

Vote Center Training



**NEVADA
COUNTY**
CALIFORNIA

**Clerk Recorder
Registrar of Voters**

Housekeeping Items

- There Will Be In Person, Hands-On Training
- Necessary Paperwork
- Watch All Videos In The Series
- Watch Videos More Than Once if Needed
- Ask Questions!





Game Plan for This Section

- Overview of Nevada County's Election System
- Serving the Nevada County Electorate
- Serving in a High-Profile Election

Overview of Nevada County's Election System

Voter's Choice Act of 2016

- Nevada was one of five pilot counties to implement in 2018
- 27 counties participating in 2022
- Everyone gets a mailed ballot
- Drop off at USPS or official drop box
- In person voting option at vote centers



Overview of Nevada County's Election System

What's a Vote Center?



Overview of Nevada County's Election System

- Vote in-person
- Drop off a ballot
- Get a replacement ballot
- Accessible voting machines
- Get help and voting material in multiple languages
- Register to vote or update voter registration
- 9 vote center locations

Overview of Nevada County's Election System

Polling Places

- Assigned to the voter
- Roster of ~1,000 voters
- High # provisional ballots
- Open 1 day
- Geographically restricted
- Low poll worker knowledge

Vote Centers

- Not geographically assigned
- Roster of ~75,000 voters
- Low # provisional ballots
- Open multiple days
- Convenient locations
- High vote center knowledge



Buttermakers Cottage



Truckee Town Hall



Peace Lutheran Church

9 Vote Center Locations

Two 11-Day; Six 4-Day; One 1-Day



Higgins Lions Community Center



Truckee Donner Public Utility District



Gold Miners Inn Ballroom



North San Juan Community Center



Nevada County Fairgrounds Main Hall



Rood Center Providence Mine Room

Overview of Nevada County's Election System

Updated Drop Box Locations

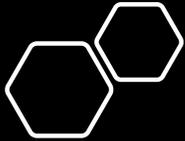
- BriarPatch Co-op
- Chicago Park Store
- Grocery Outlet Grass Valley
- Gold Miners Inn Lobby
- Hills Flat Lumber
- SPD Grass Valley
- Save Mart Grass Valley
- Rood Center Parking Lot
- Holiday Market Penn Valley
- Holiday Market Auburn
- Sweetland Garden Mercantile
- Grocery Outlet Truckee
- Truckee Town Hall
- Save Mart Truckee

Overview of Nevada County's Election System

Vote Center Mission

- Do what is lawful
- Protect voter rights
- Treat voters with respect
- Assist voters
- Stay healthy





Serving the Nevada County Electorate

Pop Quiz!

California has a Voter Bill of
Rights

- True
- False



Serving the Nevada County Electorate

TRUE!

You have the
right to...

- ...vote if you are a registered voter
- ... vote if you are a registered voter even if your name is not on the list
- ... vote if you are still in line when the polls close
- ... cast a secret ballot
- ... get a new ballot if you have made a mistake
- ... get help casting your ballot
- ... drop off your completed vote-by-mail ballot at any polling place
- ... get election materials in a language other than English
- ... ask questions to elections officials about election procedures
- ... report any illegal or fraudulent election activity

Serving the Nevada County Electorate

- You are the public face of the Nevada County Elections Office. Your conduct reflects the professionalism of our office.
- Take care of yourself whenever possible—take breaks, eat meals, and stretch your legs. Nevada County elections are conducted over several days.
- If you are no longer able to work, contact the Elections Office immediately. A “no-show” leaves the Vote Center understaffed, overworked, and unable to process voters quickly and efficiently.

Serving the Nevada County Electorate

- You are required to follow the current public health guidelines. It is part of the oath you take to protect the laws of this state and county.
- Professional dress includes your mask. Refrain from wearing masks with distasteful and possibly offensive language.
- If you have a high temperature or have been exposed to someone with COVID-19, stay home.
- Taking basic precautions helps keep you, your family, and our community safe.

Serving the Nevada County Electorate



DO

Have empathy. Always treat people with the respect that you would want if you were in that voter's shoes.

