

**TRANSIT SERVICES COMMISSION
WESTERN NEVADA COUNTY
AGENDA
Wednesday January 21, 2026, 8:30 A.M.
GRASS VALLEY CITY COUNCIL CHAMBERS
125 E. MAIN ST.
GRASS VALLEY, CA 95945**

Duane Strawser, City of Grass Valley – Community Risk Reduction Manager, Member-at-large, Chair
Lou Ceci, Vice-Mayor, City of Nevada City, Vice-Chair
Robb Tucker, Supervisor, District 2, County of Nevada
Tom Ivy, Councilmember, Grass Valley City Council
Hardy Bullock, Supervisor, District 5, County of Nevada

AGENDAS ARE AVAILABLE HERE: <https://www.nevadacountyca.gov/3559/Governance>

Virtual Link

Topic: Transit Services Commission
Time: Jan 21, 2026 08:30 AM Pacific Time (US and Canada)
Join Zoom Meeting
<https://us06web.zoom.us/j/83860730115?pwd=EtX2lwGn3NIUUgB5TsbOwU6SCjwp5b.1>

View meeting insights with Zoom AI Companion
<https://us06web.zoom.us/launch/edl?muid=a0260bbe-921d-419d-bb34-6421c0e70f96>

Meeting ID: 838 6073 0115
Passcode: 660571

REGULAR MEETING: 8:30 A.M.

STANDING ORDERS: Call the Meeting to Order.

PLEDGE OF ALLEGIANCE

.....
ANY MEMBER OF THE AUDIENCE DESIRING TO ADDRESS THE COMMISSION ON A MATTER ON THE AGENDA, please come to the podium when the item number and subject matter are announced. When recognized, please provide your name and address for the record. In order that all interested parties have an opportunity to speak, please limit your comments to the specific item under discussion. For items **not** on the agenda, please refer to the Public Comment section.
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1. **Call to Order**
2. **Roll Call**
3. **PUBLIC COMMENT:** Members of the public may make comments at this time on any items not appearing on the agenda that are of interest to the public and are within the jurisdiction of the Commission, provided that no action shall be taken unless otherwise authorized by Section 54954.2 of the Ralph M. Brown Act.

1. The total amount of time allotted for receiving such public comment may be limited to not less than 15 minutes during any regular Commission meeting.
2. The Chairman may limit any individual to not less than 3 minutes. Time to address the Commission will be allocated based on the number of requests received. Not all members may be allowed to speak if the total time allocated expires.

CONSENT ITEMS: These items listed are considered routine and non-controversial, and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

4. **Approve Minutes of the November 12, 2025, Commission Meeting**
Recommendation: Approve minutes (pages 1 -3)

ACTION ITEMS:

5. **Elect Transit Services Commission Chair and Vice-Chair for 2026**
Recommendation: Elect a Chair and Vice-Chair (page 4)
6. **Appointment of a Fiscal Year 2026-27 Transit Budget Sub-Committee**
Recommendation: Appoint a Sub-Committee (page 5)

INFORMATIONAL ITEMS:

7. **Manager's Report:** (pages 6 - 9)
Recommendation: Accept the report
8. **Nevada County Connects Operations Report** (pages 10-26)
Recommendation: Accept the report
9. **Nevada County Now Operations Report** (pages 27-31)
Recommendation: Accept the report

10. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

The next scheduled Transportation Services Commission meeting is on Wednesday March 18, 2026, at 8:30 AM at Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 unless otherwise noticed.

11. ADJOURNMENT

This agenda was posted 72 hours in advance of the meeting at the Eric Rood Administrative Center, the Town of Truckee Administrative Center, the City Hall of Grass Valley and the www.goldcountrystage.com website.

<p>COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)</p>
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ADA	Americans with Disabilities Act
ADT	Average Daily Trip
APTA	American Public Transportation Association
ARRA	American Recovery and Reinvestment Act
ARB	Air Resources Board (same agency as CARB)
ATCI-MAPCO	Accessible Transportation Coalition Initiatives/Mobility Action Plan Coalition
BOS	Board of Supervisors
CAL-ACT	California Association for Coordinated Transportation
CAL-TIP	California Transit Indemnity Pool
CALTRANS	California Department of Transportation
CARB	California Air Resources Board
CCAA	California Clean Air Act
CDBG	Community Development Block Grant
CEQA	California Environmental Quality Act
CIP	Capital Improvement Program
CMAQ	Congestion Mitigation and Air Quality
CNG	Compressed Natural Gas
GCL	Gold County Lift
GCS	Gold County Stage
CSAC	California State Association of Counties
CT	Caltrans
CTA	California Transit Association
CTAA	Community Transportation Association of America
CTC	California Transportation Commission
CTP	California Transportation Plan
CTS	Community Transit Service
CTSA	Consolidated Transportation Service Agency
CTSGP-CTAP	California Transit Security Grant Program-California Transit Assistance Fund
DBE	Disadvantaged Business Enterprise
DPW	Department of Public Works (formerly DOTS)
EIR	Environmental Impact Report
EPA	Environmental Protection Agency
ERC	Economic Resource Council
FFY	Federal Fiscal Year
FTA	Federal Transit Administration
FY	Fiscal Year
GCS	Gold Country Stage
GV	Grass Valley
ITS	Intelligent Transportation Systems
JARC	Job Access & Reverse Commute
JPA	Joint Powers Agreement
LAFCO	Local Agency Formation Commission
LCTOP	Low Carbon Transit Operations Program
LOP	Lake of the Pines
LOS	Level of Service
LTF	Local Transportation Fund
LWW	Lake Wildwood
MAP	Mobility Action Partners
MAP 21	Moving Ahead for Progress in the 21 st Century Act (Federal)
MM	Mobility Management
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MTC	Metropolitan Transportation Commission

COMMONLY USED ACRONYMS TRANSIT SERVICES COMMISSION (TSC)

MUB	Multi-use building
NC	Nevada City
NCCA	Nevada County Contractors' Association
NCTC	Nevada County Transportation Commission
NEPA	National Environmental Policy Act
NSAQMD	Northern Sierra Air Quality Management District
NSJ	North San Juan
OWP	Overall Work Program
PAC	Project Advisory Committee
PCT	Placer County Transit
PCTPA	Placer County Transportation Planning Agency
PV	Penn Valley
PTMISEA	Public Transportation Modernization Improvement & Service Enhancement Act.
PUC	Public Utilities Commission
R/W	Right-of-Way
RAB	Roundabout
RCTF	Rural Counties Task Force
RDA	Redevelopment Agency
RFP	Request for Proposal
RIP	Regional Improvement Program
RPA	Rural Planning Assistance
RR	Rough & Ready
RT	Route
RTP	Regional Transportation Plan
RTPA	Regional Transportation Planning Agency
SACOG	Sacramento Area Counsel of Governments
SAFETEA-LU	Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users
SDA	Special Development Areas
SEDD	Sierra Economic Development District
SOV	Single Occupant Vehicle
SBD	Supervising Bus Driver
SSTAC	Social Services Technical Advisory Council
STA	State Transit Assistance
STIP	State Transportation Improvement Program
TAC	Transit Citizen's Advisory Committee
TART	Tahoe Area Regional Transit
TDA	Transportation Development Act
TDP	Transit Development Plan
TE	Transportation Enhancement
TNT/TMA	Truckee-North Tahoe Transportation Management Association
TPA	Triennial Performance Audit
TRPA	Tahoe Regional Planning Agency
TSC	Transit Services Commission
TSD	Transit Services Division
TSM	Transit Services Manager
TTC	Tinloy Street Transit Center
VMT	Vehicle Miles of Travel
VSH	Vehicle Service Hour
VSM	Vehicle Service Miles

Updated 5-1-17

**TRANSIT SERVICES COMMISSION (TSC)
WESTERN NEVADA COUNTY**

2026 MEETING SCHEDULE

THIRD WEDNESDAY OF EVERY OTHER MONTH

All meetings begin at 8:30 a.m. unless noted otherwise

JANUARY 21, 2026	<u>Virtual or Grass Valley</u>
MARCH 18, 2026	<u>Virtual or Grass Valley</u>
MAY 20, 2026	<u>Virtual or Grass Valley</u>
JULY 15, 2026	<u>Optional – NCTC Meeting in Truckee</u>
SEPTEMBER 16, 2026	<u>Virtual or Grass Valley</u>
NOVEMBER 18, 2026	<u>Virtual or Grass Valley</u>

TSC meetings are held at the following locations:

**Grass Valley City Hall
125 East Main St.
Grass Valley, CA 95945**

Or

Virtually via Zoom link

SPECIAL MEETINGS:

As needed, for items of business as directed by the Transit Services Commission.

TRANSIT SERVICES COMMISSION

Minutes of Meeting

Wednesday, November 12, 2025, 8:30 AM

The scheduled meeting of the Transit Services Commission, Western Nevada County, was held at the Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 and pursuant to Governor Gavin Newsom's Executive Order pertaining to the convening of public meetings in response to the COVID-19 pandemic, the County of Nevada also held the scheduled meeting of the Transit Services Commission virtually via Zoom from the Grass Valley City Hall. The November 12, 2025 meeting of the Transit Services Commission (TSC) was opened by Commissioner Duane Strawser.

1. Call to Order: Commissioner Duane Strawser called the meeting to order at 8:32 AM. Commissioner Duane Strawser asked Transit Manager, Robin VanValkenburgh to lead the Pledge of Allegiance.

2. Roll Call:

Commissioners Present:

Duane Strawser, Fire Safe Council, Member-at-large, Chair

Lou Ceci, Vice Mayor, City of Nevada City, Vice Chair

Robb Tucker, Supervisor, District 2, County of Nevada

Tom Ivy, Councilmember, Grass Valley City Council

Commissioners Absent:

Hardy Bullock, Supervisor, District 5, County of Nevada

Staff Present:

Robin Van Valkenburgh, Transit Services Manager

3. Public Comment:

Members of the public may make comments at this time on any items not appearing on the agenda that are of interest to the public and are within the jurisdiction of the Commission, provided that no action shall be taken unless otherwise authorized by Section 54954.2 of the Ralph M. Brown Act.

There were no public comments on non-agenda items in person or online.

CONSENT ITEMS: These items listed are considered routine and non-controversial and will be acted on by the Commission at one time without discussion. Any Commission member, staff member or interested party may request that an item be removed from the consent agenda for discussion.

There were no requests, in public or online to remove any items from the agenda.

4. Approve Minutes of the September 17, 2025, Commission Meeting (pages 1 – 3)

Commissioner Duane Strawser called for a motion to approve the Minutes of the September 17, 2025 Commission Meeting. Commissioner Tom Ivy motioned to approve the minutes of the September 17, 2025 minutes. Commissioner Robb Tucker seconded the motion, on a roll call vote the motion was passed unanimously.

ACTION ITEMS:

5. Approve the 2026 Transit Services Commission Meeting Schedule (pages 4 - 5)

Commissioner Duane Strawser called for a motion to approve the 2026 Transit Services Commission Meeting Schedule. Commissioner Lou Cici motioned to approve the 2026 Transit Services Commission Meeting Schedule. Commissioner Tom Ivy seconded the motion, on a roll call vote the motion was passed unanimously.

INFORMATIONAL ITEMS:

6. Manager's Report: (page 6 - 11)

The Manager's report was accepted.

7. Nevada County Connects Operations Report (pages 12 - 23)

The Nevada County Connects Operations report was accepted.

8. Nevada County Now Operations Report (pages 24 - 28)

The Nevada County Now Operations report was accepted.

9. COMMISSIONER COMMENTS AND ANNOUNCEMENTS

The next scheduled Transportation Services Commission meeting is on Wednesday January 21, 2026, at 8:30 AM at Grass Valley City Hall, 125 E. Main St., Grass Valley CA 95945 unless otherwise noticed.

