 54953(b)(3), subject to the existence of certain conditions and requirements; and

WHEREAS, a required condition of Government Code section 54953(e) is that a state of emergency is declared by the Governor pursuant to Government Code section 8625, proclaiming the existence of conditions of disaster or of extreme peril to the safety of persons and property within the state caused by conditions as described in Government Code section 8558(b); and

WHEREAS, a further required condition of Government Code section 54953(e) is that state or local officials have imposed or recommended measures to promote social distancing, or, the legislative body holds a meeting to determine or has determined by a majority vote that meeting in person would present imminent risks to the health and safety of attendees; and

WHEREAS, on March 4, 2020, Governor Newsom issued a Proclamation of a State of Emergency declaring a state of emergency exists in California due to the threat of COVID-19, pursuant to the California Emergency Services Act (Government Code section 8625); and

WHEREAS, on June 11, 2021, Governor Newsom issued Executive Order N-07-21, which formally rescinded the Stay-at-Home Order (Executive Order N-33-20), as well as the framework for a gradual, risk-based reopening of the economy (Executive Order N-60-20, issued on May 4, 2020) but did not rescind the proclaimed state of emergency; and

WHEREAS, on June 11, 2021, Governor Newsom also issued Executive Order N-08-21, which set expiration dates for certain paragraphs of the State of Emergency Proclamation dated March 4, 2020 and other Executive Orders but did not rescind the proclaimed state of emergency; and

WHEREAS, as of the date of this Resolution, neither the Governor nor the state Legislature have exercised their respective powers pursuant to Government Code section 8629 to lift the state of emergency either by proclamation or by concurrent resolution the state Legislature; and

WHEREAS, the California Department of Industrial Relations has issued regulations related to COVID-19 Prevention for employees and places of employment. Title 8 of the California Code of Regulations, Section 3205(5)(D) specifically recommends physical (social) distancing as one of the measures to decrease the spread of COVID-19 based on the fact that particles containing the virus can travel more than six feet, especially indoors; and

WHEREAS, the Transit Services Commission finds that state or local officials have imposed or recommended measures to promote social distancing, based on the California Department of Industrial Relations' issuance of regulations related to COVID-19 Prevention through Title 8 of the California Code of Regulations, Section 3205(5)(D); and

WHEREAS, in light of this recommendation, the Transit Services Commission desires to continue to have the flexibility, to meet via teleconference; and

WHEREAS, as a consequence, Transit Services Commission does hereby find that it shall conduct its meetings by teleconferencing without compliance with Government Code section 54953 (b)(3), as authorized by Section 54953(e), and will continue to provide the public with access to the meetings as prescribed by Government Code section 54953(e)(2).

NOW, THEREFORE, BE IT RESOLVED that Transit Services Commission, does hereby resolve as follows:

SECTION 1: Recitals. The recitals set forth are true and correct and are incorporated into this Resolution by this reference.

SECTION 2: State or Local Officials have Imposed or Recommended Measures to Promote Social Distancing. The Transit Services Commission hereby proclaims that state officials have imposed or recommended measures to promote social (physical) distancing based on the California Department of Industrial Relations' issuance of regulations related to COVID-19 Prevention through Title 8 of the California Code of Regulations, Section 3205(5)(D).

SECTION 3: Remote Teleconference Meetings. The Transit Services Commission will carry out the intent and purpose of this Resolution including, conducting open and public meetings in accordance with Government Code section 54953(e) and other applicable provisions of the Brown Act.

SECTION 4: Effective Date. This Resolution shall take effect immediately upon its adoption.



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Trisha Tillotson,
 Community Development Agency Director

Panos Kokkas, Director of Public Works
 Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Action Item

MEETING DATE: January 26, 2022

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Election of 2022 Transit Services Commission Chair and Vice-Chair**

RECOMMENDATION: Elect a Chair and Vice-Chair for 2022.

BACKGROUND: Under the policies and procedures previously established by the Transit Services Commission (TSC), the Chair and Vice Chair terms of office are on a calendar year basis. It is appropriate, therefore, at this time for the TSC to elect a new Chair and Vice Chair for the 2022 Commission meetings.

Please contact me if you have any questions prior to the January 26, 2022 TSC Meeting.

TT:RVV



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Trisha Tillotson,
 Community Development Agency Director

Panos Kokkas, Director of Public Works
 Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Action Item

MEETING DATE: January 26, 2022

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Appointment of Fiscal Year 2022-23 Transit Budget Sub-Committee if Required**

RECOMMENDATION: Appoint a Fiscal Year 2022-23 Transit Budget Sub-Committee.

BACKGROUND: The County of Nevada Transit Services has started the process of developing the Fiscal Year 2022-23 budget. The draft Transit Services budget is scheduled to be submitted to the County Executive Office in early March. The TSC has traditionally appointed a budget subcommittee to meet with Transit staff prior to the March TSC meeting. Due to the draft Transit Services Division budget being submitted to the Board on or before the next regularly scheduled TSC meeting, staff proposes to submit the initial draft budget to the TSC sub-committee for initial review prior to the March 16th meeting date. The 2021-22 TSC budget sub-committee was Commissioners Arbuckle and Heckel. A preliminary schedule of the County budget process is as follows.

January: Board of Supervisors Budget Priorities Workshop

February: Countywide budget kickoff

March: Draft Transit Services Division Budget due

April: Board of Supervisors Budget sub-committee review and presentation

June: County budget adoption estimated to occur on or around the 15th

Local Transportation Funds (LTF) is derived from local general sales tax and is the bulk of our operational revenue for transit and paratransit services. The County Auditor will be providing the official LTF projection for next Fiscal Year 2022-23 in February. The LTF has been holding steady this fiscal year.

Please contact me if you have any questions prior to the January 26, 2022 TSC Meeting.

TT:RVV

Transit Services Commission

January 26, 2022

8



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Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION
Information Item**

MEETING DATE: January 26, 2022

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Manager's Report**

RECOMMENDATION: Accept the report.

BACKGROUND:

Glenbrook Plaza Bus Stop Relocation Project

I am thrilled to announce that the Glenbrook Plaza bus stop relocation project is complete. This project, which was initiated four years ago, entails the design and construction of a new bus stop including an on-street full bus pullout, ADA accessible ramp area and new shelter amenities.

Before:



After:





Transit Service Commission Members

As of this meeting we need to appoint three new commissioners to replace the following people: Ann Guerra, Joe Heckle and Terri Anderson.

At this time, we have one tentative candidate for one of two seats appointed by the Board of Supervisors. The candidate still needs to submit their application but has verbally committed to joining the TSC. This is the seat vacated by Ann Guerra. Please note that Tim Giuliani had previously been appointed by the Board but has subsequently resigned.

The one additional seat is an at-large position to be appointed by the representatives of the Cities of Grass Valley and Nevada City.

Please let me know of people you feel would be great partners for our community and transit. I'd love to talk with potential candidates and have a slate ready to go for our March meeting.

December Winter Storm Response

I'd just like to say thank you to all our drivers and staff for their phenomenal efforts during the December Winter Storm emergency.

Please contact me if you have any questions prior to the January 26, TSC Meeting.
TT:RVV



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TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: January 26, 2022

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: Nevada County Connects Operations Report for November - December 2021

RECOMMENDATION: Accept the report.

