

**TRANSIT SERVICES COMMISSION  
WESTERN NEVADA COUNTY  
AGENDA  
Wednesday November 8, 2023, 1:00 P.M.  
GRASS VALLEY CITY COUNCIL CHAMBERS  
125 E. MAIN ST.  
GRASS VALLEY, CA 95945**

Duane Strawser, NSAQMD, Member-at-large, Chair  
Ed Scofield, Supervisor, District 2, County of Nevada, Vice-chair  
Daniela Fernandez, Mayor, City of Nevada City,  
Tom Ivey, Councilmember, Grass Valley City Council  
Sue Hoek, Supervisor, District 4, County of Nevada  
Carly Pacheco, FREED, Member-at-Large

**AGENDAS ARE AVAILABLE HERE:** <https://www.nevadacountyca.gov/3559/Governance>

**Virtual Link**

Topic: Transit Services Commission - Rescheduled  
Time: Nov 8, 2023 01:00 PM Pacific Time (US and Canada)

Join Zoom Meeting

<https://us06web.zoom.us/j/88650886580?pwd=8ztrSVYqscg8zKD3QvXEXdaTRQO1XE.1>

Meeting ID: 886 5088 6580

Passcode: 890097

**REGULAR MEETING:** 1:00 P.M. (rescheduled from November 15<sup>th</sup>)

**STANDING ORDERS:** Call the Meeting to Order.

**PLEDGE OF ALLEGIANCE**

.....  
ANY MEMBER OF THE AUDIENCE DESIRING TO ADDRESS THE COMMISSION ON A MATTER ON THE AGENDA, please come to the podium when the item number and subject matter are announced. When recognized, please provide your name and address for the record. In order that all interested parties have an opportunity to speak, please limit your comments to the specific item under discussion. For items **not** on the agenda, please refer to the Public Comment section.  
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**1. Call to Order**

**2. Roll Call**

**3. PUBLIC COMMENT:** Members of the public may make comments at this time on any items **not** appearing on the agenda that are of interest to the public and are within the jurisdiction of the Commission, provided that no action shall be taken unless otherwise authorized by Section 54954.2 of the Ralph M. Brown Act.

1. The total amount of time allotted for receiving such public comment may be limited to not less than 15 minutes during any regular Commission meeting.
2. The Chairman may limit any individual to not less than 3 minutes. Time to address the Commission will be allocated based on the number of requests received. Not all members may be allowed to speak if the total time allocated expires.

**CONSENT ITEMS:** These items listed are considered routine and non-controversial, and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

- 4. Approve Minutes of the September 20, 2023 Commission Meeting** (pages 1 - 3)  
**Recommendation:** None

**ACTION ITEMS:**

- 5. Approve 2024 Transit Services Commission Meeting Schedule** (page 4 - 5)  
**Recommendation:** Approve the proposed schedule
- 6. Approve Proposed SB125 Transit Project List** (page 6 - 8)  
**Recommendation:** Approve the proposed purchase

**INFORMATIONAL ITEMS:**

- 7. Manager's Report: Oral** (pages 9 - 15)  
**Recommendation:** None
- 8. Nevada County Connects Operations Report** (pages 16 - 21)  
**Recommendation:** Accept the report
- 9. Nevada County Now Operations Report** (pages 22 - 26)  
**Recommendation:** Accept the report

**10. COMMISSIONER COMMENTS AND ANNOUNCEMENTS**

The next scheduled Transportation Services Commission meeting is on Wednesday January 24, 2024 at 8:30 AM at Grass Valley City Hall, 125 E. Main St., Grass Valley CA95945 unless otherwise noticed.

**11. ADJOURNMENT**

This agenda was posted 72 hours in advance of the meeting at the Eric Rood Administrative Center, the Town of Truckee Administrative Center, the City Hall of Grass Valley and the [www.goldcountrystage.com](http://www.goldcountrystage.com) website.

<b>COMMONLY USED ACRONYMS</b> <b>TRANSIT SERVICES COMMISSION (TSC)</b>
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ADA	Americans with Disabilities Act
ADT	Average Daily Trip
APTA	American Public Transportation Association
ARRA	American Recovery and Reinvestment Act
ARB	Air Resources Board (same agency as CARB)
ATCI-MAPCO	Accessible Transportation Coalition Initiatives/Mobility Action Plan Coalition
BOS	Board of Supervisors
CAL-ACT	California Association for Coordinated Transportation
CAL-TIP	California Transit Indemnity Pool
CALTRANS	California Department of Transportation
CARB	California Air Resources Board
CCAA	California Clean Air Act
CDBG	Community Development Block Grant
CEQA	California Environmental Quality Act
CIP	Capital Improvement Program
CMAQ	Congestion Mitigation and Air Quality
CNG	Compressed Natural Gas
GCL	Gold County Lift
GCS	Gold County Stage
CSAC	California State Association of Counties
CT	Caltrans
CTA	California Transit Association
CTAA	Community Transportation Association of America
CTC	California Transportation Commission
CTP	California Transportation Plan
CTS	Community Transit Service
CTSA	Consolidated Transportation Service Agency
CTSGP-CTAP	California Transit Security Grant Program-California Transit Assistance Fund
DBE	Disadvantaged Business Enterprise
DPW	Department of Public Works (formerly DOTS)
EIR	Environmental Impact Report
EPA	Environmental Protection Agency
ERC	Economic Resource Council
FFY	Federal Fiscal Year
FTA	Federal Transit Administration
FY	Fiscal Year
GCS	Gold Country Stage
GV	Grass Valley
ITS	Intelligent Transportation Systems
JARC	Job Access & Reverse Commute
JPA	Joint Powers Agreement
LAFCO	Local Agency Formation Commission
LCTOP	Low Carbon Transit Operations Program
LOP	Lake of the Pines
LOS	Level of Service
LTF	Local Transportation Fund
LWW	Lake Wildwood
MAP	Mobility Action Partners
MAP 21	Moving Ahead for Progress in the 21 <sup>st</sup> Century Act (Federal)
MM	Mobility Management
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MTC	Metropolitan Transportation Commission

<b>COMMONLY USED ACRONYMS</b> <b>TRANSIT SERVICES COMMISSION (TSC)</b>
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MUB	Multi-use building
NC	Nevada City
NCCA	Nevada County Contractors' Association
NCTC	Nevada County Transportation Commission
NEPA	National Environmental Policy Act
NSAQMD	Northern Sierra Air Quality Management District
NSJ	North San Juan
OWP	Overall Work Program
PAC	Project Advisory Committee
PCT	Placer County Transit
PCTPA	Placer County Transportation Planning Agency
PV	Penn Valley
PTMISEA	Public Transportation Modernization Improvement & Service Enhancement Act.
PUC	Public Utilities Commission
R/W	Right-of-Way
RAB	Roundabout
RCTF	Rural Counties Task Force
RDA	Redevelopment Agency
RFP	Request for Proposal
RIP	Regional Improvement Program
RPA	Rural Planning Assistance
RR	Rough & Ready
RT	Route
RTP	Regional Transportation Plan
RTPA	Regional Transportation Planning Agency
SACOG	Sacramento Area Counsel of Governments
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
SDA	Special Development Areas
SEDD	Sierra Economic Development District
SOV	Single Occupant Vehicle
SBD	Supervising Bus Driver
SSTAC	Social Services Technical Advisory Council
STA	State Transit Assistance
STIP	State Transportation Improvement Program
TAC	Transit Citizen's Advisory Committee
TART	Tahoe Area Regional Transit
TDA	Transportation Development Act
TDP	Transit Development Plan
TE	Transportation Enhancement
TNT/TMA	Truckee-North Tahoe Transportation Management Association
TPA	Triennial Performance Audit
TRPA	Tahoe Regional Planning Agency
TSC	Transit Services Commission
TSD	Transit Services Division
TSM	Transit Services Manager
TTC	Tinloy Street Transit Center
VMT	Vehicle Miles of Travel
VSH	Vehicle Service Hour
VSM	Vehicle Service Miles

Updated 5-1-17

## **TRANSIT SERVICES COMMISSION**

Minutes of Meeting

Wednesday, September 20, 2023

The scheduled meeting of the Transit Services Commission, Western Nevada County, was held at the Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 and pursuant to Governor Gavin Newsom's Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada also held the scheduled meeting of the Transit Services Commission virtually via Zoom from the Grass Valley City Hall. The September 20, 2023 meeting of the Transit Services Commission (TSC) was opened by Commissioner Duane Strawser.