10. ADJOURNMENT

Commissioner Duane Strawser ended the September 18, 2025 Transit Services Commission meeting at 9:20AM.

Respectfully submitted by Elizabeth Nielsen, Accounting Technician, Nevada County Public Works Department.



**COUNTY OF NEVADA
 COMMUNITY DEVELOPMENT AGENCY
 DEPARTMENT OF PUBLIC WORKS
 TRANSIT SERVICES DIVISION
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>**

David Garcia,
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

**TRANSIT SERVICES COMMISSION
 Action Item**

MEETING DATE: January 21, 2026

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Elect a Chair and Vice-Chair for Calendar Year 2026**

RECOMMENDATION: Elect the proposed Chair and Vice-Chair.

FUNDING: Not applicable.

BACKGROUND: Under the policies and procedures previously established by the Transit Services Commission (TSC), the Chair and Vice Chair terms of office are on a calendar year basis. It is appropriate, therefore, at this time for the TSC to elect a new Chair and Vice Chair for the calendar year 2026 Commission meetings.

Please contact me if you have any questions prior to the January 21, 2026 TSC Meeting.

DC:RVV



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David Garcia, Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Action Item

MEETING DATE: January 21, 2026

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Appointment of Fiscal Year 2026-27 Transit Budget Sub-Committee if Required**

RECOMMENDATION: Appoint a Fiscal Year 2026-27 Transit Budget Sub-Committee.

BACKGROUND: The County of Nevada Transit Services has started the process of developing the Fiscal Year 2026-27 budget. The draft Transit Services budget is scheduled to be submitted to the County Executive Office in early March. The TSC has traditionally appointed a budget subcommittee, consisting of two commissioners, to meet with Transit staff prior to the March TSC meeting. Due to the draft Transit Services Division budget being submitted to the Board on or before the next regularly scheduled TSC meeting, staff proposes to submit the initial draft budget to the TSC sub-committee for initial review prior to the March 18th meeting date. A preliminary schedule of the County budget process is as follows.

January: Board of Supervisors Budget Priorities Workshop

February: Countywide budget kickoff

March: Draft Transit Services Division Budget due

May: Board of Supervisors Budget sub-committee review and presentation

June: County budget adoption estimated to occur on or around the 15th

Local Transportation Funds (LTF) is derived from local general sales tax and is the bulk of our operational revenue for transit and paratransit services. The County Auditor will be providing the official LTF projection for next Fiscal Year 2026-27 in February. The LTF has been holding steady this fiscal year.

Please contact me if you have any questions prior to the January 21, 2026, TSC Meeting.

TT:RVV



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David Garcia
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: January 21, 2026

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: **Manager's Report**

RECOMMENDATION: Accept the report.

BACKGROUND:

Bus Replacement Procurement

The Transit Services Division currently has a fleet of 12 revenue vehicles consisting of the following fleet mix.

- 7 – 2016 El Dorado Aero Elite 30' diesel cutaway buses
- 2 – 2018 El Dorado Aero Elite 30' diesel cutaway buses
- 2 – 2023 Gillig 35' Battery-Electric Heavy Duty Transit Buses
- 1 – 2019 Ford V350 XL Hybrid Transit Van

Of these vehicles, each of the 2016 and 2018 diesel cutaway buses have met and exceeded the Useful Life Benchmark, both in age and mileage. Due to this, the maintenance costs for these vehicles are rising significantly, requiring constant downtime and causing challenges in meeting regular service pullout requirements.

In order to address this issue the TSC previously approved the purchase of two 30' Ford F550 gasoline cutaway buses, which are due to be delivered in June or July 2026.

In addition to the above approved vehicles, staff have received approval from Caltrans to submit applications for up to four additional vehicles through the Federal Transit Administration (FTA) 5311 program. This additional funding is above and beyond the annual 5311 funding which the Transit Services Division receives. Funding for this capital purchase is set at 88.53% federal and 11.47% local match.

Staff is proposing to order two 30' Ford F550 cutaway buses and two 29' Gillig heavy duty diesel transit buses. Total cost for the purchase of the four vehicles is \$1,941,826, which equates to a local match of \$222,728.

While these vehicles do not align with the approved Zero-Emission Bus Rollout Plan, staff is working with vendors to identify and evaluate possible battery electric buses which will

meet division operating needs as well as being physically viable to operate throughout our service area. The primary challenge with purchasing additional battery-electric buses is that our service environment requires shorter buses, and there is only one manufacturer making 29-30' heavy duty battery-electric transit buses and that is BYD. Unfortunately, BYD is a Chinese company that doesn't currently meet Buy America standards, even though they have a factory in Lancaster, CA. This issue means that no federal funds may be spent on the purchase of these buses. Staff is researching funding which will allow the purchase of BYD buses and thus the continuation of our transition to zero emission vehicles.

FTA 53111 CRRSAA Bus Procurement

Staff is currently receiving quotes from vendors to complete the final purchase of our paratransit fleet transition.

In March 2024, the Transit Services Division received approval from Caltrans to purchase two Ford E450 14 passenger cutaway buses via 5311 CRRSAA Standard Agreement 64RC21-01596. These vehicles were received in November 2024 and were put into service in January 2025.

The remaining balance of the 5311 CRRSAA contract funds are available for the purchase of one additional vehicle, which is the purpose of the current efforts to obtain quotes. Staff will provide the quotes to Caltrans for review and approval for purchase. Once this approval is received, staff will submit a Board agenda item for the purchase of a capital asset.

Low Carbon Transit Operations Grant

Staff is pleased to announce that we received notification on January 14, 2026, that the Transit Services Division was awarded funding for two LCTOP programs.

- 24-25 D03-017 Nevada County Connects Free Fare Incentive Program \$57,850
- 24-25 D03-018 Nevada County Connects Low-Income Pass Fare Subsidy Program \$86,775

The award of this funding ensures that the Transit Division can continue offering our free fare event days and our highly subscribed Low-Income Pass Program. This is great news for our community.

Tinloy Transit Center EV Charger Installation Complete

The construction and installation of three 300kw inground induction chargers at Tinloy Transit Center was completed on December 19, 2025. This is great news as it ensures that the Transit Division can fully utilize the Gillig battery-electric buses.

The chargers provide approximately 1 mile/minute of charging, or up to approximately 5% charge every hour, or as needed. This negates any range anxiety in using the battery-electric buses and reduces the wear on our older vehicles.

Staff is working with the County PIO to schedule a ribbon cutting event for the accomplishment.

Please contact me if you have any questions prior to the January 21, 2026, TSC Meeting.

DIVISION OF LOCAL ASSISTANCE
P.O. BOX 942874, MS-1 | SACRAMENTO, CA 94274-0001
(916) 653-8620 | FAX (916) 654-2409 TTY 711
www.dot.ca.gov/programs/local-assistance

January 14, 2026

Robin Van Valkenburgh/Trisha Tillotson
Transit Manager/Dir. CDA
County of Nevada
950 Maidu Ave., Suite 170
Nevada City, CA 95959

Dear Robin Van Valkenburgh/Trisha Tillotson,

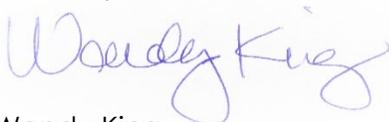
Congratulations! Your FY24-25 Low Carbon Transit Operations Program (LCTOP) project meets the guidelines of the program and has been authorized for funding. The California Department of Transportation (Caltrans), in coordination with the California Air Resources Board, reviewed the project listed below and have determined they meet the requirements for funding. The funding will be allocated directly to you, the lead agency, by the State Controller's Office.

24-25-D03-018	Nevada County Connects Low-Income Pass Fare Subsidy Program	\$86,775
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Please use the project ID number listed above on all future correspondence with Caltrans LCTOP including all project activity reports, corrective action plans and final reports. A list of awarded FY 24-25 projects will be posted on the LCTOP website (<https://dot.ca.gov/programs/rail/low-carbon-transit-operations-program-lctop>) along with project summaries.

Should you have any questions, please feel free to contact LCTOP Program Manager Erik Reitz, by phone at 916-216-7982 or by email at erik.reitz@dot.ca.gov

Sincerely,



Wendy King
Office Chief
Transit Grants and Contracts
Division of Local Assistance
California Department of Transportation

DIVISION OF LOCAL ASSISTANCE
P.O. BOX 942874, MS-1 | SACRAMENTO, CA 94274-0001
(916) 653-8620 | FAX (916) 654-2409 TTY 711
www.dot.ca.gov/programs/local-assistance

January 14, 2026

Robin Van Valkenburgh/Trisha Tillotson
Transit Manager/Dir. CDA
County of Nevada
950 Maidu Ave., Suite 170
Nevada City, CA 95959

Dear Robin Van Valkenburgh/Trisha Tillotson,

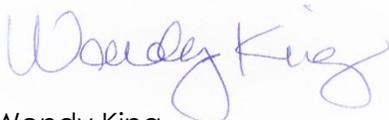
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24-25-D03-017	Nevada County Connects Free Fare Incentive Program	\$57,850
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Sincerely,



Wendy King
Office Chief
Transit Grants and Contracts
Division of Local Assistance
California Department of Transportation



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David Garcia
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: January 21, 2026

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: Nevada County Connects Operations Report for November and December 2025

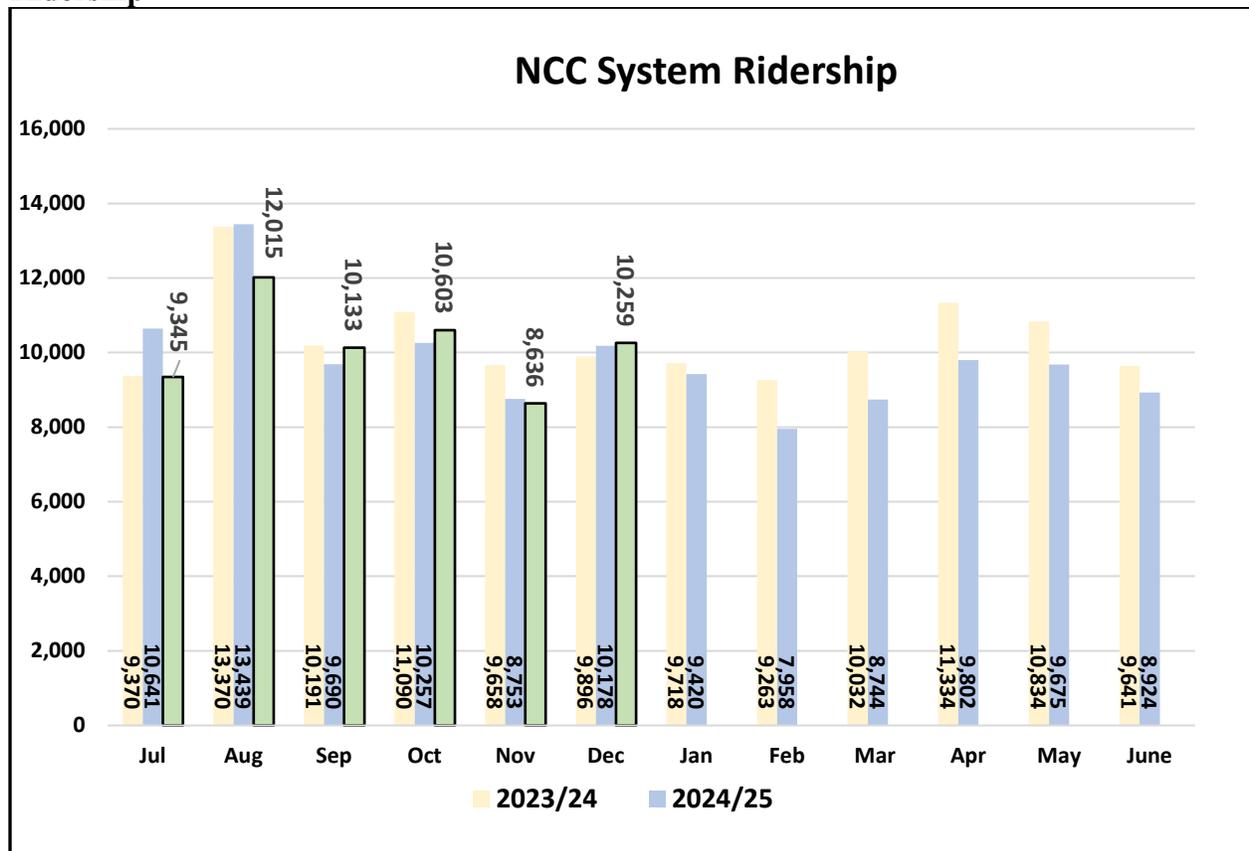
RECOMMENDATION: Accept the report.