BACKGROUND: Nevada County Connects (NCC) operates fixed route bus service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood, Alta Sierra and Lake of the Pines. NCC also provides regional bus service to Auburn Monday through Friday, providing connections to Placer County Transit, Auburn Transit and Amtrak. The following performance metrics are captured and reported on a monthly basis.

System Performance Snapshot

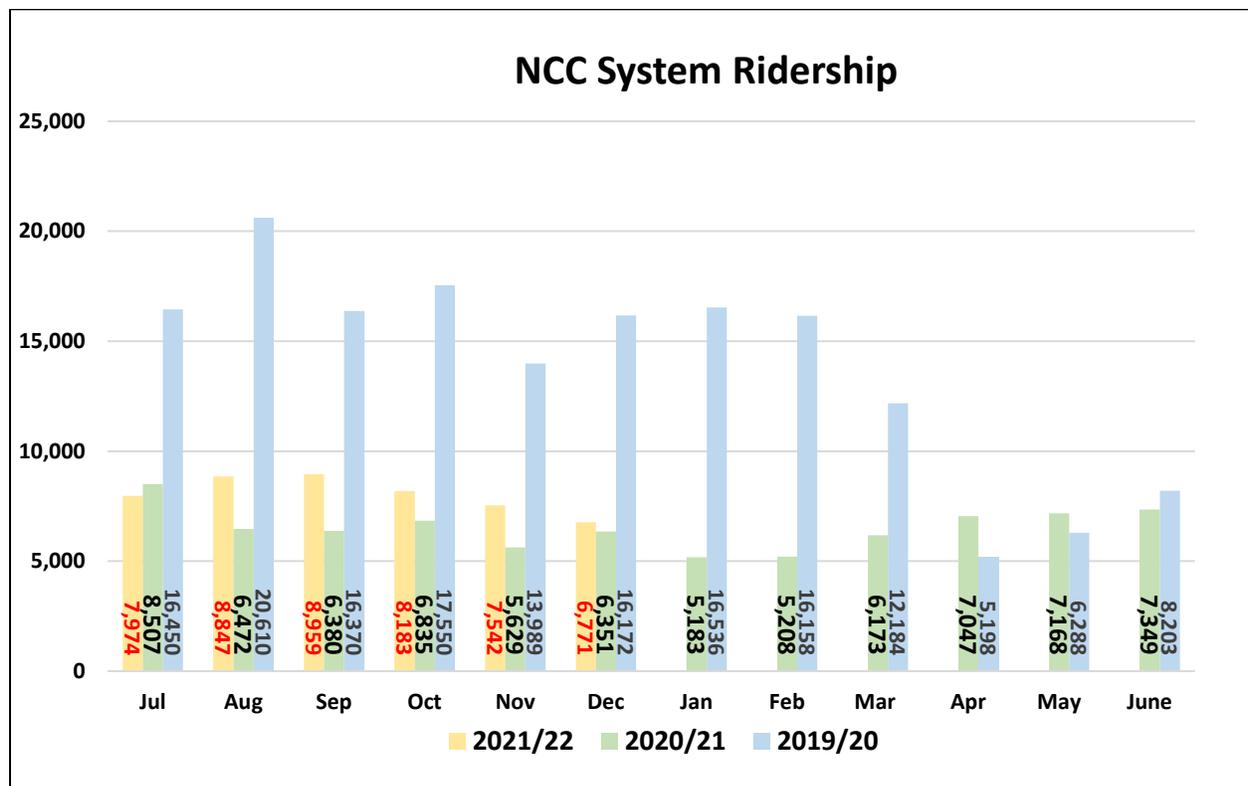
November		% Change from PY		December	% Change from PY
Ridership	7,542	34%		6,771	7%
Farebox	6.1%	-8.0%		7.2%	-32%
On-time Performance	76.2%			79%	
Fare Revenue	\$13,595	50%		\$16,759	2%

In response to the COVID-19 pandemic, the following actions were taken.

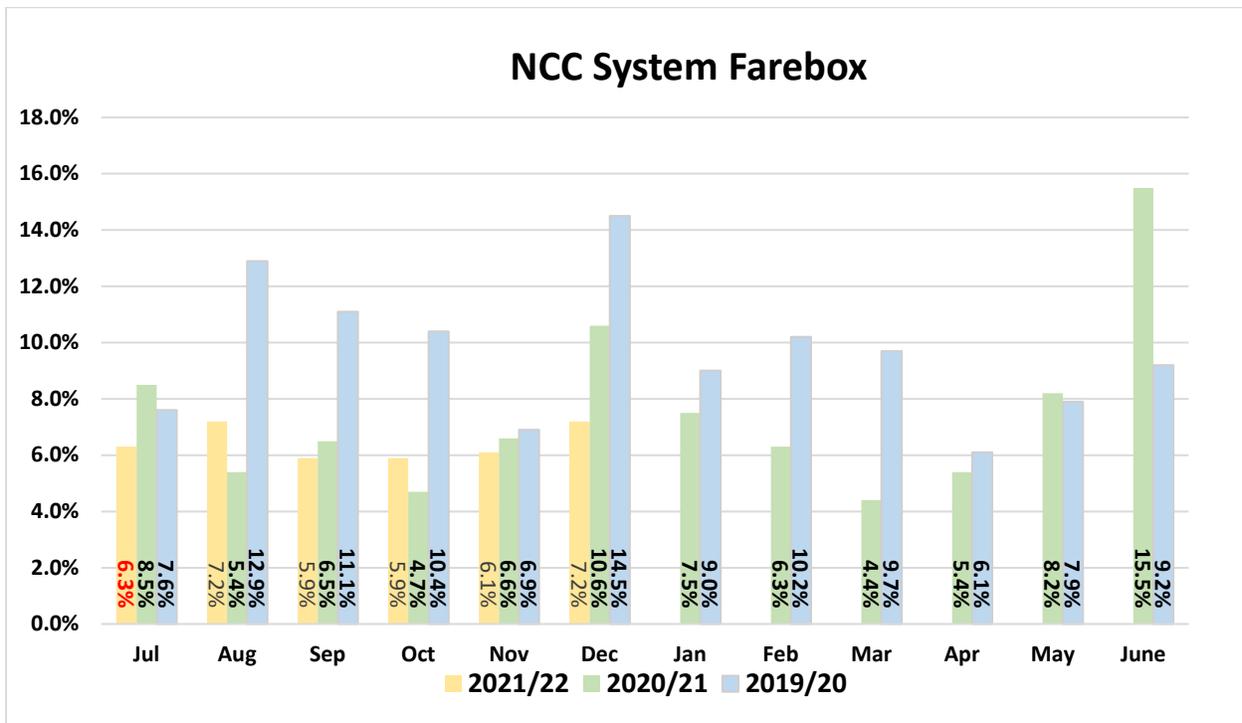
- March 12, 2020: Staff implemented nightly sanitizing of all buses.