Treat people equitably. The same rights and responsibilities apply to everyone, no matter what the voter's personal background. But some voters have specific needs that you are required by law to address. As Vote Center Workers, you are expected to respect differences so that everyone can exercise their right to vote and have a positive voter experience.

Put the voter first. Voters want to be seen as people. Lead with language that prioritizes the voter's needs.

Assist voters who ask for assistance.

Serving the Nevada County Electorate



**DO
NOT**

Mock or degrade anyone. Nevada County Elections has zero tolerance for mocking, name calling, degrading, or otherwise insulting or unbecoming behavior. This includes but is not limited to racial and ethnic slurs, mocking a person's accent or vocal inflections, mocking the use of gender pronouns, and using insensitive language toward persons with accessibility needs.

Assist someone who does not ask for it.

Improperly touch anyone. This applies to voters and Vote Center Workers.

Offer your political opinions. Even if the voter wants to talk politics with you, avoid all comments and conversations about politics while you serve at the Vote Center.

Serving the Nevada County Electorate

Tools at your fingertips

- Any voters, including voters with disabilities, can vote privately and independently on the Touch Writers
- Every vote center has Spanish language facsimiles of their ballots for voters who require Spanish language assistance
- Voters who require language assistance will have access to an interpreter through LanguageLine. A short and informative how-to video is available for viewing <https://www.youtube.com/watch?v=VMrWEB9zg30>

NEVADA COUNTY

HELPING YOU



VOTE

ONE LANGUAGE AT A TIME

WE CAN HELP YOU VOTE
IN OVER 200 LANGUAGES
AS WELL AS
AMERICAN SIGN LANGUAGE



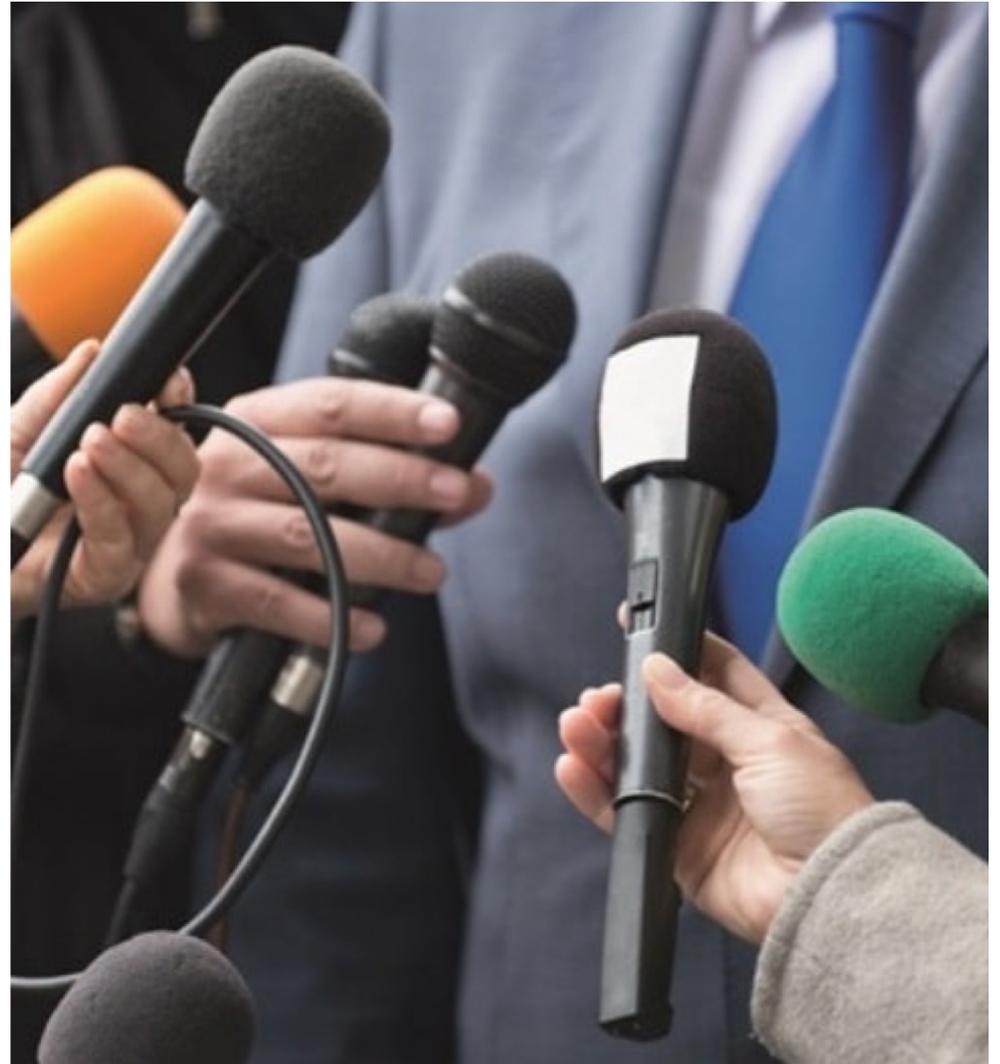
PODEMOS AYUDARTE A VOTAR
EN MÁS DE 200 IDIOMAS
ASÍ COMO EL LENGUAJE DE
SEÑAS AMERICANO