**1. Call to Order:** Commissioner Duane Strawser called the meeting to order at 8:38 AM. Commissioner Duane Strawser asked Transit Manager, Robin VanValkenburgh to lead the Pledge of Allegiance.

**2. Roll Call:**

**Commissioners Present:**

Gary Peterson, Vice Mayor, City of Nevada City

Ed Scofield, County Representative, District 2, Nevada County Board of Supervisors, Vice-Chair

Tom Ivy, Councilmember, City of Grass Valley

Carly Pacheco, FREED, Member-at-Large

Duane Strawser, NSAQMD, Member-at-Large

**Commissioners Absent:**

Sue Hoek, Supervisor, District 4, County of Nevada

**Staff Present:**

Robin Van Valkenburgh, Transit Services Manager

Elizabeth Nielsen, Accounting Technician

**3. Public Comment:**

No public comments were received by telephone message, email or in person.

CONSENT ITEMS: These items listed are considered routine and non-controversial and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

**4. Approve Minutes of the May 17, 2023 Commission Meeting**

Commissioner Ed Scofield motioned to approve the minutes of the May 17, 2023 minutes even though they were not available, Commissioner Tom Ivy seconded the motion, on a roll call vote the motion was unanimously passed.

**ACTION ITEMS:**

**5. Approve Purchase of Starcraft Class B Cutaway**

Commissioner Carly Pacheco called for a motioned to approve the purchase of two Starcraft Class B Cutaway. Commissioner Ed Scofield seconded the motion, on a roll call vote the motion was unanimously passed.

**6. Approve Proposed Transit Services Short Term Capital Improvement Plan**

Commissioner Tom Ivy motioned to approve the Approve Proposed Transit Services Short Term Capital Improvement, Commissioner Ed Scofield seconded the motion, on a roll call vote the motion was unanimously passed.

**INFORMATIONAL ITEMS:**

**7. SB 125 TIRCP and ZETCP FY23-27 Funding Programs**

The funding programs reports were accepted.

**8. Manager's Report: Oral**

The Manager's report was unanimously accepted.

**9. Nevada County Connects Operations Report**

The Nevada County Connects report was unanimously accepted.

**10. Nevada County Now Operations Report**

The Nevada County Now report was unanimously accepted.

## **11. COMMISSIONER COMMENTS AND ANNOUNCEMENTS**

The next scheduled Transportation Services Commission meeting is on Wednesday November 15, 2023 at 8:30 AM at Grass Valley City Hall, 125 E. Main St., Grass Valley CA95945 unless otherwise noticed.

## **12. ADJOURNMENT**

Commissioner Duane Strawser called for a motion to end the September 20, 2023 Transit Services Commission meeting, Commissioner Tom Ivy motioned to end the Transportation Services Commission meeting, Commissioner Carly Pacheco seconded the motion, on a roll call vote, the motion was unanimously accepted. The Transit Services Commission meeting ended at 9:46 AM.

Respectfully submitted by Elizabeth Nielsen, Accounting Technician, Nevada County Public Works Department



**COUNTY OF NEVADA**  
**COMMUNITY DEVELOPMENT AGENCY**  
**DEPARTMENT OF PUBLIC WORKS**  
**TRANSIT SERVICES DIVISION**  
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 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847  
<http://new.nevadacounty.com>

Heba El-Guindy,  
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION**  
**Action Item**

**MEETING DATE:** November 8, 2023

**TO:** Transit Services Commission

**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** **Approve the Proposed 2024 Transit Services Commission Meeting Schedule**

**RECOMMENDATION:** Approve the 2024 Transit Services Commission meeting schedule.

**BACKGROUND:** The Transit Services Commission meets the 3<sup>rd</sup> Wednesday every other month at 8:30 AM.

Staff is proposing the attached meeting schedule, developed in conjunction with NCTC and in respect to the known Board of Supervisors meeting schedule. An additional meeting may be scheduled at the Commission's request for the purpose of reviewing the draft Transit Services Division FY2024-25 budget as per the process indicated in the Transit Services Commission Joint Powers Authority agreement.

The proposed schedule memorializes the meeting dates and locations.

Please contact me if you have any questions prior to the November 8, 2023 TSC Meeting.

Please contact me if you have any questions prior to the March 20, 2023 TSC Meeting.

TT:RVV

**TRANSIT SERVICES COMMISSION (TSC)  
WESTERN NEVADA COUNTY**

**2024 MEETING SCHEDULE**

THIRD WEDNESDAY OF EVERY OTHER MONTH

All meetings begin at 8:30 a.m. unless noted otherwise

<b>JANUARY 24, 2024</b>	<b><u>Virtual or Grass Valley</u></b>
<b>MARCH 20, 2024</b>	<b><u>Virtual or Grass Valley</u></b>
<b>MAY 15, 2024</b>	<b><u>Virtual or Grass Valley</u></b>
<b>JULY 17, 2024</b>	<b><u>Virtual or Grass Valley</u></b>
<b>SEPTEMBER 18, 2024</b>	<b><u>Virtual or Grass Valley</u></b>
<b>NOVEMBER 13, 2024</b>	<b><u>Virtual or Grass Valley</u></b>

**TSC meetings are held at the following locations:**

**Grass Valley City Hall**  
125 East Main St.  
Grass Valley, CA 95945

Or

**Nevada County Eric Rood Center**  
Board of Supervisors Chambers  
950 Maidu Avenue - 1st Floor  
Nevada City, CA 95959

**SPECIAL MEETINGS:**

**As needed, for items of business as directed by the Transit Services Commission.**



**COUNTY OF NEVADA**  
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Heba El-Guindy,  
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION**  
**Action Item**

**MEETING DATE:** November 8, 2023

**TO:** Transit Services Commission

**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** **Approval of Proposed SB 125 Transit Projects**

**RECOMMENDATION:** Approve the proposed projects.

**FUNDING:** N/A.

**BACKGROUND:** On September 1, 2023, the California State Transportation Agency (CalSTA) released the SB 125 Draft Guidelines for the allocation and disbursement of formula based Transit and Intercity Rail Capital Program (TIRCP) and Zero-Emission Transit Capital Program grant funds.

The Transit and Intercity Rail Capital Program (TIRCP) was created by Senate Bill (SB) 862 (Chapter 36, Statutes of 2014) and modified by SB 9 (Chapter 710, Statutes of 2015), to provide grants from the Greenhouse Gas Reduction Fund (GGRF) to fund transformative capital improvements that will modernize California's intercity, commuter, and urban rail systems, and bus and ferry transit systems, to significantly reduce emissions of greenhouse gases, vehicle miles traveled, and congestion. The legislation of these bills is codified in Sections 75220 through 75225 of the Public Resources Code (PRC). Assembly Bill (AB) 398 (Chapter 135, Statutes of 2017) extended the Cap-and-Trade Program that supports the TIRCP from 2020 through 2030. SB 1 (Chapter 5, Statutes of 2017) continues to provide a historic funding increase for transportation with funds directed to the TIRCP from the Public Transportation Account (PTA).

AB 102 (Chapter 38, Statutes of 2023) and SB 125 (Chapter 54, Statutes of 2023) amended the Budget Act of 2023 to appropriate \$4,000,000,000 of General Fund to the TIRCP over the next two fiscal years as well as \$910,000,000 of GGRF funding and \$190,000,000 of PTA funding over the next four fiscal years to establish the Zero-

Emission Transit Capital Program (ZETCP). These guidelines are specifically developed to facilitate the award of these funds to projects in an expeditious manner.

As presented at the September 20<sup>th</sup> TSC meeting Nevada County, through NCTC as the regional transportation planning agency, has been allocated a total of \$12,333,568 in TIRCP and ZETCP funding. Per agreement between Transit Services, Town of Truckee Transit and NCTC, the funding will be split equally between the two transit agencies.

The following table indicates the proposed list of projects Transit staff is seeking to fund using the SB125 funds. The proposed projects will help complete the current phase one of the implementation of zero emission buses, improve transit operations, and provide necessary design and construction documents for the future buildout of the zero-emission bus transition plan as well as providing funding for the purchase of zero emission vehicles.

