

**TRANSIT SERVICES COMMISSION  
WESTERN NEVADA COUNTY  
AGENDA  
Wednesday November 12, 2025, 8:30 A.M.  
GRASS VALLEY CITY COUNCIL CHAMBERS  
125 E. MAIN ST.  
GRASS VALLEY, CA 95945**

Duane Strawser, City of Grass Valley – Community Risk Reduction Manager, Member-at-large, Chair  
Lou Ceci, Vice-Mayor, City of Nevada City, Vice-Chair  
Robb Tucker, Supervisor, District 2, County of Nevada  
Tom Ivy, Councilmember, Grass Valley City Council  
Hardy Bullock, Supervisor, District 5, County of Nevada

**AGENDAS ARE AVAILABLE HERE:** <https://www.nevadacountyca.gov/3559/Governance>

**Virtual Link**

Topic: Transit Services Commission  
Time: Nov 12, 2025 08:30 AM Pacific Time (US and Canada)  
Join Zoom Meeting  
<https://us06web.zoom.us/j/88980585384?pwd=BzDSzRWddBTnbWmymRa9TBalZQNTLa.1>

View meeting insights with Zoom AI Companion  
<https://us06web.zoom.us/launch/edl?muid=0c377ac6-5e1f-4ea7-868c-ed6923bdd0f4>

Meeting ID: 889 8058 5384  
Passcode: 652132

**REGULAR MEETING:** 8:30 A.M.

**STANDING ORDERS:** Call the Meeting to Order.

**PLEDGE OF ALLEGIANCE**

.....  
ANY MEMBER OF THE AUDIENCE DESIRING TO ADDRESS THE COMMISSION ON A MATTER ON THE AGENDA, please come to the podium when the item number and subject matter are announced. When recognized, please provide your name and address for the record. In order that all interested parties have an opportunity to speak, please limit your comments to the specific item under discussion. For items **not** on the agenda, please refer to the Public Comment section.  
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1. **Call to Order**
2. **Roll Call**
3. **PUBLIC COMMENT:** Members of the public may make comments at this time on any items not appearing on the agenda that are of interest to the public and are within the jurisdiction of the Commission, provided that no action shall be taken unless otherwise authorized by Section 54954.2 of the Ralph M. Brown Act.

1. The total amount of time allotted for receiving such public comment may be limited to not less than 15 minutes during any regular Commission meeting.
2. The Chairman may limit any individual to not less than 3 minutes. Time to address the Commission will be allocated based on the number of requests received. Not all members may be allowed to speak if the total time allocated expires.

**CONSENT ITEMS:** These items listed are considered routine and non-controversial, and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

**4. Approve Minutes of the September 17, 2025, Commission Meeting**

**Recommendation:** Approve minutes

**(pages 1 -3)**

**ACTION ITEMS:**

**5. Approve the 2026 Transit Services Commission Meeting Schedule**

**Recommendation:** Approve the Schedule

**(pages 4 - 5)**

**INFORMATIONAL ITEMS:**

**6. Manager's Report:**

**Recommendation:** None

**(pages 6 - 11)**

**7. Nevada County Connects Operations Report**

**Recommendation:** Accept the report

**(pages 12 - 23)**

**8. Nevada County Now Operations Report**

**Recommendation:** Accept the report

**(pages 24 - 28)**

**9. COMMISSIONER COMMENTS AND ANNOUNCEMENTS**

The next scheduled Transportation Services Commission meeting is on Wednesday January 21, 2026, at 8:30 AM at Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 unless otherwise noticed.

**11. ADJOURNMENT**

This agenda was posted 72 hours in advance of the meeting at the Eric Rood Administrative Center, the Town of Truckee Administrative Center, the City Hall of Grass Valley and the [www.goldcountrystage.com](http://www.goldcountrystage.com) website.

<p><b>COMMONLY USED ACRONYMS</b>  <b>TRANSIT SERVICES COMMISSION (TSC)</b></p>
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ADA	Americans with Disabilities Act
ADT	Average Daily Trip
APTA	American Public Transportation Association
ARRA	American Recovery and Reinvestment Act
ARB	Air Resources Board (same agency as CARB)
ATCI-MAPCO	Accessible Transportation Coalition Initiatives/Mobility Action Plan Coalition
BOS	Board of Supervisors
CAL-ACT	California Association for Coordinated Transportation
CAL-TIP	California Transit Indemnity Pool
CALTRANS	California Department of Transportation
CARB	California Air Resources Board
CCAA	California Clean Air Act
CDBG	Community Development Block Grant
CEQA	California Environmental Quality Act
CIP	Capital Improvement Program
CMAQ	Congestion Mitigation and Air Quality
CNG	Compressed Natural Gas
GCL	Gold County Lift
GCS	Gold County Stage
CSAC	California State Association of Counties
CT	Caltrans
CTA	California Transit Association
CTAA	Community Transportation Association of America
CTC	California Transportation Commission
CTP	California Transportation Plan
CTS	Community Transit Service
CTSA	Consolidated Transportation Service Agency
CTSGP-CTAP	California Transit Security Grant Program-California Transit Assistance Fund
DBE	Disadvantaged Business Enterprise
DPW	Department of Public Works (formerly DOTS)
EIR	Environmental Impact Report
EPA	Environmental Protection Agency
ERC	Economic Resource Council
FFY	Federal Fiscal Year
FTA	Federal Transit Administration
FY	Fiscal Year
GCS	Gold Country Stage
GV	Grass Valley
ITS	Intelligent Transportation Systems
JARC	Job Access & Reverse Commute
JPA	Joint Powers Agreement
LAFCO	Local Agency Formation Commission
LCTOP	Low Carbon Transit Operations Program
LOP	Lake of the Pines
LOS	Level of Service
LTF	Local Transportation Fund
LWW	Lake Wildwood
MAP	Mobility Action Partners
MAP 21	Moving Ahead for Progress in the 21 <sup>st</sup> Century Act (Federal)
MM	Mobility Management
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MTC	Metropolitan Transportation Commission

<p><b>COMMONLY USED ACRONYMS</b>  <b>TRANSIT SERVICES COMMISSION (TSC)</b></p>
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MUB	Multi-use building
NC	Nevada City
NCCA	Nevada County Contractors' Association
NCTC	Nevada County Transportation Commission
NEPA	National Environmental Policy Act
NSAQMD	Northern Sierra Air Quality Management District
NSJ	North San Juan
OWP	Overall Work Program
PAC	Project Advisory Committee
PCT	Placer County Transit
PCTPA	Placer County Transportation Planning Agency
PV	Penn Valley
PTMISEA	Public Transportation Modernization Improvement & Service Enhancement Act.
PUC	Public Utilities Commission
R/W	Right-of-Way
RAB	Roundabout
RCTF	Rural Counties Task Force
RDA	Redevelopment Agency
RFP	Request for Proposal
RIP	Regional Improvement Program
RPA	Rural Planning Assistance
RR	Rough & Ready
RT	Route
RTP	Regional Transportation Plan
RTPA	Regional Transportation Planning Agency
SACOG	Sacramento Area Counsel of Governments
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
SDA	Special Development Areas
SEDD	Sierra Economic Development District
SOV	Single Occupant Vehicle
SBD	Supervising Bus Driver
SSTAC	Social Services Technical Advisory Council
STA	State Transit Assistance
STIP	State Transportation Improvement Program
TAC	Transit Citizen's Advisory Committee
TART	Tahoe Area Regional Transit
TDA	Transportation Development Act
TDP	Transit Development Plan
TE	Transportation Enhancement
TNT/TMA	Truckee-North Tahoe Transportation Management Association
TPA	Triennial Performance Audit
TRPA	Tahoe Regional Planning Agency
TSC	Transit Services Commission
TSD	Transit Services Division
TSM	Transit Services Manager
TTC	Tinloy Street Transit Center
VMT	Vehicle Miles of Travel
VSH	Vehicle Service Hour
VSM	Vehicle Service Miles

Updated 5-1-17

# **TRANSIT SERVICES COMMISSION**

## Minutes of Meeting

Wednesday, September 17, 2025, 8:30 AM

The scheduled meeting of the Transit Services Commission, Western Nevada County, was held at the Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 and pursuant to Governor Gavin Newsom's Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada also held the scheduled meeting of the Transit Services Commission virtually via Zoom from the Grass Valley City Hall. The September 17, 2025 meeting of the Transit Services Commission (TSC) was opened by Commissioner Lou Ceci.

**1. Call to Order:** Commissioner Lou Ceci called the meeting to order at 8:30 AM. Commissioner Lou Ceci asked Transit Manager, Robin VanValkenburgh to lead the Pledge of Allegiance.

## **2. Roll Call:**

### **Commissioners Present:**

Lou Ceci, Vice Mayor, City of Nevada City, Chair

Duane Strawser, Fire Safe Council, Member-at-large, Vice Chair

Tom Ivy, Councilmember, Grass Valley City Council

Hardy Bullock, Supervisor, District 5, County of Nevada

### **Commissioners Absent:**

Robb Tucker, Supervisor, District 2, County of Nevada

### **Staff Present:**

Robin Van Valkenburgh, Transit Services Manager

### **3. Public Comment:**

Members of the public may make comments at this time on any items not appearing on the agenda that are of interest to the public and are within the jurisdiction of the Commission, provided that no action shall be taken unless otherwise authorized by Section 54954.2 of the Ralph M. Brown Act.

There was one public comment outside the scope of the current agenda via voicemail at the Nevada County Transportation Commission office requesting better attention to the landscaping at the Tinloy Transit Center on Tinloy St, Grass Valley. .There were no other public comments on non-agenda items in person or online.

**CONSENT ITEMS:** These items listed are considered routine and non-controversial and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

There were no requests, in public or online to remove any items from the agenda.

### **4. Approve Minutes of the September 17, 2025, Commission Meeting (pages 1 – 3)**

Commissioner Lou Ceci called for a motion to approve the Minutes of the September 17, 2025 Commission Meeting. Commissioner Duane Strawser motioned to approve the minutes of the March 19, 2025 minutes. Commissioner Tom Ivy seconded the motion, on a roll call vote the motion was passed unanimously.

### **ACTION ITEMS:**

### **5. Resolution Authorizing the Purchase of Two ADA Accessible Class E – 24 Passenger Cutaway Buses and Amending the FY25-25 Transit Services Division Budget. (page 4 – 17)**

Commissioner Lou Ceci called for a motion to approve the Resolution 25-001, authorizing the purchase of two ADA Accessible Class E – 24 Passenger Cutaway Buses and amending the FY25-25 Transit Services Division budget. Commissioner Duane Strawser motioned to approve the Resolution 25-001. Commissioner Tom Ivy seconded the motion, on a roll call vote the motion was passed unanimously.

### **6. Resolution Authorizing the Establishment of Free Fares for Youth Ages 6 – 17 (pages 18 – 21)**

A public comment was received by Graham Gardemeyer, Chair of the Nevada County Youth Commission (NCYC), who wished to express his support of Resolution 25-002 and to acknowledge and thank the other commissioners on the NCYC board and the Recreation Sub-Committee of NCYC and Transit Manager Robin Van Valkenburgh for helping to bring this concept to fruition.

Commissioner Lou Ceci called for a motion to approve the Resolution 25-002, authorizing the establishment of Free Fares for youth Ages 6 – 17.