- March 18, 2020: Nevada County Connects and Nevada County Now implement free fares through April 30, 2020. This is made possible through the use of Low Carbon Transit Operations Program (LCTOP) grant funds.
- April 1, 2020: Due to severe reduction in ridership and to accommodate recommended social distancing and shelter-in-place protocols, GCS and GCL implement reduced schedule service based on regular Saturday service schedules.
- April 22, 2020: In an effort to meet potential service demand for seniors sequestered during COVID-19, Nevada County Now begins offering On-demand Senior (65+) Dial-a-Ride service within the current ADA paratransit service area.
- April 27, 2020: Nevada County Connects and Nevada County Now extend free fares through May 31, 2020.
- May 26, 2020: Nevada County Connects and Nevada County Now extend free fares through June 30, 2020.
- June 26, 2020: Nevada County Connects and Nevada County Now extend free fares through July 31, 2020.
- August 1, 2020: Nevada County Connects began charging regular fares.
- August 16, 2021: Nevada County Transit Services resume normal operating hours.
- December 27 – 28, 2021: Full system closure due to winter storm.
- December 29 – 31, 2021: Reduced service levels, limited to routes 1, 3 & 4.

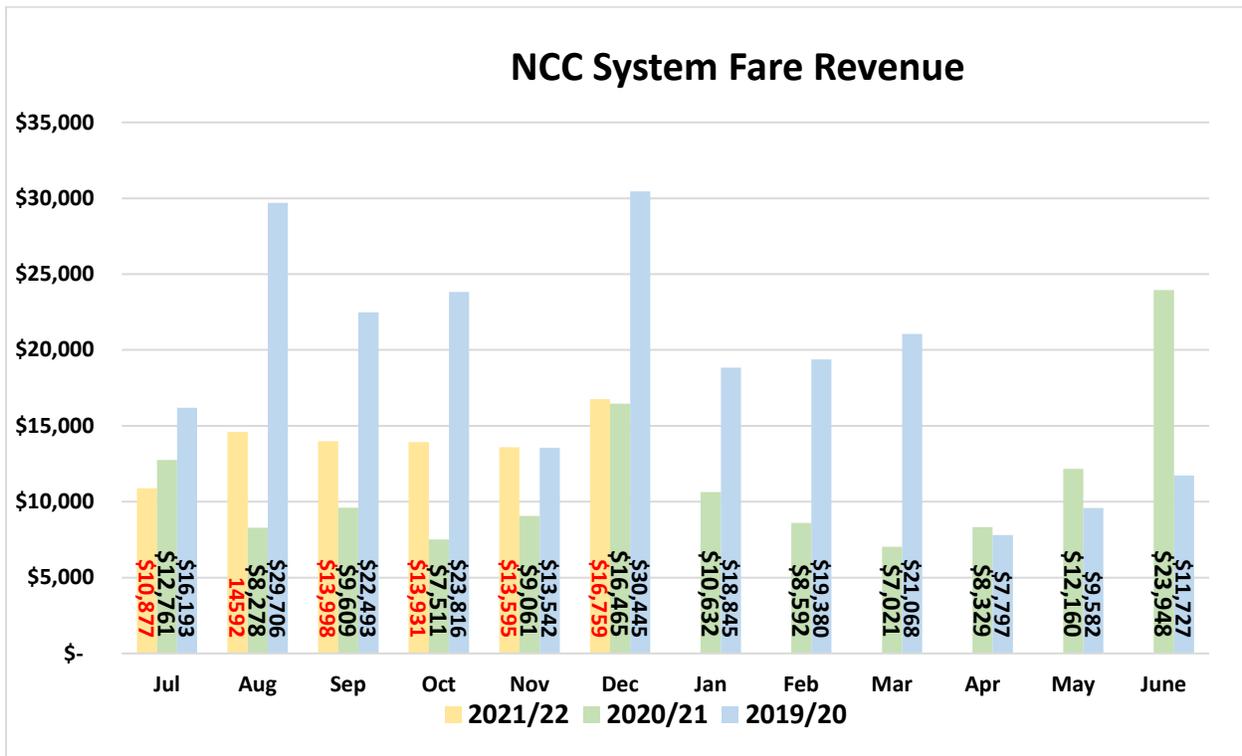
Ridership



Farebox



NCC Fare Revenue



As we can see by the graphics, ridership is struggling to rebound back to pre-pandemic levels. It is also evident the impact that the current COVID Omicron outbreak and the December storm have had on ridership in December, which normally is one of our higher ridership months. This year we

see minimal gains, substantially due to the effects of the outbreak of COVID and two days of full system closure (plus three additional days of minimal service) due to the December Snowstorm.

Year-to-Date

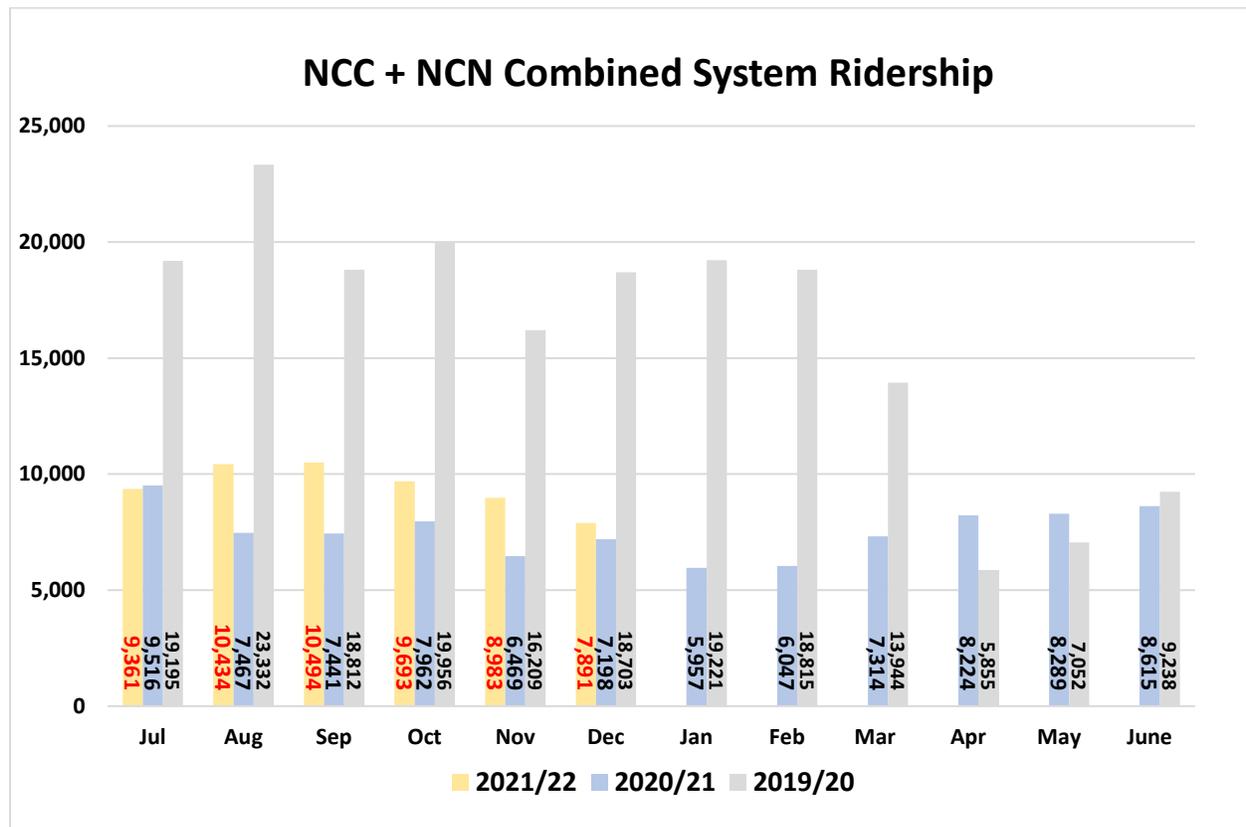
Overall Nevada County Connects ridership shows an increase of 21 percent (48,276 in FY21/22 v 40,174 in FY20/21) for the first and second quarters when compared to the same time in prior year.