<b>Project List</b>	<b>Total Project Cost</b>	<b>Potential to be funded by SB 125</b>
Purchase of ZEB + Depot&On-route Chargers	\$ 3,460,653	\$ 524,000
Fixed Route and Paratransit CAD/AVL system with Accompanying App for On-demand Service	\$ 570,000	\$ 570,000
EV Resiliency Development: Solar canopies, battery back-up and emergency generator	\$ 15,000,000	\$ 700,000
ZEV Charging Equipment Purchase - Depot 5 Units	\$ 1,100,000	\$ 1,100,000
ZEV Charging Equipment Purchase/Installation - Tinloy 2 units	\$ 700,000	\$ 700,000
Fixed Route ZEB Fleet Purchase - up to 10 vehicles	\$ 12,000,000	\$ 2,572,783
<b>Total</b>	<b>\$ 32,830,653</b>	<b>\$ 6,166,783</b>

For the initial funding request in FY2023-24, Transit staff has prioritized the following projects.

- The construction of on-route charging infrastructure at Tinloy Transit Center. This supplements the current funding received from EPA grant G20-NS-001, and will allow for the completion of phase 1 of Nevada County Transit’s transition to zero-emission vehicles.
- The purchase, installation and deployment of a new Fixed Route and Paratransit Computer Aided Dispatching (CAD) and Automatic Vehicle Location (AVL), Scheduling/Run Cutting software and accompanying mobile app for on-demand services. This procurement will replace the current fixed route system which was originally purchased in 2015 and will consolidate the paratransit system under the same operating environment. This will allow the County to have better control over the scheduling and run cutting required for fixed route services, while also bringing ownership of the paratransit scheduling and dispatching system under the County’s domain. This, when coupled with the ongoing replacement of the paratransit fleet to complete County ownership, will greatly increase overall control over the paratransit and on-demand services and will position the County for simplified procurements of paratransit services in the future.

- The procurement of a design consultant to develop a complete design and construction document for Zero-Emission Vehicle Resiliency/Microgrid infrastructure sufficient to support the full implementation of the Innovative Clean Transit rule. This project will provide the foundation for Transit Services to develop a construction bid ready package to support the full implementation of zero-emission vehicles.

These projects have been developed in consultation with NCTC and Town of Truckee staff to ensure the fair and equitable distribution of available funding in support of Countywide transit priorities.

Funding for projects beyond the current fiscal year will be prioritized based on agency need and project readiness, and will be developed in conjunction with NCTC.

Please contact me if you have any questions prior to November 8, 2023, TSC Meeting.

TT:RVV



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Heba El-Guindy,  
Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

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**TRANSIT SERVICES COMMISSION  
Information Item**

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**MEETING DATE:** November 8, 2023

**TO:** Transit Services Commission

**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** **Manager's Report Oral**

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**RECOMMENDATION:** Accept the report.

Please contact me if you have any questions prior to the November 8, 2023, TSC Meeting.  
TT:RVV

Names redacted for HIPPA reasons					Auth	SEP	Issue
Name (First, Last)	Zone	Amount	Zone 1	Zone 2	Expires	Pass #	Date
	2	\$ 90.00		90.00	1/31/2024	78214	9/1/2023
	2	\$ 90.00		90.00	9/30/2023	78215	9/1/2023
	1	\$ 45.00	45.00		9/30/2023	78216	9/1/2023
	1	\$ 45.00	45.00		9/30/2023	78220	9/1/2023
	1	\$ 45.00	45.00		7/31/2023	78287	9/1/2023
	1	\$ 45.00	45.00		7/31/2023	78288	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78289	9/1/2023
	1	\$ 45.00	45.00		1/31/2024	78290	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78321	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78322	9/1/2023
	1	\$ 45.00	45.00		9/30/2023	78323	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78324	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78325	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78326	9/1/2023
	2	\$ 90.00		90.00	11/30/2023	78327	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78328	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78331	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78337	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78338	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78339	9/1/2023
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	1	\$ 45.00	45.00		12/31/2023	78342	9/1/2023
	1	\$ 45.00	45.00		10/31/2023	78343	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78344	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78346	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78347	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78349	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78351	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78353	9/1/2023
	1	\$ 45.00	45.00		10/31/2023	78355	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78356	9/1/2023
	2	\$ 90.00		90.00	11/30/2023	78357	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78358	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78359	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78360	9/1/2023
	1	\$ 45.00	45.00		1/31/2024	78361	9/1/2023
	1	\$ 45.00	45.00		7/31/2023	78363	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78364	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78365	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78366	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78367	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78368	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78369	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78370	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78371	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78372	9/1/2023
	1	\$ 45.00	45.00		10/31/2023	78373	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78374	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78375	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78376	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78377	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78378	9/1/2023
	2	\$ 90.00		90.00	11/30/2023	78378	9/1/2023
	1	\$ 45.00	45.00		1/31/2024	78379	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78380	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78381	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78382	9/1/2023
	1	\$ 45.00	45.00		8/31/2023	78383	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78384	9/1/2023
	1	\$ 45.00	45.00		8/31/2023	78385	9/1/2023
	1	\$ 45.00	45.00		1/31/2024	78386	9/1/2023
	2	\$ 90.00		90.00	2/29/2024	78387	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78388	9/1/2023

Transit Services Commission

November 8, 2023

10

Names redacted for HIPPA reasons					Auth	SEP	Issue
Name (First, Last)	Zone	Amount	Zone 1	Zone 2	Expires	Pass #	Date
	1	\$ 45.00	45.00		11/30/2023	78389	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78390	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78391	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78392	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78393	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78394	9/1/2023
	2	\$ 90.00		90.00	2/29/2024	78395	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78396	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78397	9/1/2023
	2	\$ 90.00		90.00	7/31/2023	78398	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78399	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78400	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78401	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78402	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78403	9/1/2023
	1	\$ 45.00	45.00		9/30/2023	78404	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78405	9/1/2023
	1	\$ 45.00	45.00		1/31/2024	78406	9/1/2023
	1	\$ 45.00	45.00		12/31/2023	78407	9/1/2023
	1	\$ 45.00	45.00		9/30/2023	78409	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78410	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78411	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78412	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78413	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78414	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78415	9/1/2023
	1	\$ 45.00	45.00		1/31/2024	78416	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78417	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78418	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78419	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78420	9/1/2023
	2	\$ 90.00		90.00	12/30/2023	78421	9/1/2023
	1	\$ 45.00	45.00		11/30/2023	78423	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78424	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78425	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78426	9/1/2023
	2	\$ 90.00		90.00	2/29/2024	78427	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78428	9/1/2023
	2	\$ 90.00		90.00	10/31/2023	78429	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78430	9/1/2023
	2	\$ 90.00		90.00	1/31/2024	78431	9/1/2023
	2	\$ 90.00		90.00	12/31/2023	78432	9/1/2023
	2	\$ 90.00		90.00	1/31/2023	78433	9/1/2023
	2	\$ 90.00		90.00	2/29/2023	78434	9/1/2023
	1	\$ 45.00	45.00		2/29/2024	78444	9/1/2023
	2	\$ 90.00		90.00	2/29/2024	78437	9/5/2023
	2	\$ 90.00		90.00	2/29/2023	78441	9/7/2023
	2	\$ 90.00		90.00	2/29/2023	78442	9/7/2023
	2	\$ 90.00		90.00	2/29/2024	78446	9/13/2023
	2	\$ 90.00		90.00	2/29/2024	78447	9/13/2023

		Zone 1	Zone 2
Total Amount:	\$ 7,875.00	\$ 2,295.00	\$ 5,580.00
		51	62
# Passes:	113		

Check: \$ - \$ -  
 # check 0 0

## Sierra College

Route #	Jul'23	Aug'23	Sep'23	Oct'23	Nov'23	Dec'23	Jan'24	Feb'24	Mar'24	Apr'24	May'24	Jun'24	Route Totals
1/6 - School Tripper	0	0	0										0
1 - Grass Valley/Nevada City	18	35	60										113
3/2 - Grass Valley/Ridge Rd	28	30	31										89
4 - Grass Valley/Sierra College/Brunswick	29	98	148										275
5 - Auburn	14	36	45										95
6 - Penn Valley/Lake Wildwood	35	30	23										88
7 - North San Juan	0	1	0										1
<b>Totals</b>	<b>124</b>	<b>230</b>	<b>307</b>	-	-	-	-	-	-	-	-	-	<b>661</b>
<b>Total Overall Ridership</b>	<b>9,370</b>	<b>13,730</b>	<b>10,191</b>										
<b>Total Ridership Route 4 (serving Sierra College)</b>	<b>2,811</b>	<b>3,460</b>	<b>2,936</b>										
Period totals			661			-			-				-