BACKGROUND: Nevada County Connects (NCC) operates fixed route bus service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood, Alta Sierra and Lake of the Pines. NCC also provides regional bus service to Auburn Monday through Friday, providing connections to Placer County Transit, Auburn Transit and Amtrak. The following performance metrics are captured and reported on a monthly basis.

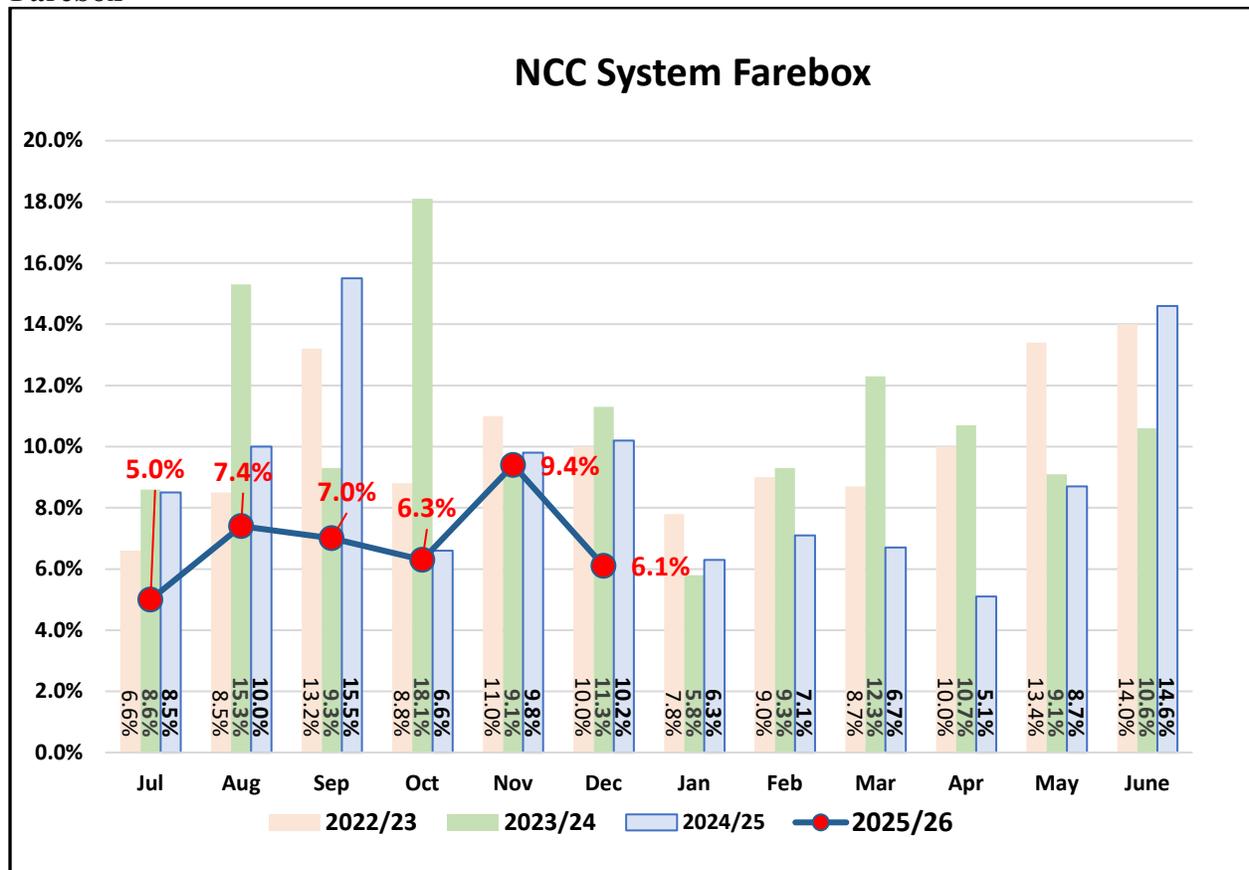
System Performance Snapshot

Current		November	December	YTD	% Change from PY
Ridership		8,636	10,259	60,991	(-3 %)
Farebox		9.4%	6.1%	6.9%	(-32%)
On-time Performance		75.1%	73.7%	76.5%	N/A
Fare Revenue		\$26,348	\$21,495	\$131,029	(-9%)

