

**TRANSIT SERVICES COMMISSION
WESTERN NEVADA COUNTY
AGENDA
Wednesday May 21, 2025, 8:30 A.M.
GRASS VALLEY CITY COUNCIL CHAMBERS
125 E. MAIN ST.
GRASS VALLEY, CA 95945**

Duane Strawser, City of Grass Valley – Community Risk Reduction Manager, Member-at-large, Chair
Robb Tucker, Supervisor, District 2, County of Nevada,
Lou Ceci, Councilmember, City of Nevada City,
Tom Ivey, Councilmember, Grass Valley City Council
Hardy Bullock, Supervisor, District 5, County of Nevada

AGENDAS ARE AVAILABLE HERE: <https://www.nevadacountyca.gov/3559/Governance>

Virtual Link

Topic: Transit Services Commission
Time: May 21, 2025, 08:30 AM Pacific Time (US and Canada)
Join Zoom Meeting
<https://us06web.zoom.us/j/85868613269?pwd=vCyUXwBaUZ4U5ppfedMebWraDbEDDa.1>

Meeting ID: 858 6861 3269
Passcode: 723546

REGULAR MEETING: 8:30 A.M.

STANDING ORDERS: Call the Meeting to Order.

PLEDGE OF ALLEGIANCE

.....
ANY MEMBER OF THE AUDIENCE DESIRING TO ADDRESS THE COMMISSION ON A MATTER ON THE AGENDA, please come to the podium when the item number and subject matter are announced. When recognized, please provide your name and address for the record. In order that all interested parties have an opportunity to speak, please limit your comments to the specific item under discussion. For items **not** on the agenda, please refer to the Public Comment section.
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1. **Call to Order**
2. **Roll Call**
3. **PUBLIC COMMENT:** Members of the public may make comments at this time on any items not appearing on the agenda that are of interest to the public and are within the jurisdiction of the Commission, provided that no action shall be taken unless otherwise authorized by Section 54954.2 of the Ralph M. Brown Act.
 1. The total amount of time allotted for receiving such public comment may be limited to not less than 15 minutes during any regular Commission meeting.

2. The Chairman may limit any individual to not less than 3 minutes. Time to address the Commission will be allocated based on the number of requests received. Not all members may be allowed to speak if the total time allocated expires.

CONSENT ITEMS: These items listed are considered routine and non-controversial, and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

4. Approve Minutes of the March 19, 2025, Commission Meeting

Recommendation: Approve minutes

(pages 1 -3)

ACTION ITEMS:

5. Evaluate a Proposed Change in July TSC Meeting Schedule

Recommendation: Approve or decline proposed date change

(page 4)

6. Approval of Amendment 1 to the Paratransit Services Contract

Recommendation: Approve Amendment 1

(pages 5 - 13)

INFORMATIONAL ITEMS:

7. Manager's Report:

Recommendation: None

(page 14 - 21)

8. Nevada County Connects Operations Report

Recommendation: Accept the report

(pages 22 - 34)

9. Nevada County Now Operations Report

Recommendation: Accept the report

(pages 35 - 39)

10. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

The next scheduled Transportation Services Commission meeting is on Wednesday July 9, 2025, at 8:30 AM at Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 unless otherwise noticed.

11. ADJOURNMENT

This agenda was posted 72 hours in advance of the meeting at the Eric Rood Administrative Center, the Town of Truckee Administrative Center, the City Hall of Grass Valley and the www.goldcountrystage.com website.

COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)

ADA	Americans with Disabilities Act
ADT	Average Daily Trip
APTA	American Public Transportation Association
ARRA	American Recovery and Reinvestment Act
ARB	Air Resources Board (same agency as CARB)
ATCI-MAPCO	Accessible Transportation Coalition Initiatives/Mobility Action Plan Coalition
BOS	Board of Supervisors
CAL-ACT	California Association for Coordinated Transportation
CAL-TIP	California Transit Indemnity Pool
CALTRANS	California Department of Transportation
CARB	California Air Resources Board
CCAA	California Clean Air Act
CDBG	Community Development Block Grant
CEQA	California Environmental Quality Act
CIP	Capital Improvement Program
CMAQ	Congestion Mitigation and Air Quality
CNG	Compressed Natural Gas
GCL	Gold County Lift
GCS	Gold County Stage
CSAC	California State Association of Counties
CT	Caltrans
CTA	California Transit Association
CTAA	Community Transportation Association of America
CTC	California Transportation Commission
CTP	California Transportation Plan
CTS	Community Transit Service
CTSA	Consolidated Transportation Service Agency
CTSGP-CTAP	California Transit Security Grant Program-California Transit Assistance Fund
DBE	Disadvantaged Business Enterprise
DPW	Department of Public Works (formerly DOTS)
EIR	Environmental Impact Report
EPA	Environmental Protection Agency
ERC	Economic Resource Council
FFY	Federal Fiscal Year
FTA	Federal Transit Administration
FY	Fiscal Year
GCS	Gold Country Stage
GV	Grass Valley
ITS	Intelligent Transportation Systems
JARC	Job Access & Reverse Commute
JPA	Joint Powers Agreement
LAFCO	Local Agency Formation Commission
LCTOP	Low Carbon Transit Operations Program
LOP	Lake of the Pines
LOS	Level of Service
LTF	Local Transportation Fund
LWW	Lake Wildwood
MAP	Mobility Action Partners
MAP 21	Moving Ahead for Progress in the 21 st Century Act (Federal)
MM	Mobility Management
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MTC	Metropolitan Transportation Commission

COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)

MUB	Multi-use building
NC	Nevada City
NCCA	Nevada County Contractors' Association
NCTC	Nevada County Transportation Commission
NEPA	National Environmental Policy Act
NSAQMD	Northern Sierra Air Quality Management District
NSJ	North San Juan
OWP	Overall Work Program
PAC	Project Advisory Committee
PCT	Placer County Transit
PCTPA	Placer County Transportation Planning Agency
PV	Penn Valley
PTMISEA	Public Transportation Modernization Improvement & Service Enhancement Act.
PUC	Public Utilities Commission
R/W	Right-of-Way
RAB	Roundabout
RCTF	Rural Counties Task Force
RDA	Redevelopment Agency
RFP	Request for Proposal
RIP	Regional Improvement Program
RPA	Rural Planning Assistance
RR	Rough & Ready
RT	Route
RTP	Regional Transportation Plan
RTPA	Regional Transportation Planning Agency
SACOG	Sacramento Area Counsel of Governments
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
SDA	Special Development Areas
SEDD	Sierra Economic Development District
SOV	Single Occupant Vehicle
SBD	Supervising Bus Driver
SSTAC	Social Services Technical Advisory Council
STA	State Transit Assistance
STIP	State Transportation Improvement Program
TAC	Transit Citizen's Advisory Committee
TART	Tahoe Area Regional Transit
TDA	Transportation Development Act
TDP	Transit Development Plan
TE	Transportation Enhancement
TNT/TMA	Truckee-North Tahoe Transportation Management Association
TPA	Triennial Performance Audit
TRPA	Tahoe Regional Planning Agency
TSC	Transit Services Commission
TSD	Transit Services Division
TSM	Transit Services Manager
TTC	Tinloy Street Transit Center
VMT	Vehicle Miles of Travel
VSH	Vehicle Service Hour
VSM	Vehicle Service Miles

Updated 5-1-17

**TRANSIT SERVICES COMMISSION (TSC)
WESTERN NEVADA COUNTY**

2025 MEETING SCHEDULE

THIRD WEDNESDAY OF EVERY OTHER MONTH

All meetings begin at 8:30 a.m. unless noted otherwise

JANUARY 29, 2025	<u>Virtual or Grass Valley</u>
MARCH 19, 2025	<u>Virtual or Grass Valley</u>
MAY 21, 2025	<u>Virtual or Grass Valley</u>
JULY 16, 2025	<u>Optional – NCTC Meeting in Truckee</u>
SEPTEMBER 17, 2025	<u>Virtual or Grass Valley</u>
NOVEMBER 12, 2025	<u>Virtual or Grass Valley</u>

TSC meetings are held at the following locations:

**Grass Valley City Hall
125 East Main St.
Grass Valley, CA 95945**

Or

Virtually via Zoom link

SPECIAL MEETINGS:

As needed, for items of business as directed by the Transit Services Commission.

TRANSIT SERVICES COMMISSION

Minutes of Meeting

Wednesday, March 19, 2025, 8:30 AM

The scheduled meeting of the Transit Services Commission, Western Nevada County, was held at the Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 and pursuant to Governor Gavin Newsom's Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada also held the scheduled meeting of the Transit Services Commission virtually via Zoom from the Grass Valley City Hall. The March 19, 2025 meeting of the Transit Services Commission (TSC) was opened by Commissioner Duane Strawser.

1. Call to Order: Commissioner Duane Strawser called the meeting to order at 8:39 AM. Commissioner Duane Strawser asked Transit Manager, Robin VanValkenburgh to lead the Pledge of Allegiance.

2. Roll Call:

Commissioners Present:

Duane Strawser, Fire Safe Council, Member-at-large, Chair

Robb Tucker, Supervisor, District 2, County of Nevada

Lou Ceci, Councilmember, City of Nevada City

Tom Ivy, Councilmember, Grass Valley City Council

Commissioners Absent:

Carly Pacheco, FREED, Member-at-Large

Hardy Bullock, Supervisor, District 5, County of Nevada

Staff Present:

Robin Van Valkenburgh, Transit Services Manager

3. Public Comment:

Members of the public may make comments at this time on any items not appearing on the agenda that are of interest to the public and are within the jurisdiction of the Commission, provided that no action shall be taken unless otherwise authorized by Section 54954.2 of the Ralph M. Brown Act.

There was one public comment via email requesting a bus stop at LaBarr Meadows Rd. and Dog Bar Rd. The request will be evaluated for future consideration as currently there is not a bus route in that area, even though this comment was outside the scope of the current agenda. There were no other public comments.

CONSENT ITEMS: These items listed are considered routine and non-controversial and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

There were no requests, in public or online to remove any items from the agenda.

4. Approve Minutes of the January 29, 2025 Commission Meeting (pages 1 – 3)

Commissioner Duane Strawser called for a motion to approve the Minutes of the January 29, 2025 Commission Meeting. Commissioner Robb Tucker motioned to approve the minutes of the January 29, 2025 minutes. Commissioner Lou Ceci seconded the motion, on a roll call vote the motion was passed unanimously.

ACTION ITEMS:

5. Approve Draft FY2025-26 Transit Services Division Budget (pages 4 – 20) **Recommendation:** Approve the draft budget

Commissioner Duane Strawser called for a motion to approve the Draft FY2025-26 Transit Services Division Budget. Commissioner Lou Ceci motioned to approve the draft FY25/26 budget. Commissioner Tom Ivy seconded the motion, on a roll call vote the motion was passed unanimously.

INFORMATIONAL ITEMS:

6. Manager's Report: (page 21 - 23) **Recommendation:** None The report was accepted.

7. Nevada County Connects Operations Report

(pages 24 - 33)

Recommendation: Accept the report

The report was accepted.

8. Nevada County Now Operations Report

(pages 34 - 38)

Recommendation: Accept the report

The report was accepted.

9. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

An announcement was made that on May 27, 2025 it will be the Nevada County Transit's 50th Year of Operations.

The next scheduled Transportation Services Commission meeting is on Wednesday May 21, 2025, at 8:30 AM at Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 unless otherwise noticed.

10. ADJOURNMENT

Commissioner Duane Strawser called for a motion to end the March 19, 2025 Transit Services Commission meeting. Commissioner Tom Ivy motioned to end the March 19, 2025, Transit Services Commission meeting Commissioner Robb Tucker seconded the motioned, the motion was unanimously passed. The Transit Services Commission meeting ended at 9:34AM.

Respectfully submitted by Elizabeth Nielsen, Accounting Technician, Nevada County Public Works Department.



COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>

David Garcia,
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Action Item

MEETING DATE: May 21, 2025

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Evaluate a Proposed Change in July Transit Services Commission Meeting Schedule**

RECOMMENDATION: Approve or decline the change to the July 2025 Transit Services Commission meeting schedule.

BACKGROUND: Due to scheduling issues, NCTC has elected to revise their scheduled July 16th meeting from occurring in Truckee, to be moved to July 9th at the regular location of Grass Valley City Hall at their regularly scheduled time of 10:00 AM.

Per the approved Transit Services Commission meeting schedule, the Commissioners made the July 16th TSC meeting optional due to the location conflict with the NCTC meeting being held at the Town of Truckee. Given the fact that NCTC has revised their meeting to be held in Grass Valley City Council Chambers on July 9th, at the regularly scheduled time, staff would like to offer the option of holding a meeting on July 9th at the regular time of 8:30 AM.

Would the Commissioners like to reinstate the July TSC meeting, to be held on July 9th, or would they prefer to retain the original “optional” schedule as approved at the November 13, 2024, meeting?

Please contact me if you have any questions prior to the May 21, 2025, TSC Meeting.

TT:RVV



COUNTY OF NEVADA
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David Garcia
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Action Item

MEETING DATE: May 21, 2025

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Approval of Amendment 1 to the Contract for Specialized Paratransit Services in Western Nevada County between the County of Nevada and Paratransit Services**

RECOMMENDATION: Approve Amendment 1 to the Paratransit Services contract.

BACKGROUND: On September 27, 2022, the Nevada County Board of Supervisors adopted Resolution No. 22-507 approving a five-year agreement with Paratransit Services for provision of paratransit services beginning October 1, 2022, through June 30, 2027. The base contract includes the option for up to two (2) additional two (2) year renewals with Board approval.

The base term of the contract identified annual pricing amounts for each Fiscal Year from 2022-23 through 2026-27, which included annual expenses for revenue vehicle insurance as specified in Exhibit C of the Professional Services Contract.

On January 16, 2025, Paratransit Services notified the Transit Services Manager via letter, that due to changes to their insurance carrier, and the prior five year loss ratio associated with the Nevada County Now (formerly Gold Country Lift), they would no longer be able to meet the insurance requirements of Exhibit C effective June 1, 2025. Per the notification letter, Paratransit Services has requested the County insure the vehicles.

Staff accepted the Notification Letter from Paratransit Services and proceeded to explore insurance options with our current insurance pool for Nevada County Connects fixed route services, the California Transit Indemnity Pool (Cal-TIP). Staff received an acceptable quote for services to insure the paratransit revenue fleet in the following amounts for the 2025-26 fiscal year.