# Draft Horse Classic

## 2022--2023

Thursday Boardings			
Route #	2022	2023	Difference
1	153	138	(15)
3/2	74	60	(14)
4	152	117	(35)
5	43	35	(8)
6	41	28	(13)
7	12	10	(2)
1/6	19	19	0
<b>Totals</b>	<b>494</b>	<b>407</b>	<b>(87)</b>

Friday Boardings			
Route #	2022	2023	Difference
1	162	137	(25)
3/2	81	64	(17)
4	121	134	13
5	35	46	11
6	41	32	(9)
7	22	15	(7)
1/6	8	8	0
<b>Totals</b>	<b>470</b>	<b>436</b>	<b>(34)</b>

Saturday Boardings			
Route #	2022	2023	Difference
1	92	86	(6)
3/2	51	63	12
4	69	85	16
5			0
6	19	20	1
7			0
1/6			0
<b>Totals</b>	<b>231</b>	<b>254</b>	<b>23</b>

Rt. 5, 7 & 1/6 do not run on Saturdays

All Free Fare Days

Thursday, Friday and Saturday			
Route #	2022	2023	Difference
1	407	361	(46)
3/2	206	187	(19)
4	342	336	(6)
5	78	81	3
6	101	80	(21)
7	34	25	(9)
1/6	27	27	0
<b>Totals</b>	<b>1,195</b>	<b>1,097</b>	<b>(98)</b>

Thurs	Fri	Sat	
2023-- 09/21/23	2023-- 09/22/23	2023-- 09/23/23	
\$703.50	\$753.00	\$403.50	\$1,860.00

Thurs	Fri	Sat	
2022-- 09/15/22	2022-- 09/16/22	2022-- 09/17/22	
\$865.50	\$804.00	\$369.00	\$2,038.50

Celtic Festival 2023			
Route #	09/29/2023	09/30/2023	Total
1/6 (ST)	1	0	1
1	155	101	(54)
3/2	73	50	(23)
4	133	60	(73)
5/5X	58	0	(58)
6	31	14	(17)
7	16	0	(16)
<b>Totals</b>	466	225	(241)

\$1.50
\$384.00
\$184.50
\$289.50
\$148.50
\$126.00
\$45.00
<u>\$1,179.00</u>

**Clean Air Day**  
**October 4**

Route #	None	10/4/2023	Difference
1/6 (ST)		4	-
1		176	-
3/2		82	-
4		140	-
5		35	-
6		32	-
7		21	-
<b>Totals</b>		<b>490</b>	-

6.00  
264.00  
123.00  
210.00  
84.00  
87.00  
60.00

Fares: \$834.00



**COUNTY OF NEVADA**  
**COMMUNITY DEVELOPMENT AGENCY**  
**DEPARTMENT OF PUBLIC WORKS**  
**TRANSIT SERVICES DIVISION**  
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617  
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847  
<http://new.nevadacounty.com>

Heba El-Guindy,  
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION**  
**Information Item**

**MEETING DATE:** November 8, 2023

**TO:** Transit Services Commission

**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** Nevada County Connects Operations Report for September 2023

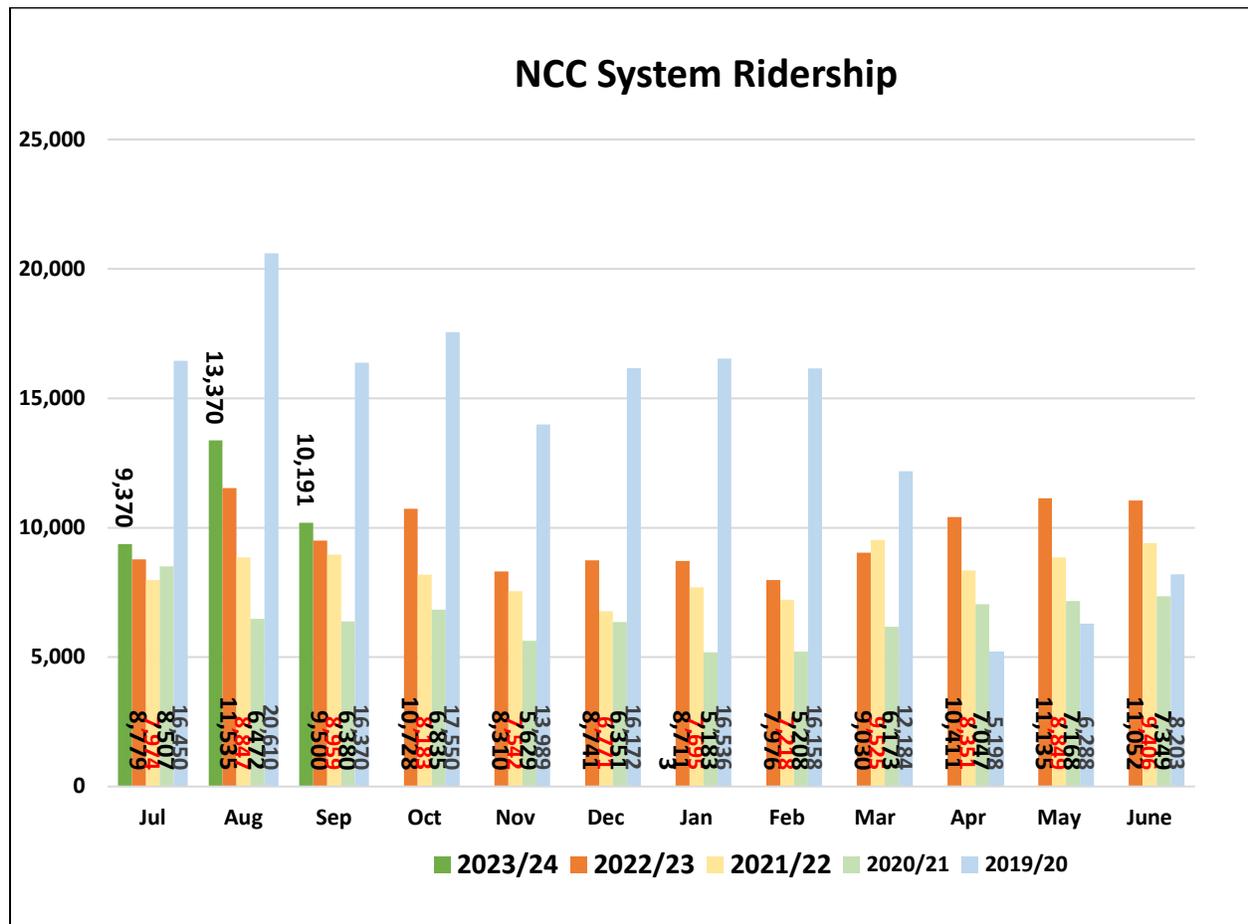
**RECOMMENDATION:** Accept the report.

**BACKGROUND:** Nevada County Connects (NCC) operates fixed route bus service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood, Alta Sierra and Lake of the Pines. NCC also provides regional bus service to Auburn Monday through Friday, providing connections to Placer County Transit, Auburn Transit and Amtrak. The following performance metrics are captured and reported on a monthly basis.