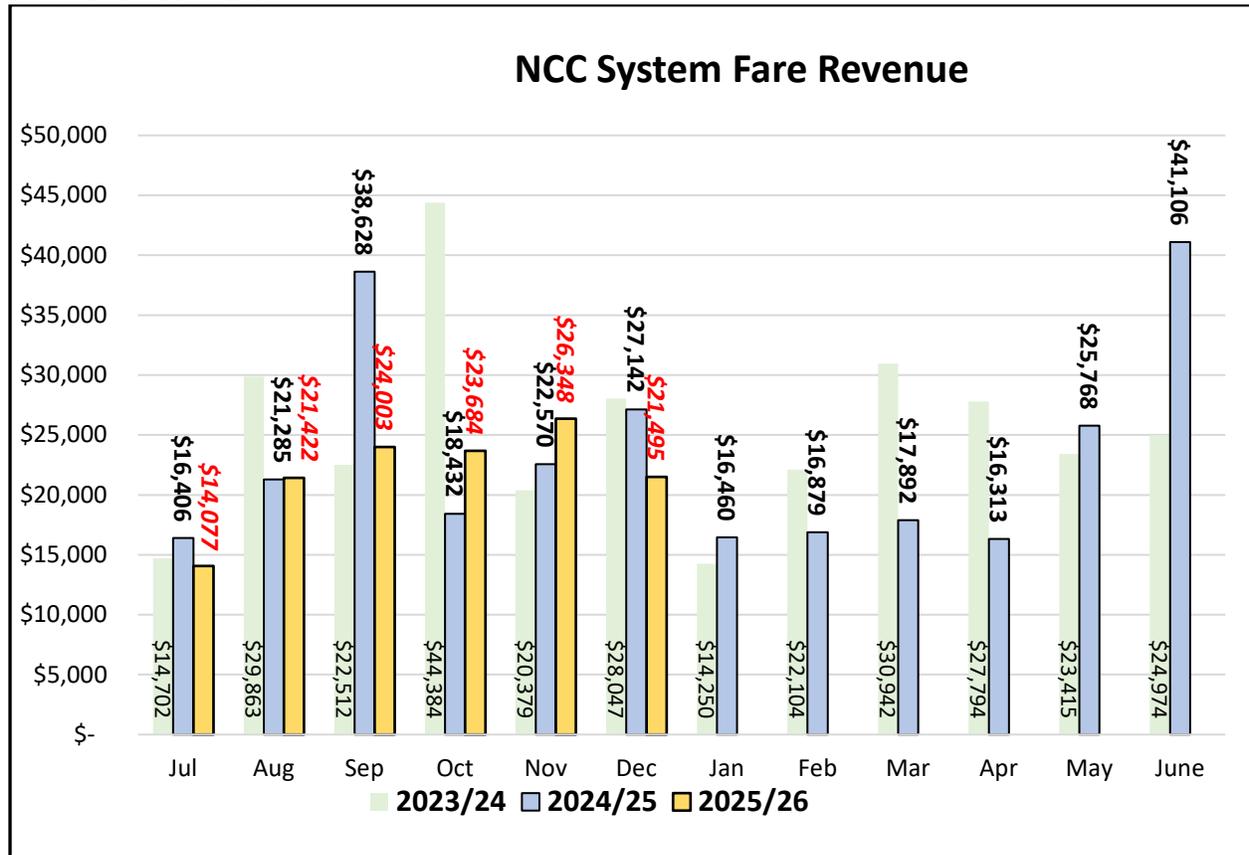
Ridership



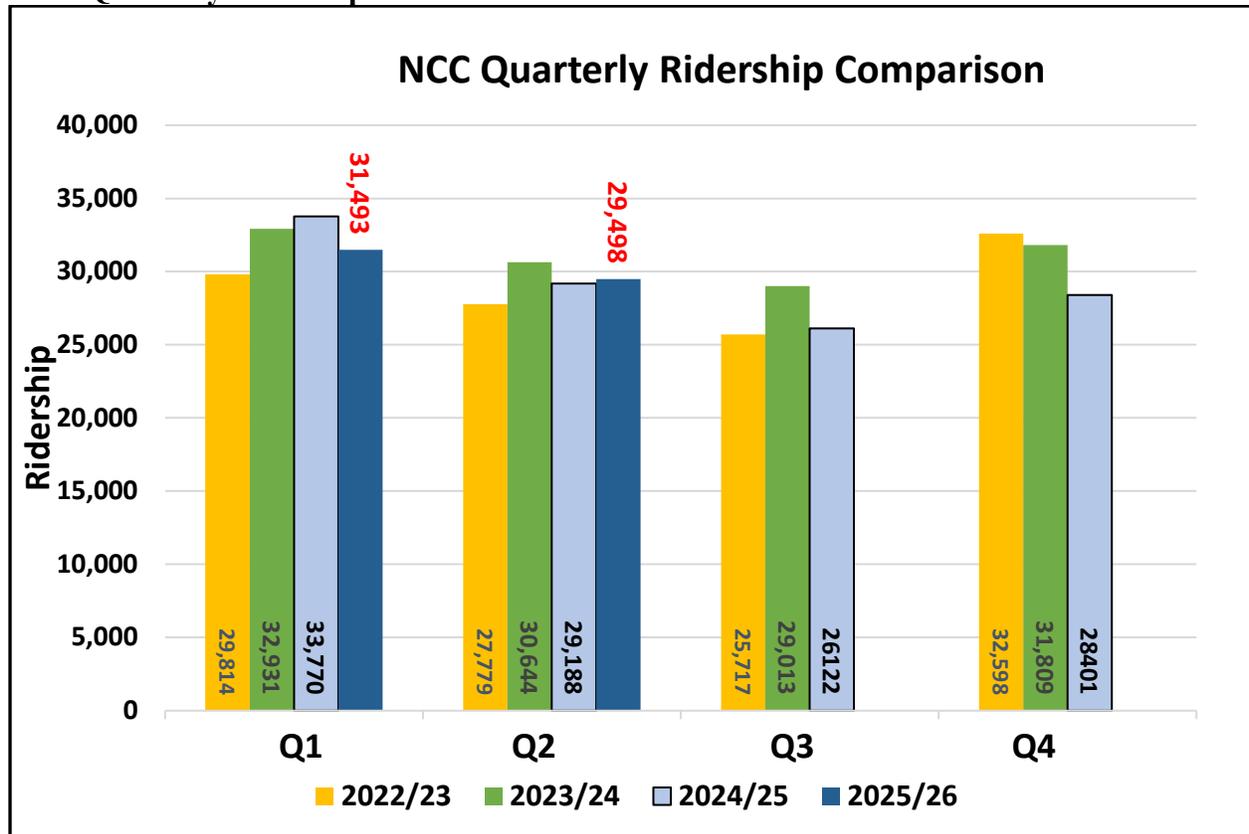
Farebox



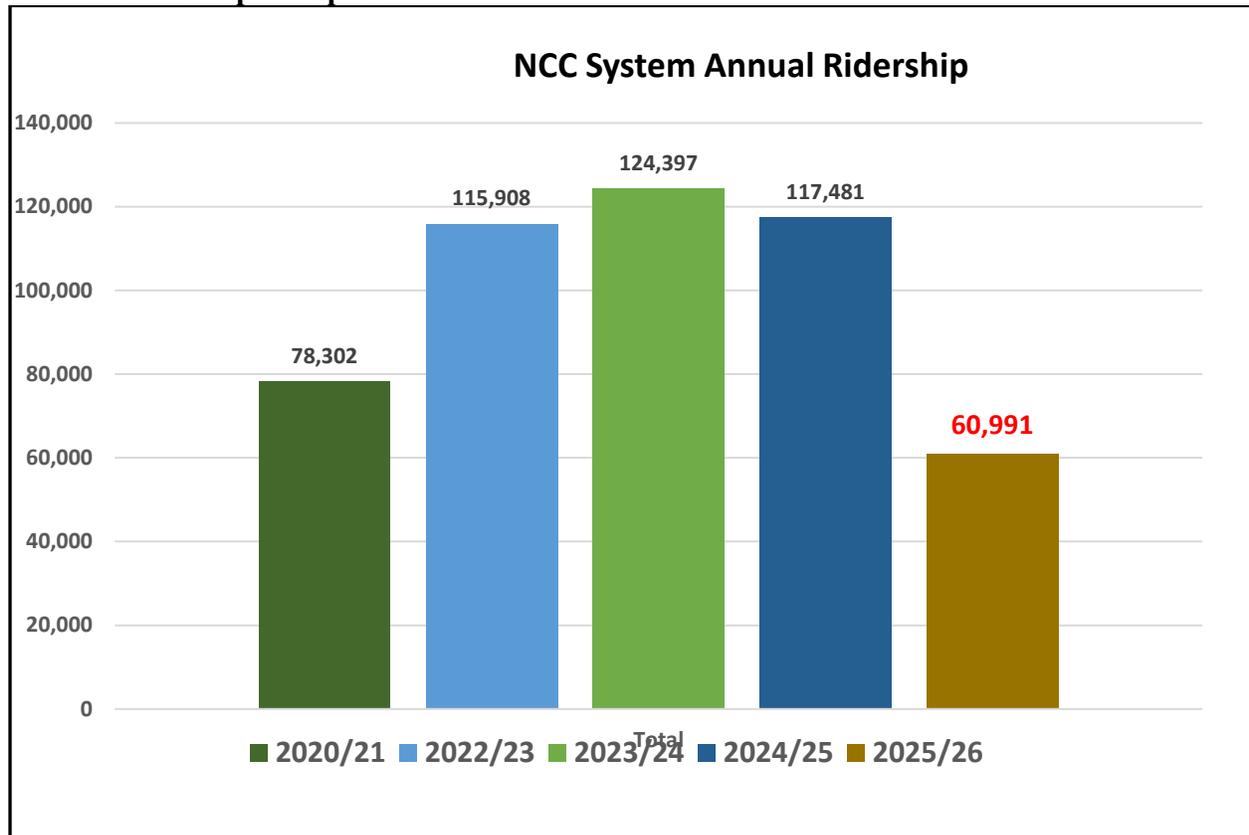
NCC Fare Revenue



NCC Quarterly Ridership



Annual Ridership Comparison

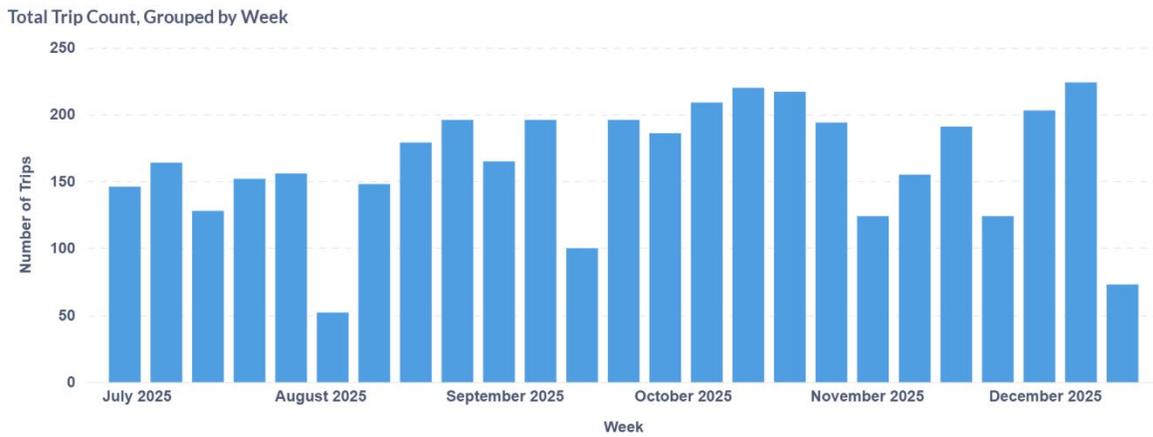


On April 1, 2025, we implemented the Tap-to-Pay contactless fare payment system. This system offers passengers the option of paying for their bus trip using a contactless enabled Visa or Mastercard debit or credit card, mobile wallet (iPhone or Android phone, and smart watches), just like you can with most retailers.

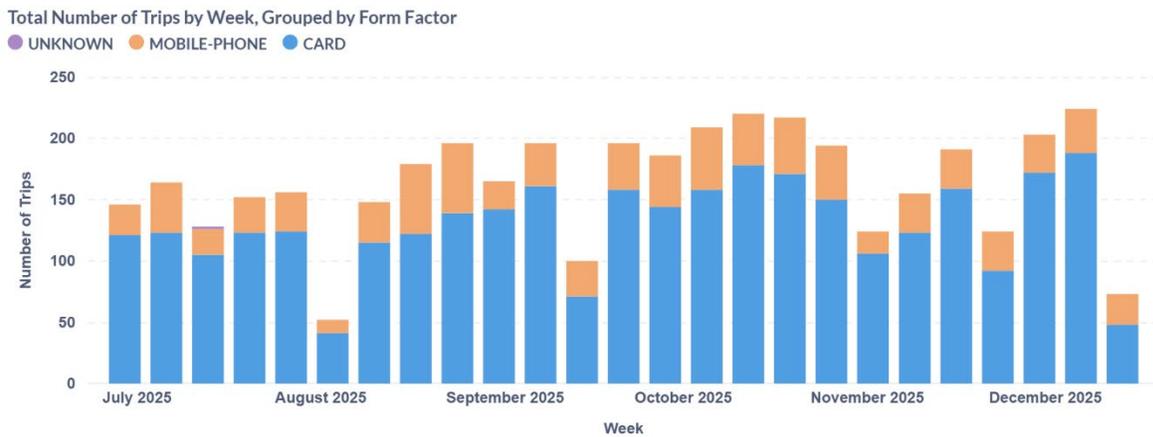
This payment system is open to all passengers, including discount fares for Seniors, Disabled (via Medicare/Medicaid) and Veterans, excepting students/youth due to a lack of availability of secure ways to enroll those persons.

The following charts provide additional information regarding Tap2Pay use for the months of July – December 2025. The total number of trips provided YTD is 4,098, accounting for approximately seven percent of the total trips year to date.

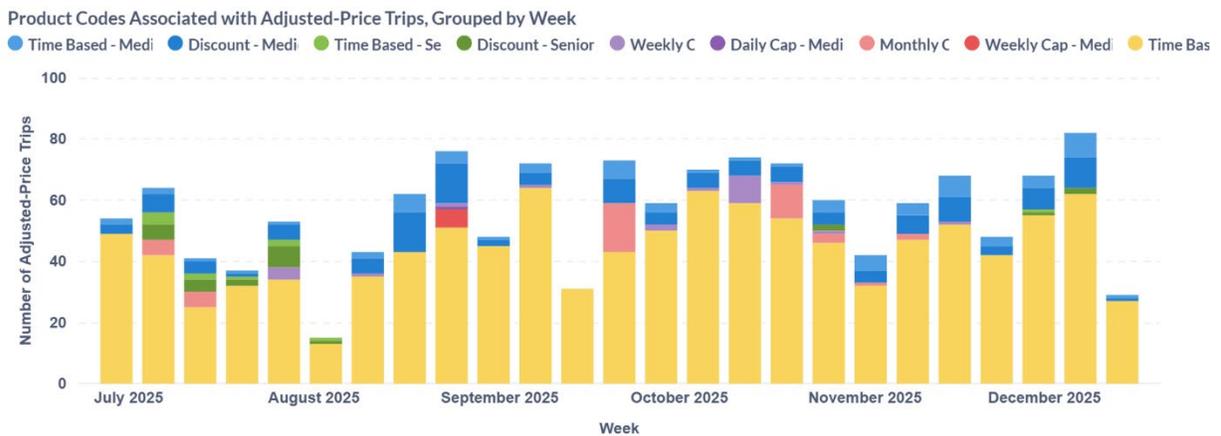
Trips Grouped by Week



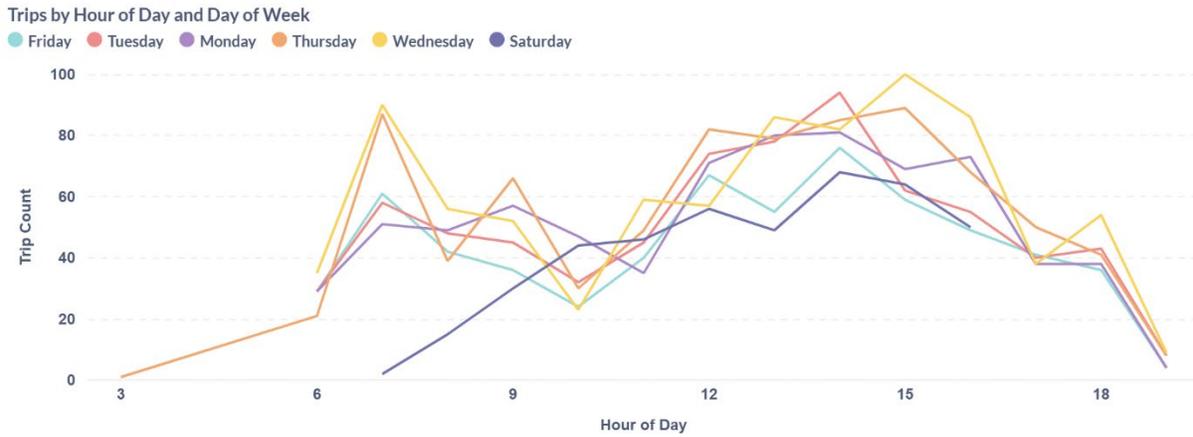
Trips by Payment Form



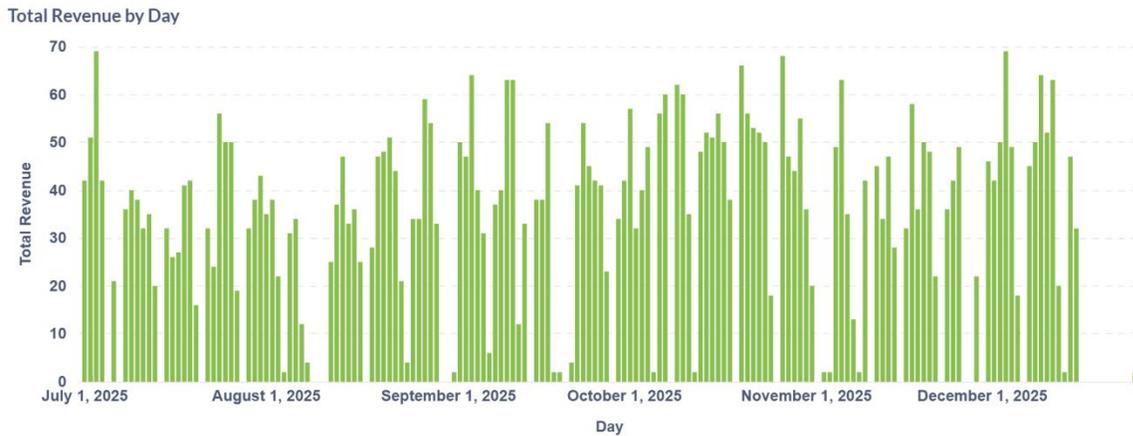
Trips by Product (Discount or Time Based)