Commissioner Hardy Bullock motioned to approve Resolution 25-002. Commissioner Tom Ivy seconded the motion, on a roll call vote the motion was passed unanimously.

**INFORMATIONAL ITEMS:**

**6. Manager’s Report:** (page 22 - 28)  
The Manager’s report was accepted.

**7. Nevada County Connects Operations Report** (pages 29 - 46)  
The Nevada County Connects Operations report was accepted.

**8. Nevada County Now Operations Report** (pages 47 - 52)  
The Nevada County Now Operations report was accepted.

**9. COMMISSIONER COMMENTS AND ANNOUNCEMENTS**

The next scheduled Transportation Services Commission meeting is on Wednesday November 12, 2025, at 8:30 AM at Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 unless otherwise noticed.

**10. ADJOURNMENT**

Commissioner Lou Ceci ended the September 18, 2025 Transit Services Commission meeting at 9:30AM.

Respectfully submitted by Elizabeth Nielsen, Accounting Technician, Nevada County Public Works Department.



**COUNTY OF NEVADA**  
**COMMUNITY DEVELOPMENT AGENCY**  
**DEPARTMENT OF PUBLIC WORKS**  
**TRANSIT SERVICES DIVISION**  
**950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617**  
**(530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847**  
<http://new.nevadacounty.com>

David Garcia,  
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION**  
**Action Item**

**MEETING DATE:** November 12, 2025

**TO:** Transit Services Commission

**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** **Approve the Proposed 2026 Transit Services Commission Meeting Schedule**

**RECOMMENDATION:** Approve the 2026 Transit Services Commission meeting schedule.

**BACKGROUND:** The Transit Services Commission meets the 3<sup>rd</sup> Wednesday every other month at 8:30 AM.

Staff is proposing the attached meeting schedule, developed in conjunction with NCTC and in respect to the known Board of Supervisors meeting schedule. An additional meeting may be scheduled at the Commission's request for the purpose of reviewing the draft Transit Services Division FY2025-26 budget as per the process indicated in the Transit Services Commission Joint Powers Authority agreement.

Staff is proposing not to hold the July 15, 2026 meeting due to the fact that NCTC is holding their meeting scheduled for that day in Truckee. A revised meeting date or location may be created if the Commissioners so choose.

The proposed schedule memorializes the meeting dates and locations.

Please contact me if you have any questions prior to the November 12, 2025 TSC Meeting.

TT:RVV

**TRANSIT SERVICES COMMISSION (TSC)  
WESTERN NEVADA COUNTY**

**2026 MEETING SCHEDULE**

THIRD WEDNESDAY OF EVERY OTHER MONTH

All meetings begin at 8:30 a.m. unless noted otherwise

<b>JANUARY 21, 2026</b>	<b><u>Virtual or Grass Valley</u></b>
<b>MARCH 18, 2026</b>	<b><u>Virtual or Grass Valley</u></b>
<b>MAY 20, 2026</b>	<b><u>Virtual or Grass Valley</u></b>
<b>JULY 15, 2026</b>	<b><u>Optional – NCTC Meeting in Truckee</u></b>
<b>SEPTEMBER 16, 2026</b>	<b><u>Virtual or Grass Valley</u></b>
<b>NOVEMBER 18, 2026</b>	<b><u>Virtual or Grass Valley</u></b>

**TSC meetings are held at the following locations:**

**Grass Valley City Hall  
125 East Main St.  
Grass Valley, CA 95945**

**Or**

**Virtually via Zoom link**

**SPECIAL MEETINGS:**

**As needed, for items of business as directed by the Transit Services Commission.**



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David Garcia  
Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION  
Information Item**

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**MEETING DATE:** November 12, 2025

**TO:** Transit Services Commission

**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** **Manager's Report - Oral**

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**RECOMMENDATION:** Accept the report.

**BACKGROUND:**

Please contact me if you have any questions prior to the November 12, 2025, TSC Meeting.

# Draft Horse Classic

## 2024--2025

Thursday Boardings			
Route #	2024	2025	Difference
1	131	151	20
3/2	90	109	19
4	138	133	(5)
5	29	0	(29)
6	8	31	23
7	18	4	(14)
1/6	19	0	(19)
<b>Totals</b>	<b>433</b>	<b>428</b>	<b>(5)</b>

Friday Boardings			
Route #	2024	2025	Difference
1	161	154	(7)
3/2	92	68	(24)
4	113	102	(11)
5	36	33	(3)
6	33	16	(17)
7	9	4	(5)
1/6	10	0	(10)
<b>Totals</b>	<b>454</b>	<b>377</b>	<b>(77)</b>

Saturday Boardings			
Route #	2024	2025	Difference
1	94	57	(37)
3/2	58	75	17
4	70	50	(20)
5			0
6	16	12	(4)
7			0
1/6			0
<b>Totals</b>	<b>238</b>	<b>194</b>	<b>(44)</b>

Rts. 5, 7 & 1/6 do not run on Saturdays

All Free Fare Days

Thursday, Friday and Saturday			
Route #	2024	2025	Difference
1	386	362	(24)
3/2	240	252	12
4	321	285	(36)
5	65	33	(32)
6	57	59	2
7	27	8	(19)
1/6	29	0	(29)
<b>Totals</b>	<b>1,125</b>	<b>999</b>	<b>(126)</b>

Thurs	Fri	Sat	
2025-- 09/18/24	2025-- 09/19/24	2025-- 09/20/24	
\$541.50	\$627.00	\$307.50	<b>\$1,476.00</b>

Thurs	Fri	Sat	
2024-- 09/19/24	2024-- 09/20/24	2024-- 09/21/24	
\$706.50	\$754.50	\$367.50	\$1,828.50

**LCTOP Free Fares  
Health Fair**

<b>2025</b>		
<b>Fri. Sept. 18</b>		
Route #	2025	Fares
1	117	\$176
3/2	70	\$105
4	121	\$182
5	33	\$86
6	19	\$50
7	1	\$3
1/6	16	\$24
<b>Totals</b>	<b>377</b>	<b>\$624</b>

## Sierra College FY 2025 / 2026

Route #	Jul'25	Aug'25	Sep'25	Oct'25	Nov'25	Dec'25	Jan'26	Feb'26	Mar'26	Apr'26	May'26	Jun'26	Route Totals
1/6 - School Tripper	0	0	0	0	0	0	0	0	0	0	0	0	-
1 - Grass Valley/Nevada City	78	113	100										291.00
3/2 - Grass Valley/Ridge Rd	17	35	49										101.00
4 - Grass Valley/Sierra College/Brunswick	43	184	309										536.00
5 - Auburn	33	53	104										190.00
6 - Penn Valley/Lake Wildwood	47	62	57										166.00
7 - North San Juan	4	4	5										13.00
<b>Totals</b>	<b>222</b>	<b>451</b>	<b>624</b>	-	-	-	-	-	-	-	-	-	<b>1,297.00</b>
<b>Total Overall Ridership</b>	<b>9,345</b>	<b>12,015</b>	<b>10,133</b>	-	-	-	-	-	-	-	-	-	<b>31,493</b>
<b>Total Ridership Route 4 (serving Sierra College)</b>	<b>2,615</b>	<b>2,988</b>	<b>2,947</b>										<b>8,550</b>
Period totals			1,297			-			-			-	

**LCTOP Free Fares  
Senior Health Clinic**

<b>2025</b>		
<b>Wed. Oct. 8</b>		
Route #	2025	Fares
1	198	\$297
3/2	97	\$146
4	150	\$225
5	34	\$90
6	36	\$105
7	10	\$27
1/6	10	\$15
<b>Totals</b>	<b>535</b>	<b>\$908</b>

## Sierra College FY 2025 / 2026

Route #	Jul'25	Aug'25	Sep'25	Oct'25	Nov'25	Dec'25	Jan'26	Feb'26	Mar'26	Apr'26	May'26	Jun'26	Route Totals
1/6 - School Tripper	0	0	0	0	0	0	0	0	0	0	0	0	-
1 - Grass Valley/Nevada City	78	113	100	119									410.00
3/2 - Grass Valley/Ridge Rd	17	35	49	67									168.00
4 - Grass Valley/Sierra College/Brunswick	43	184	309	265									801.00
5 - Auburn	33	53	104	90									280.00
6 - Penn Valley/Lake Wildwood	47	62	57	52									218.00
7 - North San Juan	4	4	5	11									24.00
<b>Totals</b>	<b>222</b>	<b>451</b>	<b>624</b>	<b>604</b>	-	-	-	-	-	-	-	-	<b>1,901.00</b>
<b>Total Overall Ridership</b>	<b>9,345</b>	<b>12,015</b>	<b>10,133</b>	<b>10,603</b>	-	-	-	-	-	-	-	-	<b>42,096</b>
<b>Total Ridership Route 4 (serving Sierra College)</b>	<b>2,615</b>	<b>2,988</b>	<b>2,947</b>	<b>2,083</b>									<b>10,633</b>
Period totals			1,297			604			-			-	



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David Garcia  
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION**  
**Information Item**

**MEETING DATE:** November 12, 2025

**TO:** Transit Services Commission

**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** Nevada County Connects Operations Report for Sept. - October 2025

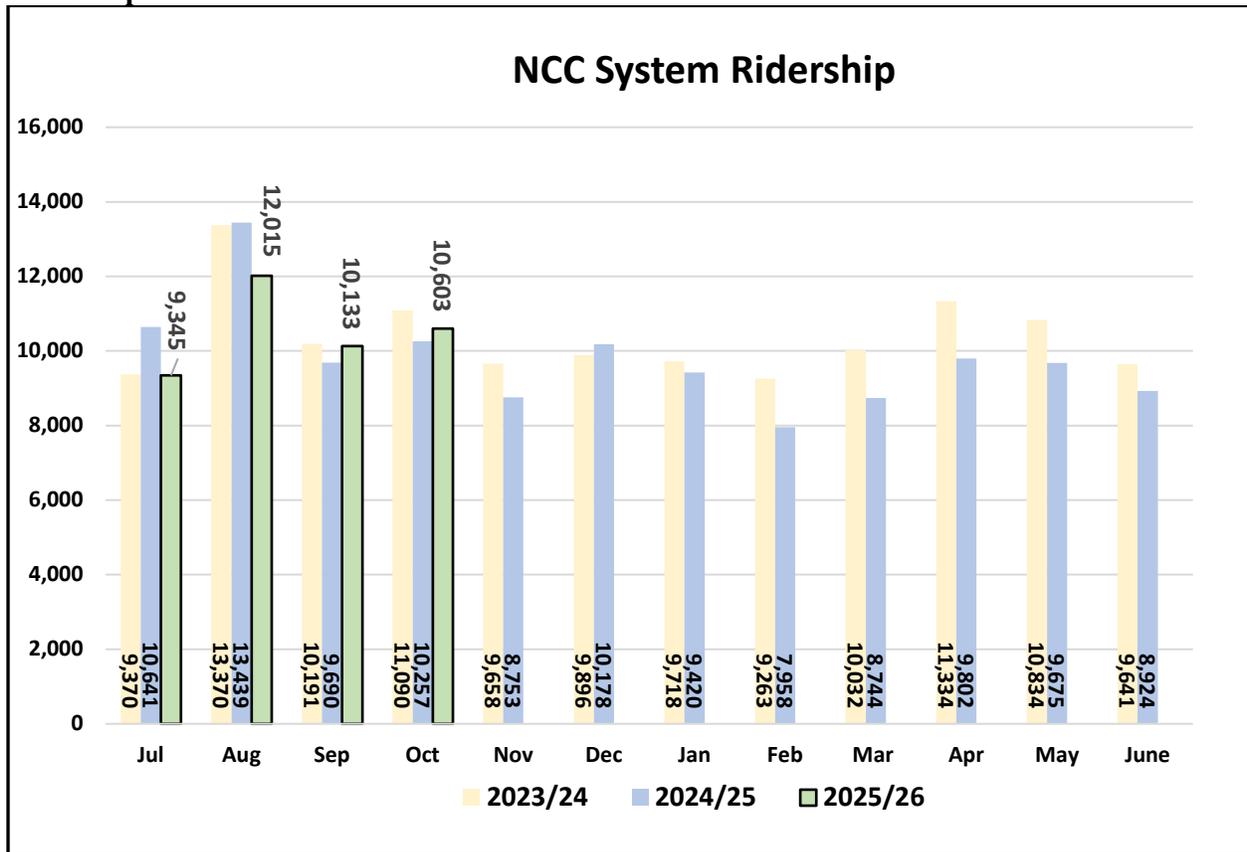
**RECOMMENDATION:** Accept the report.