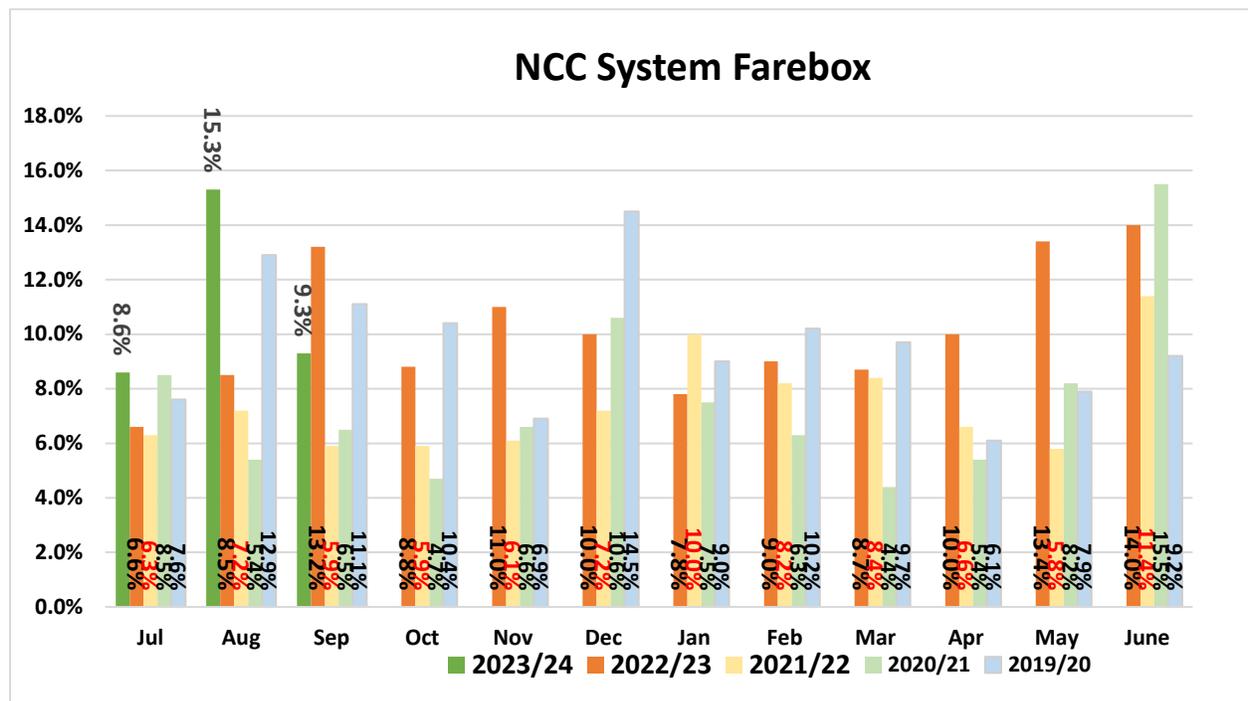
**System Performance Snapshot**

<b>Current</b>	<b>September</b>	<b>% Change from PY</b>		<b>YTD</b>	<b>% Change from PY</b>
<b>Ridership</b>	10,191	7.3%		32,931	10%
<b>Farebox</b>	9.3%	(-30%)			
<b>On-time Performance</b>	80.8%				
<b>Fare Revenue</b>	\$22,512	(-25%)			

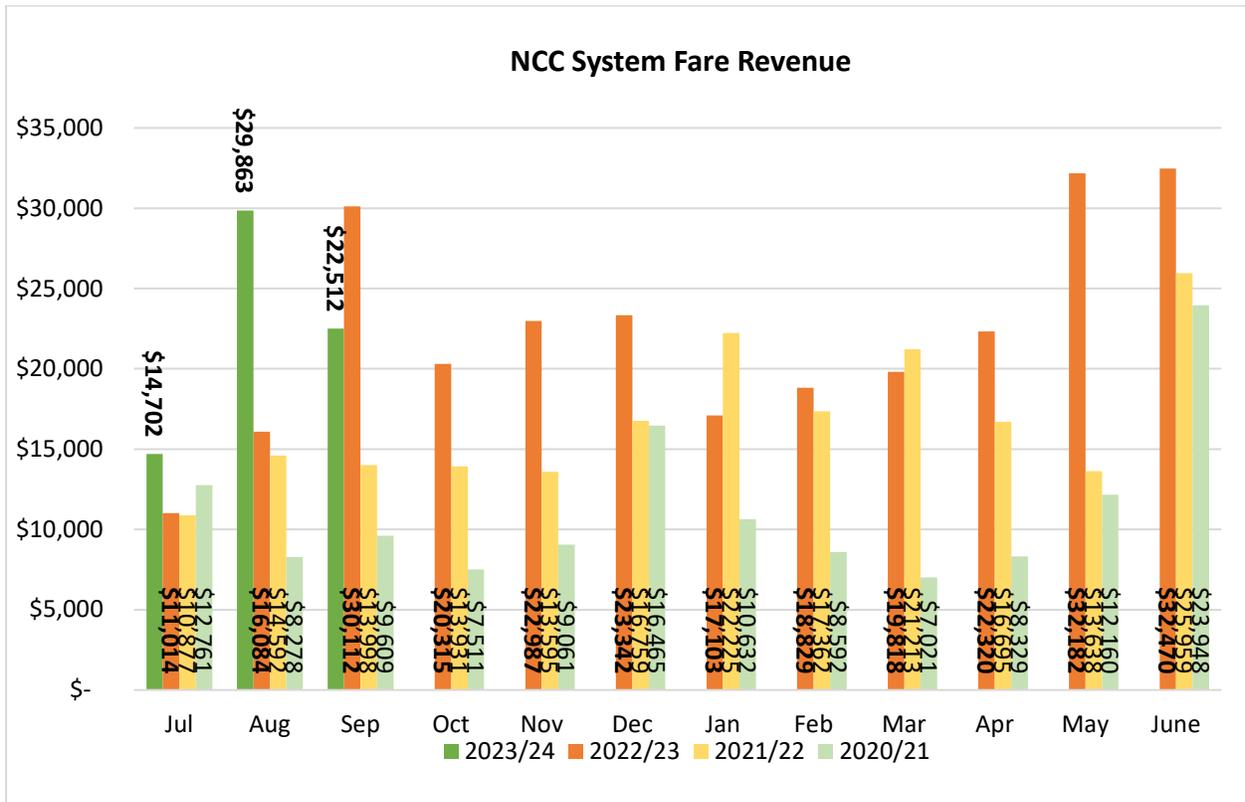
## Ridership



## Farebox



# NCC Fare Revenue



Please contact me if you have any questions prior to the November 8, 2023 TSC Meeting.  
 TT:RVV

**NEVADA COUNTY CONNECTS**  
**MONTHLY OPERATIONS REPORT - 2023-24**

**SEPTEMBER 2023**

Monday - Saturday

25 Service Days

Full Service Schedule

<b>PASSENGER BOARDINGS</b>	<b>Route 1</b>	<b>Route 3.2/AS*</b>	<b>Route 4</b>	<b>Route 5**</b>	<b>Route 6</b>	<b>Route 7</b>	<b>Tripper</b>		<b>Total</b>
Regular Cash	1,256	631	878	379	335	138	28		3,645
Discount Cash	457	157	209	100	69	80	222		1,294
Free (Under 6) & Sierra College	132	126	255	64	77	1	0		655
Daily Pass	167	114	127	17	85	50	0		560
Monthly Pass	1,326	427	1,159	122	173	76	1		3,284
Transfer	95	103	160	41	45	5	0		449
One Ride Tickets	112	24	148	10	4	6	0		304
<b>Total Boardings</b>	<b>3,545</b>	<b>1,582</b>	<b>2,936</b>	<b>733</b>	<b>788</b>	<b>356</b>	<b>251</b>		<b>10,191</b>
	35%	16%	29%	7%	8%	3%	2%		100%
<b>OPERATING DATA</b>									
Revenue Vehicle Hours (RVH)	328	315	323	240	153	120	50		1,528
Total Vehicle Hours	341	328	335	260	165	140	50		1,619
Revenue Vehicle Miles (RVM)	4,104	5,058	4,341	6,956	3,200	3,120	678		27,457
Total Vehicle Miles	4,404	5,252	4,540	7,276	3,400	3,280	1,038		29,190
Marginal Operating Cost - RVH	\$29,200	\$28,085	\$28,754	\$21,398	\$13,597	\$10,699	\$4,458		136,191.9
Marginal Operating Cost - RVM	\$9,480	\$11,684	\$10,028	\$16,068	\$7,392	\$7,207	\$1,566		63,425.7
Marginal Operating Cost	\$38,680	\$39,769	\$38,782	\$30,556	\$20,989	\$17,906	\$6,024		192,706.4
Total Operating Cost (includes fixed costs)	\$48,335	\$48,756	\$47,950	\$38,972	\$26,306	\$23,233	\$7,989		241,542.5
Fare Revenue --ACTUALS	\$7,439	\$3,404	\$5,756	\$2,089	\$2,232	\$1,022	\$570		\$22,512
Net Operating Subsidy	\$40,897	\$45,352	\$42,194	\$36,883	\$24,074	\$22,211	\$7,419		219,030.9
Total Institutional Pass Sales								\$5,862	
Total M. U. B. Sales								\$945	
LCTOP Pass Subsidy								\$7,875	
<b>PERFORMANCE INDICATORS</b>									
Marginal Operating Cost/VSH	\$118.11	\$126.25	\$120.25	\$127.31	\$137.63	\$149.22	\$120.48	\$0.00	\$126.16
Marginal Operating Cost/VSM	\$9.42	\$7.86	\$8.93	\$4.39	\$6.56	\$5.74	\$8.89	\$0.00	\$7.02
Marginal Subsidy/Passenger	\$11.54	\$28.67	\$14.37	\$50.32	\$30.55	\$62.39	\$29.56	\$0.00	\$21.49
Revenue/Passenger	\$2.10	\$2.15	\$1.96	\$2.85	\$2.83	\$2.87	\$2.27	\$0.00	\$2.21
Passengers/VSH	10.82	5.02	9.10	3.05	5.17	2.97	5.02	0.00	6.67
Passengers/VSM	0.86	0.31	0.68	0.11	0.25	0.11	0.37	0.00	0.37
<b>Total Allocated Farebox Ratio</b>	<b>15.4%</b>	<b>7.0%</b>	<b>12.0%</b>	<b>5.4%</b>	<b>8.5%</b>	<b>4.4%</b>	<b>7.1%</b>		<b>9.3%</b>