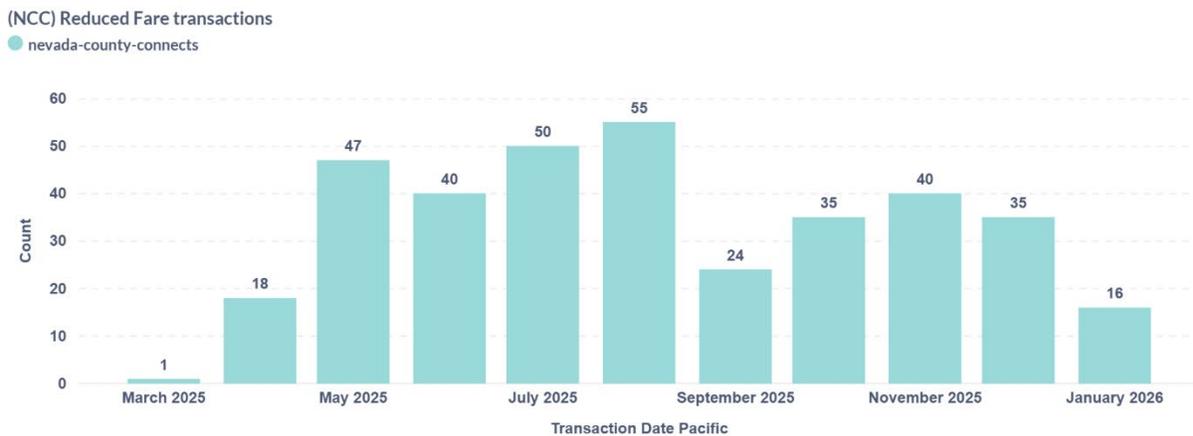
Trips by Hour and Day of the Week



Total Revenue by Day



Number of Discount Trips



Please contact me if you have any questions prior to the January 21, 2026, TSC Meeting.

**NEVADA COUNTY CONNECTS
MONTHLY OPERATIONS REPORT - 2025-26**

Monday - Saturday
22 Service Days

November 2025

PASSENGER BOARDINGS	Route 1 (30 min)	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler	Total
Regular Cash (includes Free Fares)	1,036	477	525	208	138	73	33	2,490
Discount Cash	276	126	170	61	42	27		702
Free (Under 6) and Sierra College	397	293	333	138	87	37	204	1,489
Daily Pass	81	59	71	1	7	16		235
Monthly Pass	714	512	834	93	143	25		2,321
Transfer	124	69	90	46	34	9		372
One Ride Tickets	166	30	173	12	19	19		419
Tap2Pay								324
Total Boardings	2,794	1,566	2,196	559	470	206	237	8,028
	35%	20%	27%	7%	6%	3%	3%	100%
OPERATING DATA								
Revenue Vehicle Hours (RVH)	430	276	281	204	132	102	0	1,426
Total Vehicle Hours	445	287	292	221	143	119	0	1,507
Revenue Vehicle Miles (RVM)	5,670	4,407	3,786	5,913	2,780	2,652	0	25,208
Total Vehicle Miles	5,924	4,583	3,961	6,185	2,956	2,788	0	26,396
Marginal Operating Cost - RVH	\$51,415	\$33,001	\$33,629	\$24,392	\$15,813	\$12,196	\$0	170,447.0
Marginal Operating Cost - RVM	\$11,964	\$9,299	\$7,988	\$12,476	\$5,866	\$5,596	\$0	53,188.7
Marginal Operating Cost	\$63,379	\$42,301	\$41,617	\$36,868	\$21,679	\$17,792	\$0	223,635.7
Total Operating Cost (includes fixed costs)	\$81,234	\$54,020	\$53,519	\$39,747	\$28,374	\$24,272	\$0	281,165.4
Fare Revenue --ACTUALS	\$8,918	\$5,175	\$6,829	\$2,108	\$1,754	\$871	\$644	\$26,298
Net Operating Subsidy	\$72,316	\$48,845	\$46,690	\$37,639	\$26,619	\$23,401	-\$644	254,866.9
Tap2Pay								763.0
Total Institutional Pass Sales								11,580.0
Total M. U. B. Sales								788.0
LCTOP Pass Subsidy								\$8,685
PERFORMANCE INDICATORS								
Marginal Operating Cost/VSH	\$147.39	\$153.26	\$147.97	\$180.72	\$163.92	\$174.43	\$0.00	\$156.88
Marginal Operating Cost/VSM	\$11.18	\$9.60	\$10.99	\$6.24	\$7.80	\$6.71	\$0.00	\$8.87
Marginal Subsidy/Passenger	\$25.88	\$31.19	\$21.26	\$67.33	\$56.64	\$113.60	-\$2.72	\$31.75
Revenue/Passenger	\$3.19	\$3.30	\$3.11	\$3.77	\$3.73	\$4.23	\$2.72	\$3.28
Passengers/VSH	6.50	5.67	7.81	2.74	3.55	2.02	0.00	5.63
Passengers/VSM	0.49	0.36	0.58	0.09	0.17	0.08	0.00	0.32
Total Allocated Farebox Ratio	11.0%	9.6%	12.8%	5.3%	6.2%	3.6%	0.0%	9.4%

*Route A/S (Alta Sierra) runs only on Saturdays

***Route 5 allocated costs less revenue from Placer County contract

**Routes 5 & 7 do not run on Saturdays

NEVADA COUNTY CONNECTS

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

November 2025

Monday - Saturday

	NOV 2025	NOV 2024	% CHANGE	YTD FY2025-26	YTD FY2024-25	% CHANGE
PASSENGER BOARDINGS	22 service days	23 service days		126 Service Days	126 Service Days	
Regular Cash	2,490	2,916	-14.61%	16,698	18,014	-7.31%
Discount Cash	702	873	-19.59%	6,083	6,104	-0.34%
Free (Under 6)	1,489	418	256.22%	5,122	3,216	59.27%
Daily Pass	235	306	-23.20%	1,688	2,549	-33.78%
Monthly Pass	2,321	3,603	-35.58%	14,417	18,105	-20.37%
Transfer	372	365	1.92%	2,491	2,506	-0.60%
One Ride Tickets	419	272	54.04%	2,304	1,703	35.29%
Tap2Pay	324	0	0.00%	22,381	0	0.00%
Total Boardings	8,352	8,753	-4.58%	48,803	52,197	-6.50%
OPERATING DATA						
Revenue Vehicle Hours (RVH)	1,426	1,387	2.81%	7,997	6,835	17.00%
Total Vehicle Hours	1,507	1,478	1.96%	8,401	7,219	16.37%
Revenue Vehicle Miles (RVM)	25,208	24,871	1.35%	141,041	123,477	14.22%
Total Vehicle Miles	26,396	26,416	-0.08%	146,875	129,760	13.19%
Marginal Operating Cost - RVH	\$170,447	\$128,196	32.96%	\$956,101	\$613,854	55.75%
Marginal Operating Cost - RVM	\$53,189	\$61,182	-13.06%	\$294,586	\$285,468	3.19%
Marginal Operating Cost	\$216,182	\$181,836	18.89%	\$1,228,323	\$877,957	39.91%
Total Operating Cost (includes fixed costs)	\$281,165	\$231,357	21.53%	\$1,570,915	\$1,084,379	44.87%
Fare Revenue --ACTUALS	\$26,298	\$22,570	16.52%	\$109,484	\$134,031	-18.31%
Net Marginal Operating Subsidy	\$254,867	\$208,787	22.07%	\$1,461,430	\$954,287	53.14%
PERFORMANCE INDICATORS						
Marginal Operating Cost/RVH	\$151.60	\$131.10	15.64%	\$153.60	\$128.45	19.58%
Marginal Operating Cost/RVM	\$8.58	\$7.31	17.30%	\$8.71	\$7.11	22.48%
Total Subsidy/Passenger	\$30.52	\$23.85	27.93%	\$29.95	\$18.28	63.79%
Revenue/Passenger	\$3.15	\$2.58	22.11%	\$2.24	\$2.57	-12.63%
Passengers/VSH	5.86	6.31	-7.19%	6.10	7.64	-20.09%
Passengers/VSM	0.33	0.35	-5.86%	0.35	0.42	-18.15%
Farebox Recovery Ratio	9.4%	9.8%	-4.12%	7.0%	12.4%	-43.61%

NCC & NCN COMBINED SERVICES
MONTHLY OPERATIONS REPORT - 2025-26

Monday - Saturday
 22 Service Days

NOVEMBER 2025

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit	Total
PASSENGER BOARDINGS									
Regular Cash	1,036	477	525	208	138	73	33	1,743	4,233
Discount Cash	276	126	170	61	42	27			702
Free (Under 6) & Sierra College	397	293	333	138	87	37	204		1,489
Daily Pass	81	59	71	1	7	16			235
Monthly Pass	714	512	834	93	143	25			2,321
Transfer	124	69	90	46	34	9			372
One Ride Tickets	166	30	173	12	19	19			419
Tap 2 Pay	126	69	95	18	13	3			324
Total Boardings	2,920	1,635	2,291	577	483	209	237	1,743	10,095
OPERATING DATA									
Revenue Vehicle Hours (RVH)	430	276	281	204	132	102	0	729	2,154
Total Vehicle Hours	445	287	292	221	143	119	0	874	2,381
Revenue Vehicle Miles (RVM)	5,670	4,407	3,786	5,913	2,780	2,652	0	9,372	34,580
Total Vehicle Miles	5,924	4,583	3,961	6,185	2,956	2,788	0	10,666	37,062
Marginal Operating Cost - RVH	\$51,415	\$33,001	\$33,629	\$24,392	\$15,813	\$12,196	\$0		\$170,447
Marginal Operating Cost - RVM	\$11,964	\$9,299	\$7,988	\$12,476	\$5,866	\$5,596	\$0		\$53,189
Marginal Operating Cost	\$63,379	\$42,301	\$41,617	\$29,414	\$21,679	\$17,792	\$0		\$216,182
Total Operating Cost (includes fixed costs)	\$81,234	\$54,020	\$53,519	\$39,747	\$28,374	\$24,272	\$0	\$111,122	\$392,287
Fare Revenue - Includes LCTOP Free Fares	\$8,952	\$5,190	\$6,846	\$2,096	\$1,739	\$857	\$619	\$5,424.00	\$31,722
Net Operating Subsidy	\$72,282	\$48,830	\$46,673	\$37,651	\$26,635	\$23,415	-\$619	\$105,698	\$360,565
Tap2Pay									\$763
Total Institutional Pass Sales									\$11,580
Total M.U.B. Sales									\$788
Total LCTOP Subsidized Passes									\$8,685
PERFORMANCE INDICATORS									
Marginal Operating Cost/VSH	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57	\$0.00	0	\$100.35
Marginal Operating Cost/VSM	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11	\$0.00	0	\$6.25
Marginal Subsidy/Passenger	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2.43
Revenue/Passenger	\$71.05	\$75.22	\$72.06	\$116.44	\$133.75	\$285.57	\$0.00	\$0.00	\$97.91
Passengers/VSH	0.29	0.25	0.34	0.09	0.10	0.03	0.00	0.00	0.15
Passengers/VSM	0.02	0.02	0.03	0.00	0.00	0.00	0.00	0.00	0.01
Total Allocated Farebox Ratio	11.0%	9.6%	12.8%	5.3%	6.1%	3.5%	0.0%	4.9%	8.1%

