



**LIVE
ONLINE CLASS**

December 1, 2023
0800-1200

Tuition \$125

STUDENTS RECEIVE
4-HOURS OF CPT

CCN 1301-20850-23-002



CONFLICT MANAGEMENT

A new course for 9-1-1 first responders.

We will explore the common characteristics of conflict and bullying behavior including identifying tools workplace communication at our communication centers.