\*Route A/S (Alta Sierra) runs only on Saturdays

\*\*\*Route 5 allocated costs less revenue from Placer County contract

\*\*Routes Tripper, 5 & 7 do not run on Saturdays

**NEVADA COUNTY CONNECTS**

**MONTHLY OPERATIONS REPORT  
SYSTEMWIDE DATA**

**September 2023**

Monday - Saturday	SEP	SEP		YTD	YTD	
Full Service Schedule	2023	2022	% CHANGE	FY2023-24	FY 2022-23	% CHANGE
<b>PASSENGER BOARDINGS</b>	25 service days	25 service days		78 service days	77 service days	
Regular Cash	3,645	3,474	4.92%	13,140	11,230	17.01%
Discount Cash	1,294	1,179	9.75%	3,628	3,384	7.21%
Free (Under 6)	655	726	-9.78%	2,015	1,736	16.07%
Daily Pass	560	389	43.96%	1,646	1,324	24.32%
Monthly Pass	3,284	3,028	8.45%	10,282	9,826	4.64%
Transfer	449	521	-13.82%	1,610	1,723	-6.56%
One Ride Tickets	304	183	66.12%	970	591	64.13%
<b>Total Boardings</b>	<b>10,191</b>	<b>9,500</b>	<b>7%</b>	<b>33,291</b>	<b>29,814</b>	<b>12%</b>
<b>OPERATING DATA</b>						
Revenue Vehicle Hours (RVH)	1,528	1,562	-2.18%	3,903	4,070	-4.09%
Total Vehicle Hours	1,619	1,655	-2.18%	4,096	4,267	-4.01%
Revenue Vehicle Miles (RVM)	27,457	28,223	-2.71%	70,687	72,316	-2.25%
Total Vehicle Miles	29,190	29,989	-2.67%	162,255	77,034	110.63%
Marginal Operating Cost - RVH	\$136,192	\$128,834	5.71%	\$347,951	\$335,693	3.65%
<b>Marginal Operating Cost - RVM</b>	<b>\$63,426</b>	<b>\$55,882</b>	<b>13.50%</b>	<b>\$159,793</b>	<b>\$143,126</b>	<b>11.64%</b>
<b>Marginal Operating Cost</b>	<b>\$192,706</b>	<b>\$177,804</b>	<b>8.38%</b>	<b>\$500,831</b>	<b>\$471,908</b>	<b>6.13%</b>
<b>Total Operating Cost (includes fixed costs)</b>	<b>\$241,543</b>	<b>\$228,825</b>	<b>5.56%</b>	<b>\$607,746</b>	<b>\$586,807</b>	<b>3.57%</b>
Fare Revenue --ACTUALS	\$22,512	\$30,112	-25.24%	\$67,077	\$57,210	17.25%
Net Marginal Operating Subsidy	\$219,031	\$198,713	10.22%	\$544,188	\$529,597	2.76%
<b>PERFORMANCE INDICATORS</b>						
Marginal Operating Cost/RVH	\$126.12	\$113.83	10.79%	\$128.32	\$115.96	10.66%
Marginal Operating Cost/RVM	\$7.02	\$6.30	11.40%	\$7.09	\$6.53	8.58%
Total Subsidy/Passenger	\$21.49	\$20.92	2.75%	\$16.35	\$17.76	-7.98%
Revenue/Passenger	\$2.21	\$3.17	-30.31%	\$2.01	\$1.92	5.00%
Passengers/VSH	6.67	6.08	9.66%	8.53	7.33	16.43%
<b>Passengers/VSM</b>	<b>0.37</b>	<b>0.34</b>	<b>10.27%</b>	<b>0.47</b>	<b>0.41</b>	<b>14.24%</b>
Farebox Recovery Ratio	<b>9.3%</b>	<b>13.2%</b>	-29.17%	<b>11.0%</b>	<b>9.7%</b>	13.21%

**NCC & NCN COMBINED SERVICES**  
**MONTHLY OPERATIONS REPORT - 2023-24**

**SEPTEMBER 2023**

Monday - Saturday  
 25 Service Days  
 Full Service Schedule

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit	Total
<b>PASSENGER BOARDINGS</b>									
Regular Cash	1,256	631	878	379	335	138	28	1,907	5,552
Discount Cash	457	157	209	100	69	80	222		1,294
Free (Under 6)	132	126	255	64	77	1	0		655
Daily Pass	167	114	127	17	85	50	0		560
Monthly Pass	1,326	427	1,159	122	173	76	1		3,284
Transfer	95	103	160	41	45	5	0		449
One Ride Tickets	112	24	148	10	4	6	0		304
<b>Total Boardings</b>	<b>3,545</b>	<b>1,582</b>	<b>2,936</b>	<b>733</b>	<b>788</b>	<b>356</b>	<b>251</b>	<b>1,907</b>	<b>12,098</b>
<b>OPERATING DATA</b>									
Revenue Vehicle Hours (RVH)	328	315	323	240	153	120	50	806.38	2,334
Total Vehicle Hours	341	328	335	260	165	140	50	977.40	2,596
Revenue Vehicle Miles (RVM)	4,104	5,058	4,341	6,956	3,200	3,120	678	10,096.0	37,553
Total Vehicle Miles	4,404	5,252	4,540	7,276	3,400	3,280	678	11,446.0	40,276
Marginal Operating Cost - RVH	\$29,200	\$28,085	\$28,754	\$21,398	\$13,597	\$10,699	\$4,458		\$136,192
Marginal Operating Cost - RVM	\$9,480	\$11,684	\$10,028	\$16,068	\$7,392	\$7,207	\$1,566		\$63,426
Marginal Operating Cost	\$38,680	\$39,769	\$38,782	\$30,556	\$20,989	\$17,906	\$6,024		\$192,706
Total Operating Cost (includes fixed costs)	\$48,335	\$48,756	\$47,950	\$38,972	\$26,306	\$23,233	\$7,158	\$116,453	\$357,164
Fare Revenue - ACTUALS	\$7,439	\$3,404	\$5,756	\$2,089	\$2,232	\$1,022	\$570	\$5,627	\$28,139
<b>Total Institutional &amp; MUB Pass Sales</b>								6807	
<b>Total LCTOP Subsidized Passes</b>								7875	
Net Operating Subsidy	\$40,896	\$45,352	\$42,194	\$36,883	\$24,074	\$22,211	\$6,588	\$110,826	\$329,025
<b>PERFORMANCE INDICATORS</b>									
Marginal Operating Cost/VSH	\$89.16	\$89.16	\$89.16	\$89.16	\$89.16	\$89.16	\$89.16		\$58.35
Marginal Operating Cost/VSM	\$2.31	\$2.31	\$2.31	\$2.31	\$2.31	\$2.31	\$2.31		\$1.69
Marginal Subsidy/Passenger	\$11.54	\$28.67	\$14.37	\$50.32	\$30.55	\$62.39	\$26.25	\$58.12	\$27.20
Revenue/Passenger	\$2.10	\$2.15	\$1.96	\$2.85	\$2.83	\$2.87	\$2.27	\$2.95	\$2.33
Passengers/VSH	10.82	5.02	9.10	3.05	5.17	2.97	5.02	2.36	5.18
Passengers/VSM	10.39	4.83	8.76	2.82	4.78	2.54	5.02	1.95	0.32
<b>Total Allocated Farebox Ratio</b>	<b>15.4%</b>	<b>7.0%</b>	<b>12.0%</b>	<b>5.4%</b>	<b>8.5%</b>	<b>4.4%</b>	<b>8.0%</b>	<b>4.8%</b>	<b>7.9%</b>