*Route A/S (Alta Sierra) runs only on Saturdays

**Routes 5, 7 & Tripper do not run on Saturday

***Route 5 allocated costs less revenue from Placer County contract

VOTE 2025						
	4-Nov	5-Nov		3-Nov	4-Nov	
Route #	2024	2024		2025	2025	Difference
1	202	138		183	149	(8)
3/2	104	75		87	100	8
4	151	108		140	135	16
5	36	44		35	50	5
6	14	36		28	30	8
7	13	10		12	10	(1)
ST 1/6	18	2		17	16	13
Totals	538	413		502	490	41

2025
\$498.00
\$280.50
\$412.50
\$199.50
\$171.00
\$63.00
\$49.50
<hr/>
\$1,674.00

Difference:

NEVADA COUNTY CONNECTS
MONTHLY OPERATIONS REPORT - 2025-26

Monday - Saturday
 26 Service Days

December 2025

PASSENGER BOARDINGS	Route 1 (30 min)	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Trippler	Total
Regular Cash (includes Free Fares)	1,813	1,111	1,431	440	345	130	34	5,304
Discount Cash	265	111	134	52	36	25		623
Free (Under 6) and Sierra College	309	251	275	104	95	28	163	1,225
Daily Pass	84	48	76	5	3	10		226
Monthly Pass	624	413	627	72	86	32		1,854
Transfer	70	55	54	47	26	6		258
One Ride Tickets	117	17	106	18	7	4		269
Tap2Pay	138	84	113	33	24	8		400
Total Boardings	3,420	2,090	2,816	771	622	243	197	10,159
	34%	21%	28%	8%	6%	2%	2%	100%
OPERATING DATA								
Revenue Vehicle Hours (RVH)	533	330	341	264	163	132	0	1,762
Total Vehicle Hours	550	343	354	286	176	154	0	1,862
Revenue Vehicle Miles (RVM)	7,009	5,348	4,583	7,652	3,400	3,432	0	31,424
Total Vehicle Miles	7,313	5,540	4,790	8,004	3,608	3,608	0	32,862
Marginal Operating Cost - RVH	\$63,731	\$39,458	\$40,714	\$31,566	\$19,430	\$15,783	\$0	210,682.3
Marginal Operating Cost - RVM	\$14,789	\$11,284	\$9,671	\$16,145	\$7,174	\$7,242	\$0	66,304.6
Marginal Operating Cost	\$78,520	\$50,742	\$50,385	\$47,711	\$26,604	\$23,025	\$0	276,987.0
Total Operating Cost (includes fixed costs)	\$100,468	\$64,692	\$64,733	\$53,629	\$34,733	\$31,411	\$0	349,666.0
Fare Revenue --ACTUALS	\$6,954	\$4,202	\$5,591	\$2,063	\$1,718	\$689	\$279	\$21,495
Net Operating Subsidy	\$93,514	\$60,491	\$59,142	\$51,566	\$33,015	\$30,722	-\$279	328,171.1
Tap2Pay								800.0
Total Institutional Pass Sales								2,160.0
Total M. U. B. Sales								540.0
LCTOP Pass Subsidy								\$8,235
PERFORMANCE INDICATORS								
Marginal Operating Cost/VSH	\$147.32	\$153.76	\$147.97	\$180.72	\$163.72	\$174.43	\$0.00	\$157.20
Marginal Operating Cost/VSM	\$11.20	\$9.49	\$10.99	\$6.24	\$7.82	\$6.71	\$0.00	\$8.81
Marginal Subsidy/Passenger	\$27.34	\$28.94	\$21.00	\$66.88	\$53.08	\$126.43	-\$1.41	\$32.30
Revenue/Passenger	\$2.03	\$2.01	\$1.99	\$2.68	\$2.76	\$2.83	\$1.41	\$2.12
Passengers/VSH	6.42	6.33	8.27	2.92	3.83	1.84	0.00	5.77
Passengers/VSM	0.49	0.39	0.61	0.10	0.18	0.07	0.00	0.32
Total Allocated Farebox Ratio	6.9%	6.5%	8.6%	3.8%	4.9%	2.2%	0.0%	6.1%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule
 Transit Services Commission

***Route 5 allocated costs less revenue from Placer County contract
 January 21, 2026

**Routes 5 & 7 do not run on Saturdays
 20

NEVADA COUNTY CONNECTS

**MONTHLY OPERATIONS REPORT
SYSTEMWIDE DATA**

December 2025

Monday - Saturday

	DEC 2025	DEC 2024	% CHANGE	YTD FY2025-26	YTD FY2024-25	% CHANGE
PASSENGER BOARDINGS	26 service days	25 service days		152 service days	151 service days	
Regular Cash	5,304	6,258	-15.24%	28,514	63,410	-55.03%
Discount Cash	623	769	-18.99%	9,207	9,014	2.14%
Free (Under 6)	1,225	279	339.07%	6,347	3,494	81.65%
Daily Pass	226	167	35.33%	1,914	1,767	8.32%
Monthly Pass	1,854	2,263	-18.07%	16,271	22,806	-28.65%
Transfer	258	256	0.78%	2,749	2,452	12.11%
One Ride Tickets	269	186	44.62%	2,573	1,841	39.76%
Tap2Pay	400	0	0.00%		0	
Total Boardings	10,159	10,178	0%	67,575	104,784	-36%
OPERATING DATA						
Revenue Vehicle Hours (RVH)	1,762	1,547	13.90%	9,759	8,610	13.34%
Total Vehicle Hours	1,862	1,648	12.99%	10,263	9,103	12.74%
Revenue Vehicle Miles (RVM)	31,424	28,030	12.11%	172,465	155,749	10.73%
Total Vehicle Miles	32,862	29,688	10.69%	179,737	163,852	9.69%
Marginal Operating Cost - RVH	\$210,682	\$143,036	47.29%	\$1,166,784	\$795,922	46.60%
Marginal Operating Cost - RVM	\$66,305	\$68,953	-3.84%	\$360,890	\$379,446	-4.89%
Marginal Operating Cost	\$276,987	\$204,447	35.48%	\$1,505,310	\$1,145,210	31.44%
Total Operating Cost (includes fixed costs)	\$349,666	\$266,927	31.00%	\$1,920,581	\$1,436,545	33.69%
Fare Revenue --ACTUALS	\$21,495	\$27,142	-20.81%	\$130,979	\$144,463	-9.33%
Net Marginal Operating Subsidy	\$328,171	\$239,785	36.86%	\$1,789,601	\$1,294,542	38.24%
PERFORMANCE INDICATORS						
Marginal Operating Cost/RVH	\$157.20	\$132.16	18.95%	\$154.25	\$133.01	15.97%
Marginal Operating Cost/RVM	\$8.81	\$7.29	20.85%	\$8.73	\$7.35	18.70%
Total Subsidy/Passenger	\$32.30	\$23.56	37.12%	\$26.48	\$12.35	114.36%
Revenue/Passenger	\$2.12	\$2.67	-20.66%	\$1.94	\$1.38	40.59%
Passengers/VSH	5.77	6.58	-12.37%	6.92	12.17	-43.10%
Passengers/VSM	0.32	0.36	-10.97%	0.39	0.67	-41.76%
Farebox Recovery Ratio	6.1%	10.2%	-39.54%	6.8%	10.1%	-32.18%

NCC & NCN COMBINED SERVICES
MONTHLY OPERATIONS REPORT - 2025-26

DECEMBER 2025

Monday - Saturday
 26 Service Days

	Route 1	Route 3.2/AS*	Route 4	Route 5**	Route 6	Route 7	Tripper	Paratransit		Total
PASSENGER BOARDINGS										
Regular Cash	1,813	1,111	1,431	440	345	130	34	2,067		7,371
Discount Cash	265	111	134	52	36	25				623
Free (Under 6) & Sierra College	309	251	275	104	95	28	163			1,225
Daily Pass	84	48	76	5	3	10				226
Monthly Pass	624	413	627	72	86	32				1,854
Transfer	70	55	54	47	26	6				258
One Ride Tickets	117	17	106	18	7	4				269
Tap 2 Pay	138	84	113	33	24	8				400
Total Boardings	3,420	2,090	2,816	771	622	243	197	2,067		12,226
OPERATING DATA										
Revenue Vehicle Hours (RVH)	533	330	341	264	163	132	0	873		2,635
Total Vehicle Hours	550	343	354	286	176	154	0	1,058		2,921
Revenue Vehicle Miles (RVM)	7,009	5,348	4,583	7,652	3,400	3,432	0	10,694		42,118
Total Vehicle Miles	7,313	5,540	4,790	8,004	3,608	3,608	0	12,419		45,281
Marginal Operating Cost - RVH	\$63,731	\$39,458	\$40,714	\$31,566	\$19,430	\$15,783	\$0			\$210,682
Marginal Operating Cost - RVM	\$14,789	\$11,284	\$9,671	\$16,145	\$7,174	\$7,242	\$0			\$66,305
Marginal Operating Cost	\$78,520	\$50,742	\$50,385	\$47,711	\$26,604	\$23,025	\$0			\$276,987
Total Operating Cost (includes fixed costs)	\$100,468	\$64,692	\$64,733	\$53,629	\$34,733	\$31,411	\$0	\$118,850		\$468,516
Fare Revenue - ACTUALS	\$6,954	\$4,202	\$5,591	\$2,063	\$1,718	\$689	\$279	\$5,959.00		\$27,494
Net Operating Subsidy	\$93,514	\$60,491	\$59,142	\$51,566	\$33,015	\$30,722	-\$279	\$112,891		\$441,062
Tap2Pay										\$800
Total Institutional Pass Sales										\$2,160
Total M.U.B. Sales										\$540
Total LCTOP Subsidized Passes										\$8,235
PERFORMANCE INDICATORS										
Marginal Operating Cost/VSH	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57	\$119.57	\$0.00	\$0.00		\$105.14
Marginal Operating Cost/VSM	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11	\$2.11	\$0.00	\$0.00		\$6.58
Marginal Subsidy/Passenger	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$1.35
Revenue/Passenger	\$50.39	\$50.02	\$49.48	\$62.52	\$71.59	\$86.10	\$0.00	\$0.00		\$68.73
Passengers/VSH	0.26	0.25	0.33	0.13	0.15	0.06	0.00	0.00		0.15
Passengers/VSM	0.02	0.02	0.02	0.00	0.01	0.00	0.00	0.00		0.01
Total Allocated Farebox Ratio	6.9%	6.5%	8.6%	3.8%	4.9%	2.2%	0.0%	5.0%		5.9%

*Route A/S (Alta Sierra) runs only on Saturdays & COVID-19 Schedule

**Routes 5, 7 & Tripper do not run on Saturday

***Route 5 allocated costs less revenue from Placer County contract

Sierra College FY 2025 / 2026

Route #	Jul'25	Aug'25	Sep'25	Oct'25	Nov'25	Dec'25	Jan'26	Feb'26	Mar'26	Apr'26	May'26	Jun'26	Route Totals
1/6 - School Tripper	0	0	0	0	0	0	0	0	0	0	0	0	-
1 - Grass Valley/Nevada City	78	113	100	119	111	62							583.00
3/2 - Grass Valley/Ridge Rd	17	35	49	67	52	47							267.00
4 - Grass Valley/Sierra College/Brunswick	43	184	309	265	173	113							1,087.00
5 - Auburn	33	53	104	90	65	44							389.00
6 - Penn Valley/Lake Wildwood	47	62	57	52	60	45							323.00
7 - North San Juan	4	4	5	11	8	7							39.00
Totals	222	451	624	604	469	318	-	-	-	-	-	-	2,688.00
Total Overall Ridership	9,345	12,015	10,133	10,603	8,028	10,159	-	-	-	-	-	-	60,283
Total Ridership Route 4 (serving Sierra College)	2,615	2,988	2,947	2,083	2,196	2,816							15,645
Period totals			1,297			1,391			-			-	