- Liability Program: @ \$25,000 Self Insured Retention - \$64,435
- Vehicle Physical Damage Program: @ \$10,000 Self Insured Retention - \$3,840

The total cost of the County assuming insurance coverage for the Paratransit Revenue Fleet is \$68,275, which has been included in the FY25-26 Transit Services Division budget. It should be noted that, while this is a breach of contract, this amendment actually saves the Transit Services Division approximately \$30,497 in FY25-26 when compared to the pricing associated with the Paratransit Services budget line item.

Staff recommends the Commission approve Amendment 1 to the Paratransit Services contract. This item is going to the Board of Supervisors for approval at the May 27, 2025, meeting.

Please contact me if you have any questions prior to the July 9, 2025, TSC Meeting.

AMENDMENT NO. 1

PARATRANSIT SERVICES CONTRACT

THIS AMENDMENT is executed this 27th day of May 2025, by and between PARATRANSIT SERVICES and COUNTY OF NEVADA. Said Amendment will amend the prior agreement between the parties entitled Personal Services Contract between County of Nevada and Paratransit Services for Provision of Specialized Paratransit Services in western Nevada County, executed on September 27, 2022, by Resolution No. 22-507.

NOW, THEREFORE, the parties hereto agree as follows:

1. Effective June 1, 2025, the County will assume responsibility for providing vehicle liability and vehicle physical damages insurance for the paratransit service revenue vehicle fleet (Exhibit A).
2. Paratransit Services will reduce the monthly fixed rate fee for FY25-26 by \$8,231 per month (\$98,772 annually), and FY26-27 by \$8,478 per month (\$101,736 annually).
3. That in all other respects the prior agreement of the parties shall remain in full force and effect except as amended herein.

COUNTY OF NEVADA

PARATRANSIT SERVICES

By: _____

Heidi Hall
Chair, Board of Supervisors

By : _____

David Baker
President/CEO

ATTEST:

By: _____

Jeffrey Thorsby
Clerk of the Board of Supervisors

Paratransit Services

CORPORATE BOARD OF DIRECTORS

Dr. Paul Aufderheide, DPM
Nick Garcia
Mary Ann Huntington
Ken Mahan
William H. Mahan
Bryan McConaughy
Chris Tibbs

David Baker
President/CEO

Since 1980, the mission of Paratransit Services has been to provide quality coordinated transportation and community services that meet the needs of the people we are entrusted to serve.

Ph (360) 377-7176
TDD 1-800-934-5438
Fax (360) 377-6017

4810 Auto Center Way
Bremerton, WA 98312

www.paratransit.net

January 16, 2025

Robin Van Valkenburg
Nevada County Public Works

RE: Insurance Status

Dear Robin,

I am writing to make you aware of a serious situation faced by Paratransit Services, and to provide background, and inform you that effective June 1, 2025, Paratransit Services will no longer have vehicle insurance for the Nevada County contract.

Background on the Insurance Market and Rate Increases

- The insurance industry is in crisis. General Liability Insurance (GL) has skyrocketed due to natural disasters. In our company's history, we have never posted a claim for GL, but our rates are driven by the market, not our experience. In addition the excess insurance market is a tough market to find insurance at a reasonable rate. We cannot control the pricing, our insurance pool for not-for-profit companies shop for the best deal possible, and work their relationships to get the best coverage at the best rate. But individual carriers ultimately set the rate. Four of our sites require a \$10M threshold, which requires us to purchase \$5M in the excess market.
- Leading up to our 24/25 insurance renewal with Non-Profit Insurance Pool (NPIP), we aggressively shopped 15 different national and regional markets, our insurance company worked with high level partners and worked their relationships. The outcome was that we were unable to obtain quotes from other companies because of California insurance risk assessments, the ever changing landscape of California insurance law, and our experience rating.
- In 2023, we experienced a 20% rate increase for the 23/24 insurance renewal term. Leading up to the renewal for 24/25, we had been told by our current insurer, NPIP, to expect another 50% increase for that renewal. Our Risk Manager, Becky Semmler, sat on the Board of NPIP and had no other information that contradicted this.

- But in fact, we received an 87% increase to insurance costs, increasing Paratransit’s costs by over \$1.1M with two days’ notice. This brings our insurance cost increases for the past two years to over 107% and our company total to over \$2.3M. The increases would have been even higher if we had not also increased the deductible to \$10k per event.
- Our Safety Program, *Target Zero*, has dramatically reduced our experience level, but we have been told that due to the market, we can expect another large increase, for the renewal in 2025.

Strategies

- We have worked with five of the transit agencies we contract with to increase our rates to cover the increased insurance costs, with help from State and Federal agencies. We did not approach you for a renegotiation based on Force Majeure in the contract as Nevada County the past two years, but instead we able to absorb the increases within the contract budgets.
- We increased our deductible from \$2, 500 to \$10,000.
- We have diligently worked to reduce loss and seen continued reduction over the past seven years. Since we launched the *Target Zero* Safety Program in January 2023, we have dramatically reduced our loss ratio. And we continually look for additional ways to motivate staff and enhance safety measures with each passing month. Our programs are working!
- Below is our overall company experience:

	Loss Count	Loss Ratio	
19/20	67	130%	Impacted by single claim of \$2,602,500
20/21	56	81%	
21/22	54	35%	
22/23	30	119%	Impacted by single claim of \$923,794
23/24	28	13%	

The outcome of our efforts for calendar year 2024 was 34% reduction in preventable events compared to 2023. This experience will help us when we shop the market next renewal period. However, here is the bad news:

Below is the Nevada County specific Loss Ratio history, impacted by two high dollar settlements as noted above, in 20/21 and 22/23. The Nevada County history of losses totals \$3,721,109 over a 5 -year period:

NEVADA COUNTY

	Loss Count	Loss Ratio
19-20	6	323%
20-21	6	9032%
21-22	2	29%
22-23	3	2624%
23-24	0	0%

Nevada County Insurance

Right after the completion of the 24/25 insurance renewal, we aggressively began shopping the market for 25/26. Our previous insurance company we've been using for the past 15 years informed us they were pulling out of the transit market in California. We also have now been informed that as a company, we are uninsurable if we include the Nevada County vehicles in the package. We are unable to obtain insurance for Nevada County effective June 1, 2025. Our only option is for Nevada County to self-insure the vehicles including Personal Injury Insurance for drivers and passengers.

Paratransit Services commits to doing all we can to coordinate with and respond to information requests from Nevada County's staff and Insurance Broker in order to expedite a smooth transition of insurance coverage from Paratransit Services to the County of Nevada.

Paratransit Services has partnering to make a difference through providing quality transportation with the County of Nevada for almost 12 years. It is with an incredibly heavy heart we share this news and are hoping we can find a successful solution to this challenge.

Respectfully,



David Baker, President/CEO
Paratransit Services



Christie Scheffer, EVP/COO
Paratransit Services

County of Nevada

RFP: Management and Operations of Specialized Paratransit Services
Attachment B: COST PROPOSAL FORM (3 pages)

BAFO: Optional Value Add for Items: 2c, & 2d

INSTRUCTIONS: Using this form, provide a total cost proposal for all service tasks defined below. Additionally include cost depicting CPI increases for all subsequent years of service.

All cost proposals shall be signed and dated per Section 8.2 of this RFP and included with your proposal in TAB G.

Contractor Name: Paratransit Services

Authorized Signature: 

Printed Name and Title: David Baker, President/CEO

Date: 8/31/2022

Costs should reflect paratransit operations for 18,400 annual service hours, for approximately 304 annual operating days. Cost proposal shall indicate annual increases as based on annual CPI rates, and in no instance shall exceed three percent (3%).

A. Cost Proposal	Year 1 FY 22/23	Year 2 FY 23/24	Year 3 FY 24/25	Year 4 FY 25/26	Year 5 FY 26/27
Service Level Vehicle Revenue Service Hours	18,400	18,400	18,400	18,400	18,400
	Hours ±5%				
Price Formula Fixed Hourly Rate Fixed Monthly Rate	\$ 49.19	\$ 50.65	\$ 52.16	\$ 53.71	\$ 55.32
	\$ 73,407.49	\$ 75,610	\$ 77,880	\$ 80,216	\$ 82,624
Calculation for Annual Maximum Obligation Fixed Hourly Rate X Vehicle Revenue Hours	\$ 905,096.00	\$ 931,960.00	\$ 959,744.00	\$ 988,264.00	\$ 1,017,888.00
Fixed Monthly Rate X 12 Months	\$ 880,889.88	\$ 907,320.00	\$ 934,560.00	\$ 962,592.00	\$ 991,488.00
TOTAL ANNUAL MAXIMUM OBLIGATION	\$ 1,785,985.88	\$ 1,839,280.00	\$ 1,894,304.00	\$ 1,950,856.00	\$ 2,009,376.00

1. Budget Breakdown

1. FIXED HOURLY RATE						
Fixed Hourly Rate Cost Elements	Year One Annual-- FY22/23	Average Cost Per Hour Year One FY 22/23	Average Cost Per Hour Year Two FY 23/24	Average Cost Per Hour Year Three FY 24/25	Average Cost Per Hour Year Four FY 25/26	Average Cost Per Hour Year Five FY 26/27
CPI Calculation						
Driver Wages	416,392	22.63	23.31	24.01	24.73	25.47
Driver Health Insurance	33,120	1.80	1.85	1.91	1.97	2.03
Driver Life Insurance	inc	inc	inc	inc	inc	inc
Vehicle Maintenance Costs						
Prev Maint Parts/Supplies	10,672	0.58	0.60	0.62	0.64	0.66
Vehicle Fuel	201,848	10.97	11.30	11.64	11.99	12.35
Vehicle Repair Parts/Supplies	60,168	3.27	3.37	3.47	3.57	3.68
Tires	7,360	0.40	0.41	0.42	0.43	0.44
Outside Repairs	2,392	0.13	0.13	0.13	0.13	0.13
Radio System Maint	6,624	0.36	0.37	0.38	0.39	0.40
Vehicle Cleaning	8,096	0.44	0.45	0.46	0.47	0.48
Licenses & Permits (GPPV)	8,832	0.48	0.49	0.50	0.52	0.54
Other Driver Fringes	81,880	4.45	4.58	4.72	4.86	5.01
Margin - Variable Rate	30,912	1.68	1.73	1.78	1.83	1.88
Driver Workers Comp	36,800	2.00	2.06	2.12	2.18	2.25
TOTAL:	905,096	49.19	50.65	52.16	53.71	55.32

1. Budget Breakdown

2. FIXED MONTHLY RATE						
Fixed Monthly Rate Cost Elements	Year One Annual - FY 22/23	Average Cost Per Month Year One FY 22/23	Average Cost Per Month Year Two FY 23/24	Average Cost Per Month Year Three FY 24/25	Average Cost Per Month Year Four FY 25/26	Average Cost Per Month Year Five FY 26/27
Project Management Salary	145,284.60	12,107	12,470	12,844	13,229	13,626
Project Management Fringes	56,971.08	4,748	4,890	5,037	5,188	5,344
Dispatch/Info. Staff Wages	171,528.00	14,294	14,723	15,165	15,620	16,089
Dispatch/Info. Staff Fringes	91,668.00	7,639	7,868	8,104	8,347	8,597
Clerical Staff Wages	27,567.48	2,297	2,366	2,437	2,510	2,585
Clerical Staff Fringes	5,123.16	427	440	453	467	481
Maint Supervisor Salary	0.00	0	0	0	0	0
Maint Supervisor Fringes	0.00	0	0	0	0	0
Mechanic Wages	37,287.36	3,107	3,200	3,296	3,395	3,497
Mechanic Fringes	26,578.80	2,215	2,281	2,349	2,419	2,492

1. Budget Breakdown

	Year One Annual - FY 22/23	Average Cost Per Month Year One FY 22/23	Average Cost Per Month Year Two FY 23/24	Average Cost Per Month Year Three FY 24/25	Average Cost Per Month Year Four FY 25/26	Average Cost Per Month Year Five FY 26/27
Hiring/Training Expenses	1,964.52	163.71	169	174	179	184
Safety Expenses	1,797.60	149.80	154	159	164	169
Building Rentals	31,612.08	2,634.34	2,713	2,794	2,878	2,964
Janitorial	6,163.20	513.60	529	545	561	578
Utilities	9,398.88	783.24	807	831	856	882
Telephone	15,022.80	1,251.90	1,289	1,328	1,368	1,409
Office Supplies	16,383.84	1,365.32	1,406	1,448	1,491	1,536
Insurance - Liability/Property	1,463.76	121.98	126	130	134	138
Insurance - Collision/Comp	90,380.76	7,531.73	7,758	7,991	8,231	8,478
Worker's Comp (Admin/Dispatch)	3,967.56	330.63	341	351	362	373
Insurance Fire & Casualty	3,916.20	326.35	336	346	356	367
General & Administrative Support						
Senior Management	36,748.08	3,062.34	3,154	3,249	3,346	3,446
Accounting	9,719.88	809.99	834	859	885	912
Human Resources & Payroll	6,497.04	541.42	558	575	592	610
Training	5,431.32	452.61	466	480	494	509
Technical Services Support	5,970.60	497.55	512	527	543	559
Business Development Mgt	5,238.72	436.56	450	464	478	492
Corporate Support/Clerical	14,188.20	1,182.35	1,218	1,255	1,293	1,332
Other Expense	873.12	72.76	75	77	79	81
Margin - Fixed Rate	29,133.96	2,427.83	2,501	2,576	2,653	2,733
Other:						
Uniforms	3,929.04	327.42	337	347	357	368
Employee Welfare	4,095.96	341.33	352	363	374	385
Travel/Conferences	5,880.72	490.06	505	520	536	552
Employee Incentive Program	8,512.92	709.41	731	753	776	799
Property & Use Taxes	590.64	49.22	51	53	55	57
Vehicle Lease	0.00	0.00	0	0	0	0
Start-Up Costs	0.00	0.00	0	0	0	0
TOTAL:	880,889.88	73,407.49	75,610	77,880	80,216	82,624

Offeror: Paratransit Services

Address: 4810 Auto Center Way, Ste. Z

Bremerton, WA 98367

Phone: 360-377-7176

Fax: 360-620-0449

E-mail: dwb@paratransit.net

Signature: _____

Title: President/CEO

Date: 8/31/2022



COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>

David Garcia
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: May 21, 2025

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Manager's Report**

RECOMMENDATION: Accept the report.