**BACKGROUND:** Nevada County Connects (NCC) operates fixed route bus service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood, Alta Sierra and Lake of the Pines. NCC also provides regional bus service to Auburn Monday through Friday, providing connections to Placer County Transit, Auburn Transit and Amtrak. The following performance metrics are captured and reported on a monthly basis.

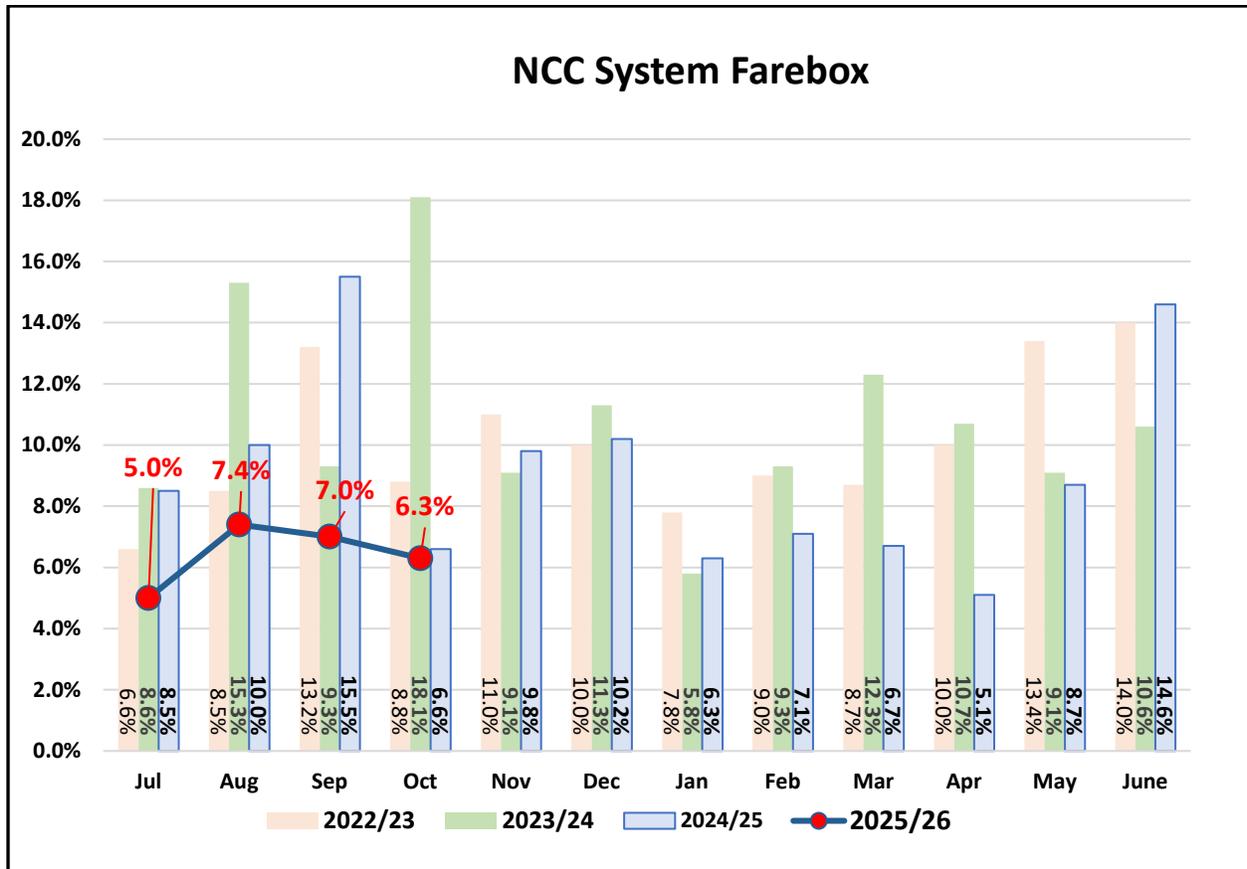
**System Performance Snapshot**

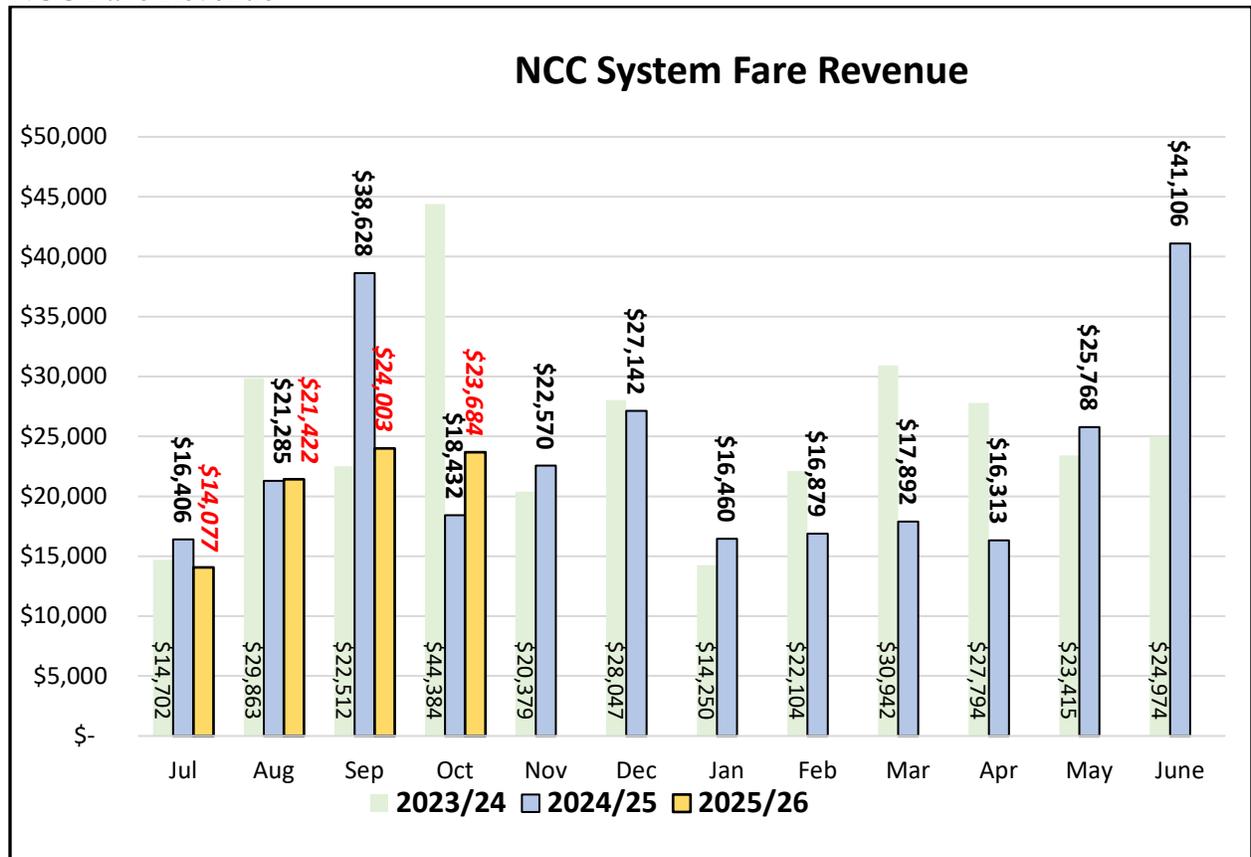
<b>Current</b>		<b>Sept</b>	<b>Oct</b>	<b>YTD</b>	<b>% Change from PY</b>
<b>Ridership</b>		10,133	10,603	<b>42,096</b>	<b>(-4 %)</b>
<b>Farebox</b>		7.0%	6.3%	<b>6.4%</b>	<b>(-37%)</b>
<b>On-time Performance</b>		77.6%	79.4%	<b>77.7%</b>	<b>N/A</b>
<b>Fare Revenue</b>		\$24,003	\$23,684	<b>\$83,186</b>	<b>(-12%)</b>