\*Route A/S (Alta Sierra) runs only on Saturdays

\*\*Routes 5, 7 & Tripper do not run on Saturday

\*\*\*Route 5 allocated costs less revenue from Placer County contract



**COUNTY OF NEVADA  
 COMMUNITY DEVELOPMENT AGENCY  
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<http://new.nevadacounty.com>**

Heba El-Guindy,  
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION  
 Information Item**

**MEETING DATE:** November 8, 2023

**TO:** Transit Services Commission

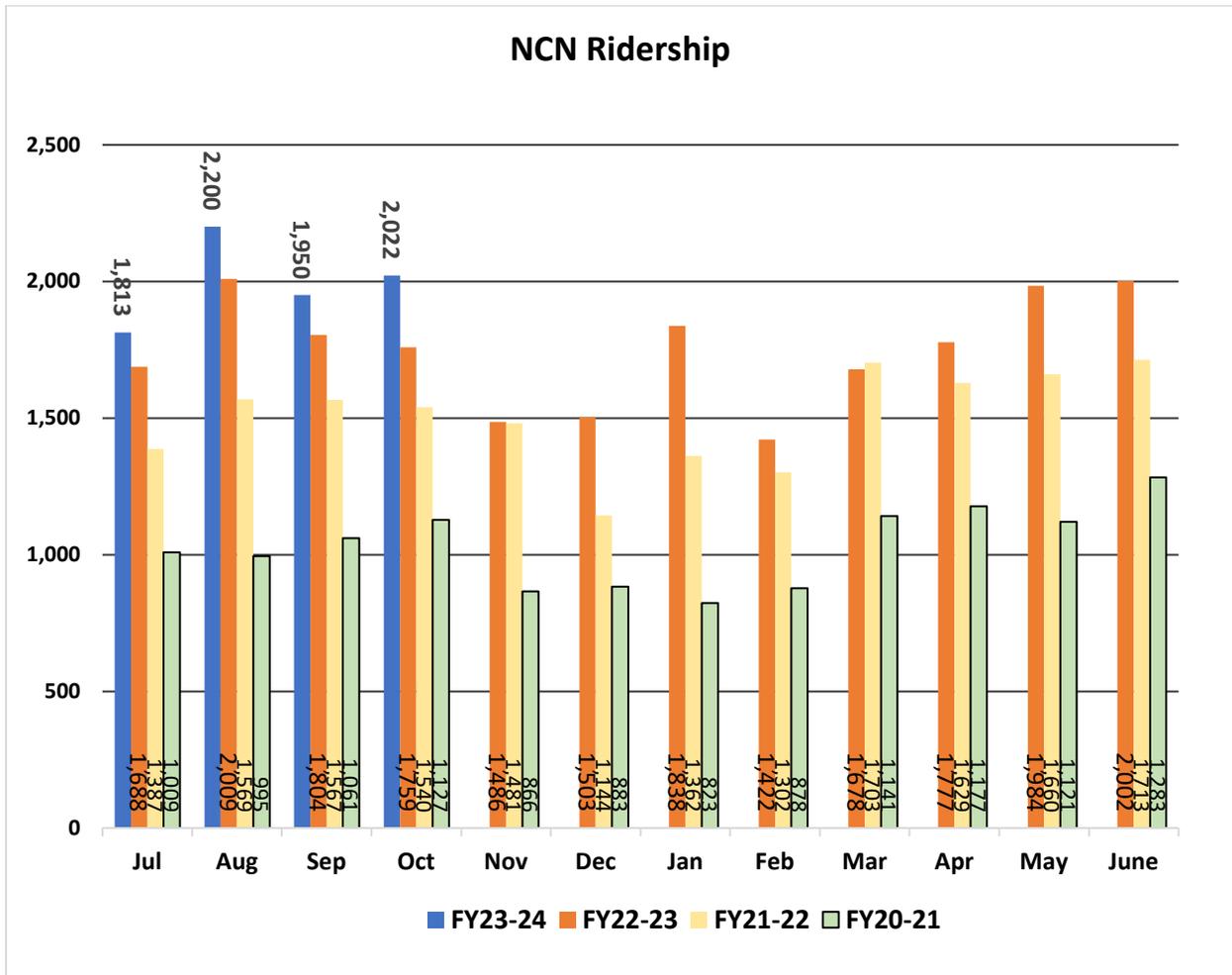
**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** Nevada County Now Operations Report for September and October 2023

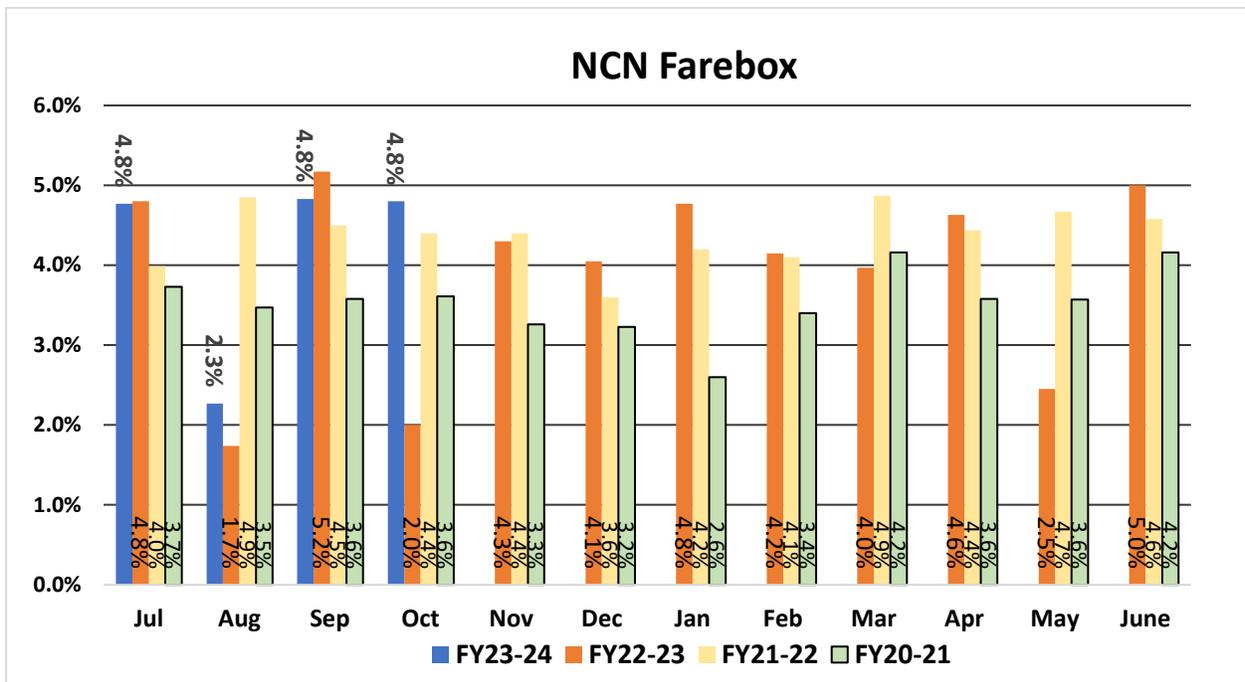
**RECOMMENDATION:** Accept the report.

**BACKGROUND:** Nevada County Now (NCN) operates Americans with Disabilities Act (ADA) paratransit service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood and Alta Sierra. The following performance metrics are captured and reported on a monthly basis.