BACKGROUND:

Low Carbon Transit Operations Program Grant: On April 24, 2025, staff submitted a Fiscal Year 24-25 LCTOP grant application for the following projects totaling \$144,625.

- Low-Income Pass Subsidy Program: \$86,775. This program provides subsidized bus passes to qualifying individuals with annual income of 138 – 200 percent of the federal poverty level.
- Free Fare Incentive Program: \$57,850. This is a fare incentive project to improve access to our rural fixed route public transit and will offer free fare days connected to community events as an alternative to using cars to reduce emissions and increase ridership.

This grant is expected to be awarded between July and September.

SB125 Bus Lift Replacement Purchase: On May 1, 2025, staff issued Purchase Orders for the purchase of two replacement bus maintenance lifts for Nevada County Fleet Maintenance. These two lifts will replace older lifts which are not sufficient to safely support our battery electric buses in the long term. The lifts are as follows.

- Challenger 4-post Mobile Heavy Duty Wireless lifts
- Mohawk/Ohmer Vertical Rise Drive-On Lift

The purchase of these lifts is funded by SB125 grant funds.

Tinloy Transit Center Wireless Electric Bus Charger Installation: The construction and installation of three 300kw InductEV wireless induction bus charging systems is scheduled to begin in June. The County has selected a Construction Management firm and a Construction Contractor and is now finalizing the agreements.

While construction is happening at Tinloy the transit center will be closed to all passenger and bus traffic. A temporary transit center will be set on Tinloy St. between Bank St. and Neal St. in front of the Gold Miner's Inn. There will be signage posted along the fencing for passenger information. The expected duration of construction is 51 days.

Comprehensive Operations Analysis Study: In partnership with NCTC, the Transit Services Division will begin a Comprehensive Operations Analysis. This project will be an in-depth evaluation and analysis of the current transit system; how it performs, routing of services, variety of services provided, hours of service, days of service, staffing and any other component of daily operations. Additionally, the consultants will engage in significant public outreach to get an idea of how the public perceives the current services, identify desired services not currently provided, and finally to receive feedback on service recommendations. The project is expected to take 12-15 months.

Please contact me if you have any questions prior to the July 9, 2025, TSC Meeting.

MOHAWK VERTICAL RISE LIFT

35,000-99,000 LB. CAPACITIES

- Surface or Flush Mounted
- Galvanized Option for Wash Bay Environments
- Wheels Free Rolling Jacks from 26-44K
- Runway Lengths from 23'-48'
- Alignment Compatible
- Inside Track Light Kits

OMER



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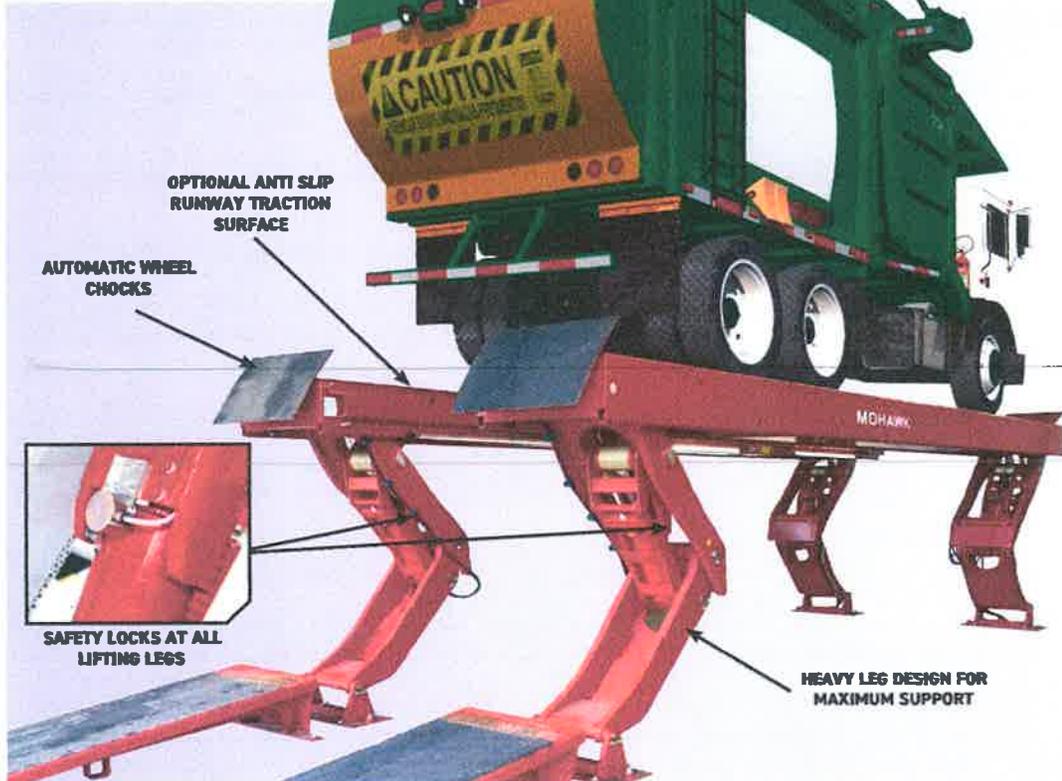
MOHAWK VERTICAL RISE LIFT

SAVING SPACE, SOLID, POWERFUL AND MAINTENANCE FREE. MOHAWK--THE PROVEN SIMPLICITY OF VERTICAL RISE LIFTS.

BUILT TO LAST!



▲ Available in surface, recessed floor or full flush mounted for ultimate shop space savings. The flush mounted direct rise is installed recessed in a pit, making the lift "invisible" when not in use to maintain maximum shop work flow.



▲ Mohawk uses a patented volumetric fluid powered system to ensure the lift starts level and stay level...both front to rear & side to side. Shown with a 25% offset load.



▲ Mohawk leverages a self-lubricating honey-comb design pivot pin to fully grease and maintain lubrication of entire pin.

FEATURES

- A variety of track lengths from 23' to 48'.
- 35,000 through 99,000 lb. capacities.
- Surface mounted, recessed pit or flush mounted.
- Rolling jacks for wheels free service available in 26,400 lb., 35,200 lb. and 44,000 lb. capacities.
- Full undervehicle access for all trucks, buses & heavy equipment.
- 79.5" - 82.7" lifting height on all surface mounted models.
- Full and clear, unobstructed under-vehicle access without structural cross brace, or torsion bar.
- Multi-position mechanical safety locks in all lifting legs.
- Available in a fully galvanized version for use in corrosive wash bay environments.
- Mechanical/hydraulic control assures runways stay level and even regardless of the vehicles weight distribution.

DESIGN BENEFITS

- The heaviest built vertical rise lift in the world for your heavy duty lifting requirements.
- Designed to eliminate wear, binding and service issues of other vertical rise lifts.
- Runways leverage segmented box girder design (like bridge spans) to prevent sagging & twisting from concentrated and uneven loading.
- Runways weigh up to 40% more than competitive models for a longer-lasting system.
- High-strength, polished hinge pins leverage self-lubricating bearings with "zirk" style grease fittings located at every hinge point for easy lubrication and maintenance.
- Sturdy base design minimizes stress on the shop floor, allowing installation virtually anywhere.
- No structural cross bracing between the platforms; eliminates trip hazard and obstructions between the platforms.



▲ Patented Hydro-Mechanical synchronization with electrical backup safety. Mechanical Torsion Bar prohibits master/slave cylinders (8 total) from moving at differential speeds. ZERO Equalization/Fault Codes to maximize uptime, and minimize service/parts/repair.



▲ Mohawk box girder structure design runway offers 30% more resistance to deformation such as flexing, sagging and torquing. Mohawk's heavier built lift means more structural steel, and greater longevity.

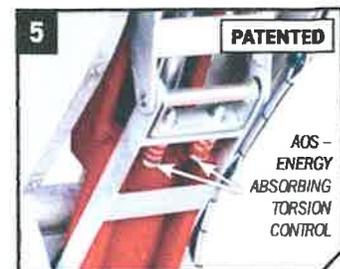


▲ Mohawk VRL uses a vertical cylinder design with a short stroke - meaning less wear of the piston/ram system.



◀ Alignment compatible to verify alignment at any working height.

Optional ▶ shatterproof 24v LED runway lighting



▲ Patented "AOS" Energy absorbing system leverages industrial shocks to minimize stress on legs, runways, pivot pins, bushings, and overall system



▲ Optional NEMA 4 water resistant stainless steel control console for corrosive environments



▲ Available in fully galvanized construction for corrosive wash bay environments.

CONTROL SYSTEM

- Mohawk's Vertical Rise lift leverages Siemens Controls & Power Components, all of which are tested before they leave the factory.
- Closed Loop Hydraulic/Mechanical system with electrical backup safety ensures that runways maintain a level rise regardless of how the lift is loaded.
- Mohawk's patented Hydro-Mechanical synchronization system does not utilize any electronic sensors on the lift. Competitive lifts use electronic voltage sensors which corrode and malfunction under both normal & extreme shop conditions, leading to uneven lifting and expensive "fault-code" repairs.
- Volumetric hydraulic/mechanical control system leverage four lifting cylinders inside the console, linked by a large torsion bar. Fluid displacement design ensures each piston responds immediately to increased pressure from pump or unevenly weighted vehicles.
- Patented AOS Energy absorbing system eliminates the need for sliding legs at the base or under runways, fixed hinges provide a smooth even lift. "Y" style lift hinges are not fixed & slide under the runways, creating wear and requiring more frequent maintenance.

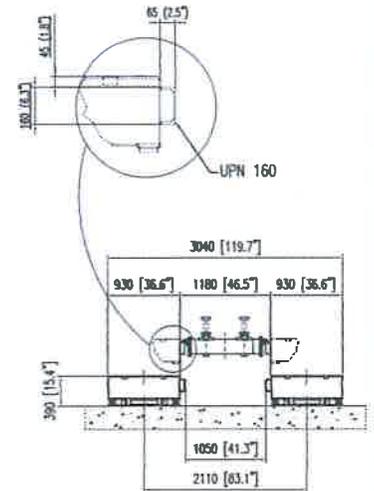
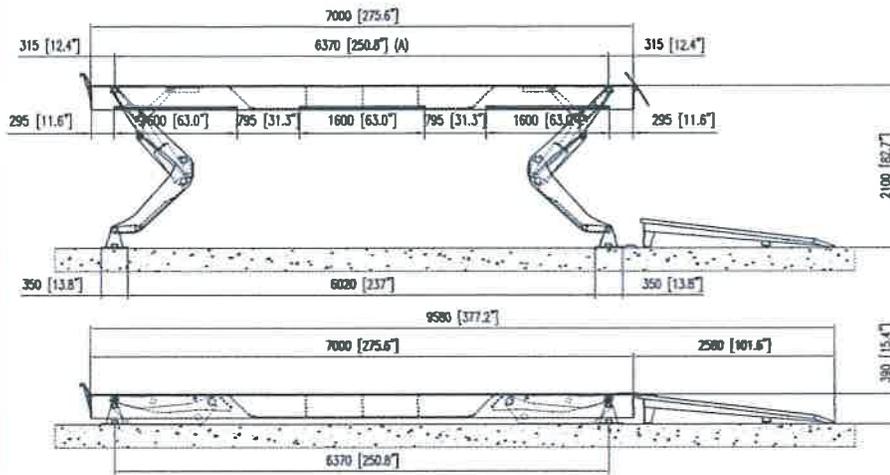
Wheels Free Rolling Jack

- 26,400, 35,200 & 44,000 lb. air hydraulic heavy duty jacking beams
- Wheels free jack can fully raise vehicle off the runways



VERTICAL RISE LIFT SPECIFICATIONS

MOHAWK MODEL: V-085-C-235 / 85,000 LB. LIFT WITH 23' LONG RUNWAY



*SPECIFICATIONS SUBJECT TO CHANGE WITHOUT NOTICE.

	TYPE A	TYPE B	TYPE C
Capacities (lbs.)	35,000-64,000	77,000	85,000-99,000
Track Lengths	23'- 48' (other lengths also available)		
Approach Ramp length	101.6" - standard		
Lifting Height	79.5"	80.4"	82.7"
Lowered Height	14.2"	14.2"	15.4"
Track Width	30"		36.6"
Overall Width Std.	106.4"		119.7"
Concrete Floor Requirements	Minimum - 6" / 4000 PSI		
Air Pneumatic	60 - 120 PSI		
Width Between Track Std.	46.5" (adjustable)		
Lifting Speed	70 Seconds (faster with lighter load)		
Safety Locks	Start at 18" off the ground and then a lock position every 3.5" after that		

POWER UNIT OPTIONS	
Voltage	Amps
200-208	33
230-240	29
400	17
460-480	15
550-575	13

All of these motors generate up to 7.5 KiloWatts of power, 10 HP, and operate off of 60 Hz 3-Phase.

OPTIONAL EQUIPMENT
• Rolling Jack/Jacking Platforms
• Alignment Turntables/Cutouts
• Track Lighting
• Air/Hydraulic Tire Dolly
• Stainless Steel Bases
• Galvanized and Wash Bay Finish
• Drive Thru Ramps

SM = Surface Mount Model
FM = Flush Mount Model

Mohawk builds the best products with the finest materials, to the highest standards. Just compare our lifts. Our staff will assist you with a fleet evaluation, design assistance and answer any technical questions you have. We invite your calls.

Mohawk lifts are manufactured in compliance with the following standards: ALI, ANSI, ASME, AISI, ASTM, ASA, NEC, AWG, NEMA.

MEETS CURRENT NATIONAL ANSI CODE FOR LIFTS.