Overall year-to-date the Farebox Recovery Rate (FRR) is 6.4 percent, which is a 10 percent decrease from prior year for the same period.

Combined Services (NCC and NCN)

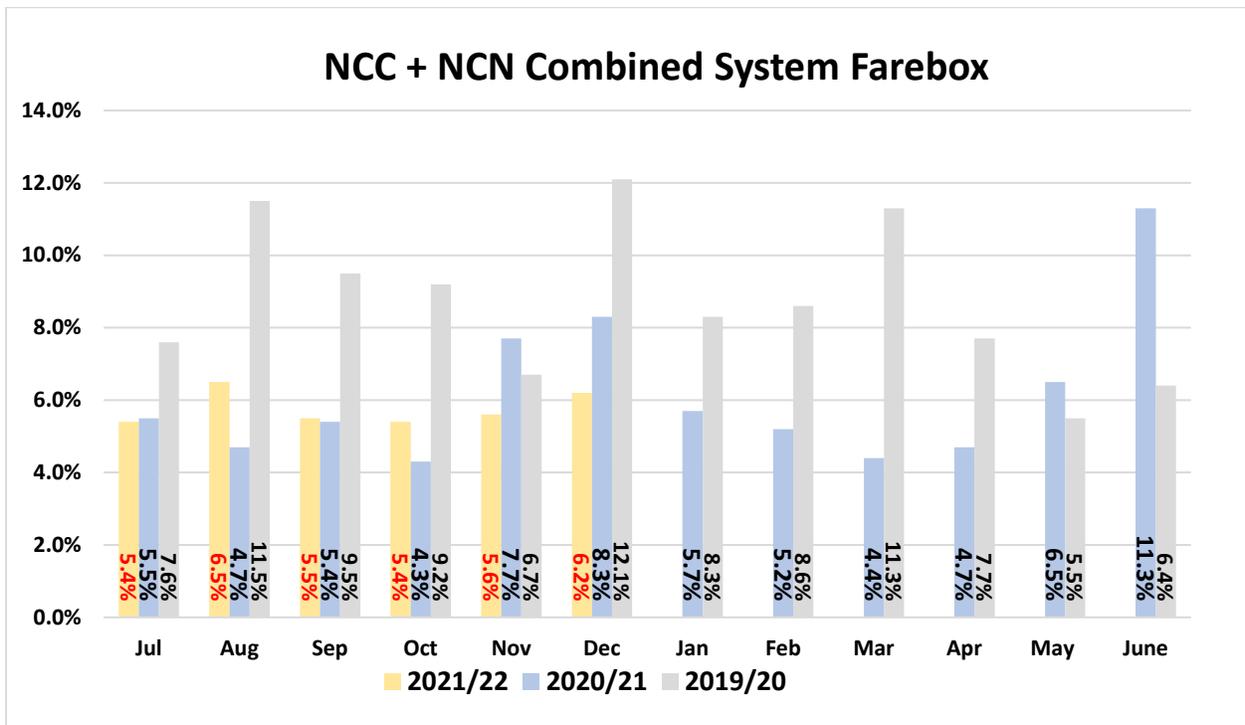
The following graphics provide an overview of the Nevada County Connects and Nevada County Now Monthly Operations Reports, combining operational data and fare box from both entities. Overall total system ridership is up an average of 23 percent for the year when compared to prior year (FY21/22 56,856 vs. FY20/21 46,053).

Ridership



The combined system Farebox Recovery Rate (FRR) is 5.8 percent year-to-date, which is approximately a 3 percent decrease from prior year (FY20/21 6.0 percent).

Farebox



Please contact me if you have any questions prior to the January 26, 2022 TSC Meeting.
TT:RVV

**NCC & NCN COMBINED SERVICES
MONTHLY OPERATIONS REPORT - 2021-22**

NOVEMBER 2021

Monday - Saturday

24 Service Days

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler	Paratransit	Total
PASSENGER BOARDINGS									
Regular Cash	651	291	381	240	169	56	6	1,441	3,235
Discount Cash	342	126	317	88	74	17	181		1,145
Free (Under 6)	75	178	102	7	2	51	0		415
Daily Pass	207	101	157	13	31	41	0		550
Monthly Pass	844	669	937	116	140	3	9		2,718
Transfer	104	183	175	59	37	6	0		564
One Ride Tickets	89	41	178	9	31	8			356
Total Boardings	2,312	1,589	2,247	532	484	182	196	1,441	8,983
OPERATING DATA									
Revenue Vehicle Hours (RVH)	318	304	313	240	149	120	45	640	2,129
Total Vehicle Hours	331	316	325	260	161	140	54	773	2,360
Revenue Vehicle Miles (RVM)	3,974	4,914	4,213	6,956	3,120	3,120	593	8,257	35,148
Total Vehicle Miles	4,262	5,094	4,404	7,276	3,312	3,280	917	8,215	36,760
Marginal Operating Cost - RVH	\$27,987	\$26,755	\$27,547	\$21,122	\$13,113	\$10,561	\$3,960		\$131,047
Marginal Operating Cost - RVM	\$6,717	\$8,305	\$7,120	\$11,756	\$5,273	\$5,273	\$1,003		\$45,445
Marginal Operating Cost	\$34,704	\$35,060	\$34,667	\$26,378	\$18,386	\$15,834	\$4,963		\$169,993
Total Operating Cost (includes fixed costs)	\$45,282	\$44,961	\$44,831	\$35,707	\$24,119	\$21,649	\$7,762	\$93,992	\$318,302
Fare Revenue - ACTUALS	\$4,202	\$2,516	\$3,625	\$1,287	\$1,161	\$426	\$378	\$4,165.00	\$17,760
Total Institutional & MUB Pass Sales									\$4,961
Total LCTOP Subsidized Passes									\$4,050
Net Marginal Operating Subsidy	\$41,080	\$42,445	\$41,206	\$34,420	\$22,958	\$21,223	\$7,384	\$89,827	\$300,543
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$0.00	\$19.26
Marginal Operating Cost/VSM	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$0.00	\$4.62
Marginal Subsidy/Passenger	\$17.77	\$26.71	\$18.34	\$64.70	\$47.43	\$116.61	\$37.67	\$62.34	\$33.46
Revenue/Passenger	\$1.82	\$1.58	\$1.61	\$2.42	\$2.40	\$2.34	\$1.93	\$2.89	\$1.98
Passengers/VSH	7.27	5.23	7.18	2.22	3.25	1.52	4.36	2.25	0.00
Passengers/VSM	0.58	0.32	0.53	0.08	0.16	0.06	0.33	0.17	0.00
Total Allocated Farebox Ratio	9.3%	5.6%	8.1%	3.6%	4.8%	2.0%	4.9%	4.4%	5.6%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