## Ridership

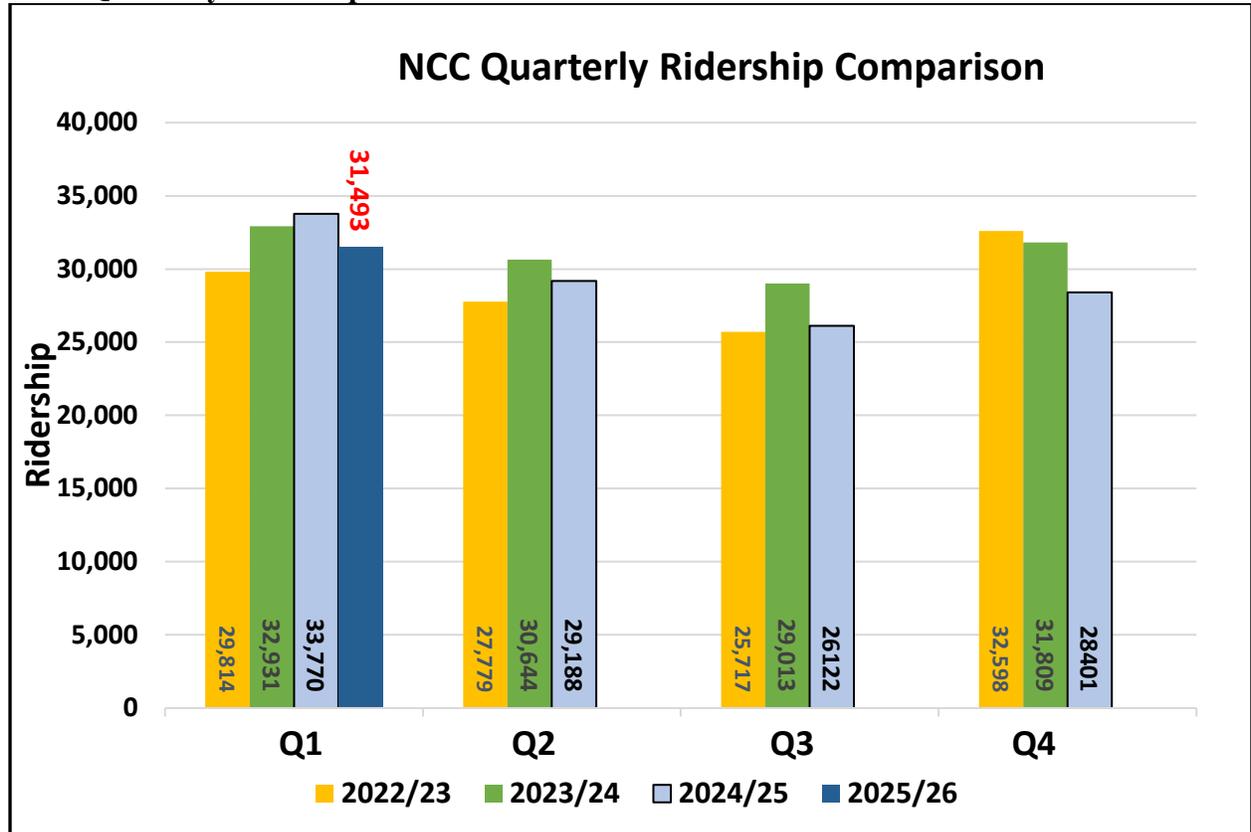


## Farebox

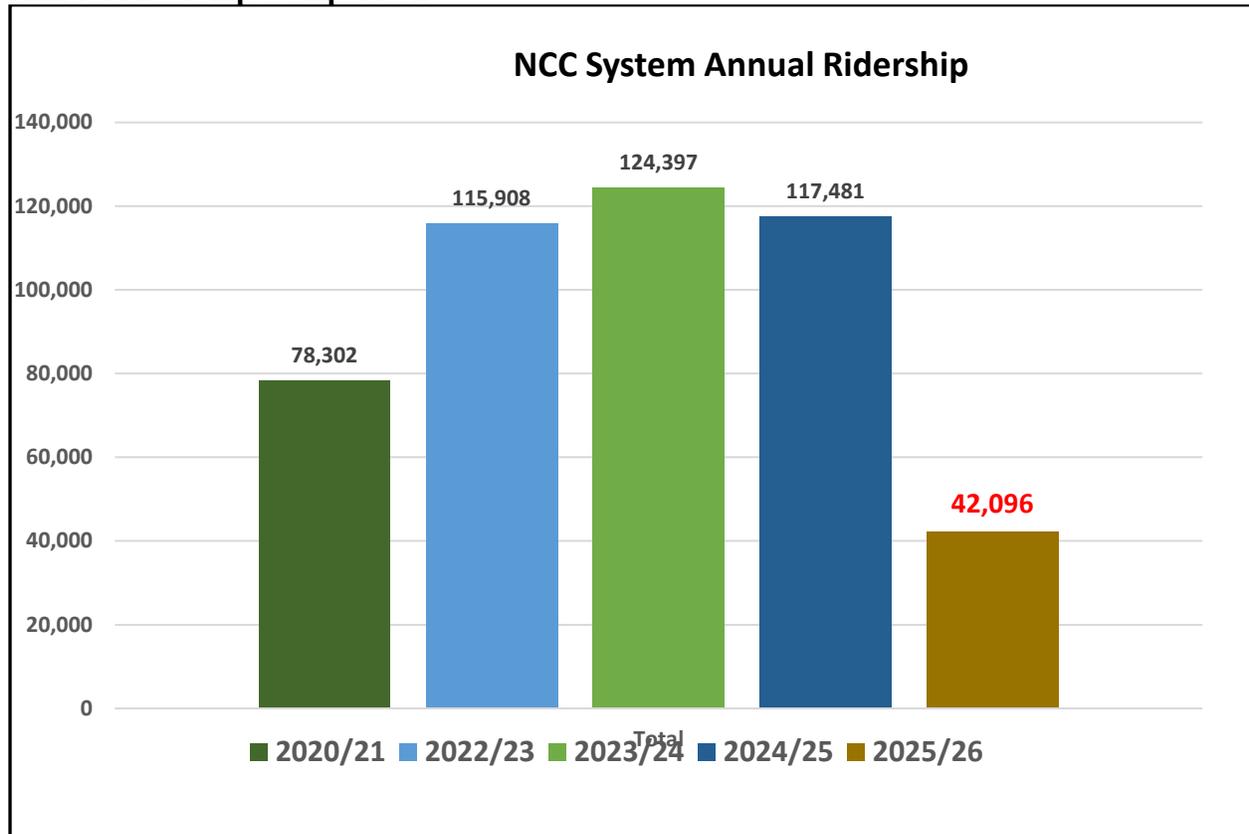




NCC Quarterly Ridership



## Annual Ridership Comparison



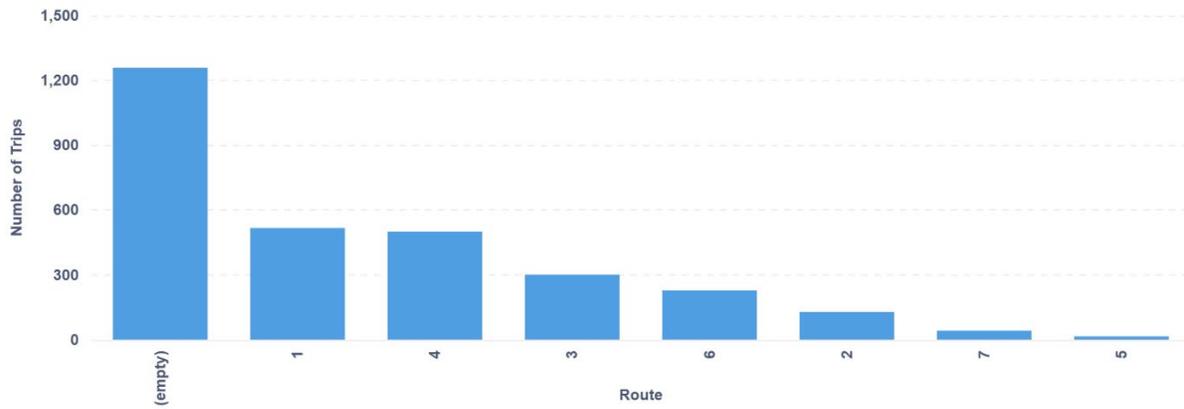
On April 1, 2025, we implemented the Tap-to-Pay contactless fare payment system. This system offers passengers the option of paying for their bus trip using a contactless enabled Visa or Mastercard debit or credit card, mobile wallet (iPhone or Android phone, and smart watches), just like you can with most retailers.

This payment system is open to all passengers, including discount fares for Seniors, Disabled (via Medicare/Medicaid) and Veterans, excepting students/youth due to a lack of availability of secure ways to enroll those persons.

The following charts provide additional information regarding Tap2Pay use for the months of July – October 2025. The total number of trips provided YTD is 2,990.