MOHAWK LIFTS

AVAILABLE UNDER DISCOUNTED GOVERNMENT CONTRACT IN ALL 50 STATES

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(518) 842-1431
FAX: (518) 842-1289
www.mohawklifts.com



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997
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 997
 GRASS VALLEY, CA 95949-0000

Employee: 798 , TIM
 Sales Rep: 19 , open
 Accounting Day: 38
 Tax Exemption:

Attention:
 PO#: QUOTE
 Delivery:
 Terms: T - NET 10TH

Part Number	Line	Description	Quantity	Price	Net	Total	
OMRKAR290	9HD	64,000LBS VERTICAL RISE LIFT	1.00	0.00	128374.8900	128,374.89	T
OMROMAJBR	9HD	ROLLING JACK RAILS	1.00	0.00	3883.3300	3,883.33	T
OMROMARAO	9HD	AIR KIT 2 OUTLETS	2.00	0.00	586.6700	1,173.34	T
OMRFL1202M	9HD	ROLLING JACK 26,000LBS	2.00	0.00	12484.7200	24,969.44	T
RAMP	9HD	BUS RAMPS SET 118IN	1.00	0.00	3839.3300	3,839.33	T
OMROMA6LEDLKY	9HD	6 ELEMENT LED LIGHT KIT	1.00	0.00	3628.3300	3,628.33	T
	FRT	Freight	1.00	0.00	8450.0000	8,450.00	D

Reprint

ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

Tender Type: Amount:
 Charge Sale 186,758.81

Subtotal 174,318.66
 NEVADA COUNTY 7.5000% 12,440.15

Total 186,758.81

Customer Signature

Remit to:NAPA Auto Parts
 File 56893 Los Angeles
 CA, 90074-6893

HEAVY-DUTY MOBILES

CLHM SERIES

Our MobileHD columns are capable of lifting 14,000 or 19,000 lbs. per column on any solid surface.*



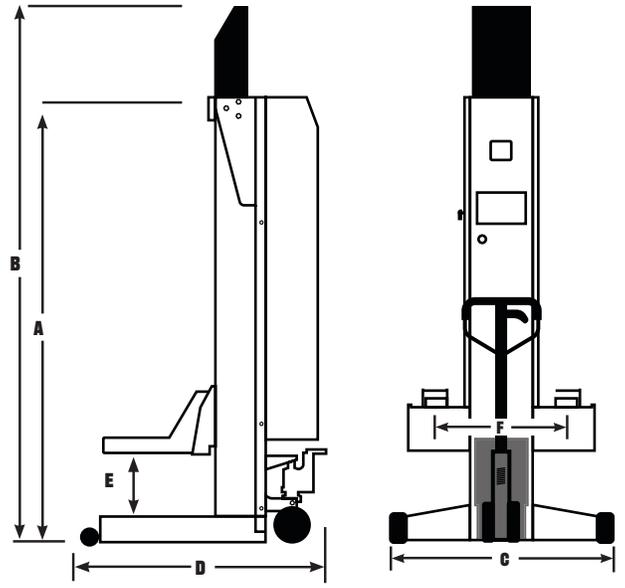
REQUIREMENTS

- 14' 8" MINIMUM**
- 14' RECOMMENDED**
- 28' RECOMMENDED**
- BATTERY**

CONCRETE
4" thick, reinforced, free from cracks/seams, 3500+ psi & cured 28+ days

SPECIFICATIONS

MODEL NUMBER	CLHM-140	CLHM-190	CLHM-190W
Description	Heavy-Duty	Heavy-Duty	Wide Heavy-Duty
Lifting Capacity	14,000 lbs.	19,000 lbs.	
Height of Lift Unit (A)	88½"		
Overall Height of Lift Unit at Full Rise (B)	157½"		
Width of Lift Unit (C)	44¼"		
Length of Lift Unit (D)	53⅝"		
Max. Lift Height 4+ Units (E)	69"		
Max. Lift Height (with 2 units)	32"		
Wheel Diameter (F)	Min. 5" - Max. 24½"		Min. 4" - Max. Determined by tire diameter
Max. Hydraulic System Operating Pressure	2,180 psi	2,600 psi	
Lift Speed (Max. Load)	60" per minute		
Weight of Lift Unit	1,485 lbs.	1,510 lbs.	1,575 lbs.
Footprint of Lift Unit	650 sq. in.		705 sq. in.
Ground Pressure for each Lift (Max. Load)	23.8 psi	31.6 psi	29.2 psi
Turning Radius of Lift Unit	47"		
Operating Peak Power	4HP		
Operating Voltage	24 VDC Nominal		26 VDC Nominal
Charger Voltage Required	120 VAC @ 60 Hz		122 VAC @ 60 Hz
Charger Amps Required	1.3 amps		2.3 Amps
ALI® Certified	<input checked="" type="checkbox"/>		





COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>

David Garcia
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: May 21, 2025

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: Nevada County Connects Operations Report for March - April 2025

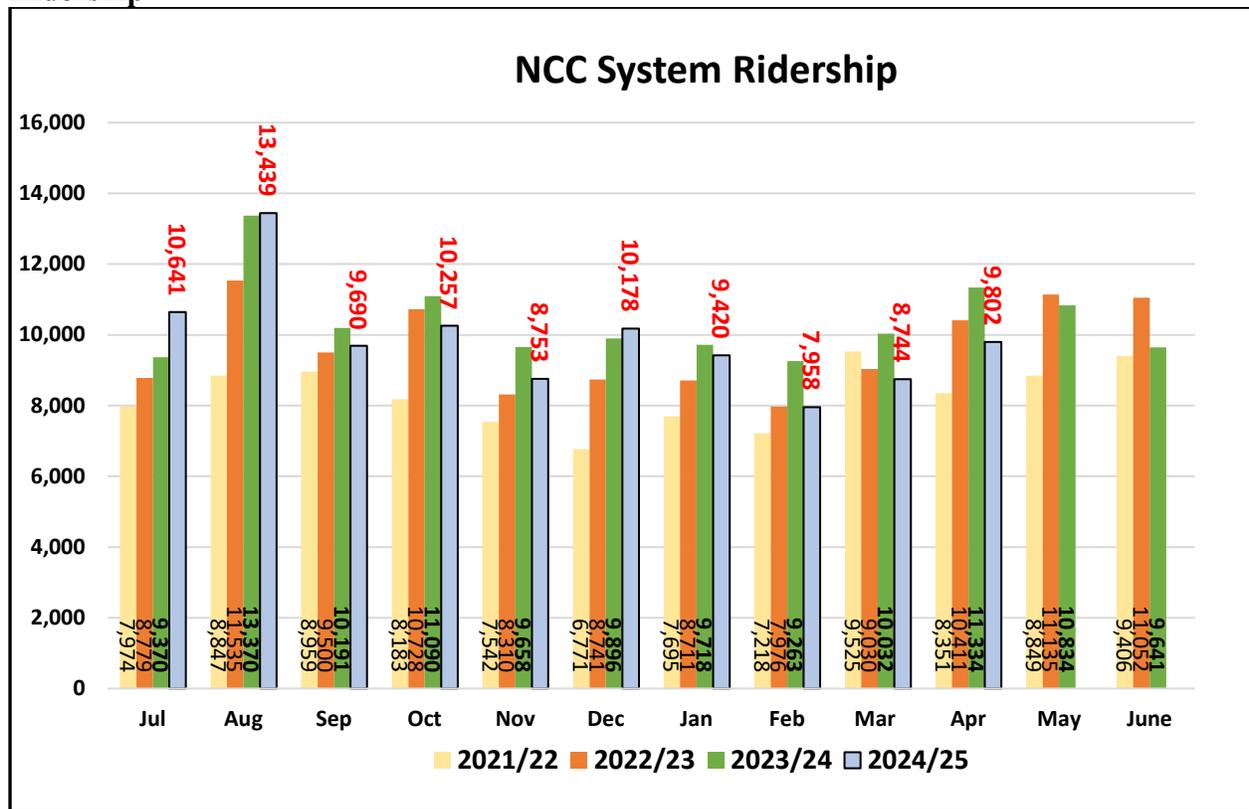
RECOMMENDATION: Accept the report.

BACKGROUND: Nevada County Connects (NCC) operates fixed route bus service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood, Alta Sierra and Lake of the Pines. NCC also provides regional bus service to Auburn Monday through Friday, providing connections to Placer County Transit, Auburn Transit and Amtrak. The following performance metrics are captured and reported on a monthly basis.

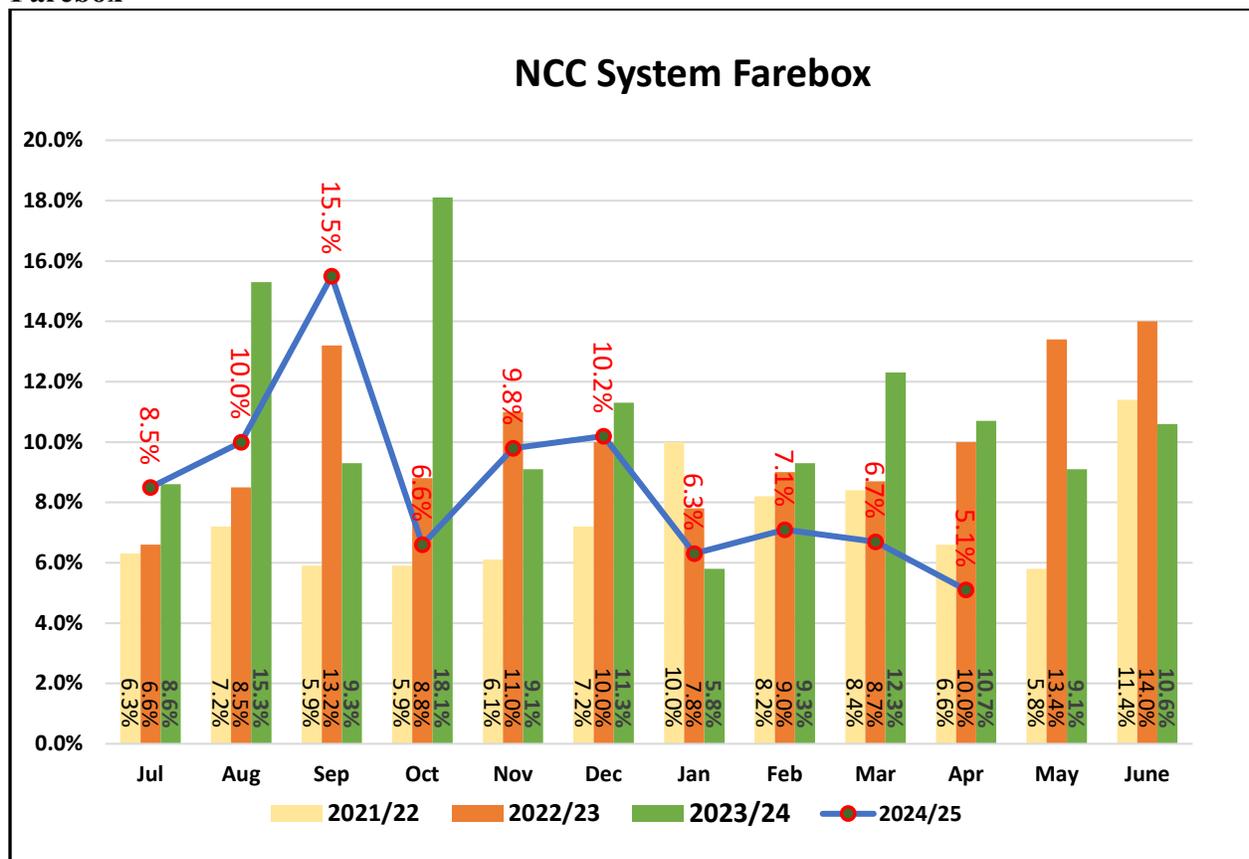
System Performance Snapshot

Current		March	April	YTD	% Change from PY
Ridership		8,744	9,802	98,882	(-5 %)
Farebox		6.7%	5.1%	8.6%	(-22%)
On-time Performance		69.2%	65.8%	65.7%	
Fare Revenue		\$17,892	\$16,313	\$212,007	(-17%)