12 Days of Holiday Celebrations December Free Fare Days

2025

	Wed	Thur	Fri	Sat	Mon	Tues	Wed	Fri	Sat	Mon	Tues	Wed		
Route #	12/17/25	12/18/25	12/19/25	12/20/25	12/22/25	12/23/25	12/24/25	12/26/25	12/27/25	12/29/25	12/30/25	12/31/25	Route Boarding Totals	Grant Amount per Route
1A & 1B	153	190	124	73	111	143	96	90	86	149	127	161	1,503	\$2,254.50
3/2	89	124	71	47	71	85	61	70	44	112	76	100	950	\$1,425.00
4	98	135	94	62	108	105	80	69	89	159	114	112	1,225	\$1,837.50
5 & 5X	38	45	33		24	32	9	13		34	44	29	301	\$802.50
6	23	33	21	23	14	24	28	18	15	29	31	23	282	\$802.50
7	2	4	14		10	20	8	12		12	8	9	99	\$276.00
1/6	7	18	9										34	\$51.00
Boarding Totals by Day	410	549	366	205	338	409	282	272	234	495	400	434	4,394	\$7,449.00
<i>Fares</i>	\$699.00	\$922.50	\$642.00	\$334.50	\$559.50	\$714.00	\$478.50	\$459.00	\$373.50	\$823.50	\$705.00	\$738.00	\$7,449.00	<i>Check</i>
Rt 1/6 did not run 12/20--12/31 due to the winter school break														\$0.00
Rts 1/6, 5 and 7 do not run on Saturdays														0

Boardings	
2024/25	2025/26
12 Service Days	12 Service Days

Route #	Route Totals	Route Totals	Difference
1	1,861	1,503	(358)
3/2	974	950	(24)
4	1,465	1,225	(240)
5	345	301	(44)
6	342	282	(60)
7	124	99	(25)
1/6	26	34	8
Totals	5,137	4,394	(743)

Total Fares	
FY24/25	FY25/26
\$8,725.50	\$7,449.00

Fare Diff: (\$1,276.50)
Updated: 01/05/2026

Rt 1/6 did not run 12/22--12/31 due to the winter school break
Rts 1/6, 5 and 7 do not run on Saturdays

Cornish Christmas Free Fare Shuttle 2024

Cornish Christmas Shuttle (Fridays)		
Date	Boardings	Amount
12/6/2024	64	\$96.00
12/13/2024	41	\$61.50
12/20/2024	104	\$156.00
TOTAL	209	\$313.50

Cornish Christmas Free Fare Shuttle 2025

Cornish Christmas Shuttle (Fridays)		
Date	Boardings	Amount
12/5/2025	86	\$129.00
12/12/2025	146	\$219.00
12/19/2025	12	\$18.00
TOTAL	244	\$366.00

Victorian Christmas Free Fare Shuttle 2024

Victorian Christmas Shuttle (Wednesdays)		
Date	Boardings	Amount
12/11/2024	103	\$154.50
12/18/2024	132	\$198.00
TOTAL	235	\$352.50

Victorian Christmas Free Fare Shuttle 2025

Victorian Christmas Shuttle (Wednesdays)		
Date	Boardings	Amount
12/10/2025	338	\$507.00
12/17/2025	305	\$457.50
TOTAL	643	\$964.50



COUNTY OF NEVADA
COMMUNITY DEVELOPMENT AGENCY
DEPARTMENT OF PUBLIC WORKS
TRANSIT SERVICES DIVISION
 950 MAIDU AVENUE, NEVADA CITY, CA 95959-8617
 (530) 477-0103 Toll Free (888) 660-7433 FAX (530) 477-7847
<http://new.nevadacounty.com>

David Garcia
 Director of Public Works

Robin Van Valkenburgh, Transit Services Manager

TRANSIT SERVICES COMMISSION
Information Item

MEETING DATE: January 21, 2026

TO: Transit Services Commission

FROM: Robin Van Valkenburgh, Transit Services Manager

SUBJECT: Nevada County Now Operations Report for November and December 2025

RECOMMENDATION: Accept the report.

BACKGROUND: Nevada County Now (NCN) operates Americans with Disabilities Act (ADA) paratransit service Monday through Saturday, serving the communities of Grass Valley, Nevada City, Penn Valley, Rough and Ready, Lake Wildwood and Alta Sierra. The following performance metrics are captured and reported on a monthly basis.

System Snapshot

	Nov	Dec	YTD
Ridership	1,743	2,067	12,250
Revenue Hours	729	873	5,101
Revenue Miles	9,372	10,694	63,344
Productivity	2.47	2.43	2.5
Farebox	4.68%	4.83%	4.8%

Year-to-Date

Total boardings year-to-date (YTD) FY25-26 are 12,250, an increase of 6 percent compared to the prior year (FY25-26 12,250 vs. FY24-25 11,593).

The NCN farebox recovery rate (FBR) for (YTD) FY25-26 is 4.8 percent, which is 4 percent below prior year (FY24-25 5.0 percent).

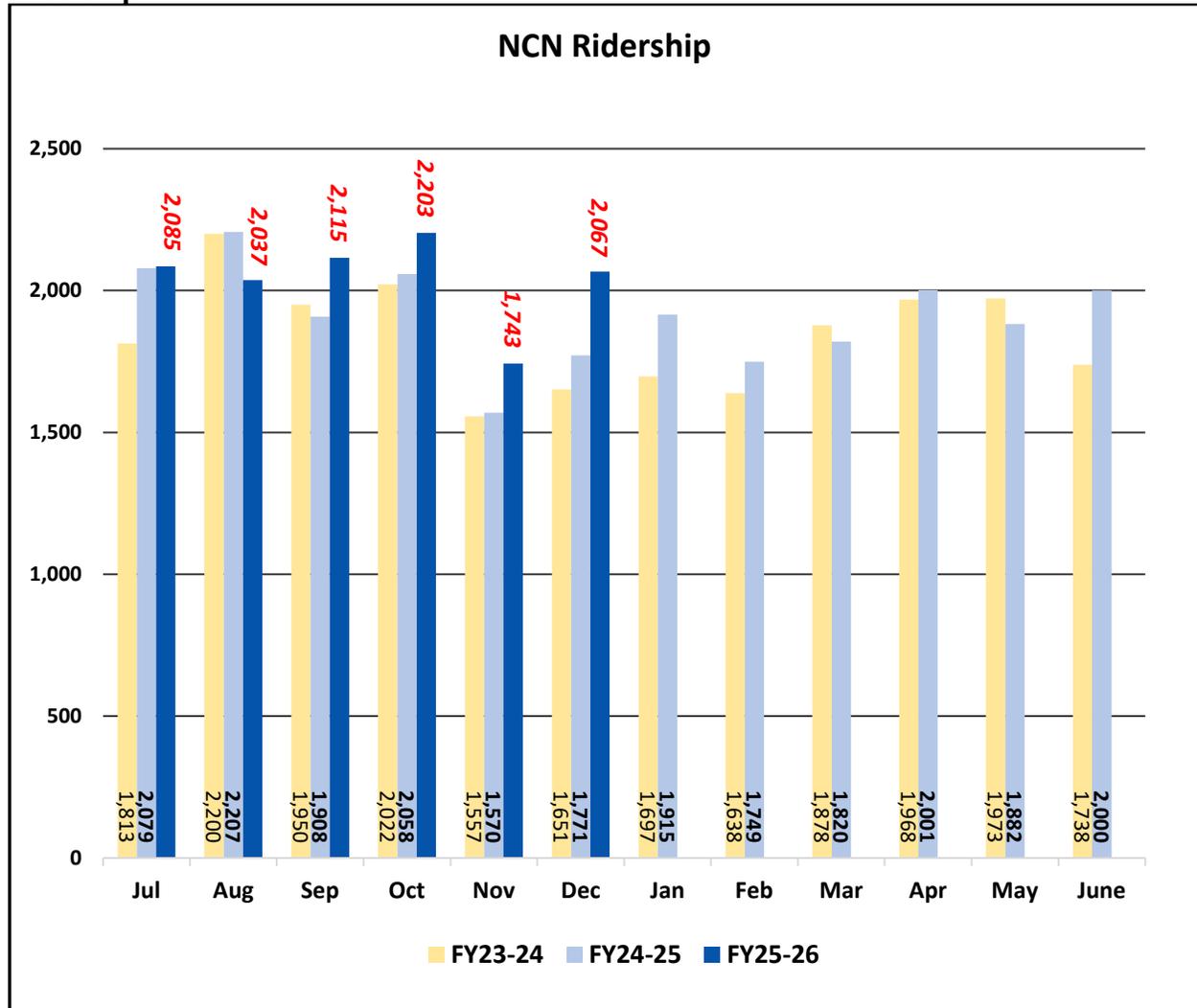
Productivity for (YTD) FY25-26 is at 2.49 PPH which is flat when compared to prior year for the same period (FY25-26 2.49 vs. FY24-25 2.48)

On-Demand Services

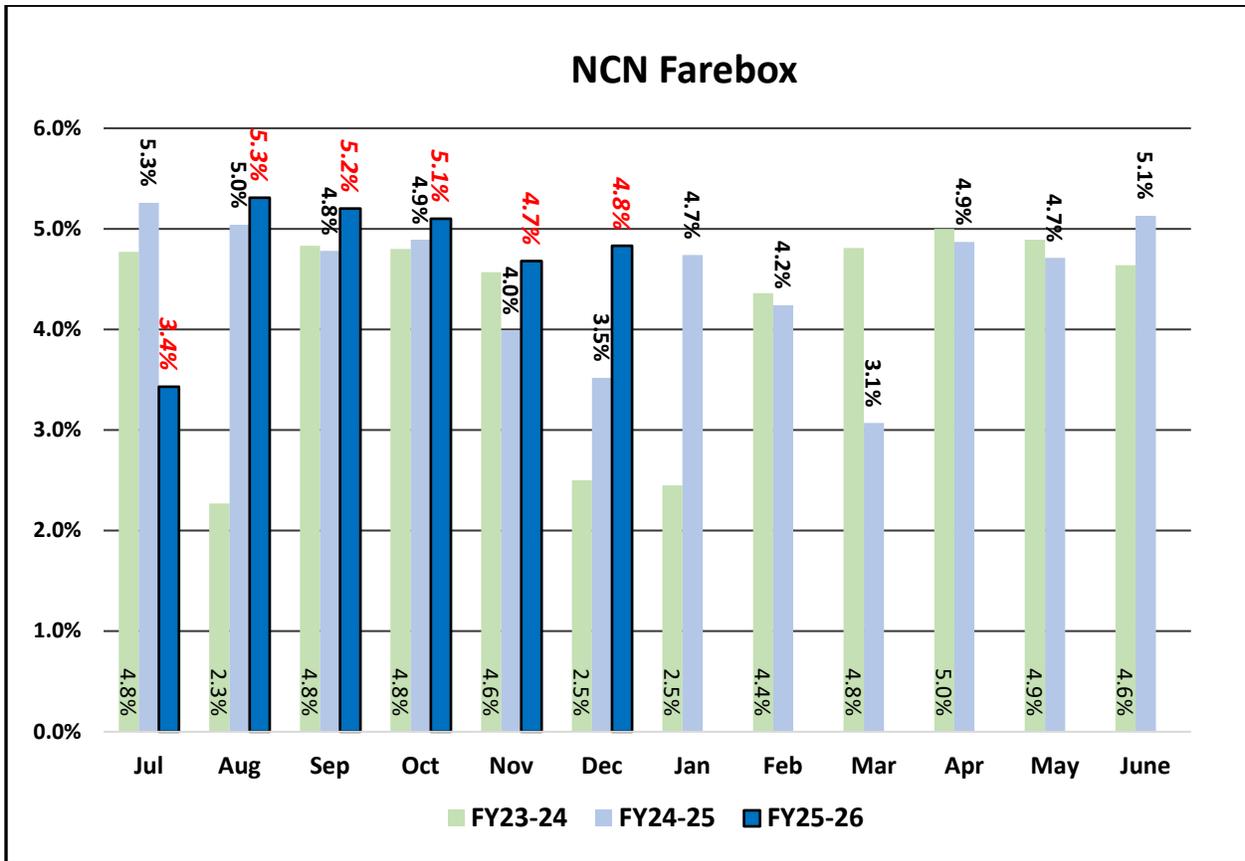
Senior On-demand services were implemented in April 2020, providing on-demand service to seniors 65 and over within the regular ADA service, with ADA On-demand service beginning in August 2023.