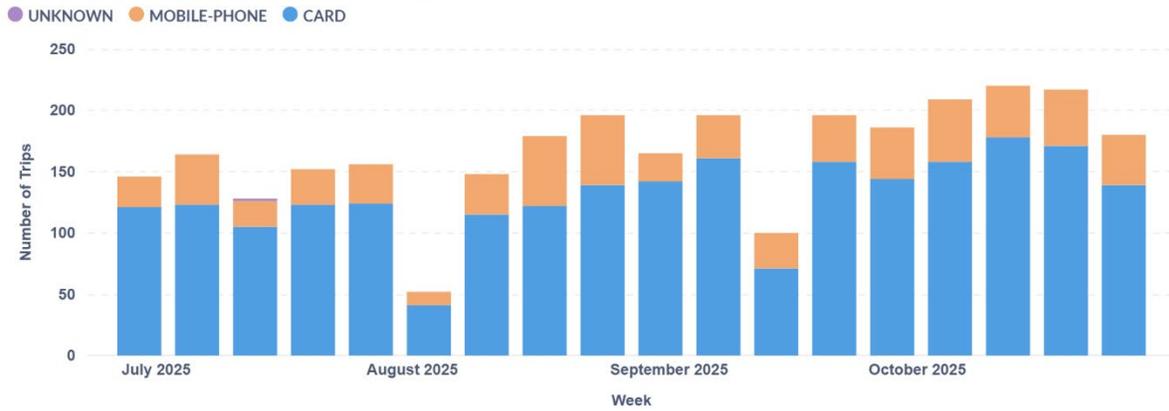
## Trips by Route

Total Trip Count by Route



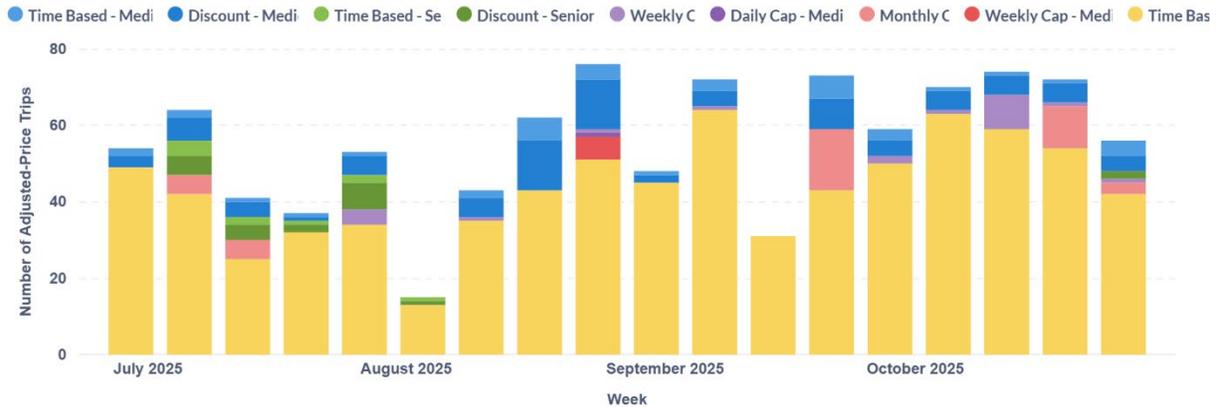
## Trips by Payment Form

Total Number of Trips by Week, Grouped by Form Factor

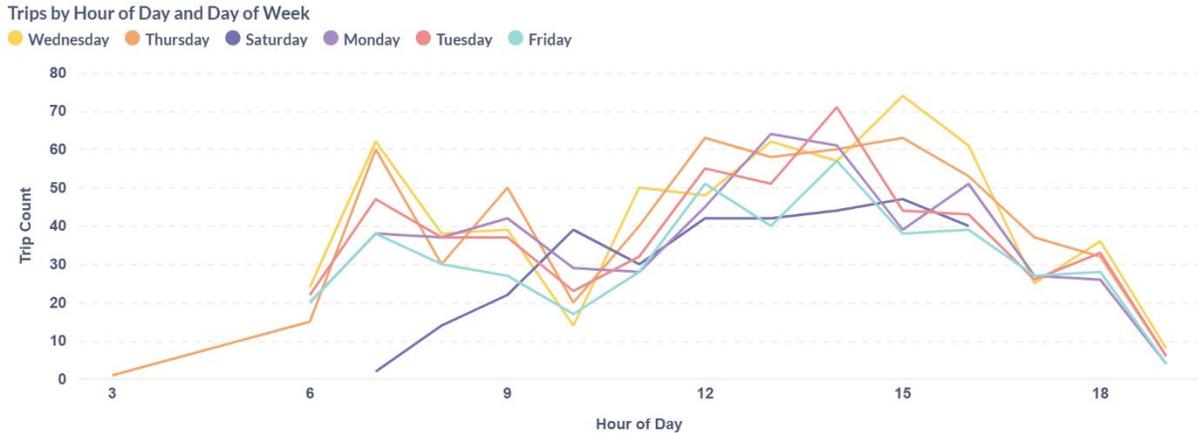


## Trips by Product (Discount or Time Based)

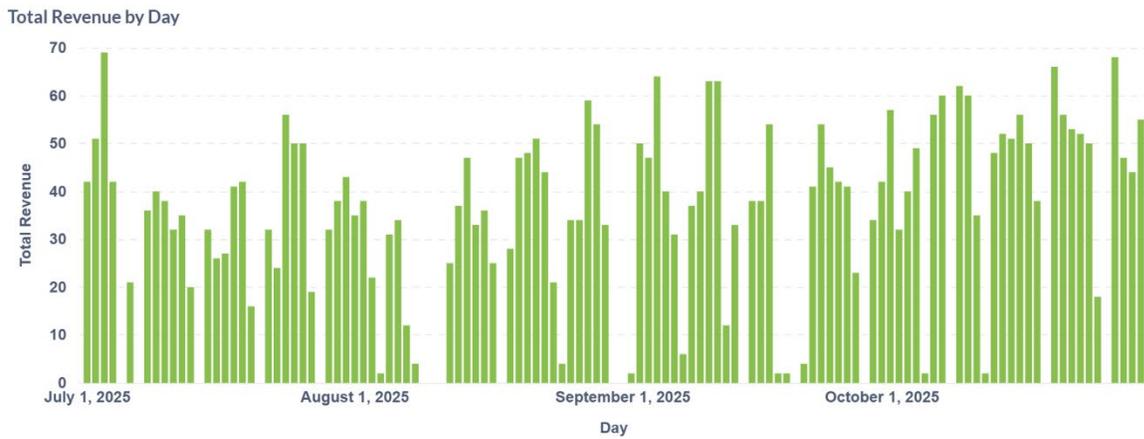
Product Codes Associated with Adjusted-Price Trips, Grouped by Week



# Trips by Hour and Day of the Week



# Total Revenue by Day



Please contact me if you have any questions prior to the November 12, 2025, TSC Meeting.

**NEVADA COUNTY CONNECTS**  
**MONTHLY OPERATIONS REPORT - 2025-26**

**SEPTEMBER 2025**

Monday - Saturday

25 Service Days

<b>PASSENGER BOARDINGS</b>	<b>Route 1 &amp; 1B (30 min)</b>	<b>Route 3.2/AS*</b>	<b>Route 4</b>	<b>Route 5**</b>	<b>Route 6</b>	<b>Route 7</b>	<b>Tripper</b>		<b>Total</b>
Regular Cash <i>(includes Free Fare Days)</i>	1,082	588	795	278	185	70	52		3,050
Discount Cash	393	179	291	124	55	54	273		1,369
Free (Under 6) & Sierra College	180	221	409	135	65	5	0		1,015
Daily Pass	148	64	82	14	5	17	0		330
Monthly Pass	1,026	565	899	152	95	26	0		2,763
Transfer	165	91	144	56	38	10	0		504
One Ride Tickets	217	22	101	15	29	4	0		388
Tap2Pay	194	182	226	15	89	8	0		714
<b>Total Boardings</b>	<b>3,405</b>	<b>1,912</b>	<b>2,947</b>	<b>789</b>	<b>561</b>	<b>194</b>	<b>325</b>		<b>10,133</b>
	34%	19%	29%	8%	6%	2%	3%		100%
<b>OPERATING DATA</b>									
Revenue Vehicle Hours (RVH)	511	317	327	252	156	126	53		1,741
Total Vehicle Hours	527	330	339	273	168	147	53		1,837
Revenue Vehicle Miles (RVM)	6,715	5,131	4,398	7,304	3,260	3,276	714		30,797
Total Vehicle Miles	7,006	5,317	4,597	7,640	3,460	3,444	714		32,177
Marginal Operating Cost - RVH	\$61,040	\$37,904	\$39,069	\$30,132	\$18,623	\$15,066	\$6,277		208,112
Marginal Operating Cost - RVM	\$14,168	\$10,826	\$9,280	\$15,411	\$6,879	\$6,912	\$1,506		64,983
Marginal Operating Cost	\$75,209	\$48,730	\$48,350	\$38,089	\$25,502	\$21,978	\$7,783		265,640
Total Operating Cost <i>(includes fixed costs)</i>	\$96,244	\$62,136	\$62,124	\$50,853	\$33,300	\$29,983	\$9,619		344,258
Fare Revenue --ACTUALS	\$7,957	\$4,386	\$6,587	\$2,209	\$1,488	\$565	\$811		24,003
Net Operating Subsidy	\$88,287	\$57,750	\$55,537	\$48,644	\$31,812	\$29,418	\$8,808		320,255
Tap2Pay									1,170.0
Total Institutional & Office Pass Sales									5,357.0
Total M. U. B. Sales									990.0
LCTOP Pass Subsidy									\$9,923
<b>PERFORMANCE INDICATORS</b>									
Marginal Operating Cost/VSH	\$147.32	\$153.72	\$147.97	\$151.15	\$163.73	\$174.43	\$148.25		\$152.62
Marginal Operating Cost/VSM	\$11.20	\$9.50	\$10.99	\$5.21	\$7.82	\$6.71	\$10.91		\$8.63
Marginal Subsidy/Passenger	\$25.93	\$30.20	\$18.85	\$61.65	\$56.71	\$151.64	\$27.10		\$31.61
Revenue/Passenger	\$2.34	\$2.29	\$2.24	\$2.80	\$2.65	\$2.91	\$2.49		\$2.37
Passengers/VSH	6.67	6.03	9.02	3.13	3.60	1.54	6.19		5.82
Passengers/VSM	0.51	0.37	0.67	0.11	0.17	0.06	0.46		0.33
<b>Total Allocated Farebox Ratio</b>	<b>8.3%</b>	<b>7.1%</b>	<b>10.6%</b>	<b>4.3%</b>	<b>4.5%</b>	<b>1.9%</b>	<b>8.4%</b>		<b>7.0%</b>

\*Route A/S (Alta Sierra) runs only on Saturdays

\*\*\*Route 5 allocated costs less revenue from Placer County contract

\*\*Routes Tripper, 5 & 7 do not run on Saturdays

NOTE: D.S.S journaled Jul, Aug, and Sep pass purchases in Sept.  
 Transit Services Commission

NOTE: The Transfers and One Rides may be over or under stated due to circumstances beyond Transits' control.  
 November 12, 2025

**NEVADA COUNTY CONNECTS**

**MONTHLY OPERATIONS REPORT  
SYSTEMWIDE DATA**

**September 2025**

<b>Monday - Saturday</b>	<b>SEP 2025</b>	<b>SEP 2024</b>	<b>% CHANGE</b>	<b>YTD FY2025-26</b>	<b>YTD FY2024-25</b>	<b>% CHANGE</b>
Began service reduction on Aug. 1, 2024						
<b>PASSENGER BOARDINGS</b>	25 service days	24 service days		77 service days	77 service days	
Regular Cash	3,050	2,930	4.10%	10,276	11,618	-73.75%
Discount Cash	1,369	1,141	19.98%	3,870	3,675	-62.75%
Free (Under 6)	1,015	693	46.46%	2,618	2,101	-51.69%
Daily Pass	330	267	23.60%	1,165	1,008	-67.26%
Monthly Pass	2,763	3,859	-28.40%	8,561	12,841	-78.48%
Transfer	504	413	22.03%	1,584	1,436	-64.90%
One Ride Tickets	388	387	0.26%	1,384	1,091	-64.44%
Tap2Pay	714	0	0.00%	2,035	0	0.00%
<b>Total Boardings</b>	<b>10,133</b>	<b>9,690</b>	<b>4.57%</b>	<b>31,493</b>	<b>33,770</b>	<b>-7%</b>
<b>OPERATING DATA</b>						
Revenue Vehicle Hours (RVH)	1,741	1,494	16.53%	4,690	3,999	17.27%
Total Vehicle Hours	1,837	1,583	16.05%	4,900	4,193	16.86%
Revenue Vehicle Miles (RVM)	30,797	26,976	14.16%	82,462	70,993	16.15%
Total Vehicle Miles	32,177	28,666	12.25%	238,554	75,635	215.40%
Marginal Operating Cost - RVH	\$208,112	\$138,135	50.66%	\$560,743	369,773	51.65%
<b>Marginal Operating Cost - RVM</b>	<b>\$64,983</b>	<b>\$66,360</b>	<b>-2.08%</b>	<b>\$170,984</b>	<b>246,419</b>	<b>-30.61%</b>
<b>Marginal Operating Cost</b>	<b>\$265,640</b>	<b>\$196,953</b>	<b>34.87%</b>	<b>\$724,271</b>	<b>536,875</b>	<b>34.90%</b>
<b>Total Operating Cost (includes fixed costs)</b>	<b>\$344,258</b>	<b>\$249,280</b>	<b>38.10%</b>	<b>\$914,749</b>	<b>656,905</b>	<b>39.25%</b>
Fare Revenue --ACTUALS	\$24,003	\$38,628	-37.86%	\$59,502	76,319	-22.04%
<b>Net Marginal Operating Subsidy</b>	<b>\$320,255</b>	<b>\$210,652</b>	<b>52.03%</b>	<b>\$855,246</b>	<b>\$210,652</b>	<b>306.00%</b>
<b>PERFORMANCE INDICATORS</b>						
Marginal Operating Cost/RVH	\$152.58	\$131.83	15.74%	\$154.43	\$134.24	15.04%
Marginal Operating Cost/RVM	\$8.63	\$7.30	18.14%	\$8.78	\$7.56	16.14%
Total Subsidy/Passenger	\$31.61	\$21.74	45.38%	\$27.16	\$6.24	335.35%
Revenue/Passenger	\$2.37	\$3.99	-40.58%	\$1.89	\$2.26	-16.40%
Passengers/VSH	5.82	6.49	-10.26%	6.71	8.44	-20.48%
<b>Passengers/VSM</b>	<b>0.33</b>	<b>0.36</b>	<b>-8.40%</b>	<b>0.38</b>	<b>0.48</b>	<b>-19.71%</b>