**Routes 5, 7 & Trippler do not run on Saturday

***Route 5 allocated costs less revenue from Placer County contract

NEVADA COUNTY CONNECTS

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

November 2021 Service Days 24

November 2021

Monday - Saturday

	NOV 2021	NOV 2020	% CHANGE	YTD FY 2021-22	YTD FY 2020-21	% CHANGE
PASSENGER BOARDINGS	24 service days	24 service days		127 Service Days	128 Service Days	
Regular Cash	1,794	2,041	-12.10%	11,665	16,269	-28.30%
Discount Cash	1,145	716	59.92%	5,409	3,282	64.81%
Free (Under 6)	415	204	103.43%	1,966	1,072	83.40%
Daily Pass	550	480	14.58%	3,616	2,405	50.35%
Monthly Pass	2,718	1,660	63.73%	14,383	8,193	75.55%
Transfer	564	361	56.23%	2,798	1,849	51.33%
One Ride Tickets	356	167	113.17%	1,668	753	121.51%
Total Boardings	7,542	5,629	0.33984722	41,505	33,823	0.227123555
OPERATING DATA						
Revenue Vehicle Hours (RVH)	1,489	902	65.12%	7,164	4,986	43.68%
Total Vehicle Hours	1,587	937	69.42%	7,599	5,179	46.73%
Revenue Vehicle Miles (RVM)	26,891	15,406	74.55%	127,553	85,293	49.55%
Total Vehicle Miles	28,545	16,386	74.21%	135,477	90,713	49.35%
Marginal Operating Cost - RVH	\$131,047	\$74,908	74.94%	\$630,114	\$414,166	52.14%
Marginal Operating Cost - RVM	\$45,445	\$29,579	53.64%	\$215,804	\$163,763	31.78%
Marginal Operating Cost	\$176,492	\$98,511	79.16%	\$826,419	\$548,049	50.79%
Total Operating Cost (includes fixed	\$224,310	\$136,478	64.36%	\$1,070,713	\$748,840	42.98%
Fare Revenue --ACTUALS	\$13,595	\$9,061	50.04%	\$66,993	\$47,219	41.88%
Net Marginal Operating Subsidy	\$210,715	\$89,451	135.57%	\$1,003,720	\$500,829	100.41%
PERFORMANCE INDICATORS						
Marginal Operating Cost/RVH	\$88.01	\$83.07	5.95%	\$87.96	\$83.07	5.89%
Marginal Operating Cost/RVM	\$1.69	\$1.92	-11.98%	\$1.69	\$1.92	-11.88%
Marginal Subsidy/Passenger	\$27.94	\$15.89	75.82%	\$24.18	\$14.81	63.32%
Revenue/Passenger	\$1.80	\$1.61	11.99%	\$1.61	\$1.40	15.62%
Passengers/VSH	5.07	6.24	-18.86%	5.79	6.78	-14.59%
Passengers/VSM	0.28	0.37	-23.24%	0.33	0.40	-17.94%
Farebox Recovery Ratio	6.1%	6.6%	-8.71%	6.3%	6.3%	-0.77%

NEVADA COUNTY CONNECTS
MONTHLY OPERATIONS REPORT - 2021-22

November 2021

Monday - Saturday
 24 Service Days

PASSENGER BOARDINGS	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper		Total
Regular Cash	651	291	381	240	169	56	6		1,794
Discount Cash	342	126	317	88	74	17	181		1,145
Free (Under 6)	75	178	102	7	2	51	0		415
Daily Pass	207	101	157	13	31	41	0		550
Monthly Pass	844	669	937	116	140	3	9		2,718
Transfer	104	183	175	59	37	6	0		564
One Ride Tickets	89	41	178	9	31	8	0		356
Total Boardings	2,312	1,589	2,247	532	484	182	196		7,542
	31%	21%	30%	7%	6%	2%	3%		100%
OPERATING DATA									
Revenue Vehicle Hours (RVH)	318	304	313	240	149	120	45		1,489
Total Vehicle Hours	331	316	325	260	161	140	54		1,587
Revenue Vehicle Miles (RVM)	3,974	4,914	4,213	6,956	3,120	3,120	593		26,891
Total Vehicle Miles	4,262	5,094	4,404	7,276	3,312	3,280	917		28,545
Marginal Operating Cost - RVH	\$27,987	\$26,755	\$27,547	\$21,122	\$13,113	\$10,561	\$3,960		131,046.9
Marginal Operating Cost - RVM	\$6,717	\$8,305	\$7,120	\$11,756	\$5,273	\$5,273	\$1,003		45,445.5
Marginal Operating Cost	\$34,704	\$35,060	\$34,667	\$32,878	\$18,386	\$15,834	\$4,963		176,492.3
Total Operating Cost (includes fixed costs)	\$45,282	\$44,961	\$44,831	\$35,707	\$24,119	\$21,649	\$7,762		224,310.0
Fare Revenue --ACTUALS	\$4,202	\$2,516	\$3,625	\$1,287	\$1,161	\$425.59	\$378.03		\$13,595
Net Marginal Operating Subsidy	\$41,080	\$42,445	\$41,206	\$34,420	\$22,958	\$21,223	\$7,384		210,714.9
Total Institutional Pass Sales								\$4,083	210,714.9
Total LCTOP Subsidized Passes								\$4,050	
Total M. U. B. Sales								\$878	
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01		\$88.01
Marginal Operating Cost/VSM	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69		\$1.69
Marginal Subsidy/Passenger	\$17.77	\$26.71	\$18.34	\$64.70	\$47.43	\$116.61	\$37.67		\$27.94
Revenue/Passenger	\$1.82	\$1.58	\$1.61	\$2.42	\$2.40	\$2.34	\$1.93		\$1.80
Passengers/VSH	7.27	5.23	7.18	2.22	3.25	1.52	4.36		5.07
Passengers/VSM	0.58	0.32	0.53	0.08	0.16	0.06	0.33		0.28
Total Allocated Farebox Ratio	9.3%	5.6%	8.1%	3.6%	4.8%	2.0%	4.9%	0.0%	6.1%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