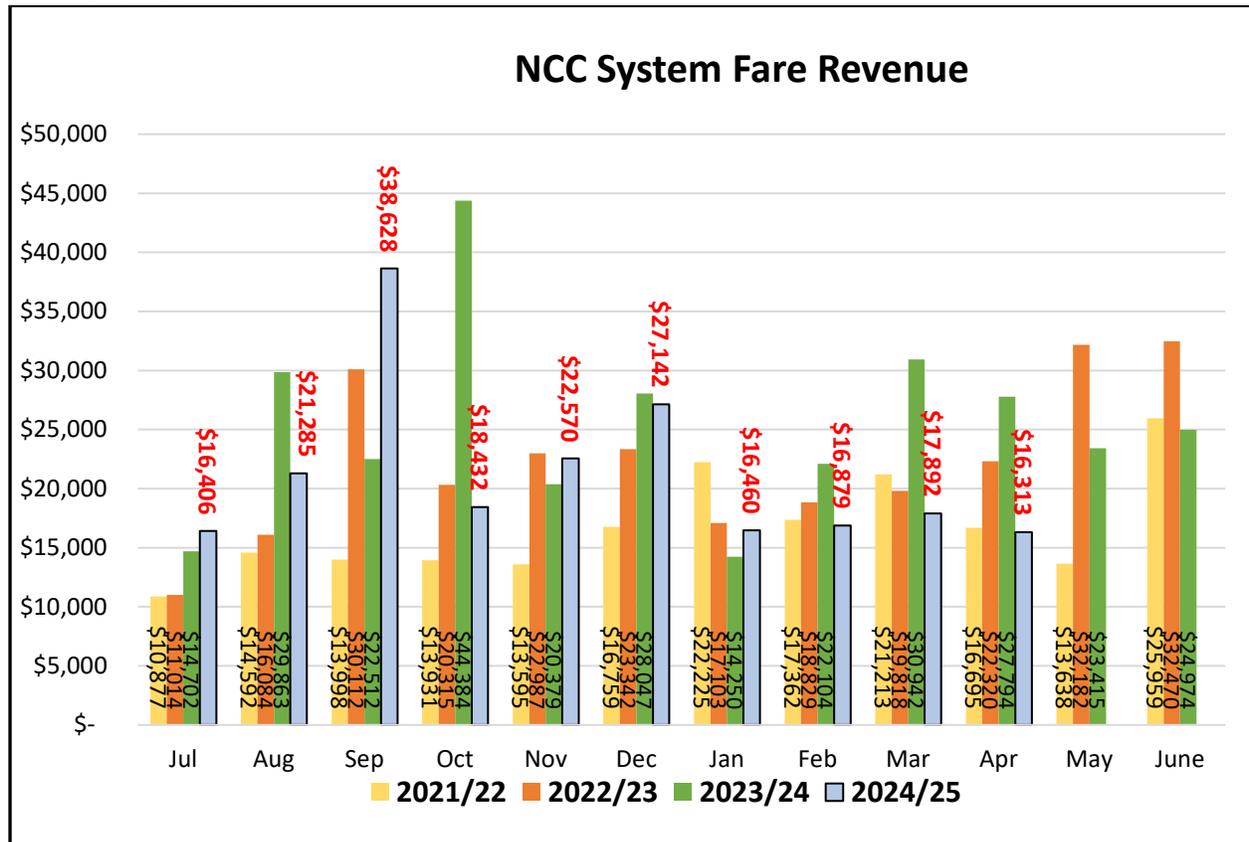
Ridership



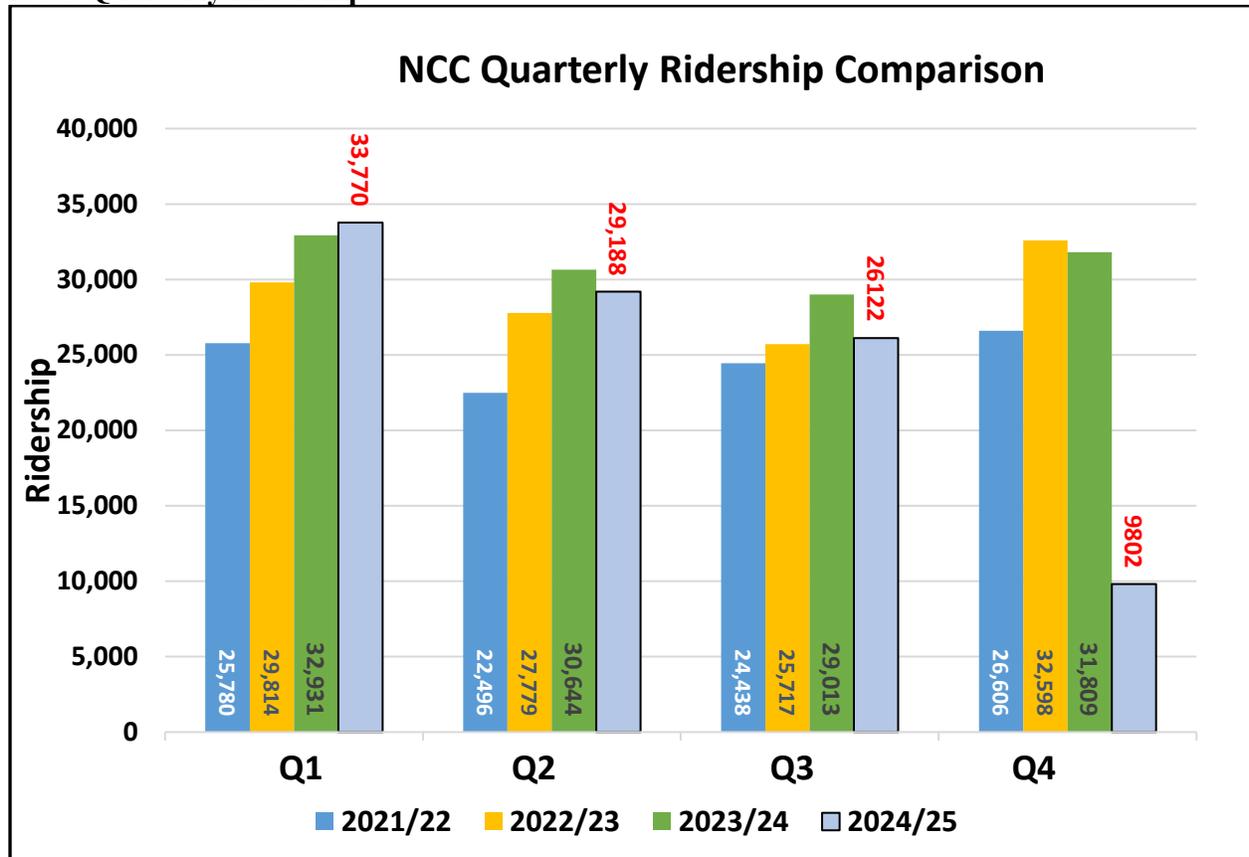
Farebox



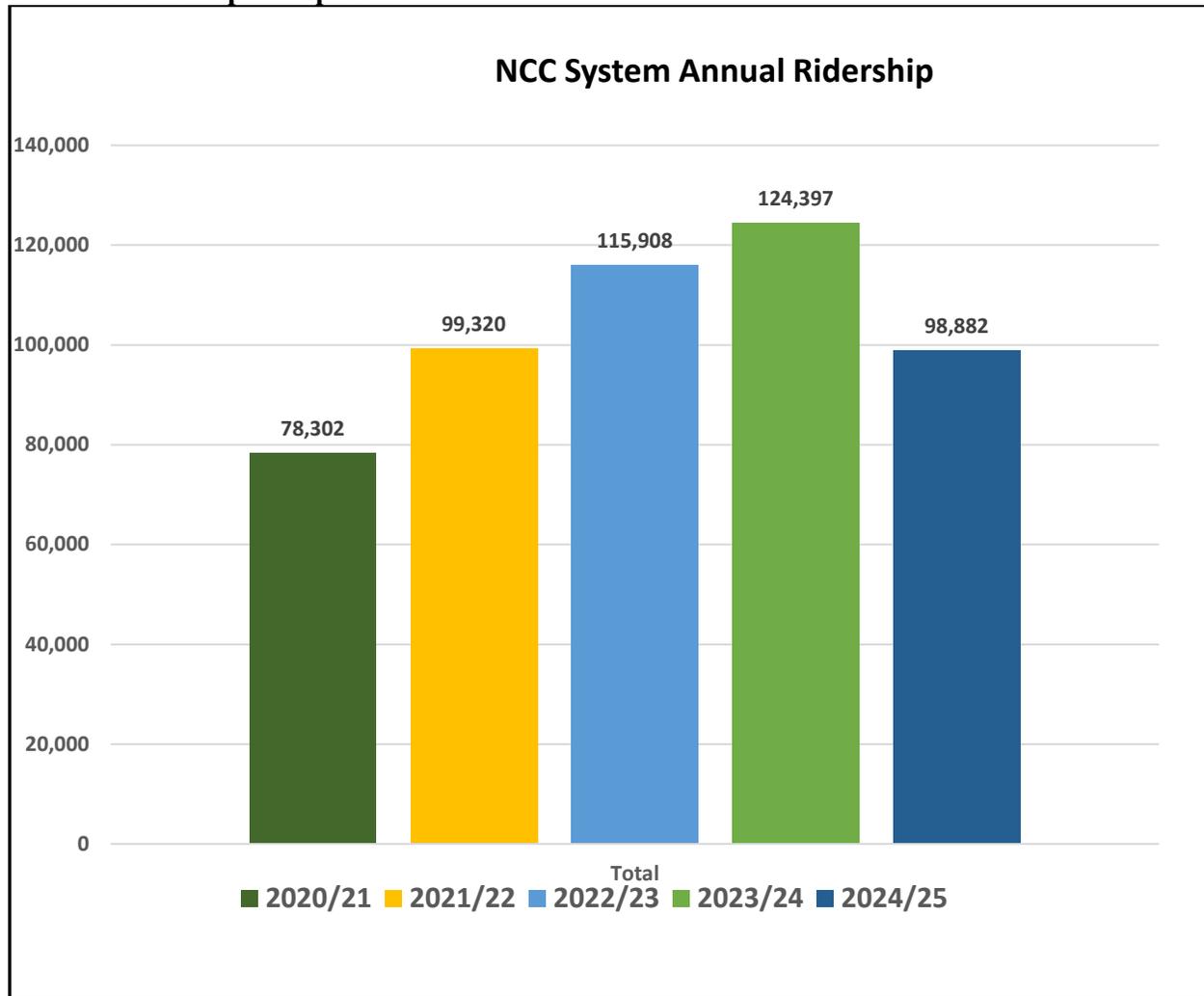
NCC Fare Revenue



NCC Quarterly Ridership



Annual Ridership Comparison



On April 1, 2025, we implemented the Tap-to-Pay contactless fare payment system. This system offers passengers the option of paying for their bus trip using a contactless enabled Visa or Mastercard debit or credit card, mobile wallet (iphone or Android phone, and smart watches), just like you can with most retailers.

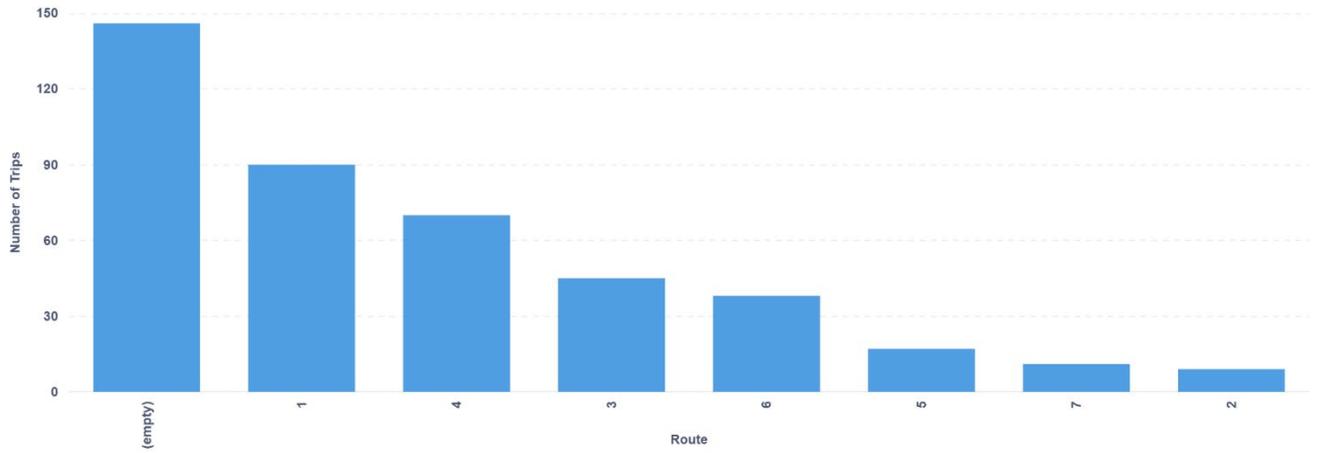
This payment system is open to all passengers, including discount fares for Seniors, Disabled (via Medicare/Medicaid) and Veterans, excepting students/youth due to a lack of availability of secure ways to enroll those persons.

In the month of April we provided 426 trips for passengers utilizing the Tap2Pay system across 79 unique Users (passengers). The predominance of users utilized cards for payment compared to mobile phones (~75 percent to 25 percent).

The following charts provide additional information regarding Tap2Pay use.

Trips by Route

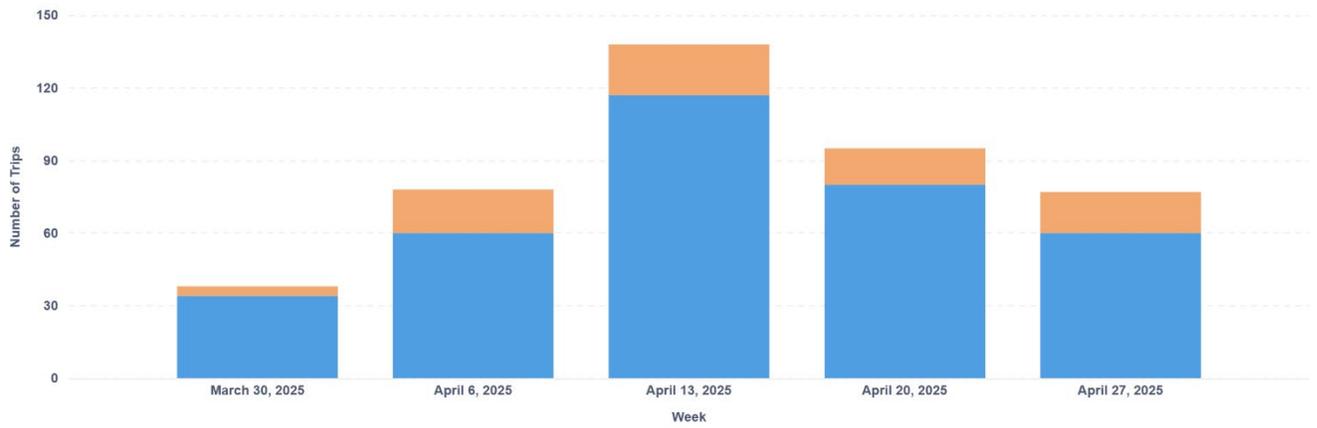
Total Trip Count by Route



Trips by Payment Form

Total Number of Trips by Week, Grouped by Form Factor

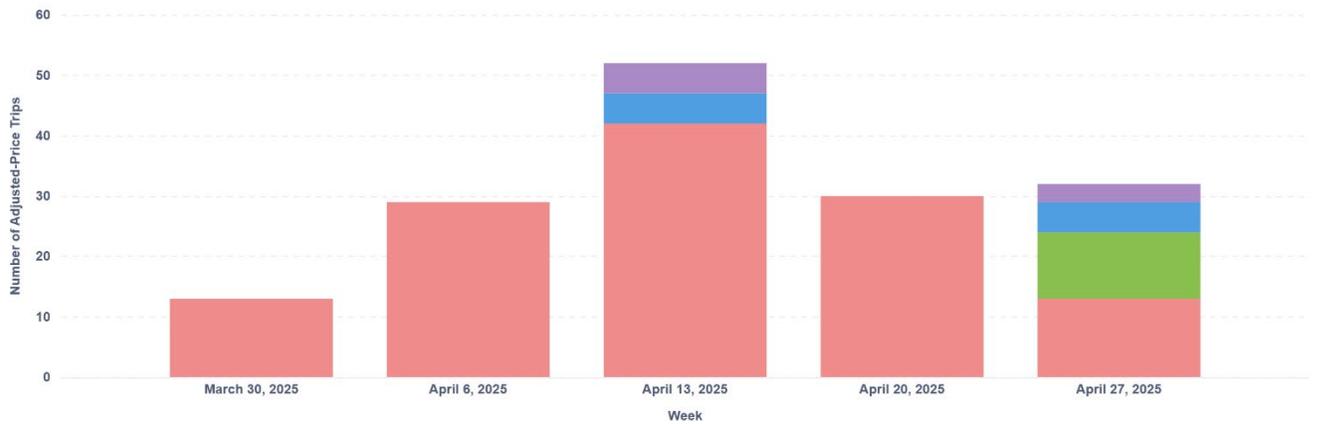
MOBILE-PHONE CARD



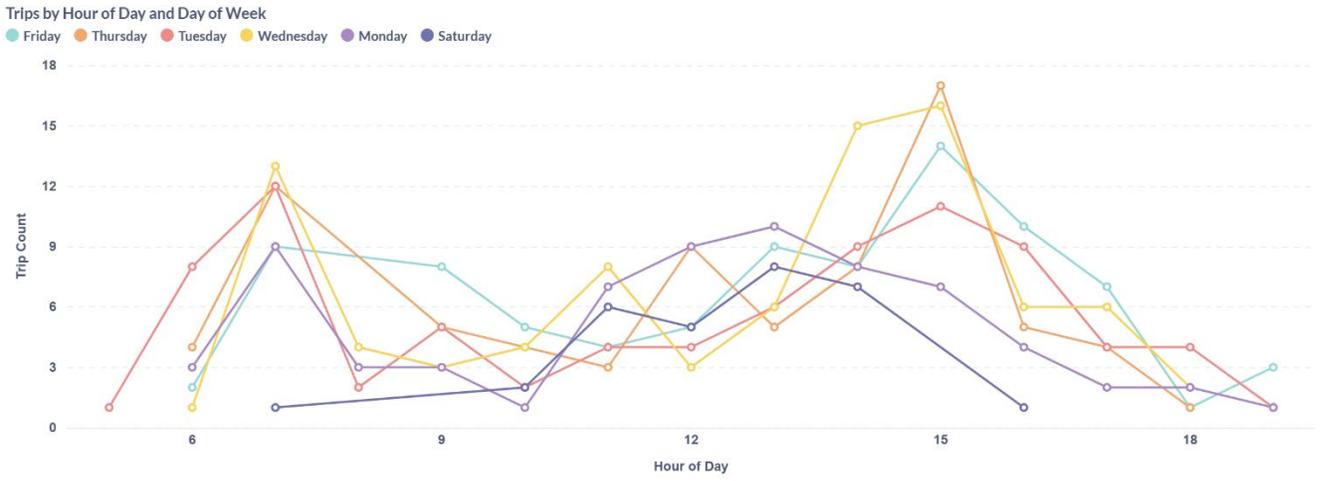
Trips by Product (Discount or Time Based)