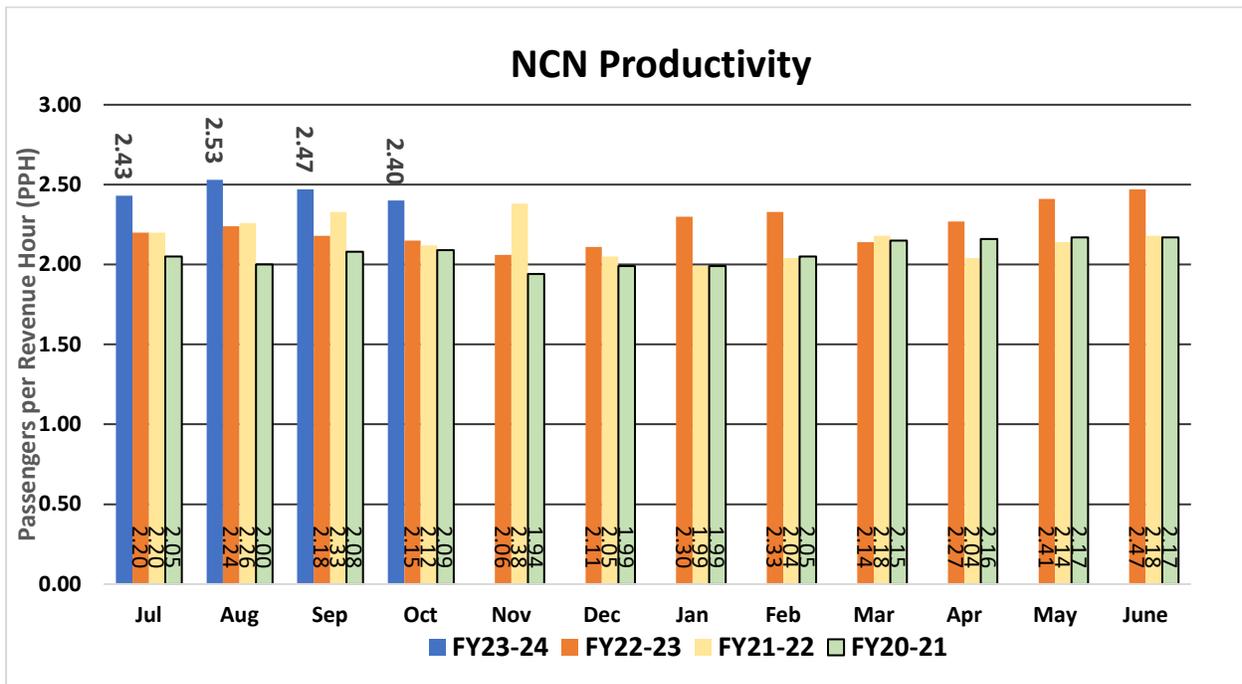
# Ridership



# Farebox



## Passenger per Service Hour-PPH (productivity)



### Year-to-Date

Total boardings year-to-date (YTD) FY23-24 are 7,985, an increase of 10 percent compared to the prior year (FY23/24 7,985 vs. FY22/23 7,260).

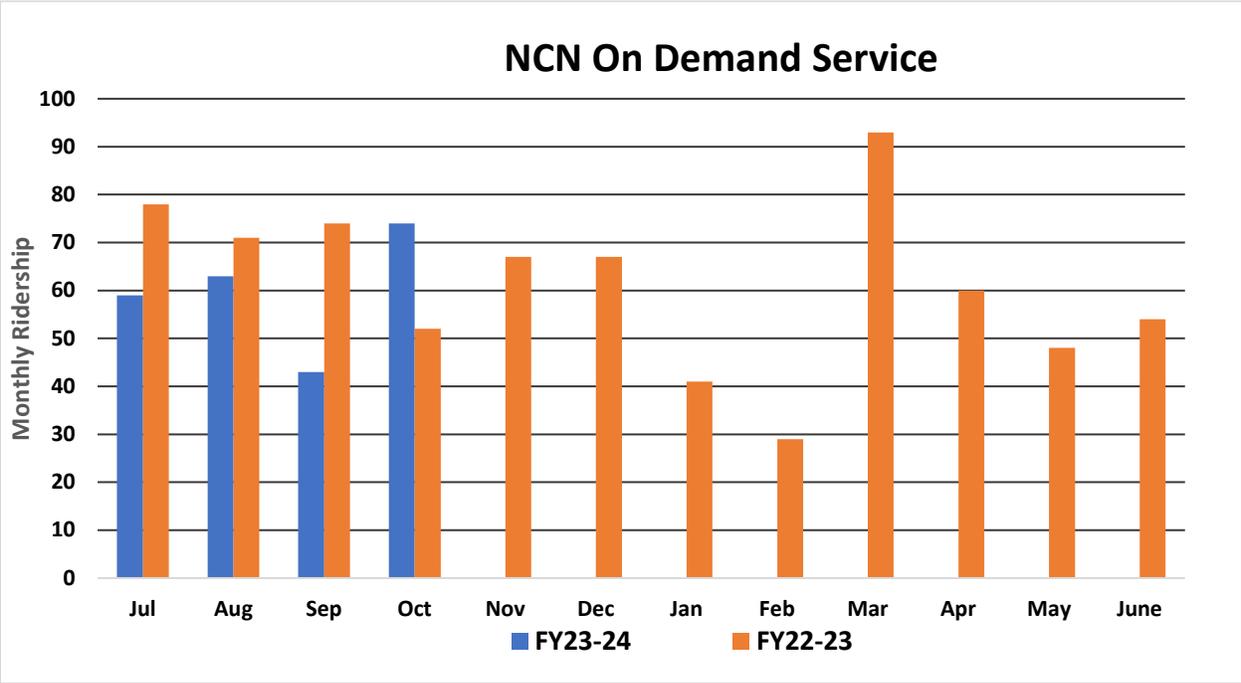
The NCN farebox recovery rate (FBR) for FY23-24 YTD is 4.2 percent, which is an increase of 23.5 percent over prior year (FY22/23 3.4 percent). This is a positive trend that follows the increase in ridership we are seeing.

Productivity for FY23/24 YTD is at 2.46 PPH which is 12 percent above prior year for the same period (FY23/24 2.46 vs. FY22/23 2.19)

### On-Demand Services

Senior On-demand services were implemented in April 2020, providing on-demand service to seniors 65 and over within the regular ADA service, with ADA On-demand service beginning in August 2023.

Year-to date the overall combine on-demand service has provided 239 passenger trips, which is 13 percent below the prior year for the same period (FY23/24 239 vs FY22/23 275). While this is a slower than expected start to the year with the addition of ADA on-demand service, we do see a significant increase in on-demand ridership in the month of October. The expectation is that we will continue to see increases in the on-demand services as consumers get more familiar with the new processes.



Please contact me if you have any questions prior to the November 8, 2023 TSC Meeting.

TT:RVV

Monday-Friday	July	August	September	October	November	December	January	February	March	April	May	June	Yr to Date
Days of Service													0
Total Mileage:	10,627	12,587	11,446	11,908									46,568
Service Miles	9,346	11,210	10,096	10,524									41,176
Deadhead Miles	1281	1377	1350	1384									5392
<b>18,400</b>													
Total Hours:	932.82	1,074.83	977.40	1,054.55									4,039.60
Service Hours	769.42	897.23	806.38	872.73									3,345.77
Deadhead Hours	163.40	177.6	171.0167	181.8167									693.83
<b>Percent of Max Hours</b>	<b>5%</b>	<b>6%</b>	<b>5%</b>	<b>6%</b>	<b>0%</b>	<b>22%</b>							
Boardings/Delivered	1,813	2,200	1,950	2,022									7,985
Subscriptions	1157	1353	1211	1223									4944
Demand Response	597	774	696	725									2792
Senior DAR Delivered	59	53	33	31									176
ADA DAR Delivered		10	10	43									63
Non Boardings	79	86	90	101									356
No Shows	14	22	25	26									87
Late Cancels	54	44	52	65									215
Group No Shows	7	11	9	6									
Group Late Cancels	4	9	4	4									
Refused	0	0	0	0									0
Denials	0	0	0	0									0
In Service Veh Failures	0	0	0	0									0
Accidents	0	0	0	0									0
Fare Revenue	\$5,302.00	\$5,621.05	\$5,627.00	\$5,756.00									\$22,306.05
Farebox Percentage	4.77%	4.64%	4.83%	4.80%									4.76%
Passengers Per Hour	2.43	2.53	2.47	2.40									2.46
Price/Ride	\$ 2.92	\$ 2.56	\$ 2.89	\$ 2.85									\$ 2.80
Subscription %	63.82%	61.50%	62.10%	60.48%									61.98%
No Show %	0.77%	1.00%	1.28%	1.29%									1.09%
Late Cancel %	2.98%	2.00%	2.67%	3.21%									2.71%
Group No Shows %	0.39%	0.50%	0.46%	0.30%									
Group Late Cancels %	0.22%	0.41%	0.21%	0.20%									
Refused %	0.00%	0.00%	0.00%	0.00%									0.00%
Denials %	0.00%	0.00%	0.00%	0.00%									0.00%
ADA Board/Delivered	1684	2046	1833	1877									7440
ADA % of Total	93%	93%	94%	93%									93%
ADA No Shows	13	21	24	26									84
ADA Subscription	1098	1282	1148	1161									4689