***Route 5 allocated costs less revenue from Placer County contract

**Routes 5 & 7 do not run on Saturdays

NCC & NCN COMBINED SERVICES
MONTHLY OPERATIONS REPORT - 2021-22

DECEMBER 2021

Monday - Saturday
 25 Service Days

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit		Total
PASSENGER BOARDINGS										
Regular Cash	1,160	653	998	358	257	64	21	1,120		4,631
Discount Cash	219	76	185	84	45	5	90			704
Free (Under 6)	38	105	37	5	2	1	0			188
Daily Pass	167	67	109	16	11	13	2			385
Monthly Pass	488	344	532	58	58	16	0			1,496
Transfer	71	89	94	45	26	5	0			330
One Ride Tickets	54	13	68	12	10	0	0			157
Total Boardings	2,197	1,347	2,023	578	409	104	113	1,120		7,891
OPERATING DATA										
Revenue Vehicle Hours (RVH)	332	317	327	252	156	126	33	571		2,113
Total Vehicle Hours	346	330	339	273	168	147	39	721		2,362
Revenue Vehicle Miles (RVM)	4,147	5,131	4,398	7,304	3,260	3,276	429	6,731		34,676
Total Vehicle Miles	4,447	5,317	4,597	7,640	3,460	3,444	663	7,607		37,174
Marginal Operating Cost - RVH	\$29,219	\$27,899	\$28,757	\$22,179	\$13,708	\$11,089	\$2,860			\$135,711
Marginal Operating Cost - RVM	\$7,009	\$8,671	\$7,433	\$12,343	\$5,509	\$5,536	\$725			\$47,227
Marginal Operating Cost	\$36,228	\$36,570	\$36,190	\$28,022	\$19,217	\$16,626	\$3,585			\$176,439
Total Operating Cost (includes fixed costs)	\$47,262	\$46,891	\$46,796	\$37,817	\$25,203	\$22,731	\$5,607	\$90,805		\$323,113
Fare Revenue - ACTUALS	\$5,226	\$3,055	\$4,709	\$1,835	\$1,318	\$311	\$265	\$3,274.00		\$19,993
Total Institutional & MUB Pass Sales										\$4,961
Total LCTOP Subsidized Passes										\$4,050
Net Marginal Operating Subsidy	\$42,036	\$43,836	\$42,087	\$35,982	\$23,885	\$22,420	\$5,342	\$87,531		\$303,120
PERFORMANCE INDICATORS										
Marginal Operating Cost/VSH	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$0.00		\$19.99
Marginal Operating Cost/VSM	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$0.00		\$4.75
Marginal Subsidy/Passenger	\$19.13	\$32.54	\$20.80	\$62.25	\$58.40	\$215.58	\$47.27	\$78.15		\$38.41
Revenue/Passenger	\$2.38	\$2.27	\$2.33	\$3.17	\$3.22	\$2.99	\$2.35	\$2.92		\$2.53
Passengers/VSH	6.62	4.25	6.19	2.29	2.63	0.83	3.48	1.96		0.00
Passengers/VSM	0.53	0.26	0.46	0.08	0.13	0.03	0.26	0.17		0.00
Total Allocated Farebox Ratio	11.1%	6.5%	10.1%	4.9%	5.2%	1.4%	4.7%	3.6%		6.2%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

**Routes 5, 7 & Tripper do not run on Saturday

***Route 5 allocated costs less revenue from Placer County contract

NEVADA COUNTY CONNECTS

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

December 2021 Service Days 25

December 2021

Monday - Saturday

	DEC 2021	DEC 2020	% CHANGE	YTD FY 2021-22	YTD FY 2020-21	% CHANGE
PASSENGER BOARDINGS	26 service days	25 service days		153service days	153service days	
Regular Cash	3,511	4,040	-13.09%	15,176	20,309	-25.27%
Discount Cash	704	461	52.71%	6,113	3,743	63.32%
Free (Under 6)	188	130	44.62%	2,154	1,202	79.20%
Daily Pass	385	273	41.03%	4,001	2,678	49.40%
Monthly Pass	1,496	1,054	41.94%	15,879	9,247	71.72%
Transfer	330	246	34.15%	3,128	2,095	49.31%
One Ride Tickets	157	147	6.80%	1,825	900	102.78%
Total Boardings	6,771	6,351	7%	48,276	40,174	20%
OPERATING DATA						
Revenue Vehicle Hours (RVH)	1,542	1,023	50.81%	8,706	6,008	44.89%
Total Vehicle Hours	1,642	1,062	54.54%	9,241	6,241	48.05%
Revenue Vehicle Miles (RVM)	27,945	17,524	59.47%	155,498	102,817	51.24%
Total Vehicle Miles	29,567	18,636	58.66%	165,044	109,349	50.93%
Marginal Operating Cost - RVH	\$135,711	\$84,939	59.78%	\$765,826	\$499,105	53.44%
Marginal Operating Cost - RVM	\$47,227	\$33,646	40.36%	\$263,032	\$197,409	33.24%
Marginal Operating Cost	\$182,938	\$112,609	62.45%	\$1,009,358	\$660,658	52.78%
Total Operating Cost (includes fixed)	\$232,307	\$154,864	50.01%	\$1,303,020	\$903,704	44.19%
Fare Revenue --ACTUALS	\$16,759	\$16,465	1.79%	\$83,752	\$63,684	31.51%
Net Marginal Operating Subsidy	\$215,743	\$96,144	124.39%	\$1,219,463	\$596,974	104.27%
PERFORMANCE INDICATORS						
Marginal Operating Cost/RVH	\$88.01	\$83.07	5.95%	\$87.97	\$83.07	5.90%
Marginal Operating Cost/RVM	\$1.69	\$1.92	-11.98%	\$1.69	\$1.92	-11.90%
Marginal Subsidy/Passenger	\$32.49	\$15.14	114.60%	\$25.26	\$14.86	69.99%
Revenue/Passenger	\$2.49	\$2.59	-3.79%	\$1.73	\$1.59	9.44%
Passengers/VSH	4.31	6.21	-30.66%	5.55	6.69	-17.06%
Passengers/VSM	0.24	0.36	-34.43%	0.31	0.39	-20.54%
Farebox Recovery Ratio	7.2%	10.6%	-32.14%	6.4%	7.0%	-8.79%

NEVADA COUNTY CONNECTS
MONTHLY OPERATIONS REPORT - 2021-22

December 2021

Monday - Saturday
 25 Service Days

PASSENGER BOARDINGS	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper		Total
Regular Cash (includes Free Fares)	1,160	653	998	358	257	64	21		3,511
Discount Cash	219	76	185	84	45	5	90		704
Free (Under 6)	38	105	37	5	2	1	0		188
Daily Pass	167	67	109	16	11	13	2		385
Monthly Pass	488	344	532	58	58	16	0		1,496
Transfer	71	89	94	45	26	5	0		330
One Ride Tickets	54	13	68	12	10	0	0		157
Total Boardings	2,197	1,347	2,023	578	409	104	113		6,771
	32%	20%	30%	9%	6%	2%	2%		100%
OPERATING DATA									
Revenue Vehicle Hours (RVH)	332	317	327	252	156	126	33		1,542
Total Vehicle Hours	346	330	339	273	168	147	39		1,642
Revenue Vehicle Miles (RVM)	4,147	5,131	4,398	7,304	3,260	3,276	429		27,945
Total Vehicle Miles	4,447	5,317	4,597	7,640	3,460	3,444	663		29,567
Marginal Operating Cost - RVH	\$29,219	\$27,899	\$28,757	\$22,179	\$13,708	\$11,089	\$2,860	\$0	135,711.4
Marginal Operating Cost - RVM	\$7,009	\$8,671	\$7,433	\$12,343	\$5,509	\$5,536	\$725	\$0	47,227.1
Marginal Operating Cost	\$36,228	\$36,570	\$36,190	\$34,522	\$19,217	\$16,626	\$3,585		182,938.5
Total Operating Cost (includes fixed costs)	\$47,262	\$46,891	\$46,796	\$37,817	\$25,203	\$22,731	\$5,607	\$0	232,307.2
Fare Revenue --ACTUALS	\$5,266	\$3,055	\$4,709	\$1,835	\$1,318	\$311	\$265		\$16,759
Net Marginal Operating Subsidy	\$41,996	\$43,835	\$42,087	\$35,982	\$23,885	\$22,420	\$5,341	\$0	215,548.1
Total Institutional Pass Sales								\$4,440	215,548.1
Total LCTOP Subsidized Passes								\$4,680	
Total M. U. B. Sales								\$765	
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01	\$88.01		\$88.01
Marginal Operating Cost/VSM	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69	\$1.69		\$1.69
Marginal Subsidy/Passenger	\$19.12	\$32.54	\$20.80	\$62.25	\$58.40	\$215.58	\$47.27		\$31.83
Revenue/Passenger	\$2.40	\$2.27	\$2.33	\$3.17	\$3.22	\$2.99	\$2.35		\$2.48
Passengers/VSH	6.62	4.25	6.19	2.29	2.63	0.83	3.48		4.39
Passengers/VSM	0.53	0.26	0.46	0.08	0.13	0.03	0.26		0.24
Total Allocated Farebox Ratio	11.1%	6.5%	10.1%	4.9%	5.2%	1.4%	4.7%	0.0%	7.2%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