**NCC & NCN COMBINED SERVICES**  
**MONTHLY OPERATIONS REPORT - 2025-26**

**SEPTEMBER 2025**

Monday - Saturday  
 24 Service Days

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit	Total
<b>PASSENGER BOARDINGS</b>									
Regular Cash	1,082	588	795	278	185	70	52	2,115	5,165
Discount Cash	393	179	291	124	55	54	273		1,369
Free (Under 6) & Sierra College	180	221	409	135	65	5	0		1,015
Daily Pass	148	64	82	14	5	17	0		330
Monthly Pass	1,026	565	899	152	95	26	0		2,763
Transfer	165	91	144	56	38	10	0		504
One Ride Tickets	217	22	101	15	29	4	0		388
Tap 2 Pay	194	182	226	15	89	8	0		714
<b>Total Boardings</b>	<b>3,405</b>	<b>1,912</b>	<b>2,947</b>	<b>789</b>	<b>561</b>	<b>194</b>	<b>325</b>	<b>2,115</b>	<b>12,248</b>
<b>OPERATING DATA</b>									
Revenue Vehicle Hours (RVH)	511	317	327	252	156	126	53	842.47	2,583
Total Vehicle Hours	527	330	339	273	168	147	53	1,027.28	2,864
Revenue Vehicle Miles (RVM)	6,715	5,131	4,398	7,304	3,260	3,276	714	10,805.0	41,602
Total Vehicle Miles	7,006	5,317	4,597	7,640	3,460	3,444	714	12,463.0	44,640
Marginal Operating Cost - RVH	\$61,040	\$37,904	\$39,069	\$30,132	\$18,623	\$15,066	\$6,277		\$208,112
Marginal Operating Cost - RVM	\$14,168	\$10,826	\$9,280	\$15,411	\$6,879	\$6,912	\$1,506		\$64,983
Marginal Operating Cost	\$75,209	\$48,730	\$48,350	\$38,089	\$25,502	\$21,978	\$7,783		\$265,640
Total Operating Cost (includes fixed costs)	\$96,244	\$62,136	\$62,124	\$50,853	\$33,300	\$29,983	\$9,619	\$120,108	\$464,365
Fare Revenue - ACTUALS	\$7,957	\$4,386	\$6,587	\$2,209	\$1,488	\$565	\$811	\$6,531	\$30,534
Net Operating Subsidy	\$88,287	\$57,750	\$55,537	\$48,644	\$31,812	\$29,418	\$8,808	\$113,577	\$433,831
<b>Tap2Pay</b>									\$1,170
<b>Total Institutional Pass Sales</b>									\$5,357
<b>Total M.U.B. Sales</b>									\$990
<b>Total LCTOP Subsidized Passes</b>									\$9,923
<b>PERFORMANCE INDICATORS</b>									
Marginal Operating Cost/VSH	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57	\$13.59		\$80.57
Marginal Operating Cost/VSM	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11	\$8.80		\$1.56
Marginal Subsidy/Passenger	\$25.93	\$30.20	\$18.85	\$61.65	\$56.71	\$151.64	\$27.10		\$35.42
Revenue/Passenger	\$2.34	\$2.29	\$2.24	\$2.80	\$2.65	\$2.91	\$2.49		\$2.49
Passengers/VSH	0.38	6.03	0.69	0.06	0.57	0.06	0.00		4.74
Passengers/VSM	0.51	0.37	0.67	0.11	0.17	0.06	0.46		0.29
<b>Total Allocated Farebox Ratio</b>	<b>8.3%</b>	<b>7.1%</b>	<b>10.6%</b>	<b>4.3%</b>	<b>4.5%</b>	<b>1.9%</b>	<b>8.4%</b>	<b>5.4%</b>	<b>6.6%</b>

\*Route A/S (Alta Sierra) runs only on Saturdays

\*\*Routes 5, 7 & Tripper do not run on Saturday

\*\*\*Route 5 allocated costs less revenue from Placer County contract

**NEVADA COUNTY CONNECTS  
MONTHLY OPERATIONS REPORT - 2025-26**

**OCTOBER 2025**

Monday - Saturday  
27 Service Days

<b>PASSENGER BOARDINGS</b>	<b>Route 1 (30 min)</b>	<b>Route 3.2/AS*</b>	<b>Route 4</b>	<b>Route 5**</b>	<b>Route 6</b>	<b>Route 7</b>	<b>Tripper</b>	<b>Total</b>
Regular Cash (includes Free Fares)	810	412	537	254	155	85	10	2,263
Discount Cash	485	249	256	132	102	66	221	1,511
Free (Under 6) & Sierra College	208	260	343	118	74	11	1	1,015
Daily Pass	97	79	73	14	7	18	0	288
Monthly Pass	1,256	761	1,101	222	143	51	1	3,535
Transfer	157	115	141	74	48	0	0	535
One Ride Tickets	176	21	217	51	33	3	0	501
Tap2Pay	312	171	135	61	239	37	0	955
<b>Total Boardings</b>	<b>3,501</b>	<b>2,068</b>	<b>2,803</b>	<b>926</b>	<b>801</b>	<b>271</b>	<b>233</b>	<b>10,603</b>
	33%	20%	26%	9%	8%	3%	2%	100%
<b>OPERATING DATA</b>								
Revenue Vehicle Hours (RVH)	556	343	354	276	169	138	45	1,881
Total Vehicle Hours	573	357	368	299	183	161	54	1,994
Revenue Vehicle Miles (RVM)	7,304	5,565	4,769	7,999	3,540	3,588	607	33,371
Total Vehicle Miles	7,619	5,763	4,983	8,367	3,756	3,772	931	35,191
Marginal Operating Cost - RVH	\$66,421	\$41,013	\$42,358	\$33,001	\$20,237	\$16,501	\$5,381	224,911.2
Marginal Operating Cost - RVM	\$15,411	\$11,742	\$10,062	\$16,879	\$7,469	\$7,571	\$1,280	70,412.8
Marginal Operating Cost	\$81,832	\$52,754	\$52,419	\$42,426	\$27,707	\$24,071	\$6,661	287,869.9
Total Operating Cost (includes fixed costs)	\$104,692	\$67,249	\$67,343	\$56,406	\$36,166	\$32,838	\$10,309	375,001.3
Fare Revenue --ACTUALS	\$7,723	\$4,460	\$5,912	\$2,340	\$1,880	\$788	\$582	\$23,683.95
Net Operating Subsidy	\$96,969	\$62,789	\$61,431	\$54,066	\$34,285	\$32,051	\$9,727	351,317.3
Tap2Pay								1,170.0
Total Institutional Pass Sales								5,618.1
Total M. U. B. Sales								969.5
LCTOP Pass Subsidy								\$10,523
<b>PERFORMANCE INDICATORS</b>								
Marginal Operating Cost/VSH	\$147.31	\$153.80	\$147.97	\$153.72	\$163.70	\$174.43	\$148.02	\$153.04
Marginal Operating Cost/VSM	\$11.20	\$9.48	\$10.99	\$5.30	\$7.83	\$6.71	\$10.98	\$8.63
Marginal Subsidy/Passenger	\$27.70	\$30.36	\$21.92	\$58.39	\$42.80	\$118.27	\$41.74	\$33.13
Revenue/Passenger	\$2.21	\$2.16	\$2.11	\$2.53	\$2.35	\$2.91	\$2.50	\$2.23
Passengers/VSH	6.30	6.03	7.91	3.36	4.73	1.96	5.18	5.64
Passengers/VSM	0.48	0.37	0.59	0.12	0.23	0.08	0.38	0.32
<b>Total Allocated Farebox Ratio</b>	<b>7.4%</b>	<b>6.6%</b>	<b>8.8%</b>	<b>4.1%</b>	<b>5.2%</b>	<b>2.4%</b>	<b>5.6%</b>	<b>6.3%</b>

\*Route A/S (Alta Sierra) runs only on Saturdays

\*\*\*Route 5 allocated costs less revenue from Placer County contract

\*\*Routes Tripper, 5 & 7 do not run on Saturdays

NOTE: D.S.S journaled Jul, Aug, and Sep pass purchases in Sept.

NOTE: The Transfers and One Rides may be over or under stated due to circumstances beyond Transits' control.

**NEVADA COUNTY CONNECTS**

**MONTHLY OPERATIONS REPORT  
SYSTEMWIDE DATA**

**October 2025**

**Monday - Saturday**

	OCT 2025	OCT 2024	% CHANGE	YTD FY2025-26	YTD FY2024-25	% CHANGE
<b>PASSENGER BOARDINGS</b>	27 service days	27 service days		104 service days	104 service days	
Regular Cash (includes Halloween Shuttle)	3,218	3,326	-3.25%	12,469	16,466	-24.27%
Discount Cash	1,511	1,163	29.92%	12,501	4,791	160.93%
Free (Under 6)	1,015	696	45.83%	3,633	2,711	34.01%
Daily Pass	288	286	0.70%	1,453	1,932	-24.79%
Monthly Pass	3,535	4,099	-13.76%	12,096	14,381	-15.89%
Transfer	535	395	35.44%	2,119	2,005	5.69%
One Ride Tickets	501	292	71.58%	1,885	1,262	49.37%
<b>Total Boardings</b>	<b>10,603</b>	<b>10,257</b>	<b>3.4%</b>	<b>46,156</b>	<b>43,548</b>	<b>6.0%</b>
<b>OPERATING DATA</b>						
Revenue Vehicle Hours (RVH)	1,881	1,676	12.23%	6,571	5,579	17.78%
Total Vehicle Hours	1,994	1,784	11.77%	6,894	5,880	17.24%
Revenue Vehicle Miles (RVM)	33,371	30,357	9.93%	115,833	101,044	14.64%
Total Vehicle Miles	35,191	32,113	9.58%	120,479	105,897	13.77%
Marginal Operating Cost - RVH	\$224,911	\$154,917	45.18%	\$785,654	\$502,868	56.23%
Marginal Operating Cost - RVM	\$70,413	\$74,667	-5.70%	\$241,397	\$234,460	2.96%
<i>Marginal Operating Cost</i>	\$287,870	\$222,052	29.64%	\$1,012,141	\$722,883	40.01%
Total Operating Cost (includes fixed costs)	\$375,001	\$281,356	33.28%	\$1,289,750	\$889,102	45.06%
Fare Revenue --ACTUALS	\$23,684	\$18,432	28.49%	\$83,186	\$85,509	-2.72%
<b>Net Marginal Operating Subsidy</b>	<b>\$351,317</b>	<b>\$263,384</b>	<b>33.39%</b>	<b>\$1,206,563</b>	<b>\$845,970</b>	<b>42.62%</b>
<b>PERFORMANCE INDICATORS</b>						
Marginal Operating Cost/RVH	\$153.04	\$132.49	15.51%	\$154.03	\$129.57	18.88%
Marginal Operating Cost/RVM	\$8.63	\$7.31	17.93%	\$8.74	\$7.15	22.14%
Total Subsidy/Passenger	\$33.13	\$25.68	29.03%	\$26.14	\$19.43	34.57%
Revenue/Passenger	\$2.23	\$1.80	24.30%	\$1.80	\$1.96	-8.21%
Passengers/VSH	5.64	6.12	-7.89%	7.02	7.81	-10.01%
Passengers/VSM	0.32	0.34	-5.96%	0.40	0.43	-7.54%
<b>Farebox Recovery Ratio</b>	<b>6.3%</b>	<b>6.6%</b>	<b>-3.60%</b>	<b>6.4%</b>	<b>9.6%</b>	<b>-32.94%</b>