Product Codes Associated with Adjusted-Price Trips, Grouped by Week

Time Based - Medicare Discount - Medicare Monthly Cap Time Based



Trips by Hour and Day of the Week



Please contact me if you have any questions prior to the July 9, 2025, TSC Meeting.

**NEVADA COUNTY CONNECTS
MONTHLY OPERATIONS REPORT - 2024-25**

March 2025

Monday - Saturday

26 Service Days

PASSENGER BOARDINGS	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler		Total
Regular Cash (includes Free Fares)	813	253	480	239	221	62	0		2,068
Discount Cash	382	139	263	129	147	17	239		1,316
Free (Under 6) and Sierra College	152	186	217	161	25	13	0		754
Daily Pass	156	79	120	15	38	60	0		468
Monthly Pass	1,101	569	994	184	162	110	0		3,120
Transfer	161	124	134	72	94	6	0		591
One Ride Tickets	160	62	145	12	37	11	0		427
Total Boardings	2,925	1,412	2,353	812	724	279	239		8,744
	33%	16%	27%	9%	8%	3%	3%		100%
OPERATING DATA									
Revenue Vehicle Hours (RVH)	342	328	336	252	159	126	50		1,593
Total Vehicle Hours	356	341	349	273	172	147	60		1,698
Revenue Vehicle Miles (RVM)	4,277	5,275	4,526	7,304	3,340	3,276	658		28,655
Total Vehicle Miles	4,589	5,475	4,733	7,640	3,548	3,444	1,018		30,446
Marginal Operating Cost - RVH	\$31,575	\$30,327	\$31,090	\$23,300	\$14,724	\$11,650	\$4,623		\$147,289
Marginal Operating Cost - RVM	\$10,521	\$12,976	\$11,134	\$17,967	\$8,216	\$8,059	\$1,618		\$70,492
Marginal Operating Cost	\$42,096	\$43,303	\$42,224	\$41,267	\$22,941	\$19,709	\$6,241		\$217,781
Total Operating Cost (includes fixed costs)	\$53,157	\$53,601	\$52,746	\$43,381	\$29,000	\$25,773	\$9,565		\$267,223
Fare Revenue --ACTUALS	\$5,946	\$2,596	\$4,431	\$1,913	\$1,804	\$676	\$527		\$17,892
Net Operating Subsidy	\$47,210	\$51,005	\$48,316	\$41,469	\$27,197	\$25,097	\$9,038		\$249,331
Total Institutional Pass Sales								\$2,258	
Total M. U. B. Sales								\$1,440	
LCTOP Subsidized Passes								\$8,910	
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$123.27	\$132.02	\$125.57	\$163.76	\$144.05	\$156.42	\$124.81		\$92.46
Marginal Operating Cost/VSM	\$9.84	\$8.21	\$9.33	\$5.65	\$6.87	\$6.02	\$9.49		\$2.46
Marginal Subsidy/Passenger	\$16.14	\$36.12	\$20.53	\$51.07	\$37.56	\$89.95	\$37.82		\$28.51
Revenue/Passenger	\$2.03	\$1.84	\$1.88	\$2.36	\$2.49	\$2.42	\$2.20		\$2.05
Passengers/VSH	8.57	4.30	7.00	3.22	4.55	2.21	4.78		5.49
Passengers/VSM	0.68	0.27	0.52	0.11	0.22	0.09	0.36		0.31
Total Allocated Farebox Ratio	11.2%	4.8%	8.4%	4.4%	6.2%	2.6%	5.5%		6.7%

*Route A/S (Alta Sierra) runs only on Saturdays

**Routes 5 & 7 do not run on Saturdays

***Route 5 allocated costs less revenue from Placer County contract

NEVADA COUNTY CONNECTS

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

March 2025

Monday - Saturday

	MAR 2025	MAR 2024	% CHANGE	YTD FY2024-25	YTD FY2023-24	% CHANGE
PASSENGER BOARDINGS	26 service days	27 service days		226 service days	226 service days	
Regular Cash	2,068	2,480	-16.61%	30,539	31,076	-1.73%
Discount Cash	1,316	1,403	-6.20%	10,304	11,669	-11.70%
Free (Under 6)	754	742	1.62%	5,694	6,036	-5.67%
Daily Pass	468	523	-10.52%	3,281	4,485	-26.85%
Monthly Pass	3,120	3,957	-21.15%	31,772	31,976	-0.64%
Transfer	591	522	13.22%	4,214	4,489	-6.13%
One Ride Tickets	427	405	5.43%	3,276	3,217	1.83%
Total Boardings	8,744	10,032	-13%	89,080	92,948	-4%
OPERATING DATA						
Revenue Vehicle Hours (RVH)	1,593	1,581	0.76%	13,182	13,006	1.35%
Total Vehicle Hours	1,698	1,683	0.89%	13,976	13,794	1.32%
Revenue Vehicle Miles (RVM)	28,655	28,511	0.51%	238,227	233,533	2.01%
Total Vehicle Miles	30,446	30,212	0.77%	251,429	248,054	1.36%
Marginal Operating Cost - RVH	\$147,289	\$140,917	4.52%	\$1,218,557	\$1,159,485	5.09%
Marginal Operating Cost - RVM	\$70,492	\$65,861	7.03%	\$582,341	\$538,924	8.06%
Marginal Operating Cost	\$217,781	\$206,778	5.32%	\$1,763,199	\$1,664,389	5.94%
Total Operating Cost (includes fixed costs)	\$267,223	\$251,117	6.41%	\$2,202,775	\$2,060,113	6.92%
Fare Revenue --ACTUALS	\$17,892	\$30,942	-42.18%	\$195,694	\$227,183	-13.86%
Net Marginal Operating Subsidy	\$249,331	\$227,300	9.69%	\$2,009,541	\$1,849,530	8.65%
PERFORMANCE INDICATORS						
Marginal Operating Cost/RVH	\$136.71	\$130.79	4.53%	\$133.76	\$127.97	4.52%
Marginal Operating Cost/RVM	\$7.60	\$7.25	4.79%	\$7.40	\$7.13	3.85%
Total Subsidy/Passenger	\$28.51	\$22.66	25.85%	\$22.56	\$19.90	13.37%
Revenue/Passenger	\$2.05	\$3.08	-33.66%	\$2.20	\$2.44	-10.12%
Passengers/VSH	5.49	6.35	-13.50%	6.76	7.15	-5.44%
Passengers/VSM	0.31	0.35	-13.28%	0.37	0.40	-6.05%
Farebox Recovery Ratio	6.7%	12.3%	-45.66%	8.9%	11.0%	-19.44%

NCC & NCN COMBINED SERVICES
MONTHLY OPERATIONS REPORT - 2024-25

MARCH 2025

Monday - Saturday
 26 Service Days

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler	Paratransit		Total
PASSENGER BOARDINGS										
Regular Cash	813	253	480	239	221	62	0	1,820		3,888
Discount Cash	382	139	263	129	147	17	239			1,316
Free (Under 6) & Sierra College	152	186	217	161	25	13	0			754
Daily Pass	156	79	120	15	38	60	0			468
Monthly Pass	1,101	569	994	184	162	110	0			3,120
Transfer	161	124	134	72	94	6	0			591
One Ride Tickets	160	62	145	12	37	11	0			427
Total Boardings	2,925	1,412	2,353	812	724	279	239	1,820		10,564
OPERATING DATA										
Revenue Vehicle Hours (RVH)	342	328	336	252	159	126	50	779		2,372
Total Vehicle Hours	356	341	349	273	172	147	60	951		2,649
Revenue Vehicle Miles (RVM)	4,277	5,275	4,526	7,304	3,340	3,276	658	8,761		37,416
Total Vehicle Miles	4,589	5,475	4,733	7,640	3,548	3,444	1,018	10,045		40,491
Marginal Operating Cost - RVH	\$31,575	\$30,327	\$31,090	\$23,300	\$14,724	\$11,650	\$4,623			\$147,289
Marginal Operating Cost - RVM	\$10,521	\$12,976	\$11,134	\$17,967	\$8,216	\$8,059	\$1,618			\$70,492
Marginal Operating Cost	\$42,096	\$43,303	\$42,224	\$41,267	\$22,941	\$19,709	\$6,241			\$217,781
Total Operating Cost (includes fixed costs)	\$53,157	\$53,601	\$52,746	\$43,381	\$29,000	\$25,773	\$9,565	\$113,140		\$380,362
Fare Revenue - ACTUALS	\$5,946	\$2,596	\$4,431	\$1,913	\$1,804	\$676	\$527	\$5,359		\$23,252
Total Institutional & MUB Pass Sales									\$3,698	
Total LCTOP Subsidized Passes									\$8,910	
Net Operating Subsidy	\$36,150	\$40,707	\$37,793	\$39,354	\$21,137	\$19,033	\$5,714	\$0		\$199,888
PERFORMANCE INDICATORS										
Marginal Operating Cost/VSH	\$92.46	\$92.46	\$92.46	\$92.46	\$92.46	\$92.46	\$92.46	\$0.00		\$62.10
Marginal Operating Cost/VSM	\$2.46	\$2.46	\$2.46	\$2.46	\$2.46	\$2.46	\$2.46	\$0.00		\$1.88
Marginal Subsidy/Passenger	\$12.36	\$28.83	\$16.06	\$48.47	\$29.19	\$68.22	\$23.91	\$0.00		\$18.92
Revenue/Passenger	\$2.03	\$1.84	\$1.88	\$2.36	\$2.49	\$2.42	\$2.21	\$2.94		\$2.20
Passengers/VSH	8.57	4.30	7.00	3.22	4.55	2.21	4.78	2.34		4.45
Passengers/VSM	8.22	4.14	6.74	2.97	4.20	1.90	3.98	1.91		0.28
Total Allocated Farebox Ratio	11.2%	4.8%	8.4%	4.4%	6.2%	2.6%	5.5%	4.7%		6.1%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

**Routes 5, 7 & Trippler do not run on Saturday

***Route 5 allocated costs less revenue from Placer County contract

**NEVADA COUNTY CONNECTS
MONTHLY OPERATIONS REPORT - 2024-25**

APRIL 2025

Monday - Saturday
26 Service Days

PASSENGER BOARDINGS	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler		Total
Regular Cash	726	327	508	251	152	94			2,058
Discount Cash	587	176	280	141	149	49	172		1,554
Free (Under 6) and Sierra College	167	199	269	174	32	24			865
Daily Pass	189	115	156	3	27	34			524
Monthly Pass	1,139	645	1,061	172	121	102			3,240
Transfer	203	141	163	66	75	15			663
One Ride Tickets	197	47	175	17	34	2			472
Tap 2 Pay	140	80	111	30	48	17			426
Total Boardings	3,348	1,730	2,723	854	638	337	172		9,802
	34%	18%	28%	9%	7%	3%	2%		100%
OPERATING DATA									
Revenue Vehicle Hours (RVH)	346	346	346	346	346	346	40		2,116
Total Vehicle Hours	360	360	360	360	360	360	48		2,208
Revenue Vehicle Miles (RVM)	4,320	4,320	4,320	4,320	4,320	4,320	549		26,469
Total Vehicle Miles	4,632	4,632	4,632	4,632	4,632	4,632	837		28,629
Marginal Operating Cost - RVH	\$31,991	\$31,991	\$31,991	\$31,991	\$31,991	\$31,991	\$3,698		\$195,645
Marginal Operating Cost - RVM	\$10,627	\$10,627	\$10,627	\$10,627	\$10,627	\$10,627	\$1,351		\$65,114
Marginal Operating Cost	\$42,618	\$42,618	\$42,618	\$42,618	\$42,618	\$42,618	\$5,049		\$260,760
Total Operating Cost (includes fixed costs)	\$53,763	\$53,763	\$53,763	\$46,221	\$53,763	\$53,763	\$7,709		\$322,745
Fare Revenue --ACTUALS	\$5,406	\$2,687	\$4,189	\$1,701	\$1,260	\$743	\$327		\$16,313
Net Operating Subsidy	\$48,357	\$51,076	\$49,574	\$44,520	\$52,503	\$53,020	\$7,381		\$306,432
Total Institutional Pass Sales								\$705	
Total M. U. B. Sales & Tap 2 Pay								\$1,486	
LCTOP Subsidized Passes								\$8,730	
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$123.17	\$123.17	\$123.17	\$123.17	\$123.17	\$123.17	\$126.24		\$29.49
Marginal Operating Cost/VSM	\$9.87	\$9.87	\$9.87	\$9.87	\$9.87	\$9.87	\$9.19		\$9.85
Marginal Subsidy/Passenger	\$14.44	\$29.52	\$18.21	\$52.13	\$82.29	\$157.33	\$42.91		\$31.26
Revenue/Passenger	\$1.61	\$1.55	\$1.54	\$1.99	\$1.97	\$2.20	\$1.90		\$1.66
Passengers/VSH	9.68	5.00	7.87	2.47	1.84	0.97	4.30		4.63
Passengers/VSM	0.78	0.40	0.63	0.20	0.15	0.08	0.31		0.37
Total Allocated Farebox Ratio	10.1%	5.0%	7.8%	3.7%	2.3%	1.4%	4.2%		5.1%

