

2540-00400-21-007

**SUPERVISORY COURSE**

This 80-hour course is designed for the first line supervisor and will cover topics such as interviewing, personnel evaluation, decision making and problem solving, motivations and discipline, psychological aspects of supervision, handling citizen complaints, preparing cases for disciplinary action, job stress, cultural concerns, handling critical incidents, etc. The objectives of the course are to develop the necessary skills and knowledge for the supervisor to effectively manage people, to orally communicate in an interaction situation, to evaluate people based upon a standard, to communicate orally and in writing, to handle complaints and ethical situations, etc.

**CPT:** Yes

**Plan:** V. Travel and per diem, training presentation costs reimbursement

**Cost:** Non-Reimbursable Tuition: \$0.00

**College Units:** 2

**To register, contact the presenter:**

**SOUTH BAY REGIONAL TRAINING CONSORTIUM**

**Start Date:** 03/07/2022

**End Date:** 03/18/2022

**CARMEL**

80

**SOUTH BAY REGIONAL  
TRAINING CONSORTIUM  
3665 RIO ROAD  
CARMEL 92009  
(408) 229-4299**