VIDEO INTERPRETING
SERVICES
AVAILABLE AT THIS
VOTE CENTER.

Interpretation Services Available			
Arabic	Arabic	Arabic	Arabic
Burmese	Burmese	Burmese	Burmese
Chinese	Chinese	Chinese	Chinese
English	English	English	English
French	French	French	French
German	German	German	German
Haitian Creole	Haitian Creole	Haitian Creole	Haitian Creole
Hindi	Hindi	Hindi	Hindi
Japanese	Japanese	Japanese	Japanese
Korean	Korean	Korean	Korean
Laotian	Laotian	Laotian	Laotian
Portuguese	Portuguese	Portuguese	Portuguese
Russian	Russian	Russian	Russian
Spanish	Spanish	Spanish	Spanish
Tamil	Tamil	Tamil	Tamil
Tagalog	Tagalog	Tagalog	Tagalog
Thai	Thai	Thai	Thai
Urdu	Urdu	Urdu	Urdu
Vietnamese	Vietnamese	Vietnamese	Vietnamese
Yiddish	Yiddish	Yiddish	Yiddish

Serving in a High-Profile Election

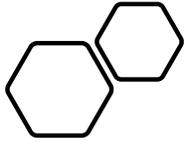
- Vote Center Managers are authorized to answer basic questions about the Vote Center, e.g.,
 - Hours of operation
 - Vote Center and Drop Box locations
- All other questions go to the Elections Office
- The Public Label Roster **must** be updated every hour
- Exit polling is permitted beyond 25 feet of the vote center door
- Electioneering is prohibited within 100 feet of the door where a vote center is located or a drop box location



Media and Observers

- Media need permission from the Elections Office to film or photograph, with limits
- Media must identify themselves as media
- Anyone can observe
- Must sign in and identify themselves as observers
- Observers observe
- Right to ask questions and receive information
- Only vote center workers can challenge voters (Ca. Elec. Code 14240)
- [Observer guidelines are on our website](#)





Serving in a High-Profile Election

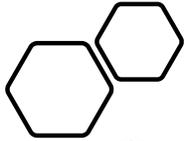
A voter comes into your vote center wearing a “Never Socialist” mask. You pay attention to the news, and you know that terms like “Socialist” and “socialism” are part of a political discussion. Some voters and co-workers feel offended by the mask.

Your fellow vote center worker approaches the voter and says, “Excuse me—electioneering is prohibited within 100 feet of the vote center. You can’t vote.” The voter becomes upset, insisting that she can wear whatever she wants and she’s being denied her right to vote.

Is this voter violating the “no electioneering” rule?



**A voter walks
into a vote
center...**



Serving in a High-Profile Election

No.

“Electioneering” means advocating for or against any candidate or measure on the ballot within 100 feet of a polling place, a vote center, an elections official’s office, drop box, or other voting location.

This story was inspired by an incident in Texas, which has a very similar electioneering law. In that case, the voter was improperly turned away. Though the story was about a T-Shirt, there could be voters who come into the vote center with a mask that might violate the rule on no electioneering. Please offer the voter a disposable mask if theirs violates the law.



Source: TeePublic

Please remember to keep calm and cool, even if the voter is not.
Excellent customer service is our standard!