*Route A/S (Alta Sierra) runs only on Saturdays

**Routes 5 & 7 do not run on Saturdays

***Route 5 allocated pass less revenue from Passer County contract

NEVADA COUNTY CONNECTS

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

April 2025

Monday - Saturday

	APR 2025	APR 2024	% CHANGE	YTD FY2024-25	YTD FY2023-24	% CHANGE
PASSENGER BOARDINGS	26 service days	25 service days		252 service days	251 service days	
Regular Cash	2,058	2,890	-28.79%	32,597	33,966	-4.03%
Discount Cash	1,554	1,500	3.60%	11,858	13,169	-9.96%
Free (Under 6)	865	874	-1.03%	6,559	6,910	-5.08%
Daily Pass	524	390	34.36%	3,805	4,875	-21.95%
Monthly Pass	3,240	4,674	-30.68%	35,012	36,650	-4.47%
Transfer	663	596	11.24%	4,877	5,085	-4.09%
One Ride Tickets	472	410	15.12%	3,748	3,627	3.34%
Tap 2 Pay	426	0	0.00%	0	0	
Total Boardings	9,802	11,334	-14%	98,456	104,282	-6%
OPERATING DATA						
Revenue Vehicle Hours (RVH)	2,116	1,630	29.82%	15,298	14,636	4.52%
Total Vehicle Hours	2,208	1,738	27.04%	16,184	15,532	4.20%
Revenue Vehicle Miles (RVM)	26,469	24,491	8.08%	264,696	258,024	2.59%
Total Vehicle Miles	28,629	31,333	-8.63%	302,610	279,387	8.31%
Marginal Operating Cost - RVH	\$195,645	\$145,331	34.62%	\$1,414,202	\$1,304,816	8.38%
Marginal Operating Cost - RVM	\$65,114	\$68,124	-4.42%	\$647,455	\$607,048	6.66%
Marginal Operating Cost	\$260,760	\$213,455	22.16%	\$2,023,959	\$1,877,844	7.78%
Total Operating Cost (includes fixed costs)	\$322,745	\$259,829	24.21%	\$2,525,520	\$2,319,942	8.86%
Fare Revenue --ACTUALS	\$16,313	\$27,794	-41.31%	\$212,007	\$254,977	-16.85%
Net Marginal Operating Subsidy	\$306,432	\$232,035	32.06%	\$2,315,973	\$2,081,565	11.26%
PERFORMANCE INDICATORS						
Marginal Operating Cost/RVH	\$123.23	\$130.95	-5.90%	\$132.30	\$128.30	3.12%
Marginal Operating Cost/RVM	\$9.85	\$8.72	13.03%	\$7.65	\$7.28	5.06%
Total Subsidy/Passenger	\$31.26	\$20.47	52.70%	\$23.52	\$19.96	17.84%
Revenue/Passenger	\$1.66	\$2.45	-32.13%	\$2.15	\$2.45	-11.93%
Passengers/VSH	4.63	6.95	-33.38%	6.44	7.13	-9.67%
Passengers/VSM	0.37	0.46	-19.98%	0.37	0.40	-7.97%
Farebox Recovery Ratio	5.1%	10.7%	-52.75%	8.4%	11.0%	-23.62%

NCC & NCN COMBINED SERVICES
MONTHLY OPERATIONS REPORT - 2024-25

APRIL 2025

Monday - Saturday
 26 Service Days

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit		Total
PASSENGER BOARDINGS										
Regular Cash	726	327	508	251	152	94	0	2,001		4,059
Discount Cash	587	176	280	141	149	49	172			1,554
Free (Under 6) & Sierra College	167	199	269	174	32	24	0			865
Daily Pass	189	115	156	3	27	34	0			524
Monthly Pass	1,139	645	1,061	172	121	102	0			3,240
Transfer	203	141	163	66	75	15	0			663
One Ride Tickets	197	47	175	17	34	2	0			472
Tap 2 Pay	140	80	111	30	48	17	0			426
Total Boardings	3,348	1,730	2,723	854	638	337	172	2,001		11,803
OPERATING DATA										
Revenue Vehicle Hours (RVH)	346	330	341	264	163	132	40	833		2,448
Total Vehicle Hours	360	343	354	286	176	154	48	1,002		2,722
Revenue Vehicle Miles (RVM)	4,320	5,348	4,583	7,652	3,400	3,432	549	10,011		39,295
Total Vehicle Miles	4,632	5,540	4,790	8,004	3,608	3,608	837	11,238		42,256
Marginal Operating Cost - RVH	\$31,991	\$30,512	\$31,483	\$24,409	\$15,025	\$12,205	\$3,698			\$149,323
Marginal Operating Cost - RVM	\$10,627	\$13,156	\$11,275	\$18,823	\$8,364	\$8,443	\$1,351			\$72,039
Marginal Operating Cost	\$42,618	\$43,667	\$42,758	\$43,232	\$23,389	\$20,647	\$5,049			\$221,362
Total Operating Cost (includes fixed costs)	\$53,763	\$53,995	\$53,387	\$45,806	\$29,530	\$27,000	\$7,709	\$121,329		\$392,519
Fare Revenue - ACTUALS	\$5,406	\$2,687	\$4,189	\$1,701	\$1,260	\$743	\$327	\$5,911		\$22,224
Total Institutional & MUB Pass Sales & Tap 2 Pay										\$2,191
Total LCTOP Subsidized Passes										\$8,730
Net Operating Subsidy	\$48,357	\$51,308	\$49,198	\$44,105	\$28,270	\$26,257	\$7,382	\$115,418		\$370,295
PERFORMANCE INDICATORS										
Marginal Operating Cost/VSH	\$92.46	\$92.46	\$92.46	\$92.46	\$92.46	\$92.46	\$92.46	\$0.00		\$61.00
Marginal Operating Cost/VSM	\$2.46	\$2.46	\$2.46	\$2.46	\$2.46	\$2.46	\$2.46	\$0.00		\$1.83
Marginal Subsidy/Passenger	\$14.44	\$29.66	\$18.07	\$51.65	\$44.31	\$77.91	\$42.92	\$57.68		\$31.37
Revenue/Passenger	\$1.61	\$1.55	\$1.54	\$1.99	\$1.97	\$2.20	\$1.90	\$2.95		\$1.88
Passengers/VSH	9.68	5.24	8.00	3.23	3.93	2.55	4.30	2.40		4.82
Passengers/VSM	9.30	5.04	7.70	2.99	3.64	2.19	3.58	2.00		0.30
Total Allocated Farebox Ratio	10.1%	5.0%	7.8%	3.7%	4.3%	2.8%	4.2%	4.9%		5.7%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

Routes 5, 7 & Tripper do not run on Satu *Route 5 allocated costs less revenue from Placer County contract

Sierra College FY 2024 / 2025

Route #	Jul'24	Aug'24	Sep'24	Oct'24	Nov'24	Dec'24	Jan'25	Feb'25	Mar'25	Apr'25	May'25	Jun'25	Route Totals
1/6 - School Tripper	0	0	0	0	0	0	0	0	0	0	0	0	-
1 - Grass Valley/Nevada City	89	76	55	66	37	19	38	58	42	68	0	0	548.00
3/2 - Grass Valley/Ridge Rd	20	8	65	56	5	14	26	23	6	6	0	0	229.00
4 - Grass Valley/Sierra College/Brunswick	75	124	111	113	91	56	121	188	145	142	0	0	1,166.00
5 - Auburn	10	27	49	66	37	29	37	122	131	147	0	0	655.00
6 - Penn Valley/Lake Wildwood	15	27	25	30	31	33	27	11	19	15	0	0	233.00
7 - North San Juan	5	16	22	16	10	4	12	13	12	19	0	0	129.00
Totals	214	278	327	347	211	155	261	415	355	397	-	-	2,960.00
Total Overall Ridership	10,641	10,661	9,690	10,261	8,753	10,178	9,420	7,958	8,744	9,802	-	-	
Total Ridership Route 4 (serving Sierra College)	3,164	3,179	2,658	2,583	2,376	2,706	2,540	2,208	2,353	2,723	-	-	
Period totals			819			713			1,031			397	



COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>

David Garcia
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: May 21, 2025

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: Nevada County Now Operations Report for Mar - Apr 2025

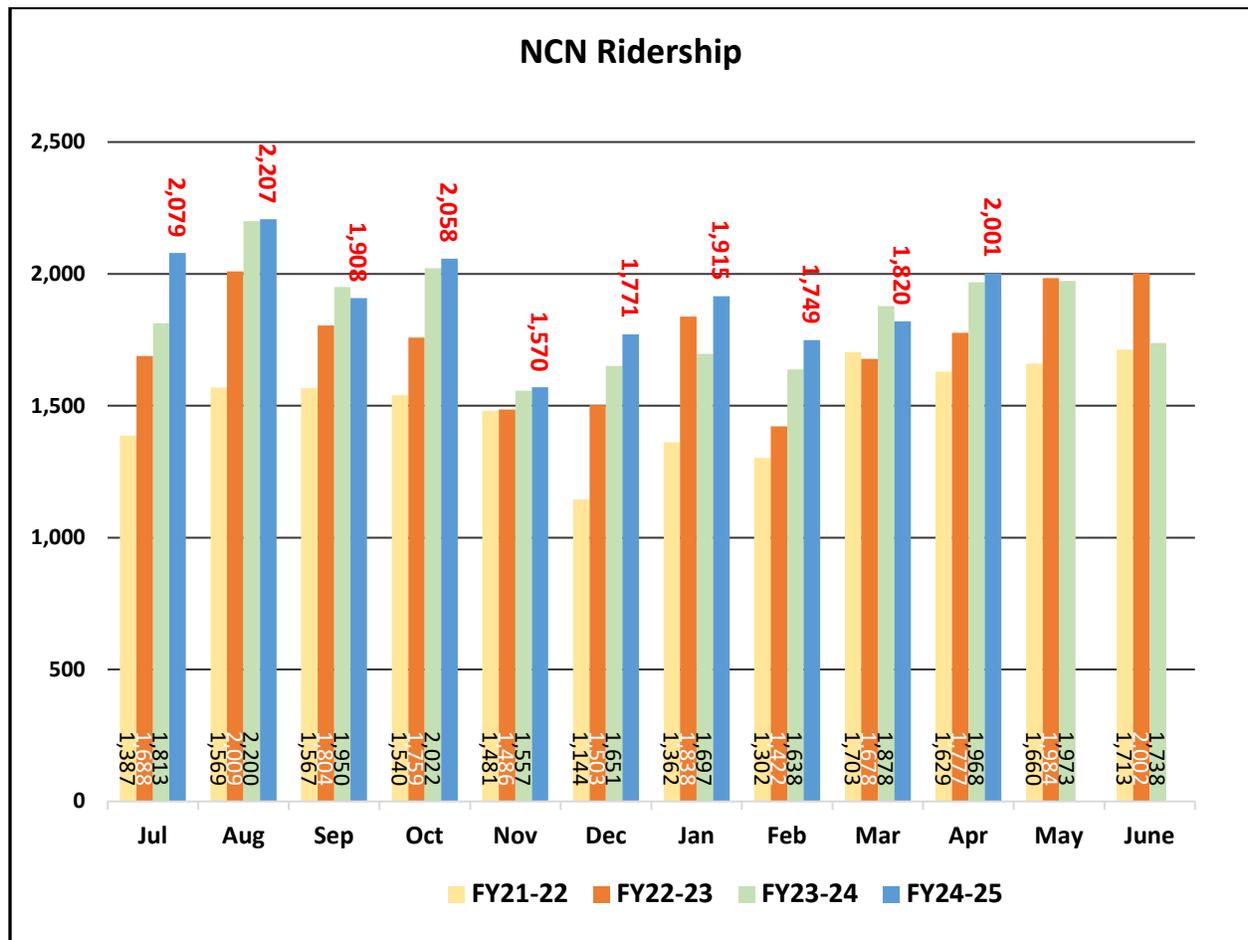
RECOMMENDATION: Accept the report.

BACKGROUND: Nevada County Now (NCN) operates Americans with Disabilities Act (ADA) paratransit service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood and Alta Sierra. The following performance metrics are captured and reported on a monthly basis.