**Route 5 allocated costs less revenue from Placer County contract

**Routes 5 & 7 do not run on Saturdays

12 Days of Celebration December Free Fare Days

Boardings			
		2020/21	2021/22
		12 Service Days	10 Service Days
Route #	Route Totals	Route Totals	Difference
1	991	754	(237)
3/2	717	487	(230)
4	852	745	(107)
5	265	136	(129)
6	253	270	17
7	0	26	26
1/6	0	11	11
Totals	3,078	2,429	(649)

FY21/22: Due to Emergency Delcaration, there were 2 days when buses did not run. Also, only Rts 1, 3 and 4 ran as emergency service 1 day. Many people were out of power and could not leave their houses due to downed trees and power lines for those last 5 days of the year.

<i>Total Fares</i>	
<i>FY20/21</i>	<i>FY21/22</i>
\$4,842.00	\$3,859.50

Fare Diff: (\$982.50)

Rt 5 and 7 do not run on Saturdays

Rt 1/6 doesn't not run Saturdays or school breaks



**COUNTY OF NEVADA
 COMMUNITY DEVELOPMENT AGENCY
 DEPARTMENT OF PUBLIC WORKS
 TRANSIT SERVICES DIVISION
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>**

Trisha Tillotson,
 Community Development Agency Director

Panos Kokkas, Director of Public Works
 Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION
 Information Item**

MEETING DATE: January 26, 2022

TO: Transit Services Commission

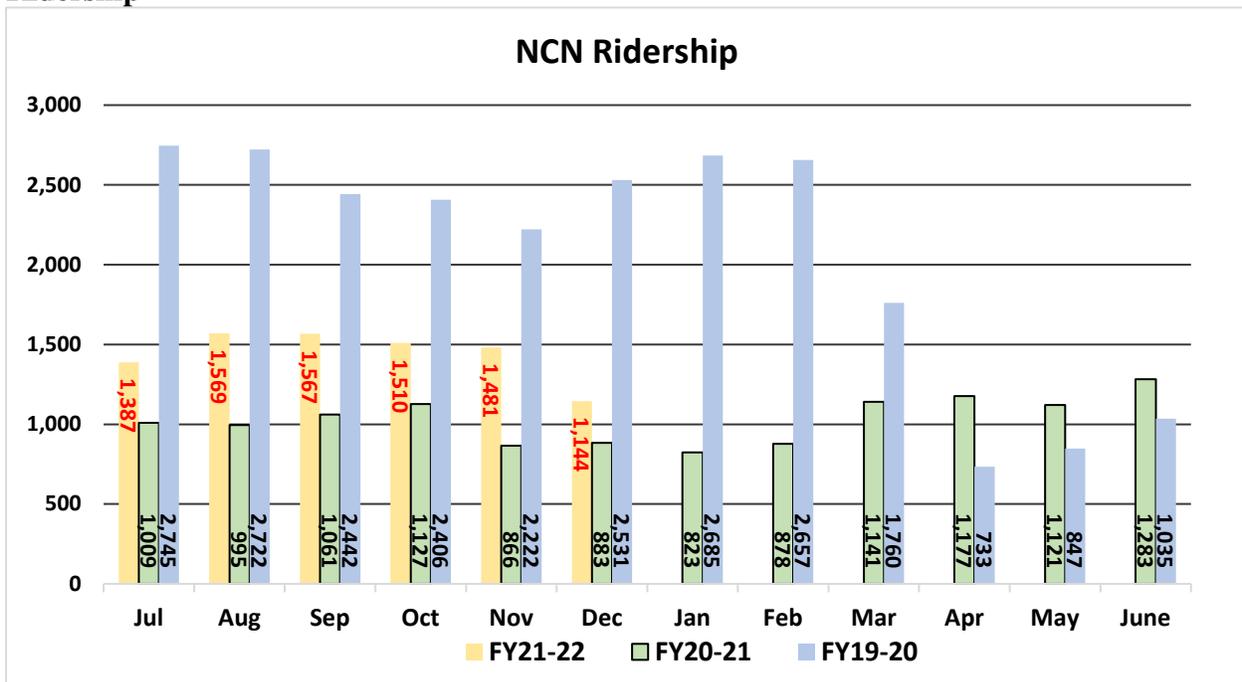
FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: Nevada County Now Operations Report for November - December 2021

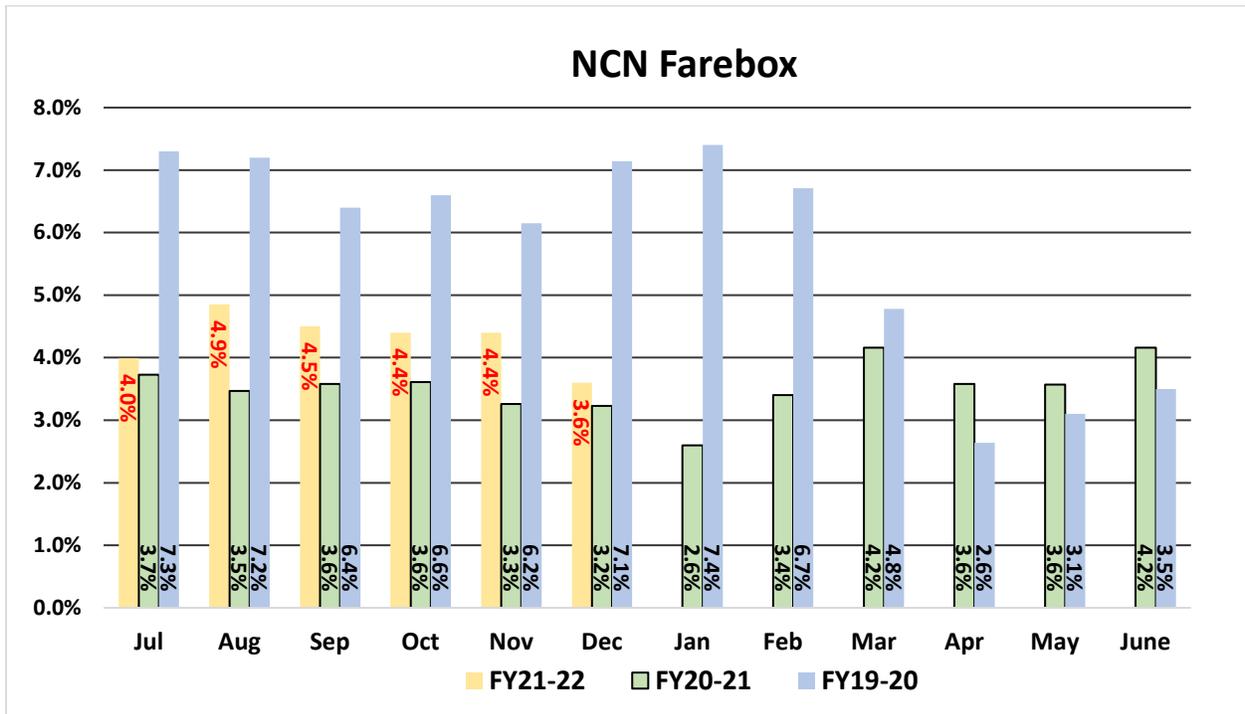
RECOMMENDATION: Accept the report.