**NCC & NCN COMBINED SERVICES**  
**MONTHLY OPERATIONS REPORT - 2025-26**

**OCTOBER 2025**

Monday - Saturday  
 27 Service Days

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit		Total
<b>PASSENGER BOARDINGS</b>										
Regular Cash	810	412	537	254	155	85	10	2,203		4,466
Discount Cash	485	249	256	132	102	66	221			1,511
Free (Under 6) & Sierra College	208	260	343	118	74	11	1			1,015
Daily Pass	97	79	73	14	7	18	0			288
Monthly Pass	1,256	761	1,101	222	143	51	1			3,535
Transfer	157	115	141	74	48	0	0			535
One Ride Tickets	176	21	217	51	33	3	0			501
Tap 2 Pay	312	171	135	61	239	37	0			955
<b>Total Boardings</b>	<b>3,501</b>	<b>2,068</b>	<b>2,803</b>	<b>926</b>	<b>801</b>	<b>271</b>	<b>233</b>	<b>2,203</b>		<b>12,806</b>
<b>OPERATING DATA</b>										
Revenue Vehicle Hours (RVH)	556	343	354	276	169	138	45	894		2,775
Total Vehicle Hours	573	357	368	299	183	161	54	1,063		3,058
Revenue Vehicle Miles (RVM)	7,304	5,565	4,769	7,999	3,540	3,588	607	11,456		44,827
Total Vehicle Miles	7,619	5,763	4,983	8,367	3,756	3,772	931	12,961		48,152
Marginal Operating Cost - RVH	\$66,421	\$41,013	\$42,358	\$33,001	\$20,237	\$16,501	\$5,381			\$224,911
Marginal Operating Cost - RVM	\$15,411	\$11,742	\$10,062	\$16,879	\$7,469	\$7,571	\$1,280			\$70,413
Marginal Operating Cost	\$81,832	\$52,754	\$52,419	\$42,426	\$27,707	\$24,071	\$6,661			\$287,870
Total Operating Cost (includes fixed costs)	\$104,692	\$67,249	\$67,343	\$63,860	\$36,166	\$32,838	\$10,309	\$123,188		\$505,643
Fare Revenue - ACTUALS	\$7,723.00	\$4,460.00	\$5,912.00	\$2,340.00	\$1,880.00	\$788.00	\$582.00	\$6,379.05		\$30,064
Net Operating Subsidy	\$96,969	\$62,789	\$61,431	\$61,520	\$34,286	\$32,050	\$9,727	\$116,809		\$475,579
<b>Tap2Pay</b>										\$1,170
<b>Total Institutional Pass Sales</b>										\$5,618
<b>Total M.U.B. Sales</b>										\$970
<b>Total LCTOP Subsidized Passes</b>										\$10,523
<b>PERFORMANCE INDICATORS</b>										
Marginal Operating Cost/VSH	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57			\$81.05
Marginal Operating Cost/VSM	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11			\$1.57
Marginal Subsidy/Passenger	\$27.70	\$30.36	\$21.92	\$66.44	\$42.80	\$118.27	\$41.75			\$0.08
Revenue/Passenger	\$2.21	\$2.16	\$2.11	\$2.53	\$2.35	\$2.91	\$2.50	\$2.90		\$2.35
Passengers/VSH	6.30	6.03	7.91	3.36	4.73	1.96	5.18	2.46		4.61
Passengers/VSM	0.48	0.37	0.59	0.12	0.23	0.08	0.38	0.19		0.29
<b>Total Allocated Farebox Ratio</b>	<b>7.4%</b>	<b>6.6%</b>	<b>8.8%</b>	<b>3.7%</b>	<b>5.2%</b>	<b>2.4%</b>	<b>5.6%</b>	<b>5.2%</b>		<b>5.9%</b>

\*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

\*\*Routes 5, 7 & Tripper do not run on Saturday

\*\*\*Route 5 allocated costs less revenue from Placer County contract



**COUNTY OF NEVADA**  
**COMMUNITY DEVELOPMENT AGENCY**  
**DEPARTMENT OF PUBLIC WORKS**  
**TRANSIT SERVICES DIVISION**  
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617  
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847  
<http://new.nevadacounty.com>

David Garcia  
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION**  
**Information Item**

**MEETING DATE:** November 12, 2025

**TO:** Transit Services Commission

**FROM:** Robin Van Valkenburgh, Transit Services Manager

**SUBJECT:** Nevada County Now Operations Report for Sept - Oct 2025

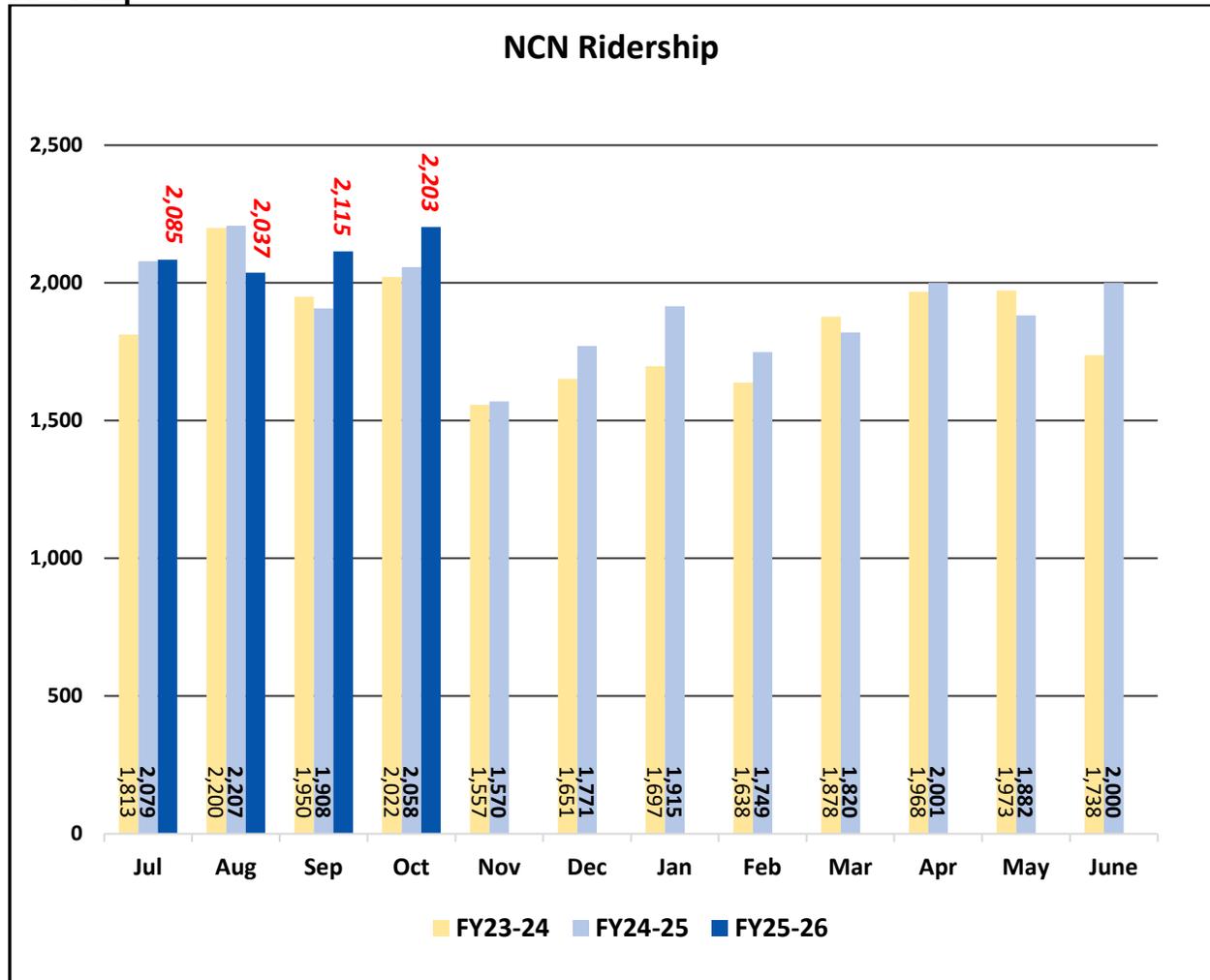
**RECOMMENDATION:** Accept the report.

**BACKGROUND:** Nevada County Now (NCN) operates Americans with Disabilities Act (ADA) paratransit service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood and Alta Sierra. The following performance metrics are captured and reported on a monthly basis.

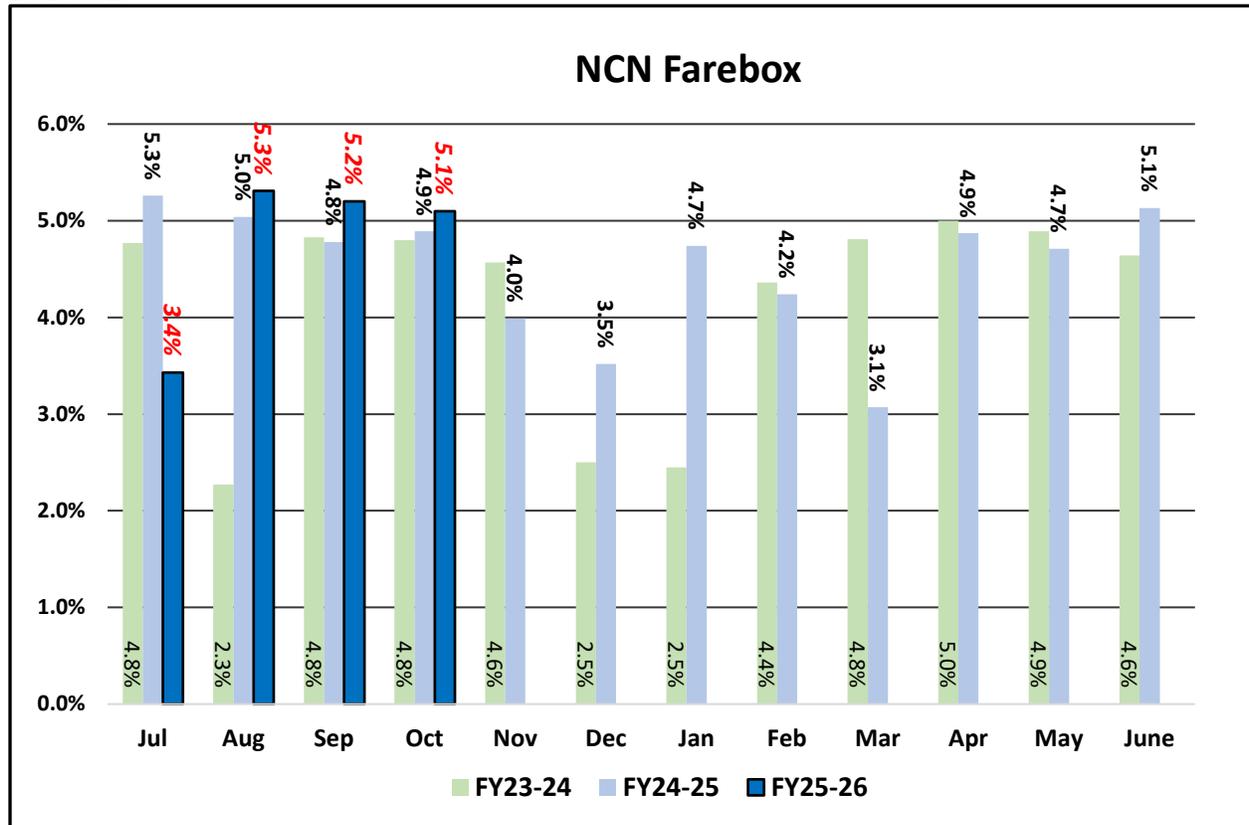
**System Snapshot**

	Sept	Oct	YTD
<b>Ridership</b>	<b>2,115</b>	<b>2,203</b>	<b>8,440</b>
<b>Revenue Hours</b>	<b>842</b>	<b>894</b>	<b>3,500</b>
<b>Revenue Miles</b>	<b>10,805</b>	<b>11,456</b>	<b>43,278</b>
<b>Productivity</b>	<b>2.62</b>	<b>2.55</b>	<b>2.52</b>
<b>Farebox</b>	<b>5.21%</b>	<b>5.12%</b>	<b>4.8%</b>