Year-to-date the overall combined on-demand service has provided 738 passenger trips, which is 59 percent higher than the prior year (FY25-26 738 vs FY24-25 464). We had our highest On-demand ridership ever in September with 167 passenger trips. This is a positive trend, and we will continue to encourage use of the on-demand services.

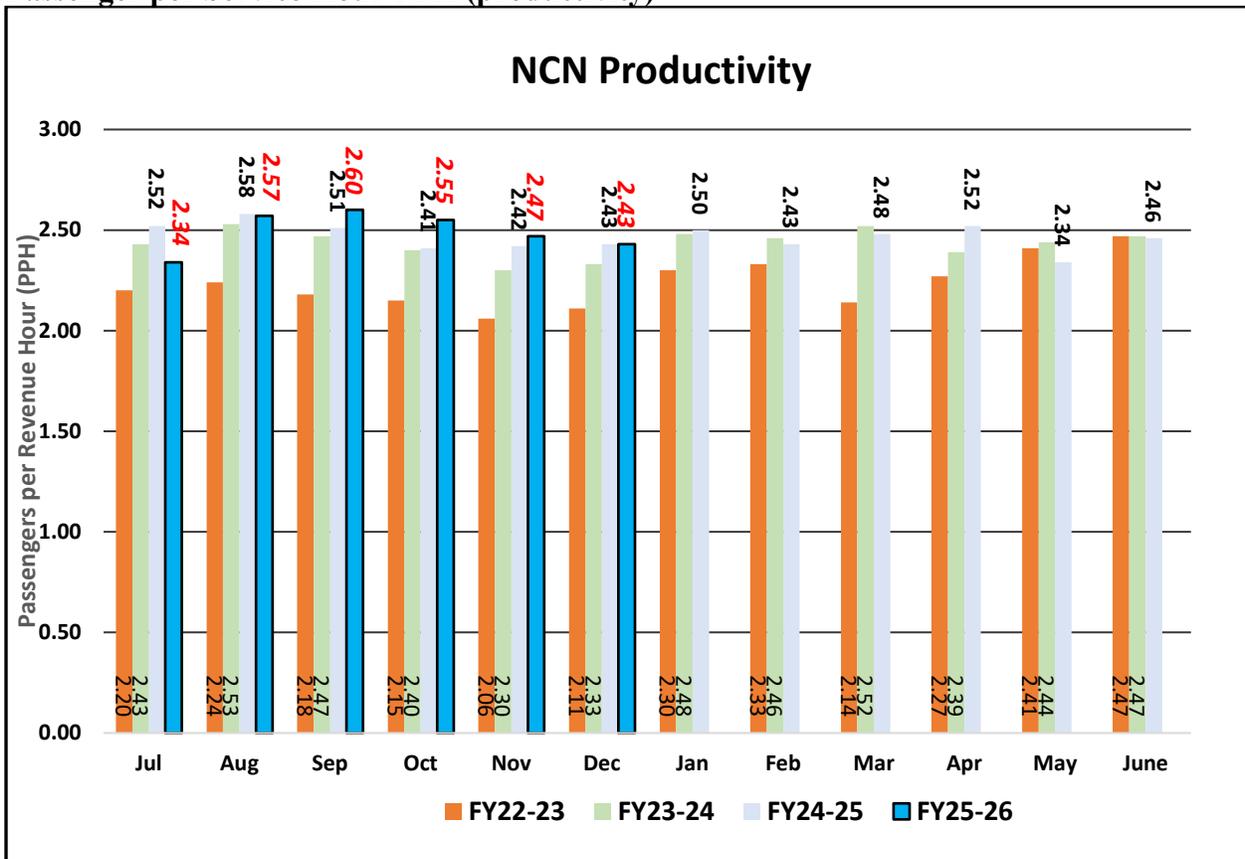
Ridership



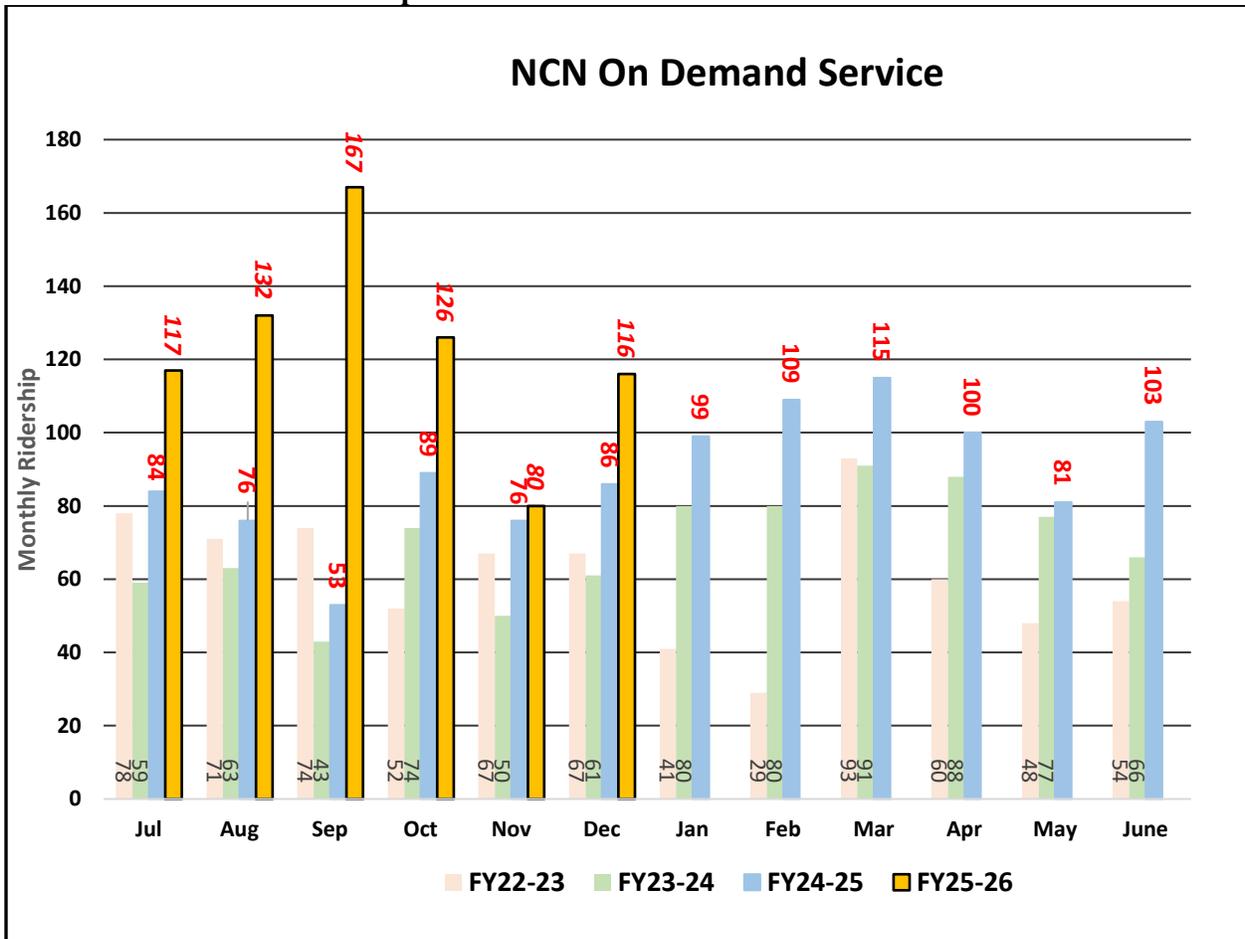
Farebox



Passenger per Service Hour-PPH (productivity)



On-demand Service Ridership



Please contact me if you have any questions prior to the January 21, 2026, TSC Meeting.

Monday-Friday	July	August	September	October	November	December	January	February	March	April	May	June	Yr to Date
Days of Service	26	26	25	27	22	26							152
Total Mileage:	12,558	11,673	12,463	12,961	10,666	12,419							72,740
Service Miles	10,920	10,097	10,805	11,456	9,372	10,694							63,344
Deadhead Miles	1638	1,576	1658	1505	1294	1725							9396
18,400													
Total Hours:	1,131.82	1,048.28	1,027.28	1,063.13	873.58	1,058.30							6,202.40
Service Hours	918.98	844.12	842.47	894.10	728.67	872.55							5,100.88
Deadhead Hours	212.83	204.17	184.82	169.0333	144.9167	185.75							1101.52
Percent of Max Hours	6%	6%	6%	6%	5%	6%	0%	0%	0%	0%	0%	0%	34%
Boardings/Delivered	2,085	2,037	2,115	2,203	1,743	2,067							12,250
Subscriptions	1206	1112	1209	1384	1116	1251							7278
Demand Response	813	793	739	693	547	700							4285
Senior DAR Delivered	66	69	95	73	55	52							410
ADA DAR Delivered	51	63	72	53	25	64							
Non Boardings	83	89	87	91	106	98							554
No Shows	32	38	26	31	29	38							194
Late Cancels	40	30	47	46	50	45							258
Group No Shows	5	10	3	6	12	6							
Group Late Cancels	6	11	11	8	15	9							
Refused	0	0	0	0	0	0							0
Denials	0	0	0	0	0	0							0
In Service Veh Failures	1	0	1	0	0	3							5
Accidents	1	0	0	0	0	1							2
Fare Revenue	\$4,310.00	\$6,479.00	\$6,531.00	\$6,379.05	\$5,424.00	\$ 5,962.00							\$35,085.05
Farebox Percentage	3.43%	5.31%	5.21%	5.12%	4.68%	4.83%							4.76%
Passengers Per Hour	2.34	2.57	2.62	2.55	2.47	2.43							2.50
Price/Ride	\$ 2.07	\$ 3.18	\$ 3.09	\$ 2.90	\$ 3.11	\$ 2.88							\$ 2.87
Subscription %	57.84%	54.59%	57.16%	62.82%	64.03%	60.52%							59.49%
No Show %	1.53%	1.87%	1.23%	1.41%	1.66%	1.84%							1.59%
Late Cancel %	1.92%	1.47%	2.22%	2.09%	2.87%	2.18%							2.12%
Group No Shows %	0.24%	0.49%	0.14%	0.27%	0.69%	0.29%							
Group Late Cancels %	0.29%	0.54%	0.52%	0.36%	0.86%	0.44%							
Refused %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%							0.00%
Denials %	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%							0.00%
ADA Board/Delivered	1899	1775	1836	1952	1570	1852							10884
ADA % of Total	91%	87%	87%	89%	90%	90%							89%
ADA No Shows	28	36	25	29	25	36							179
ADA Subscription	1152	1057	1146	1314	1060	1202							6931