



South Bay Regional Public Safety Training Consortium

560 Bailey Avenue
San Jose, CA 95141
(408) 229-4299
sbrpstc@theacademy.ca.gov

<http://theacademy.ca.gov>

Dispatch

Dispatcher Supervisory Course

Mar 14 2022 - Mar 25 2022

Description

This 80-hour P.O.S.T. certified Dispatcher Supervisory Course developed specifically for Public Safety Dispatch Supervisors. The course includes: values and ethics, role identification, leadership styles, assertive leadership, legal/liability issues, employee performance appraisals, employee counseling, discipline, employee relations, administrative support, communications, stress, and the transition into a supervisory role. This curriculum is presented in a facilitated discussion format, which requires the active participation of all students.

Designed For

This course is designed for Public Safety Dispatch Supervisors as well as for Civilian LE Supervisors working in a state, county or local agency and/or communication center.

Hours

80.0 Hour(s)

Units

2.00 Semester Unit(s)

College of Record

Monterey Peninsula College

College Term

SPRING

Location

The Domain Hotel
1085 E. El Camino Real
Sunnyvale, CA 94087
408-247-0800

*Course
Location*

For reservation contact the Domain Hotel.

Meeting days/times

Monday-Friday 8:00 AM-5:00 PM

Fees

Budget Revision in process.

Contact our main office at 408-229-4299 for specific amounts.

Post Plan V

Course Control #2540-12435-21-001

Late Cancellation Fee

\$50 will be applied after 2/28/2022

Payment Information

All classes require full payment or a designated deposit **at time of reservation**. We accept Visa and MasterCard (a transaction fee of 2% will apply), cash, money order and cashier's checks (made payable to SBRPSTC). Agency billing may also be arranged. Financial aid and VA benefits may be available.

*ALL FEES ARE SUBJECT TO CHANGE. When possible, students will be advised of any fee changes prior to course start date. Tuition fee increases made at any time by the State Chancellor's office may require collection of additional fees from students.

Students who have not lived in California for at least one (1) year and (1) day prior to start of college semester or do not meet other college criteria may be considered "out-of-state" students, and subject to additional fees to the ones listed above. Please check with our staff for details and exact costs.

Reservations

Agency personnel: please phone in (or email to: sbrpstc@theacademy.ca.gov) the following information:

- Class Requested
- Agency Name
- Training Officer (TO) Name
- TO's Email Address
- Phone Number
- Attendee Name(s), Email Address, DOB
- Method of payment if applicable

Self-sponsored students: Contact our main office at (408) 229-4299 to register. Be prepared to submit full or partial payment, depending on the class

Non-U.S. Citizens: If you are not a U.S. citizen but have a Permanent Resident card, email a copy of the front and back of the card (indicate the class in which you are registering) to: sbrpstc@theacademy.ca.gov

Cancellation/Refund Policy

All classes require full payment due by or before the first day of class. Out of consideration for people who are on a waiting list, your reservation must be cancelled no later than 30 days prior to first day of class. After the 30-day cancellation period, students/agencies will forfeit a minimum of \$50 for materials expenses associated with unexcused cancellations. Substitutions or transfer of your reservation to another student is permitted upon approval.

Course Cancellation by South Bay

Each class has a minimum enrollment requirement. If the minimum enrollment is not reached for the course three weeks prior to the beginning of the class, the class may be cancelled and any deposits/payments will be refunded in full.

College Application Process

This program is presented through the South Bay Regional Public Safety Training Consortium of Community Colleges (SBRPSTC), which includes Gavilan College, Monterey Peninsula College, Ohlone College, Hartnell College, Lake Tahoe Community College, College of San Mateo, and Cabrillo College.

Only courses and programs presented for college credit will be funded, transcribed and certified through one of the above accredited institutions.

Funds generated through this process offset the costs of each course, thereby reducing student fees for the student/agency and allowing us to present more courses. Consequently, we require all students taking one of our college-based courses to apply to the designated college using OpenCCC, the online college application system by which the majority of community colleges collects registration and transcription information.

Students will receive reservation confirmation and class information along with college application instructions approximately 45 days before the class starts. If applicable, you will be required to complete the college application process and submit your South Bay Registration Form, to include your OpenCCC and applicable College ID numbers no later than 30 days before the class start date. ****Additional fees will apply to Non-College Registered Students. Contact our main office at (408) 229-4299 for specific amounts.***