BACKGROUND: Nevada County Now (NCN) operates Americans with Disabilities Act (ADA) paratransit service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood and Alta Sierra. The following performance metrics are captured and reported on a monthly basis.

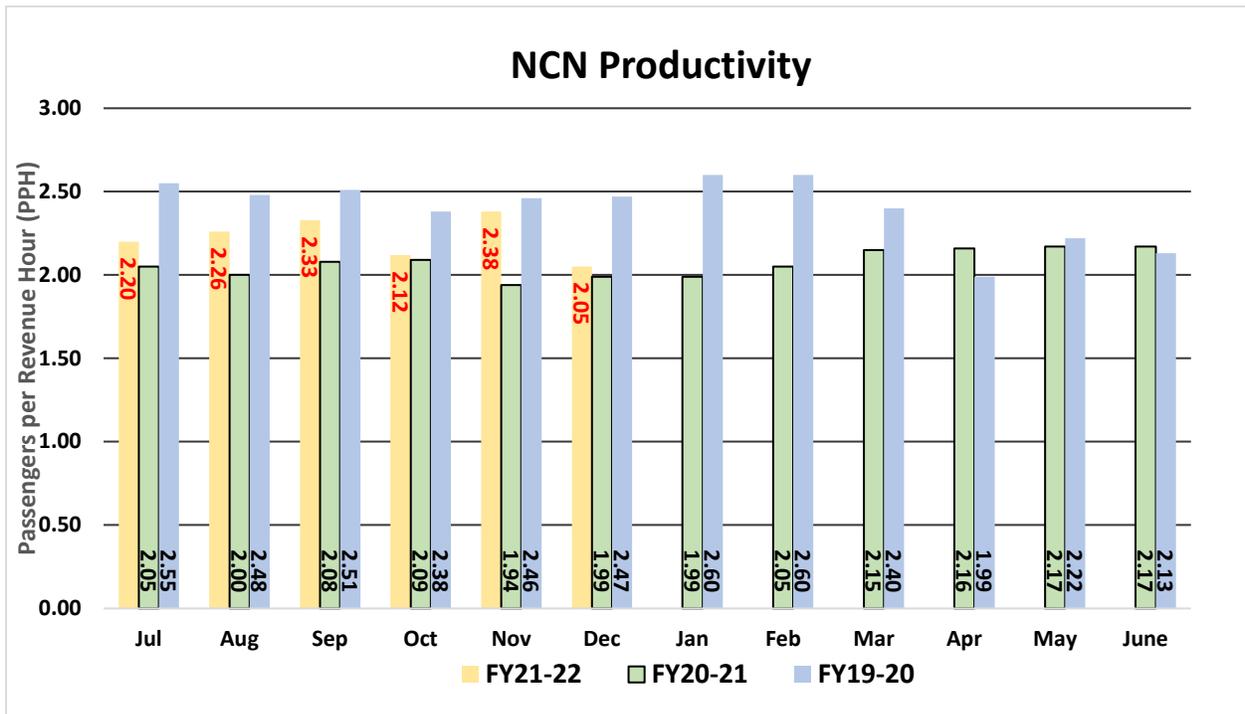
Ridership



Farebox



Passenger per Service Hour-PPH (productivity)



Year-to-Date

Total boardings year-to-date (YTD) have increased an average of 45 percent compared to the prior year (FY21/22 8,658 vs. FY19-20 5,941).

The NCN farebox recovery rate (FBR) for FY21-22 YTD is 4.3 percent, which is 34 percent above prior year (FY20/21 3.5 percent).

Productivity for FY21-22 YTD is at 2.22 PPH which is 9 percent higher than prior year for the same period (FY21-22 2.22 vs. FY20-21 2.03)

Senior Dial-A-Ride

Senior Dial-A-Ride services were implemented in April 2020, providing on-demand service to seniors 65 and over within the regular ADA service. Year-to-date we have provided a total of 179 trips.

Please contact me if you have any questions prior to the January 26, 2022 TSC Meeting.

TT:RVV

Monday-Friday	July	August	September	October	November	December	January	February	March	April	May	June	Yr to Date
Days of Service													0
Total Mileage:	8,513	9,895	9,763	9,915	9,215	7,607							54,908
Service Miles	7,555	8,826	8,826	8,886	8,257	6,731							49,081
Deadhead Miles	958	1069	937	1029	958	876							5827
18,400													
Total Hours:	807.73	881.06	836.65	871.74	773.11	720.90							4,891.19
Service Hours	643.28	706.43	686.00	710.92	640.22	570.88							3,957.73
Deadhead Hours	164.45	174.6233	150.6533	160.8233	132.8933	150.02							933.47
Percent of Max Hours	4%	5%	5%	5%	4%	4%	0%	0%	0%	0%	0%	0%	27%
Boardings/Delivered	1,387	1,569	1,567	1,540	1,481	1,144							8,688
Subscriptions	600	701	741	735	741	545							4063
Demand Response	759	843	794	775	700	575							4446
DAR Delivered	28	25	32	30	40	24							179
Non Boardings	57	78	66	52	53	69							375
No Shows	11	23	25	18	14	21							112
Late Cancels	45	50	38	28	34	38							233
Group No Shows	1	3	2	4	2	6							
Group Late Cancels	0	2	1	2	3	4							
Refused	0	0	0	0	0	0							0
Denials	0	0	0	0	0	0							0
In Service Veh Failures	0	1	2	2	0	5							10
Accidents	1	0	0	0	0	0							1
Fare Revenue	\$3,752.10	\$4,710.05	\$4,298.00	\$4,282.25	\$4,165.00	\$ 3,319.00							\$24,526.40
Farebox Percentage	3.99%	4.85%	4.47%	4.40%	4.43%	3.66%							4.30%
Passengers Per Hour	2.20	2.26	2.33	2.21	2.38	2.05							2.24
Price/Ride	\$ 2.71	\$ 3.00	\$ 2.74	\$ 2.78	\$ 2.81	\$ 2.90							\$ 2.82
Subscription %	43.26%	44.68%	47.29%	47.73%	50.03%	47.64%							46.77%
No Show %	0.79%	1.47%	1.60%	1.17%	0.95%	1.84%							1.30%
Late Cancel %	3.24%	3.19%	2.43%	1.82%	2.30%	3.32%							2.72%
Group No Shows %	0.07%	0.19%	0.13%	0.26%	0.14%	0.52%							
Group Late Cancels %	0.00%	0.13%	0.06%	0.13%	0.20%	0.35%							
Refused %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%							0.00%
Denials %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%							0.00%
ADA Board/Delivered	1328	1522	1508	1464	1420	1092							8334
ADA % of Total	96%	97%	96%	95%	96%	95%							96%
ADA No Shows	10	23	23	16	13	21							106
ADA Subscription	590	693	732	726	738	537							4016