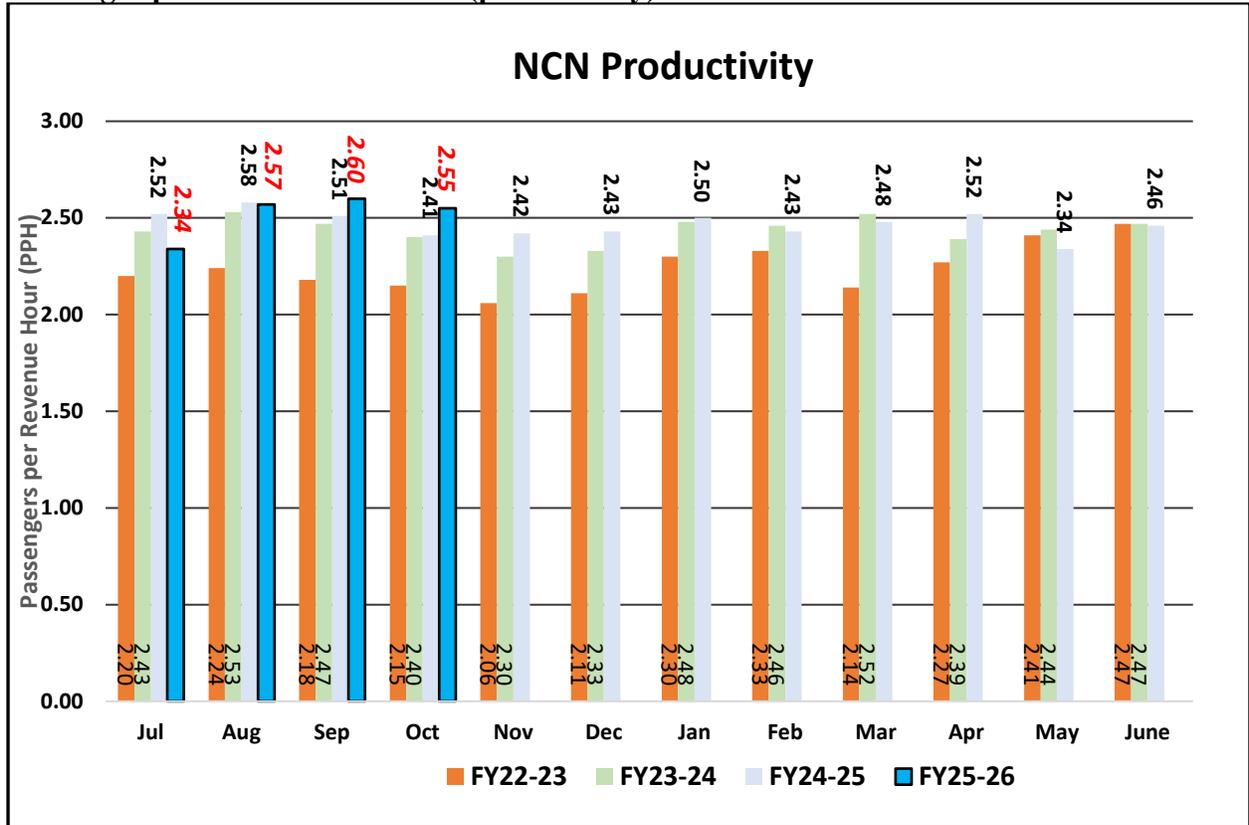
## Ridership



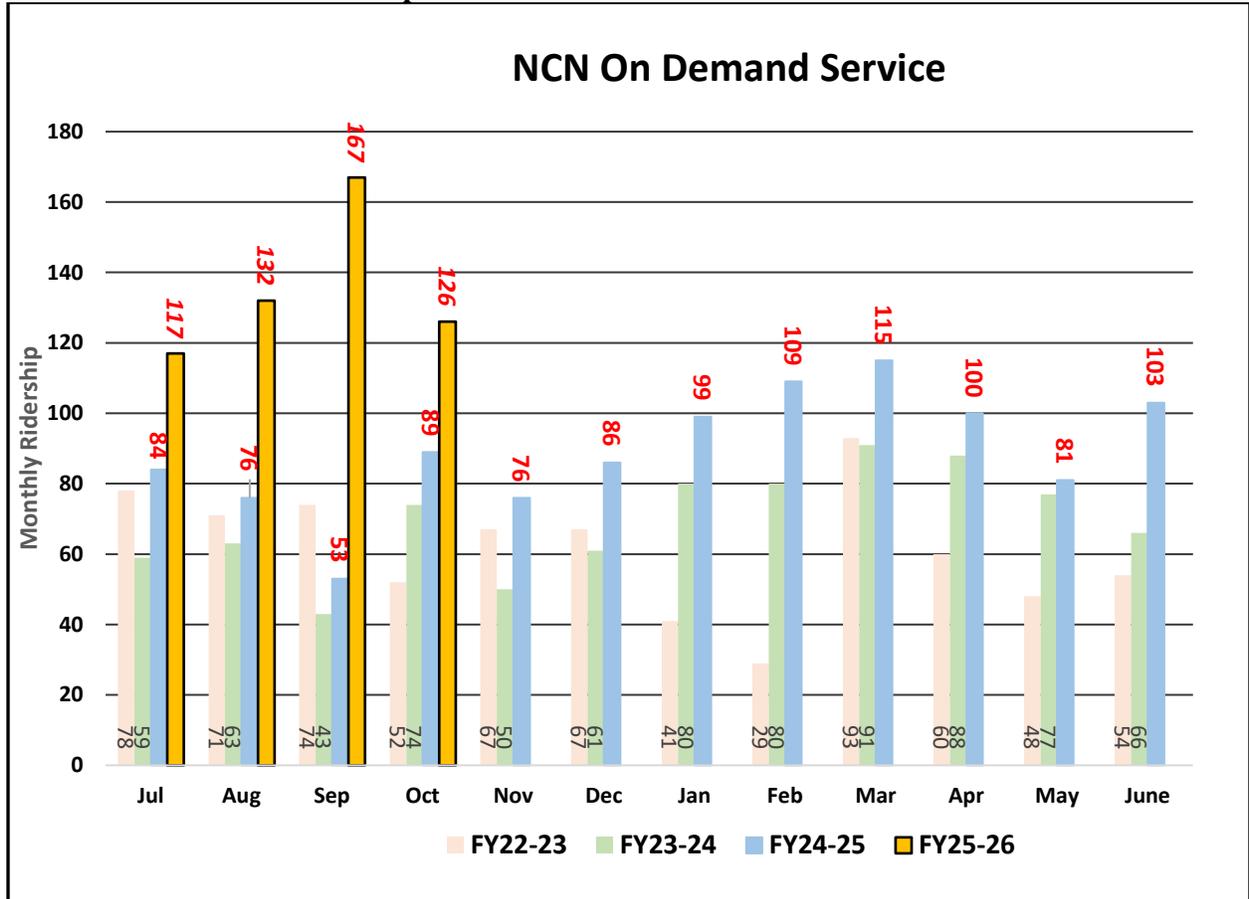
## Farebox



Passenger per Service Hour-PPH (productivity)



On-demand Service Ridership



## **Year-to-Date**

Total boardings year-to-date (YTD) FY25-26 are 8,440, an increase of 2 percent compared to the prior year (FY25-26 8,440 vs. FY24-25 8,252).

The NCN farebox recovery rate (FBR) for (YTD) FY25-26 is 4.8 percent, which is 4 percent below prior year (FY24-25 5.0 percent).

Productivity for (YTD) FY25-26 is at 2.52 PPH which is flat when compared to prior year for the same period (FY25-26 2.52 vs. FY24-25 2.51)

## **On-Demand Services**

Senior On-demand services were implemented in April 2020, providing on-demand service to seniors 65 and over within the regular ADA service, with ADA On-demand service beginning in August 2023.

Year-to-date the overall combined on-demand service has provided 542 passenger trips, which is 79 percent higher than the prior year (FY25-26 542 vs FY24-25 302). We had our highest On-demand ridership ever in September with 167 passenger trips. This is a positive trend, and we will continue to encourage use of the on-demand services.

Please contact me if you have any questions prior to the November 12, 2025, TSC Meeting.

TT:RVV

Monday-Friday	July	August	September	October	November	December	January	February	March	April	May	June	Yr to Date
Days of Service	26	26	25	27									104
Total Mileage:	12,558	11,673	12,463	12,961									49,655
Service Miles	10,920	10,097	10,805	11,456									43,278
Deadhead Miles	1638	1,576	1658	1505									6377
<b>18,400</b>													
Total Hours:	1,131.82	1,048.28	1,027.28	1,063.13									4,270.52
Service Hours	918.98	844.12	842.47	894.10									3,499.67
Deadhead Hours	212.83	204.17	184.82	169.0333									770.85
<b>Percent of Max Hours</b>	<b>6%</b>	<b>6%</b>	<b>6%</b>	<b>6%</b>	<b>0%</b>	<b>23%</b>							
Boardings/Delivered	2,085	2,037	2,115	2,203									8,440
Subscriptions	1206	1112	1209	1384									4911
Demand Response	813	793	739	693									3038
Senior DAR Delivered	66	69	95	73									303
ADA DAR Delivered	51	63	72	53									
Non Boardings	83	89	87	91									350
No Shows	32	38	26	31									127
Late Cancels	40	30	47	46									163
Group No Shows	5	10	3	6									
Group Late Cancels	6	11	11	8									
Refused	0	0	0	0									0
Denials	0	0	0	0									0
In Service Veh Failures	1	0	1	0									2
Accidents	1	0	0	0									1
Fare Revenue	\$4,310.00	\$6,479.00	\$6,531.00	\$6,379.05									\$23,699.05
Farebox Percentage	3.43%	5.31%	5.21%	5.12%									4.77%
Passengers Per Hour	2.34	2.57	2.62	2.55									2.52
Price/Ride	\$ 2.07	\$ 3.18	\$ 3.09	\$ 2.90									\$ 2.81
Subscription %	57.84%	54.59%	57.16%	62.82%									58.10%
No Show %	1.53%	1.87%	1.23%	1.41%									1.51%
Late Cancel %	1.92%	1.47%	2.22%	2.09%									1.93%
Group No Shows %	0.24%	0.49%	0.14%	0.27%									
Group Late Cancels %	0.29%	0.54%	0.52%	0.36%									
Refused %	0.00%	0.00%	0.00%	0.00%									0.00%
Denials %	0.00%	0.00%	0.00%	0.00%									0.00%
ADA Board/Delivered	1899	1775	1836	1952									7462
ADA % of Total	91%	87%	87%	89%									88%
ADA No Shows	28	36	25	29									118