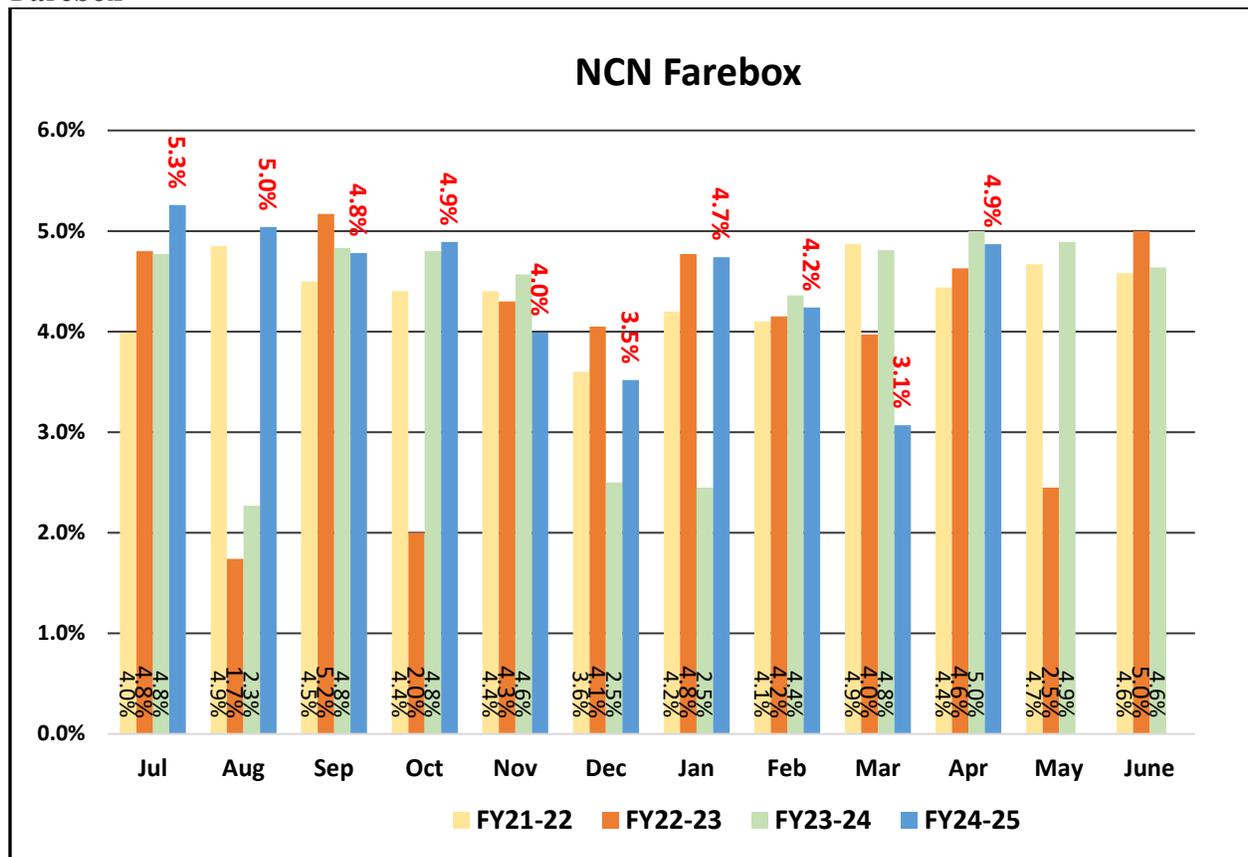
System Snapshot

	March	April
Ridership	1820	2001
Revenue Hours	779	833
Revenue Miles	8761	10011
Productivity	2.48	2.52
Farebox	3.07%	4.87%

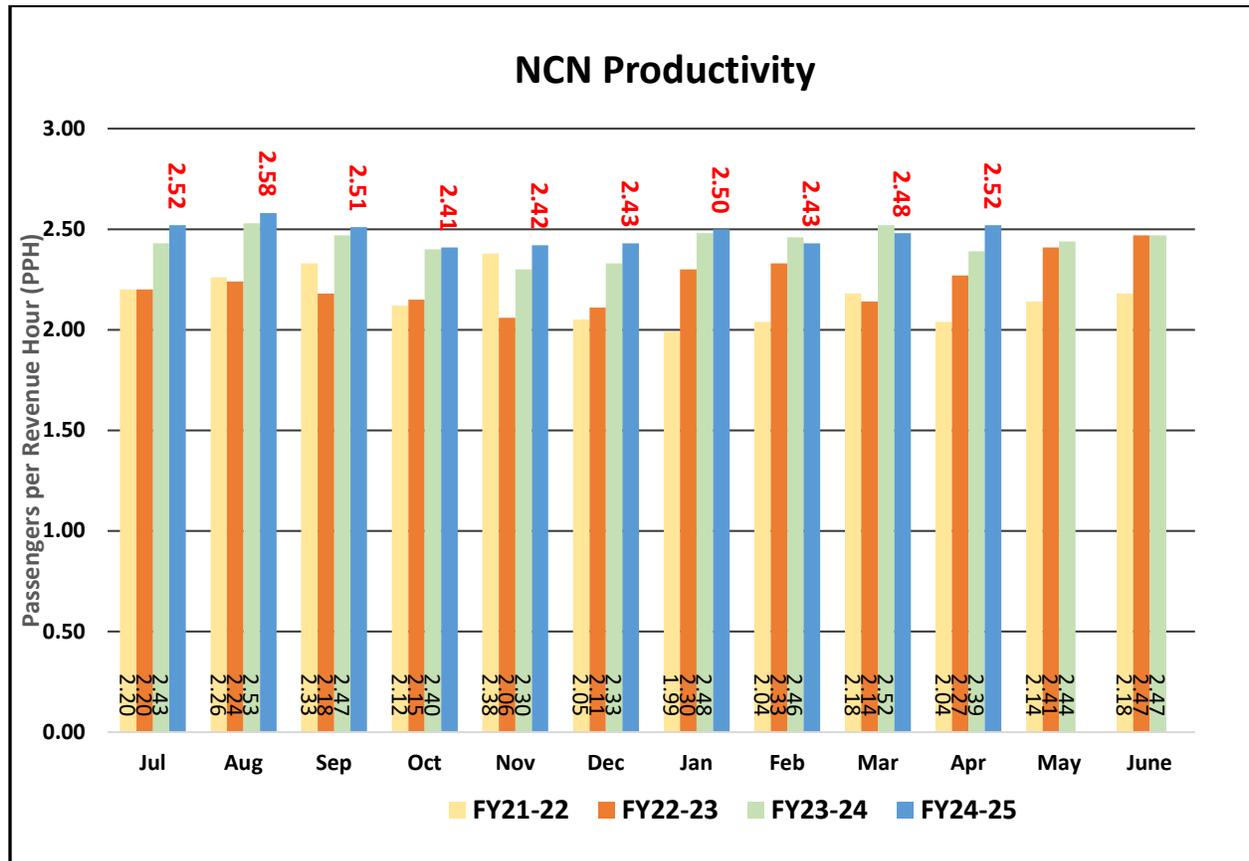
Ridership



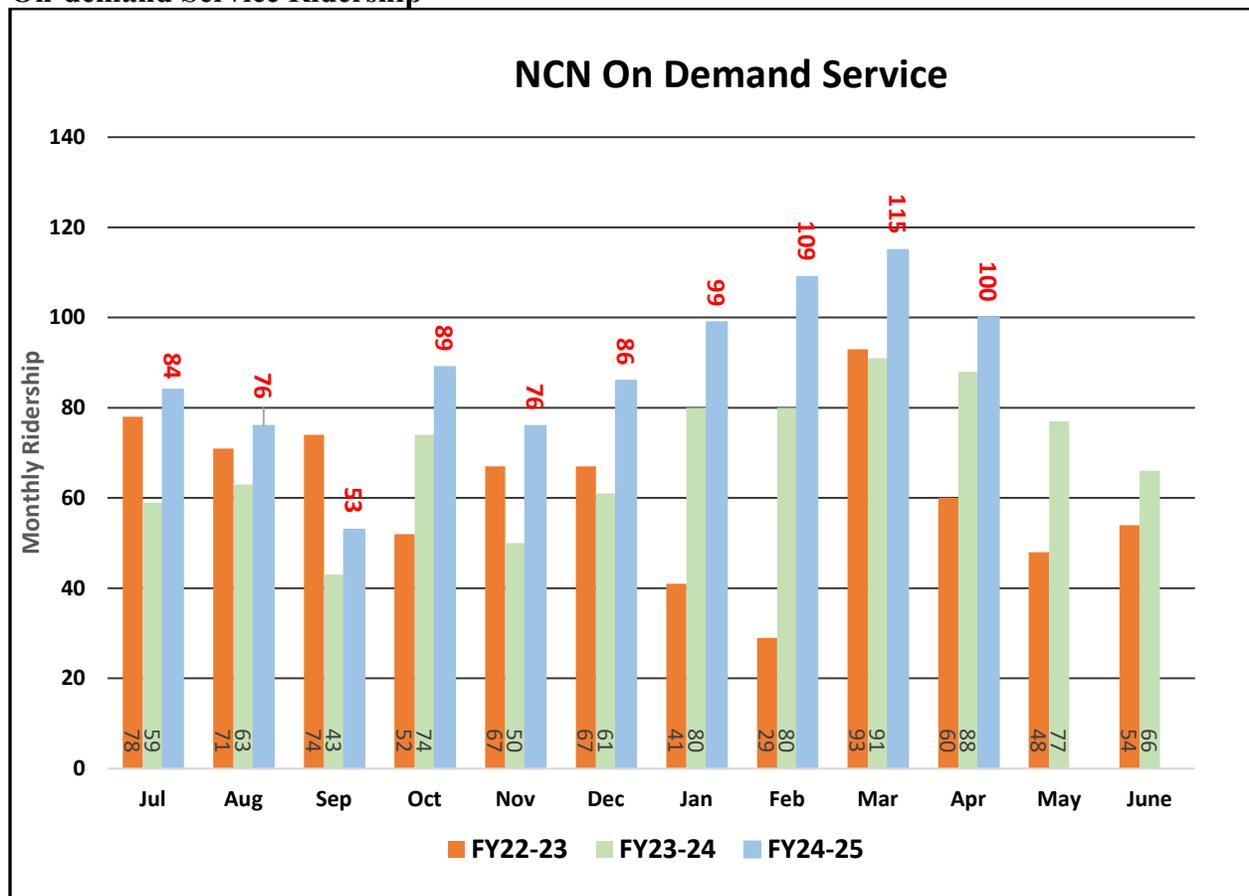
Farebox



Passenger per Service Hour-PPH (productivity)



On-demand Service Ridership



Year-to-Date

Total boardings year-to-date (YTD) FY24-25 are 19,078, an increase of 4 percent compared to the prior year (FY24/25 19,078 vs. FY23/24 18,374).

The NCN farebox recovery rate (FBR) for FY24-25 YTD is 4.4 percent, which is 11 percent above prior year (FY23/24 4.0 percent).

Productivity for FY24-25 YTD is at 2.48 PPH which is 2.1 percent above prior year for the same period (FY24/25 2.48 vs. FY23/24 2.43)

On-Demand Services

Senior On-demand services were implemented in April 2020, providing on-demand service to seniors 65 and over within the regular ADA service, with ADA On-demand service beginning in August 2023.

Year-to-date the overall combined on-demand service has provided 887 passenger trips, which is 29 percent higher than the prior year for the same period (FY24-25 887 vs FY23/24 689). We had our highest On-demand ridership ever in March with 115 passenger trips. This is a positive trend, and we will continue to encourage use of the on-demand services.

We had a change in General Manager for our contractor in March. The new general manager is Sonia Sherman, who comes to us from Glenn County Transit where she worked for Paratransit Services in operations. Sonia is a great addition to our team and I look forward to working with her to build the services.

Please contact me if you have any questions prior to the July 9, 2025, TSC Meeting.

TT:RVV

Monday-Saturday	July	August	September	October	November	December	January	February	March	April	May	June	Yr to Date
Days of Service													0
Total Mileage:	11,650	11,555	10,519	11,687	8,787	10,216	10,591	9,927	10,045	11,238			106,215
Service Miles	10,344	10,270	9,421	10,328	7,733	8,869	9,414	8,829	8,761	10,011			93,980
Deadhead Miles	1306	1285	1098	1359	1,054	1347	1177	1098	1284	1,227			12235
18,400													
Total Hours:	1,024.60	1,053.02	928.63	1,080.17	819.07	924.25	974.05	921.85	950.82	1,002.02			9,678.47
Service Hours	859.87	884.97	780.12	891.92	679.10	764.32	806.13	763.85	778.73	833.00			8,042.00
Deadhead Hours	164.73	168.05	148.5167	188.25	139.97	159.93	167.92	158.00	172.08	169.02			1636.47
Percent of Max Hours	6%	6%	5%	6%	4%	5%	5%	5%	5%	5%	0%	0%	53%
Boardings/Delivered	2,079	2,207	1,908	2,058	1,570	1,771	1,915	1,749	1,820	2,001			19,078
Subscriptions	1093	1174	1058	1146	936	1028	1098	952	999	1118			10602
Demand Response	902	957	797	823	558	657	718	688	706	783			7589
Senior DAR Delivered	50	42	30	51	41	52	59	84	35	67			511
ADA DAR Delivered	34	34	23	38	35	34	40	25	80	33			376
Non Boardings	70	84	81	88	63	84	121	80	58	70			799
No Shows	21	30	30	28	18	30	37	35	18	17			264
Late Cancels	38	40	42	47	35	43	57	32	36	42			412
Group No Shows	7	10	6	7	5	8	21	10	1	9			84
Group Late Cancels	4	4	3	6	5	3	6	3	3	2			39
Refused	0	0	0	0	0	0	0	0	0	0			0
Denials	0	0	0	0	0	0	0	0	0	0			0
In Service Veh Failures	0	0	0	0	0	0	0	2	2	4	0	0	8
Accidents	0	0	0	0	0	0	0	0	0	0	0	0	0
Fare Revenue	\$6,456.00	\$6,251.00	\$5,672.00	\$6,083.05	\$4,518.00	\$ 4,149.00	\$ 5,687.00	\$ 4,986.65	\$ 3,634.00	\$5,911.00			\$ 53,347.70
Farebox Percentage	5.26%	5.04%	4.78%	4.89%	3.99%	3.52%	4.74%	4.24%	3.07%	4.87%			4.44%
Passengers Per Hour	2.52	2.58	2.51	2.41	2.42	2.43	2.50	2.43	2.48	2.52			2.48
Price/Ride	\$ 3.11	\$ 2.83	\$ 2.97	\$ 2.96	\$ 2.88	\$ 2.34	\$ 2.97	\$ 2.85	\$ 2.00	\$ 2.95			\$ 2.79
Subscription %	52.57%	53.19%	55.45%	55.69%	59.62%	58.05%	57.34%	54.43%	54.89%	55.87%			55.71%
No Show %	1.01%	1.36%	1.57%	1.36%	1.15%	1.69%	1.93%	2.00%	0.99%	0.85%			1.39%
Late Cancel %	1.83%	1.81%	2.20%	2.28%	2.23%	2.43%	2.98%	1.83%	1.98%	2.10%			2.17%
Group No Shows %	0.34%	0.45%	0.31%	0.34%	0.32%	0.45%	1.10%	0.57%	0.05%	0.45%			0.44%
Group Late Cancels %	0.19%	0.18%	0.16%	0.29%	0.32%	0.17%	0.31%	0.17%	0.16%	0.10%			0.21%
Refused %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%
Denials %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%
ADA Board/Delivered	1941	2080	1792	1905	1446	1634	1760	1592	1659	1831			17640
ADA % of Total	93%	94%	94%	93%	92%	92%	92%	91%	91%	92%			92%
ADA No Shows	20	30	29	28	17	25	34	34	18	16			251
ADA Subscription	1053	1138	1032	1117	913	1001	1078	934	979	1095			10340