

FOR DISPATCHER REBECCA MARSHALL

De-escalation Training for Dispatchers

The primary goals are to increase officer safety and enhance professionalism. All class times listed are Pacific (California) time.

8
CPT hours

🏠 Home 📅 2024 📅 30 📄 Kim Turner

Live Online

Live online events (GMT-08:00) Pacific Time (US & Canada) 🌐

Mon 18 Mar

📺 Live online

👤 Presented by Kim Turner

18 March 2024

8:00 AM - 5:00 PM PDT

9 hours

\$175.00



Register

Show me more dates

Want to run this course in-house? Enquire about running this course in-house

None of these dates work for you? Suggest another date/location

Description

This course is for law enforcement professionals who have contact with the community and public. Students will learn to effectively communicate through proven methodology with the goal of generating voluntary compliance. Students will understand how this methodology and associated skills increase professional safety, gain enhanced professionalism, decrease complaints and vicarious liability, and lessen stress on the job and at home.

Under the instruction provided by a qualified instructor(s) each student will achieve the following learning outcomes:

- Learn how to effectively communicate through use of Verbal Judo language and techniques
- Understand how Verbal Judo can de-escalate a situation and generate voluntary compliance
- Be able to use the skills learned in the class in their professional and personal lives

Certified in California and Michigan

Prerequisites

Public safety employees including dispatchers, officers, records, crime analysis, etc.